



ZACHARY CHAPMAN

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 (614) 493-8592

 Gahanna, OH 43230

PROFESSIONAL SUMMARY

Detail-oriented, organized and meticulous employee. Works at fast pace to meet tight deadlines. Enthusiastic team player ready to contribute to company success.

SKILLS

- Outgoing, individual with excellent interpersonal skills.
- Works well with others.
- Patient individual.
- Many years of leadership.
- Problem solver.
- Motivated, hardworking individual.
- Versatile and flexible.
- Prompt and on time.
- Technical
- Outstanding social skills.
- Great with analyzing data.
- JavaScript
- Node.js
- Express.js
- SQL
- API integration

EDUCATION

OSU Boot Camp

Columbus, OH • Expected in 03/2024

Certification: Software Developer

Comptia A+ (Candidate ID-COMP001022215713)
Online • 08/2023

Certification

Gahanna Lincoln High School
Gahanna • 05/2015

High School Diploma

WORK HISTORY

Fedex Ground Driver - Diver

Ohio • 09/2020 - Current

- Trained in driving multiple motor vehicles.
- Followed all relevant traffic laws and safety regulations.
- Utilized GPS and other navigation tools to plan routes and stay on schedule.
- Delivered goods and products to customer on time and in excellent condition.
- Followed proper safety procedures and protocols while loading, unloading and operating vehicles.
- Trained new hires on routes.

American Airlines - Envoy Air Supervisor

Ohio • 05/2019 - 09/2020

- Train new hired employees in the airline industry
- Supervise teams on the ramp
- Lead and promote a positive work atmosphere
- Developed many great leadership skills.
- Utilized computerized flight planning and automated tracking systems for flight activity monitoring.
- Tracked aircraft movements in airspace to communicate and provide instructions to pilots.

United Airlines - ATS Station Trainer

06/2016 - 05/2019

- Train new hired employees in the airline industry
- Supervise teams on the ramp
- Lead and promote a positive work atmosphere
- Developed many great leadership skills.

Jetstream, servicing American Airlines - ramp agent

10/2014 - 06/2016

- Gained social skills
- Worked well with a team.

Racksquared - Help Desk Technician

10/2015 - 02/2016

CERTIFICATIONS

Comptia A+

- Worked at the help desk to answer customer questions
- Overlooked Servers to make sure they were on line.
- Responded to support requests from end-users and patiently walked individuals through basic troubleshooting tasks.
- Provided Tier 1 IT support to non-technical internal users through desk side support services.
- Monitored systems in operation and quickly troubleshot errors.

Kroger Marketplace - GM Department

06/2013 - 11/2014

- Worked well with customers
- Gained excellent communication skills
- Stocked shelves and bagged groceries.
- Maintained updated product knowledge to successfully educate and advise customers.
- Completed efficient store resets to prepare store for special promotions and seasonal updates.

REFERENCES

David Bowen
Phone: (740) 243-9195
Fedex Boss

Mike Fetch
Phone: (614) 774-3206
American Supervisor

Gary Thoen
Phone: (614) 657-3870
Family Friend

ADDITIONAL INFORMATION

Link to github:
<https://github.com/chappzach24>

Linkedin:
<https://www.linkedin.com/in/zachary-chapman-a291a6b5/>

Portfolio:
<https://chappzach24.github.io/Chapman-Portfolio/>