

## 10. Appendices

Is it recommended to have Appendices section before or after References?

**Date:** 16 December 2014 16:04:36 GMT

**Subject:** IT Support Request F0377366 Updated: Project Proposal for Final Year Project

**From:** IT Services - User Support <usersupport@surrey.ac.uk>

**To:** Chara Katiri <ck00113@surrey.ac.uk>

**IT User Support - Request Updated (Ref: F0377366)**

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Dear Chara

I'm afraid there is no way to pull out 'spam & junk' email statistics for emails between Surrey students (or staff). All Surrey accounts are automatically listed as 'safe senders' as they belong to this institution, hence their emails won't be filtered as spam unless a user specifically marks a sender/item as spam, but then that would only be applicable in that user's mailbox. So I'm afraid this approach won't be applicable in our situation.

We used to have a website you've described for your project idea, I think it was called 'Noticeboard', but due to the lack of interest it was taken away. This was a good few years ago though and I suspect as the digital age has moved on dramatically, it may be very useful, especially if it's institution specific.

Please remember to include your reference number [F0377366](#) in all correspondence.

Kind Regards  
Amy Viljoen

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