



## Coverage details

Page created on: 06/28/24

Coverage status (?)

Active

Care Pack



## OMEN Gaming Laptop 16-wd0012TX (A1NW3PA)

Serial: CND4112Q68 Product: A1NW3PA

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Coverage type	Care Pack
Service type	HP Hardware Maintenance Onsite Support
Status	Active
Start date	June 05, 2024
End date	June 04, 2027
Time Remaining	Years remaining: 2, Months remaining: 11, Days remaining: 6
Service level	Std office hrs std office days Standard NextAvail TechResource Onsite NextAvail TechResource Remote Country Coverage Standard Material Handling Standard Parts Logistics Accidental Damage Protection No Usage Limitation No Specified Repair Time Next Cov Day Onsite Response No Restoration
Deliverables	HW Problem Diagnosis Onsite Support Parts and Material provided
Coverage type	Factory warranty
Service type	Warranty Hardware Maintenance Off-Site

Status	Active
Start date	June 05, 2024
End date	June 04, 2025
Time Remaining	Months remaining: 11, Days remaining: 6
Service level	Geographic Coverage Turn-Around-Time Duration in Months Offsite Delivery Window Std Transportation to Repair Ctr Transportation to Customer Offsite Material Handling Offsite Usage Limitations Offsite Parts Logistics
Deliverables	Offsite Support & Materials Hardware Problem Diagnosis
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Coverage type	Bundled warranty
Service type	HWM Onsite
Status	Active
Start date	June 05, 2024
End date	June 04, 2025
Time Remaining	Months remaining: 11, Days remaining: 6
Service level	Std office hrs std office days Standard Next available tech resource Country Coverage Not Applicable Standard Material Handling No Special Coverage No Limitation No Specified Repair Time Third Coverage Day No Specified Restoration Time
Deliverables	HW Problem Diagnosis Material Onsite Support
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Coverage type	Factory warranty
Service type	Wty: HP Support for Initial Setup
Status	Coverage expiring
Start date	June 05, 2024
End date	September 02, 2024
Time Remaining	Months remaining: 2, Days remaining: 4
Service level	Named Callers Remote Response Method Duration in Days Coverage Window Std Days Remote Response Time
Deliverables	Initial Setup Assistance

HP has checked your product information, including the product and serial numbers, to determine your results.