

Requirements for the Nest and Home apps

Make sure that your phone or tablet meets the requirements below. Also check that the app and your device's OS are both up to date. If not, you may experience issues using either app.

Home app requirements

- A Google account
- A home Wi-fi network
- One of the following mobile devices:
 - An Android phone running Android 5.0 or later
 - An Android tablet running Android 6.0 or later
 - An iPhone or iPad with iOS 12.0 or later

Nest app requirements

Note: The Nest app is not available in all regions and languages.

The table below outlines the minimum requirements to install and use the Nest app on different devices.

Android	Computer	iPhone & iPad
Android phones and tablets	<ul style="list-style-type: none">• Phone or tablet running Android 5.0 (Lollipop) or later• Some features are only available if your Android device is running Android 5.0 or later with Bluetooth LE. See Bluetooth LE Requirements, below.• Get the Nest app from the Google Play store	
Android TV	<ul style="list-style-type: none">• A television with Android TV built-in, or an Android TV device connected to your existing television set, running Android TV 5.0 or later. To learn more about these products, see Android.com: Android TV• A Nest Account that hasn't been migrated to a Google Account• Get the Nest app for Android TV	

Additional Bluetooth LE requirement for Android phones and tablets

A few functions of the Nest app require Bluetooth Low Energy (BLE), which first appeared in Bluetooth 4.0.

Many Android phones and tablets include BLE. Chances are, if you bought your device within the last few years, it has BLE. The only way to be sure, though, is to check the technical specifications on your phone or tablet manufacturer's website, to see if your device uses Bluetooth 4.0 or later.

You can use the Nest app on a device without BLE. Many of the app's features will work without BLE. But if you want to use the following features, your device needs to have BLE.

- **Google Nest Protect**
 - 2nd gen Nest Protect needs BLE for [App Silence](#) and [Safety Checkup](#) with the app. If you want to use App Silence and Safety Checkup on an Android device, you also need to have Android 5.0 or newer.
 - 1st gen Nest Protect does not have or need BLE.
- **Google Nest Thermostat:** BLE is not needed (applies to all thermostats).
- **Google Nest Cam**
 - Nest Cam needs BLE for [setup with phone or tablet](#) (or, you can set up your camera [with a computer instead](#), using USB in place of BLE).

The [Google Terms of Service](#) and supplemental [Nest Terms of Service](#) apply to use of the Google Home app and devices set up via the app.

Note: The [Privacy Policy](#) describes how data is handled by this app and these devices; more details in [this Nest Privacy Help Center article](#). Learn about our [commitment to privacy in the home](#).

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