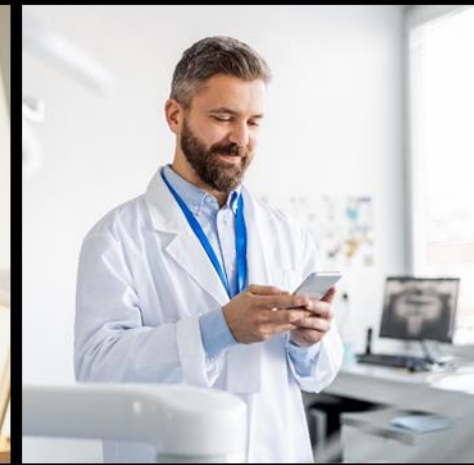




# Microsoft Cloud for Healthcare *in a Day*

March 9th 2022



# Microsoft Cloud for Healthcare in a Day



## ABOUT

An **8-hour foundational training course** that educates Microsoft customers, partners, and employees about the Microsoft Cloud for Healthcare and **how to implement and configure various scenarios** after installation.



## VALUE

**Proven and scalable method** of upskilling engineering, sales, and supporting roles on Industry Cloud **offering, licensing, capability, and interoperability** with current and emerging standards (e.g., FHIR, HL7)



## ACHIEVE

**Functional and technical sessions** that provide basis for working knowledge of offering, followed by a series of **step-by-step interactive labs** that demonstrate configurations to fit customer scenarios.



## IMPACT

**Globally scale** out and upskill Microsoft customers, partners, and employees on the Microsoft Cloud for Healthcare. Create **opportunity for feedback** directly from the ecosystem to product engineering.



# Training Goals



## LEARN

Core functionality

Installation process

Healthcare data model



## IMPLEMENT

Configure Cloud solutions

Extend Healthcare applications



# Training Agenda

Time zone: PT



## Day 1

**07:00 AM – 07:45 AM** | Microsoft Cloud for Healthcare

**07:45 AM – 08:45 AM** | Cloud Solution Center, Data Model

**08:45 AM – 09:00 AM** | Break

**09:00 AM – 09:30 AM** | Lab 01: Care Management

**09:30 AM – 10:00 AM** | Lab 02: Patient Outreach

**10:00 AM – 10:05 AM** | Break

**10:05 AM – 11:00 AM** | Lab 03: Home Health

## Day 2

**07:00 AM – 08:20 AM** | Lab 04: Azure Health Bot

**08:20 AM – 08:30 AM** | Break

**08:30 AM – 09:30 AM** | Lab 05: Patient Access & Service Center

**09:30 AM – 09:45 AM** | Break

**09:45 AM – 10:30 AM** | Lab 06: Virtual Visits

**10:30 AM – 11:00 AM** | Q&A with the MC4H Product team

# Meet Your Speakers and Proctors

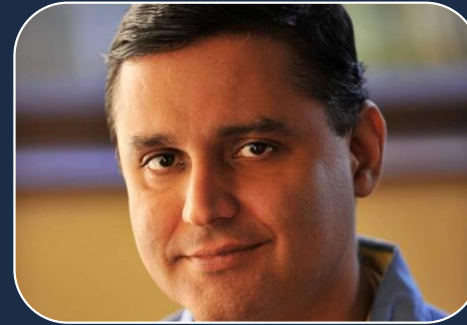
## Cloud Solution Architects



Ajay Bhojwani



Anil  
Dwarakanath



Avneesh  
Kaushik



Ganesh  
Muthuraman



Ivica Ivancic



Pradyumna  
Harish



Ravinder  
Gairola



Senthilkumar  
Gurusamy



# Lab Resources



- **GitHub:** Presentations Lab Documents and Lab Resources

- <https://github.com/microsoft/GPS-IndustryCloud/tree/main/MS%20Cloud%20for%20Healthcare>

- **Lab environments:** Personalized credentials for every participant as per e-mail:

Username	Password	Environment Name
IADUserXX@PowerPlatformOpenHacks.onmicrosoft.com	XXXXXXXXXXXXXX	HealthcareIndustryLabs_XX

We recommend either to use InPrivate (or Incognito) browser mode.

- **Lab environments:** available until Friday March 11th EOD (PT timezone)

# Lab Documents



- Presentations

- 0 – Introduction & Lab Overviews
- 1 – Microsoft Cloud for Healthcare Overview
- 2 – Microsoft Cloud Solution Center
- 3 – Healthcare Data Model

- Lab Resource File

- AdaptiveCardForMedicationRefill.txt

- Lab Documents

- Lab 01 – Care Management
- Lab 02 – Patient Outreach
- Lab 03 – Home Health
- Lab 04 – Azure Health Bot
- Lab 05 – Patient Access & Service Center
- Lab 06 – Virtual Visits

Next Session:

## Lab Scenario & Personas



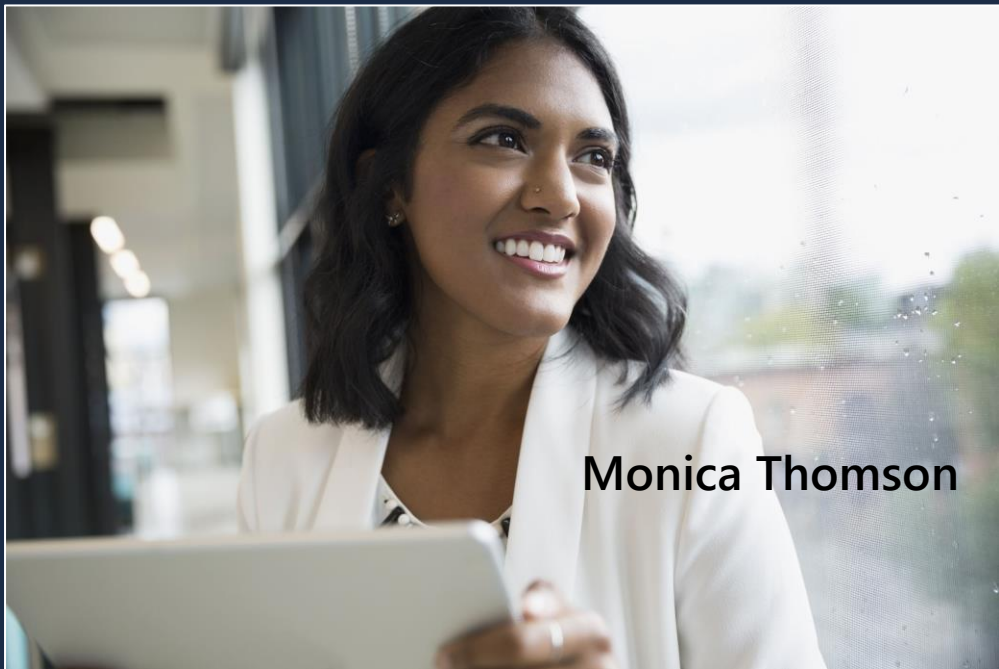




Elizabeth Moore



Casey Jensen



Monica Thomson



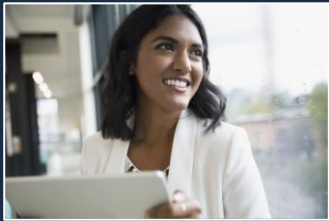
Reed Flores

# Healthcare Needs



**Elizabeth**, who has **visions issues**, prefers to connect with other people, including practitioners, **in-person**.

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**Monica**, who slipped while ice skating this past winter, has been doing **physical therapy** at **home** because driving with her injury continues to be challenging.

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**Casey** is always on her phone and prefers to do everything through **text**. The only time she is on a technology break is when she is running, but she must remember to bring her **inhaler**, which is low on medicine and needs a refill.

---



**Reed** likes to venture outdoors and noticed a new rash on his leg after his last hike. He will need to **consult virtually with a practitioner** to get a diagnosis without spreading anything.

---

# Healthcare Story

Differentiated needs. Tailored experiences. Better care.



**Lamna Healthcare Company (LHC)** has multiple avenues of care for their patients and recently opened a new facility.

Care Management



LHC is planning a patient outreach event for **Elizabeth** and other patients with the medical condition hypermetropia.

Patient Outreach



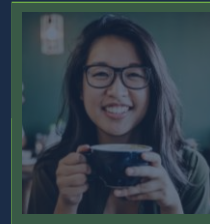
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Home Health



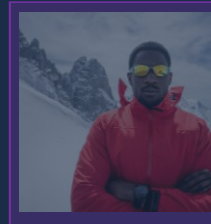
LHC configures the **Azure Health Bot** to help with tasks, such as sending medication requests, saving human interaction for specific needs.

Azure Health Bot



**Casey** is an avid runner and wants to refill her inhaler prescription using the chat bot in the LHC portal.

Patient Access & Service Center



**Reed** noticed a rash on his leg after hiking. He will need to schedule a virtual appointment with a LHC healthcare professional.

Virtual Visits



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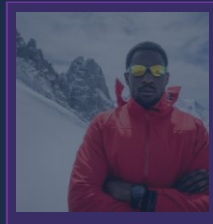
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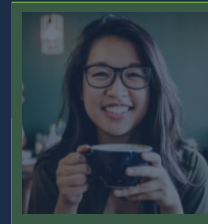
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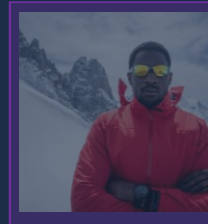
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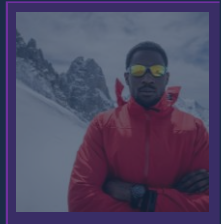
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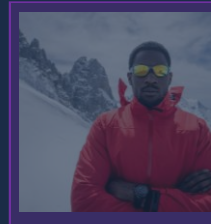
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# Next Session:

## Module 1

# Microsoft Cloud for Healthcare Overview

