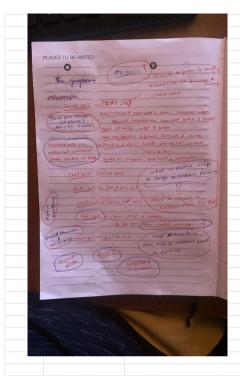
		FARMER	
C No.	Module	FARMER Feature/ User Title	Control Union story Description
			Feature/ User story Description
	Investor ID	ID	Unique identifier for the Farmer
	Name	Farmer's full name	Farmer's full name.
	Email (OPTIONAL)	communication and notifications.	Email for communication and notifications.
	Phone Number	communication	For direct communication.
	Location	Location	location of the farm like city, region, country
	Farm Size	Size of the farm	In acreas or hectares
	Farm Type	Type of farm	Organic or Fertilized farming
	Farm Ownership	туре от тапп	Organic of Teldized Infilling
	Proof	Documentation	Documentation to verify farm ownership
	Profile Picture (OPTIONAL)	Picture	Optional visual representation of the farmer.
		Farm Details	
10	Farm Details	Farm Description Current Financial Status Farm Photos/Videos(Optional) Farm Certifications Production Goals	Farm Description: Overview of the farm, its operations, objectives, and goals. Current Financial Status: A summary of the farm's financial position Farm Photos/Videos: Visual media to showcase the farm, its products, and operations.(Optional) Farm Certifications: Any certifications that the farm holds Like organic certification Production Goals: Goals related to crops
		Loan/Investment Request	
	Loan/Investment Request	Loan Amount Requested Purpose of Loan Repayment Terms Interest Rate Offered Loan Request Status Loan History	Loan Amount Requested: The total amount of money the farmer is requesting for the farm. Purpose of Loan: Description of how the funds will be used Repayment Terms: Proposed loan repayment schedule, including frequency and length of the term. Interest Rate Offered: Proposed interest rate for the loan, which the farmer can offer to investors. Loan Request Status: Current status of the loan request Loan History: A record of previous loans (if any), including amounts, interest rates, repayment status.
		Loan Application Actions	
	Loan Application Actions	Create/Submit Loan Request Edit Loan Request Cancel Loan Request	Create/Submit Loan Request: The ability to submit a new loan request with all relevant details (loan amount, repayment terms, interest rate, etc.). Edit Loan Request: Modify the loan request before it is submitted or after an offer is made, if allowed. View Loan Application Status: Check the status of the loan application (pending, approved, funded, etc.). Cancel Loan Request: Option to cancel the loan request before any investments are made.
		Transaction Management	
	Transaction Management	Bank Details Track Loan Disbursements Track Loan Repayments Make Repayments Notify for Repayment	Bank Details: Securely store and manage bank account details for loan disbursements and repayments. Bank Name: The name of the farmer's bank. Account Number: The bank account number where loan funds will be transferred and repayments will be made. Account Type: Type of account Routing Number: The bank's routing number for transactions. SWIFT/BIC Code (optional): For international transactions, if applicable. Account Holder Name: The name associated with the bank account. Bank Branch Address: Optional, for additional bank verification or transaction requirements. Track Loan Disbursements: Monitor when and how the loan funds are disbursed into the farmer's account. Track Loan Repayments: View scheduled repayment dates, amounts, and the status of each repayment Make Repayments: Ability to manually make a repayment or track automatic repayment processes. Notify for Repayment: Receive notifications about upcoming loan payments, due dates, and any repayment status updates.
		Notifications and Alerts	
14	Notifications and Alerts	Loan Status Updates Investment Offer Notifications Repayment Reminders Farm Alerts	Loan Status Updates: Receive notifications when a loan request is approved, funded, or when a repayment is due. Investment Offer Notifications: Alerts when investors make offers or express interest in the farm's loan request. Repayment Reminders: Alerts to remind the farmer about upcoming repayment deadlines or overdue payments. Farm Alerts: Notifications about farm-related events that might impact the loan or investment, such as harvest dates or crop sales.
		Reporting and Analytics	
	Reporting and Analytics	Loan History Report Financial Performance Investment Portfolio	Loan History Report: A record of all past loan requests, offers, disbursements, and repayment statuses. Financial Performance: Basic analytics showing the financial health of the farm Investment Portfolio: An overview of all investments the farmer has received, including terms, amounts, and repayment status.
		Security and Authentication	
	Security and Authentication	Transaction History	Transaction History: A detailed log of all financial transactions related to investments, loan disbursements, and repayments.

		INVESTOR	
S.No	Module	Feature/ User Title	Feature/ User story Description
1	Investor ID	ID	Unique identifier for the investor.
2	Name	Name	Investor's full name.
3	Email Address	communication	Email for communication and notifications.
4	Phone Number	Communication	Optional, for direct communication.
5	Investment History	Records	A record of past investments, including amounts, farms, terms, and repayment statuses.
6	Verified Status	Verification	Indicates whether the investor's identity and financial information have been verified by the platform.
	Profile Picture		
7	(OPTIONAL)	Picture	Optional visual representation of the investor
		Investment Actions	
8	Investment Actions	Browse Farms View Farm Details Make an Investment Agreement Track Investment Progress	Browse Farms: View a list of available farms seeking investment, with the ability to filter by loan amount, interest rates, repayment terms, farm type, etc. View Farm Details: Access a detailed farm profile, which includes: Farm Description: Overview of the farm's operations and objectives. Loan Request: Loan amount requested, interest rate, and repayment terms. Farm Financials: Historical financial data, revenue, and expenses. Supporting Documents: Proof of farm ownership, financial statements, etc. Make an Investment: Choose a farm to invest in and specify the amount of money to loan or invest. This action initiates the process of transferring funds to the farm. Agreement: Read and accept the terms of the loan or investment agreement, which includes details about repayment schedules, interest rates, and collateral Track Investment Progress: Monitor the status of the investment, including repayment updates, milestone notifications, and financial performance.
0	Investment Actions	Notifications and Alerts	and initiated performance.
9	Notifications and Alerts	Investment Confirmation Farm Updates Repayment Reminders Loan Status Updates	Investment Confirmation: Notification when the investor successfully makes an investment. Farm Updates: Alerts about key milestones in the farm's operations to keep the investor informed of progress. Repayment Reminders: Notifications about upcoming loan repayments. Loan Status Updates: Information on the status of loan requests
		Reporting and Analytics	
10	Reporting and Analytics	Investment Portfolio ROI	Investment Portfolio: A dashboard showing all current investments, loan statuses, and performance. Returns on Investment (ROI): A summary of the ROI from each farm, showing principal invested, interest earned, and total returns.
		ADMIN	
		ADMIN	

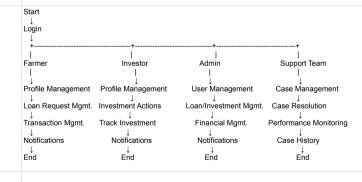
Serial Advances America of Indiana.	1 _	Module	Feature/ User Title	Feature/ User story Description
Prior Number Communication. For direct communication				
A Procure Stands 1 St	2 E	Email Address	communication	Email for communication and platform notifications.
A state Management Manage	F	Phone Number		
Profile Picture View All Farmers Verify Farmers Ve	3 ((OPTIONAL)	communication.	For direct communication.
Security and Secu			Status	Indicates if the admin's account is active or suspended.
View All Formers Verly Farmers Approve/Reject Loan Requests Approve/Reject Loan Requests Verly Farmers Approve/Reject Loan Requests Verly Farmers Verly a sprove farm ownership documents and other supporting materials udmitted Approve/Reject Loan Requests Verly Market and approve or reject dam applications based on the platform's rules and orderon. Verly Market State Approve/Reject Loan Requests Verly Market State Approve/Reject Loan Requests Verly Market State Approve/Reject Approve/Reject Cannea approve or reject dam approved reject dam ap			Picture	Optional visual representation of the admin.
their detailed profiles and loan requests. Verify Farmers Verify			User Management	
Manage User Assign/Update Admin Roles Assign/Update Assign/Update Admin Roles Assign/Update Assign/Upd	6 F	Farmer Profiles	Verify Farmers Approve/Reject Loan Requests	their detailed profiles and loan requests. Verify Farmers: Verify or approve farm ownership documents and other supporting materials submitted by farmers. Approve/Reject Loan Requests: Review and approve or reject loan applications based on the platform's rules and criteria.
Manage User Saign/Update Admin Roles Deactivate/Activate Users: Temporarily or permanently deactivate users (both farmers and investors) for security reasons or Balform violations. Investment and Deactivate/Activate Users Manifest Loan Requests Manifest Reports Manifest Reports Manage Repor	7 I	Investor Profiles		Approve/Reject Investors: Admin can verify and approve or reject investor profiles based on KYC criteria and financial verification.
Monitor Loan Requests Approve Loan Terms Monitor Loan Requests: Admin can view and track the status of all loan requests made by farmers, whether pending, approved, or funded. Approve Loan Terms Track Loan Progress Track Loan Loan Loan Loan Loan Loan Loan Loan				Deactivate / Activate Users: Temporarily or permanently deactivate users (both farmers and investors) for security reasons or
Monitor Loan Requests Approve Loan Terms Monitor Loan Requests: Admin can view and track the status of all loan requests made by farmers, whether pending, approved, or funded. Approve Loan Terms Track Loan Progress Track Loan Loan Loan Loan Loan Loan Loan Loan			Investment and Loan Managen	nent
Transaction Oversight Admin can a view all financial transactions on the platform, including investments, loan disbursements are service fees. Manage Fees Generate Reports: Admin can adjust or manage platform fees related to loan disbursements or repayments. Generate Reports: Admin can adjust or manage platform fees related to loan disbursements. Repayment Status reports. Repayment Research Reports and Investors) to be administed and data protection requisiting any potential fraudulent activities. Platform Compliance Security Alerts Receive alerts if suspicious detection systems and investors) and investors languaged the status reports. Repayment Status repor			Monitor Loan Requests Approve Loan Terms Track Loan Progress	Monitor Loan Requests: Admin can view and track the status of all loan requests made by farmers, whether pending, approved, or funded. Approve Loan Terms: Ensure that loan terms (interest rates, repayment schedules) comply with platform rules before granting approval. Track Loan Progress: Admin has the ability to monitor loan repayment statuses, track overdue loans, and take action if necessary.
Manage Fees: Admin can adjust or manage platform fees related to loan disbursements or repayments. Transaction Oversight Manage Fees Generate Reports: Admin can generate detailed financial reports, including: Total load blussursements. Repayment status reports. Revenue for service fees. Investment performance. Security and User Activity Logs Fraud Prevention Platform Compliance Notifications and Alerts Notifications and Alerts Loan Approval/Denial Notifications Security Alerts Receive alerts if suspicious activities are detected, such as multiple failed login attempts or large, unusual financial transactions. Support Team Overview: Admin can view the list of all support team members, their roles, and current assignments. Support Team Overview Assign Support Cases Support Team Performance Monitoring Support Team Performance Reports Fine: How quickly support quest support agents. Case Volume: How quickly support dases resolved by each agent, including any feedback provided by the user (farmer or investor). Support Team Performance Monitoring Support Case History: Admin has access to the bistory of support cases resolved by each agent, including any feedback provided by the user (farmer or investor). Support Team Performance Monitoring Support Case History: Admin has access to the bistory of support cases resolved by each agent, including any feedback provided by the user (farmer or investor).			Financial Management	
User Activity Logs: Admin can access and review logs of all user activity (both farmers and investors) on the platform, such as logins, investment actions, loan requests, and transaction history. Security and 11 Compliance Notifications and Platform Compliance: Ensure that the platform adheres to relevant financial and data protection regulations, such as GDPR or financial laws related to lending. Notifications and Alerts Notifications and Alerts Loan Approval/Denial Notifications: Admin receives notifications when loan applications are submitted or when a decision (approval or denial) is made. Security Alerts Support TEAM Support TEAM Support Team Overview: Admin can view the list of all support team members, their roles, and current assignments. Support Qapen Profiles: Access detailed profiles of support agents, including their contact information, job roles, and case history. Assign Support Cases: Admin can assign specific user support cases (Farmer or investor inquiries) to the appropriate support agents. Case Type: Categories of issues loan disputes, profile verification issues, transaction problems, technical issues Priority, Level: Set the urgency for each support cases Support tase RED,RANGE, YELLOW Case Status: Track the status of ongoing support cases Support Team Performance Monitoring: Admin can archided by each support agents. Case Volume: Number of cases handled by each support agent. Support Team Performance Monitoring Support Cases to the history of support cases resolved by each agent, including any feedback provided by the user (farmer or investor). Support Ticket System: Admin has access to the history of support cases resolved by each agent, including any feedback provided by the user (farmer or investor). Support Ticket System: Admin can oversee the support cases resolved by each agent, including any feedback provided by the user (farmer or investor). Support Ticket System: Admin can oversee the support cases resolved by each agent, including any feedback provided by the user (far			Manage Fees	disbursements, repayments, and service fees. Manage Fees: Admin can adjust or manage platform fees related to loan disbursements or repayments. Generate Reports: Admin can generate detailed financial reports, including: Total loan disbursements. Repayment status reports. Revenue from service fees.
User Activity Logs: Admin can access and review logs of all user activity (both farmers and investors) on the platform, such as logins, investment actions, loan requests, and transaction history. Security and 11 Compliance Notifications and Platform Compliance: Ensure that the platform adheres to relevant financial and data protection regulations, such as GDPR or financial laws related to lending. Notifications and Alerts Notifications and Alerts Loan Approval/Denial Notifications: Admin receives notifications when loan applications are submitted or when a decision (approval or denial) is made. Security Alerts Support TEAM Support TEAM Support Team Overview: Admin can view the list of all support team members, their roles, and current assignments. Support Qapen Profiles: Access detailed profiles of support agents, including their contact information, job roles, and case history. Assign Support Cases: Admin can assign specific user support cases (Farmer or investor inquiries) to the appropriate support agents. Case Type: Categories of issues loan disputes, profile verification issues, transaction problems, technical issues Priority, Level: Set the urgency for each support cases Support tase RED,RANGE, YELLOW Case Status: Track the status of ongoing support cases Support Team Performance Monitoring: Admin can archided by each support agents. Case Volume: Number of cases handled by each support agent. Support Team Performance Monitoring Support Cases to the history of support cases resolved by each agent, including any feedback provided by the user (farmer or investor). Support Ticket System: Admin has access to the history of support cases resolved by each agent, including any feedback provided by the user (farmer or investor). Support Ticket System: Admin can oversee the support cases resolved by each agent, including any feedback provided by the user (farmer or investor). Support Ticket System: Admin can oversee the support cases resolved by each agent, including any feedback provided by the user (far			Security and Compliance	
Notifications and Loan Approval/Denial Notifications Loan Approval/Denial Notifications: Admin receives notifications when loan applications are submitted or when a decision (approval or denial) is made. Security Alerts: Receive alerts if suspicious activities are detected, such as multiple failed login attempts or large, unusual financial transactions. Support Team Support Team Overview: Admin can view the list of all support team members, their roles, and current assignments. Support Agent Profiles: Access detailed profiles of support agents, including their contact information, job roles, and case history. Assign Support Cases: Admin can assign specific user support cases (farmer or investor inquiries) to the appropriate support agents. Case Type: Categories of issues loan disputes, profile verification issues, transaction problems, technical issues Priority Level: Set the urgency for each support case RED,RANGE,YELLOW Case Status: Track the status of ongoing support cases Support Team Overview Assign Support Cases Support Team Overview Assign Support Cases Support Team Performance Monitoring Support Case History Support Team Performance Monitoring Support Case History: Admin can oversee the support dases. Case Volume: Number of cases handled by each agent, including any feedback provided by the user (farmer or investor). Support Ticket System: Admin can oversee the support ticket system where users (farmers and investors) can raise tickets for issues they face.			User Activity Logs Fraud Prevention	platform, such as logins, investment actions, loan requests, and transaction history. Fraud Prevention: Admin is responsible for setting up fraud detection systems and investigating any potential fraudulent activities. Platform Compliance: Ensure that the platform adheres to relevant financial and data protection regulations,
Notifications and Alerts Security Alerts Security Alerts: Receive alerts if suspicious activities are detected, such as multiple failed login attempts or large, unusual financial transactions. SUPPORT TEAM Support Team Overview: Admin can view the list of all support team members, their roles, and current assignments. Support Agent Profiles: Access detailed profiles of support agents, including their contact information, job roles, and case history. Assign Support Cases: Admin can assign specific user support cases (farmer or investor inquiries) to the appropriate support agents. Case Type: Categories of issues loan disputes, profile verification issues, transaction problems, technical issues Priority Level: Set the urgency for each support case RED,RANGE,YELLOW Case Status: Track the status of ongoing support cases Support Team Performance Monitoring: Admin can track performance metrics for support team members Response Time: How quickly support agents. Support Team Performance Monitoring: Time taken to resolve support cases. Case Volume: Number of cases handled by each support agent, including any feedback provided by the user (farmer or investor). Support Ticket System: Admin can oversee the support ticket system where users (farmers and investors) can raise tickets for issues they face.			Notifications and Alerts	
Support TEAM Support Team Overview: Admin can view the list of all support team members, their roles, and current assignments. Support Agent Profiles: Access detailed profiles of support agents, including their contact information, job roles, and case history. Assign Support Cases: Admin can assign specific user support cases (farmer or investor inquiries) to the appropriate support agents. Case Type: Categories of issues loan disputes, profile verification issues, transaction problems, technical issues Priority Level: Set the urgency for each support case RED,RANGE,YELLOW Case Status: Track the status of ongoing support cases Support Team Performance Monitoring: Admin can track performance metrics for support team members Response Time: How quickly support agents are responding to user queries. Resolution Time: Time taken to resolve support cases. Case Volume: Number of cases handled by each support agent. Support Team Performance Monitoring Support Case History: Admin has access to the history of support cases resolved by each agent, including any feedback provided by the user (farmer or investor). Support Ticket System: Admin can oversee the support ticket system where users (farmers and investors) can raise tickets for issues they face.				or when a decision (approval or denial) is made.
Support Team Overview: Admin can view the list of all support team members, their roles, and current assignments. Support Agent Profiles: Access detailed profiles of support agents, including their contact information, job roles, and case history. Assign Support Cases: Admin can assign specific user support cases (farmer or investor inquiries) to the appropriate support agents. Case Type: Categories of issues loan disputes, profile verification issues, transaction problems, technical issues Priority Level: Set the urgency for each support cases RED,RANGE,YELLOW Case Status: Track the status of ongoing support cases Support Team Performance Monitoring: Admin can track performance metrics for support team members Response Time: How quickly support agents are responding to user queries. Resolution Time: Time taken to resolve support cases. Case Volume: Number of cases handled by each support agent. Support Team Performance Monitoring Support Case History: Admin has access to the history of support cases resolved by each agent, including any feedback provided by the user (farmer or investor). Support Ticket System: Admin can oversee the support ticket system where users (farmers and investors) can raise tickets for issues they face.		-		
	13 5	Support Team	Support Team Overview Assign Support Cases Support Team Performance Monitoring Support Case History	Support Agent Profiles: Access detailed profiles of support agents, including their contact information, job roles, and case history. Assign Support Cases: Admin can assign specific user support cases (farmer or investor inquiries) to the appropriate support agents. Case Type: Categories of issues loan disputes, profile verification issues, transaction problems, technical issues Priority Level: Set the urgency for each support case RED,RANGE,YELLOW Case Status: Track the status of ongoing support cases Support Team Performance Monitoring: Admin can track performance metrics for support team members Response Time: How quickly support agents are responding to user queries. Resolution Time: Time taken to resolve support cases. Case Volume: Number of cases handled by each support agent. Support Case History: Admin has access to the history of support cases resolved by each agent, including any feedback provided by the user (farmer or investor). Support Ticket System: Admin can oversee the support ticket system where users (farmers and investors) can raise tickets for issues they face.





Farmer Flow





Start									
Login									
Profile Management (Invest	or ID, Name, Email, Ph	one, Location, Farm Size, Fa	rm Type, Ownership Proof, Profile Picture)						
Loan Request Management	(Create/Submit Loan F	Request, Edit Loan Request,	Cancel Loan Request, View Loan Status)						
Transaction Management (E	Bank Details, Track Disl	bursements, Track Repaymer	nts, Notify for Repayment)						
Notifications and Alerts (Loa	ın Status Updates, Inve	estment Offers, Repayment Re	eminders, Farm Alerts)						
↓ End									
Investor Flow Start									
1									
Login ↓									
Profile Management (Invest	or ID, Name, Email, Ph	one, Investment History, Verif	fied Status, Profile Picture)						
Investment Actions (Browse	Farms, View Farm De	tails, Make Investment, Accep	ot Agreement, Track Investment Progress)						
Notifications and Alerts (Inve	estment Confirmation, I	Farm Updates, Repayment Re	eminders, Loan Status Updates)						
End									
Admin Flow									
Start									
↓ Login									
1	rmere Verify Farmere	Approve/Paject Loan Pagues	sts, View Investors, Approve/Reject Investors, Manage User Roles, Deactivate/Activate Users)						
1									
Loan/Investment Management (Monitor Loan Requests, Approve Loan Terms, Track Loan Progress, Flag Problematic Loans) I Financial Management (Transaction Oversight, Manage Fees, Generate Reports)									
1			5)						
Notifications and Alerts (Loa	ın Approval/Denial Noti	fications, Security Alerts)							
End									
Support Team Flow									
Start									
↓ Login									
Ţ	Support Cases Resolv	ve Cases Monitor Performance	ce, Review Case History, Manage Ticket System)						
↓ End	capport cacco, recon	o cacco, mormor r criormano	is, retain case ristory, manager islest ejection,						
Liid									
Flowchart									
Farmer	Investor	Admin	Support Team						
Start	Start	Start	Start						
Login	Login Profile Mgmt.	Login User Mgmt.	Login Case Mgmt.						
Loan Request Mgmt. Transaction Mgmt.	Investment Actions	Loan/Investment Mgmt. Financial Mgmt.	Case Resolution Performance Mon.						
Notifications	Track Investment Notifications	Notifications	Case History						
End	End	End	End						
Flowchart Connections									

1. Submit Loan 1. Browse Farms 1. Verify Farmer 1. Receive Cases		Farmer	I	Investor	l I	Admin		Support Team
2. Share Farm		L. Submit Loan	 <>	 1. Browse Farms		1. Verify Farmer	<>	1. Receive Cases from Farmers
3. Receive Loan 3. Track Repayment 3. Monitor Loan 3. Report Case Approval/Reject > Progress > Disbursements > Resolution to Notifications			 <>				<>	2. Resolve Cases (e.g., disputes,
4. Raise Support 4. Raise Support 4. Assign Cases 4. Escalate Issues Tickets <> to Support Team <> to Admin			 <>					3. Report Case
		1. Raise Support	 			4. Assign Cases		4. Escalate Issues
	<u> </u>			İ	i i			I