

Interview Schedule:
Date:
Time:
Place:

Name of the Interviewer:
Name of the Project & Supervisor:
Name of the Course/Year/Semester:
Name of the Institute:

Respondent's Details

Name

.....

Age

.....

Gender

.....

Educational Qualification

.....

Occupation

.....

Purpose Of Travel

.....

Usage Details

1.How often do you use BMTC buses?

Mark only one oval.

☐ Daily

☐ Several Times In Week

☐ Weekly

☐ Other:

2.What timing of day do you usually travel?

Check all that apply.

- ☐ 7AM-10AM
☐ 10AM-5PM
☐ 5PM-9PM
☐ Others

3.How do you pay for travel?

Mark only one oval.

- ☐ Monthly pass
☐ Daily Pass
☐ Ticket Per Trip

4.How much amount do you pay for travel?

.....

5.Do you travel on a specific route mostly?

Mark only one oval.

- ☐ Yes
☐ No

6.If yes, what is your average travel time ?

.....

7.If yes, does it take the same time on a regular basis?

Mark only one oval.

- ☐ Yes
☐ No

8.If No, how much does the time vary?

.....

9.Do you usually get a direct bus to your destination?

Mark only one oval.

- ☐ Yes
☐ No

10.If No, how many times you change buses?

.....

11.Is there a fixed schedule of buses?

Mark only one oval.

- ☐ Yes
- ☐ No

12.If Yes, how do you access this schedule?

.....

13.If yes, is this schedule reliable?

Mark only one oval.

- ☐ Yes
- ☐ No
- ☐ Sometimes
- ☐ Mostly

How do you rate BMTC service in terms of

14.Frequency

Mark only one oval.

- ☐ Very Low
- ☐ Low
- ☐ Average
- ☐ High
- ☐ Very High

15.Predictability

Mark only one oval.

- ☐ Not predictable
- ☐ Moderately
- ☐ Quite

16.Pricing

Mark only one oval.

- ☐ Affordable
- ☐ Moderate
- ☐ Very high

17.Crowd

Mark only one oval.

- ☐ Not crowded
- ☐ Moderate
- ☐ Very crowded

18.Quality of buses

Mark only one oval.

- ☐ Poor
- ☐ Good
- ☐ Very good

Information About Services

19.Would you like to have more accurate information on bus services?

Mark only one oval.

- ☐ Yes
- ☐ No

20.If Yes, what kind of information would you require the most

Mark only one oval.

- ☐ Timing
- ☐ Connecting Service
- ☐ Seat availability
- ☐ Other:

21.How would you like to access this information?

Check all that apply.

- ☐ On your mobile phone
- ☐ On BMTC website
- ☐ On the bus stop

22.If mobile phone, mode of communication preferred

Check all that apply.

- ☐ Through SMS
- ☐ Through phone calls
- ☐ Through mobile apps

23.If through mobile apps , what sort of apps are preferred?

Check all that apply.

- ☐ providing bus location at real time
- ☐ Giving traffic related information,so that u can avoid congested routes
- ☐ Other:

24.Any suggestions you might have to improve information about BMTC bus services?

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