

Respondent's Details

Name
Age
Gender
Educational Qualification
Occupation
Purpose Of Travel
age Details
How often do you use BMTC buses? Mark only one oval. Daily Several Times In Week Weekly not so often Other:

. What timing of day do you usually travel?
Mark only one oval.
7AM-10AM
10AM-5PM
5PM-9PM
. How do you pay for travel?
Mark only one oval.
Monthly pass
Daily Pass
Ticket Per Trip
Do you travel on a specific route mostly? Mark only one oval.
Yes
No
. If yes, what is your average travel time(in urs) ?
. If yes, does it take the same time on a regular basis?
If yes, does it take the same time on a regular basis? Mark only one oval.
If yes, does it take the same time on a regular basis? Mark only one oval. Yes
If yes, does it take the same time on a regular basis? Mark only one oval. Yes No
If yes, does it take the same time on a regular basis? Mark only one oval. Yes No
If yes, does it take the same time on a regular basis? Mark only one oval. Yes No If No, how much does the time vary? Do you usually get a direct bus to your destination?

0.	If No, how many bus changes does it take
	Mark only one oval.
	1
	3
	More Than 3
0	In there a fixed ashedule of huses?
U.	Is there a fixed schedule of buses? Mark only one oval.
	Yes
	No No
0.	If Yes, how do you access this schedule?
0.	If yes, is this schedule reliable?
	Mark only one oval.
	Yes
	No
	Sometimes
	Mostly
HC	ow do you rate BMTC service in terms of
0.	Frequency Mark only one oval.
	Very Low
	Low
	Average
	High
	Very High

0.	Predictability
	Mark only one oval.
	Not predictable
	Moderately
	Quite
0	Pricing
0.	Mark only one oval.
	Affordable
	Moderate
	Very high
0	Crowd
0.	Mark only one oval.
	Not crowded
	Moderate
	Very crowded
0.	Quality of buses
	Mark only one oval.
	Poor
	Good
	Very good
ını	formation About Services
0.	Would you like to have more accurate information on bus services?
	Mark only one oval.
	Yes
	No

0.	If Yes, what kind of information would you require the most
	Mark only one oval.
	Timing
	Connecting Service
	Seat availibility
	Other:
0.	How would you like to access this information?
	Mark only one oval.
	On your mobile phone
	On BMTC website
	On the bus stop
0.	If mobile phone, mode of communication preferred
	Mark only one oval.
	Through SMS
	Through phone calls
	Through mobile apps
0.	If through mobile apps , what sort of apps are preferred?
	Check all that apply.
	providing bus location at real time
	Giving traffic related information,so that u can avoid congested routes
	Other:
0.	Any suggestions on given the infrastructure, what information do you prefer to use the local transport system smartly?