

Interview Schedule:

Date:

Time:

Place:

Name of the Interviewer:

Name of the Project & Supervisor:

Name of the Course/Year/Semester:

Name of the Institute:

## Respondent's Details

Name

.....

Age

.....

Gender

.....

Educational Qualification

.....

Occupation

.....

Purpose Of Travel

.....

1.How often do you use BMTC buses?

*Mark only one oval.*

☐

Daily

☐

Several Times In Week

☐

Weekly

☐

Several Times In a month

☐

Other:

.....

2.What timing of day do you usually travel?

*Check all that apply.*

☐

7AM-10AM

☐

10AM-5PM

☐

5PM-9PM

☐

Others

3.a) How much amount do you pay for various travel per day?

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3.b) How do you pay for travel?

*Mark only one oval.*

- ☐ Monthly pass
- ☐ Daily Pass
- ☐ Ticket Per Trip

4.a) Do you travel on a specific route mostly?

*Mark only one oval.*

- ☐ Yes
- ☐ No

4.b) If yes, what is your average travel time ?

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4.c) If yes, does it take approximately the same time on a regular basis?

*Mark only one oval.*

- ☐ Yes
- ☐ No

4.d) If No, how much does the time vary?

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5.a) Do you usually get a direct bus to your destination?

*Mark only one oval.*

- ☐ Yes
- ☐ No

5.b) If no, how many times you change buses?

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6.a) Is there a fixed schedule of buses?

*Mark only one oval.*

☐ Yes

☐ No

6.b) If Yes, how do you access this schedule?

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6.c) If yes, is this schedule reliable?

*Mark only one oval.*

☐ Yes

☐ No

☐ Sometimes

☐ Mostly

## How do you rate BMTC service in terms of

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7.a) Frequency

*Mark only one oval.*

☐ Very Low

☐ Low

☐ Average

☐ High

☐ Very High

7.b) Predictability

*Mark only one oval.*

☐ Not predictable

☐ Moderately

☐ Quite

7.c) Pricing

*Mark only one oval.*

☐ Affordable

☐ Moderate

☐ Very high

7.d) Crowd

*Mark only one oval.*

- ☐ Not crowded
- ☐ Moderate
- ☐ Very crowded

7.e) Quality of buses

*Mark only one oval.*

- ☐ Poor
- ☐ Good
- ☐ Very good

## Information About Services

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8.a) Would you like to have more accurate information on bus services?

*Mark only one oval.*

- ☐ Yes
- ☐ No

8.b) If Yes, what kind of information would you require the most

*Mark only one oval.*

- ☐ Timing
- ☐ Connecting Service
- ☐ Seat availability
- ☐ Other: .....

8.c) How would you like to access this information?

*Check all that apply.*

- ☐ On your mobile phone
- ☐ On BMTC website
- ☐ On the bus stop

8.d) If mobile phone, mode of communication preferred

*Check all that apply.*

- ☐ Through SMS
- ☐ Through phone calls
- ☐ Through mobile apps

8.e) If through mobile apps , what sort of apps are preferred?

*Check all that apply.*

- ☐ providing bus location at real time
- ☐ Giving traffic related information,so that u can avoid congested routes
- ☐ Other: .....

9. Any suggestions you might have to improve  
information about BMTC bus services?

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