

Charles Bentum-Annan  
Software Engineer  
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## EDUCATION

Ghana Communication Technology University  
**Bachelor of Science, Information Technology**

Accra, Ghana  
August 2020

## TECHNICAL SKILLS

**Languages:** HTML, CSS, JavaScript, PHP, Node.js, SQL

**Database Systems:** MySQL, PostgreSQL, Maria DB, Firebase, MS SQL Server

**Frameworks:** Laravel, Symfony, Bootstrap

**Other Tools:** Heroku, NGINX, Linux, Git, Trello, Heidi SQL, Putty, VM Ware, WinSCP Microsoft Servers (2012 & 2018)

## EXPERIENCE

<b>Web Developer (Remote)</b> , Translation Services USA, New York	May 2022 – Aug 2022
<ul style="list-style-type: none"><li>Write, test and implement code across the entire stack in PHP(Laravel), JavaScript, MySQL, CSS(Bootstrap)</li><li>Assist client-facing teams with bug-fixing and trouble-shooting</li><li>Part of core team to research and optimize performance.</li><li>Work in teams of up to 10 developers and consultants</li></ul> <p>Tools &amp; frameworks: Laravel, Bootstrap NGINX, Visual Studio, Heidi SQL, Putty, WinSCP, Putty, VM Ware</p>	
<b>Web Developer</b> , Road Digital Safety Assurance, Accra Ghana	Jul 2021 - Jan 2022
<ul style="list-style-type: none"><li>Developed Vehicle Owner's dashboard for tracking and collecting complaints on vehicles</li><li>Collaborated with product team members to develop corresponding web-based data collection for road activities and vehicles</li><li>Introduced Agile methodology and best practices that enhance product development</li><li>Tools &amp; Skills: Heroku, Git, PHP, Firebase, CSS, JavaScript</li></ul>	
<b>Assistant IT Officer</b> , Lands Commission, Accra, Ghana	Sep 2020 - Aug 2021
<ul style="list-style-type: none"><li>Effectively and efficiently created and help manage user accounts</li><li>Computed and uploaded geospatial data.</li><li>Assisted in servicing and maintenance of computers to promote efficiency.</li></ul> <p>Tools &amp; Skills: Geo Server, Microsoft Servers (2012 &amp; 2018)</p>	
<b>IT(Student) Intern</b> , Ministry of Communications, Accra, Ghana	Jun 2018 - Aug 2018
<ul style="list-style-type: none"><li>Overseeing and maintaining internet connection and relation</li><li>QA for meeting data storage application.</li></ul>	

## PROJECTS

<b>DocTranslator</b> (4-person team), Translation Services USA	May 2022 – Aug 2022
<ul style="list-style-type: none"><li>Created OCR feature to enable scanned PDF with missing catalogues translations &amp; allow files up to 50 MB</li><li>Created complimentary 1 page PDF translation to give user free one page translation with \$0.00 balance</li><li>Assisted in translation for .csv extension</li></ul> <p>Deployed to NGINX, using ssh</p>	
<b>ConveyThis</b> (Team of 3), Translation Services USA	May 2022 - Aug 2022
<ul style="list-style-type: none"><li>Created documentation to onboard future developers, support agents &amp; users</li><li>Assist users and developers with bug-fixing, trouble-shooting and navigation</li></ul>	
<b>Shopeet</b> (Independent), Ghana	Jan 2022 - April 2022
<ul style="list-style-type: none"><li>Laravel E-commerce application for a clothing store.</li></ul>	
<b>RODSA</b> (Team of 4), Road Digital Safety Assurance	Aug 2021- Jan 2022
<ul style="list-style-type: none"><li>Used Agile kanban approach with continuous delivery pipeline</li><li>Responsibilities as developer included system design, code delegation and review</li><li>Deployed to Heroku, using the Heroku PostgreSQL</li></ul>	
<b>Enterprise Land Information System</b> (Team of 20), Lands Commission	September 2020- August 2021
<ul style="list-style-type: none"><li>Worked on and off-site to troubleshoot issues with the system.</li><li>User account creation and management for staff and clients to aid in rendering land services</li></ul>	

## ACTIVITIES

<b>Alumnus</b> , Ghana Communication Technology University	Aug 2020 - present
<b>Participant</b> , Spaces with Ivy, Twitter Spaces	March 2022 - present
<b>Member</b> , DevCongress, Slack	May 2022- present
<b>Drama President</b> , Writers Debaters Drama Club, Adisadel College	Nov 2015 - May 2016
<b>Presidential Advisor</b> , Ghana United Nations Student & Youth Association (GUNSA), Adisadel College	Nov 2015 - May 2016

## Translation Services USA LLC

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11 Broadway STE 552, New York, NY 10004  
Phone: (800) 790-3680, Fax: (212) 537-6674

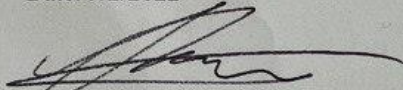
*Employment letter*

To whom it may concern,

This letter is to confirm that Charles Annan was working as a Front-End Web Developer at Translation Services USA LLC. During his tenure, he was using technologies: PHP, MYSQL, JAVASCRIPT, LARAVEL to advance our online platform to the next level. Charles was a puntual and polite person always willing to help. We highly recommend him.

If you require any additional information, please feel free to contact me at +1 (212) 203-1901.

Date: 9/2/2022



Sincerely,

Alex Buran

President and CEO

Translation Services USA LLC