

Chardonel Guillaume

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EDUCATION

A.S Cybersecurity Operations

High School Diploma

Florida Southwestern State College, 2026

Atlantic Community High School, 2020

CERTIFICATIONS

CompTIA Security+ (Expected 7/25)

Google Cybersecurity Professional Certification

Google IT Support Professional Certification

Qualys Vulnerability Management

FEMA National Incident Management System (NIMS): ICS 100

PROJECTS

Vulnerability Management and Threat Hunting Projects

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Platforms and Technology Used: Tenable.io, SIEM (Microsoft Sentinel), EDR (Defender for Endpoint), Azure VMs, KQL

EXPERIENCE

Company: UPS, Fort Myers, FL

12/1/2021 - Present

Title: UPS Driver/ Preload

- Used handheld scanners and apps to track packages and routes built comfort with digital tools.
- Followed strict procedures for loading and deliveries developed attention to detail and time management.
- Solved delivery and logistics issues on the go stayed calm under pressure.
- Worked early shifts and handled 70+ lb packages showed reliability and physical discipline.

Company: PopStroke, Fort Myers, FL

7/1/2020 - 11/20/2021

Title: Maintenance & Customer Service

- Helped fix and report tech issues with kiosks and point-of-sale systems.
- Used tablets and check-in tools to assist customers.
- Followed safety checklists daily.
- Worked closely with team and customers.

ADDITIONAL SKILLS AND TECHNOLOGIES

Network troubleshooting, Wireshark, Nmap, TryHackMe, Cisco Packet Tracer, Windows OS, Linux basics, barcode scanners, package tracking systems, Microsoft Office Suite, POS systems, virtual meeting platforms, problem solving, attention to detail, communication, adaptability, reliability, security awareness, system monitoring, basic hardware troubleshooting, data entry,

inventory systems, customer support, multitasking, time management, Risk Management Framework, Security and Privacy Controls, Computer Security Incident Handling Guide, Endpoint Detection and Response.