



CHARITY HOLT

FULL STACK
DEVELOPER

CONTACT

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SKILLS

LANGUAGES LIBRARIES

HTML	jQuery
CSS	Bootstrap
Javascript	SASS
Ruby	Express
SQL	Handlebars
MongoDB	Node
	Rails

EXPERIENCE

FULL-STACK WEB DEVELOPER IMMERSIVE

General Assembly | June 2019 - Sept. 2019

Successfully completed 420+ hour immersive full-stack web developer course. Built quality RESTful APIs and utilized industry best practices. Utilized Git and Github for version control. Utilized Trello and Zenhub to organize and breakdown projects

- Project 1: Jardín - Full Stack Ruby & Ruby on Rails SPA
- Project 2: EatUp - Full Stack JS and Express SPA
- Project 3: Inclu

GENIUS ADMIN

Apple Inc | Dec 2017 - Mar 2018

- Create repair strategies for the team by priority
- Stay current on policies, procedures, and systems and inform the team of changes
- Manage and monitor all repairs until complete.
- Continually maintain the accuracy and organization of service parts inventory and order when needed
- Escalate known issues to engineering
- Assist appointment queue when in overflow

TECHNICAL SPECIALIST

Apple Inc. | Sep 2015 - Dec 2017

- Troubleshoot and repair all devices in Apple ecosystem
- Lead creative workshops that teach customer how to use their hardware and/or software
- Repair relationships between customers and Apple
- Keep current with new technologies
- Document bugs and create tickets for reoccurring issue
- Hit quota for sessions taken per hours on queue

SALES ASSOCIATE

Apple Inc. | September 2015 - ?? 2016

- Providing exceptional customer service by tailoring solutions based on customer needs

EDUCATION

BACHELOR OF ARTS IN MASS COMMUNICATIONS

University of Bridgeport

Minor in Fashion Merchandising