

# KIMIA FARMA

## PERFORMANCE DASHBOARD

Kimia Farma – Big Data Analytics

Presented by

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# CHARISTA APRILIA PUTRI

## DATA ANALYST

A Mathematics graduate from Universitas Jenderal Soedirman (UNSOED) with a GPA of 3.64, currently aiming to transition into a dynamic role as a Data Analyst. Possesses a strong foundation in problem-solving, attention to detail, presentation, communication, and analytical skills developed in a fast-paced work environment. Highly enthusiastic about leveraging an analytical mindset and data interpretation skills to grow in the field of data analysis.



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**Certificate**



**1817**

Established by the Dutch East Indies government as the first pharmaceutical company under the name NV Chemicalien Handle Rathkamp & Co.

**1958**

Government of the Republic of Indonesia merged several pharmaceutical companies into PNF(Perusahaan Negara Farmasi) Bhineka Kimia Farma

**1971**

PNF was changed to a limited liability company (Perseroan Terbatas) and the company was renamed

## VISION

Becoming the main choice of integrated Healthcare company and generates sustainable value

## MISION

- Conducting business activities in the chemical and pharmaceutical industry, trading and distribution network, retail pharmacy, healthcare service, and asset optimization.
- Managing the company with Good corporate Governance and Operational Excellence, supported by professional Human Resources (HR)

# Project Description

Kimia Farma is a major player in the healthcare industry, operating in the fields of pharmaceutical manufacturing, distribution, and retail. To maintain its competitive edge, data-driven decision making is essential in analyzing sales performance, transaction trends, and branch profits.

## Available Data

The dataset contains key information on :

- Transaction → Sales, Net Profit, and Branch Level Performance
- Branch and Regional Data → Store locations and province based insight
- Customer Rating → Store service quality
- Product → quantity of goods

## Problem Statement

The main objectives of this analysis :

- Analyze Annual Sales Trends
- Identify top performing provinces based on total transaction and net profit
- Determine the top 5 highest rated branches
- Visualize profit distributin across provinces
- Extract actionable insight to optimize business strategies

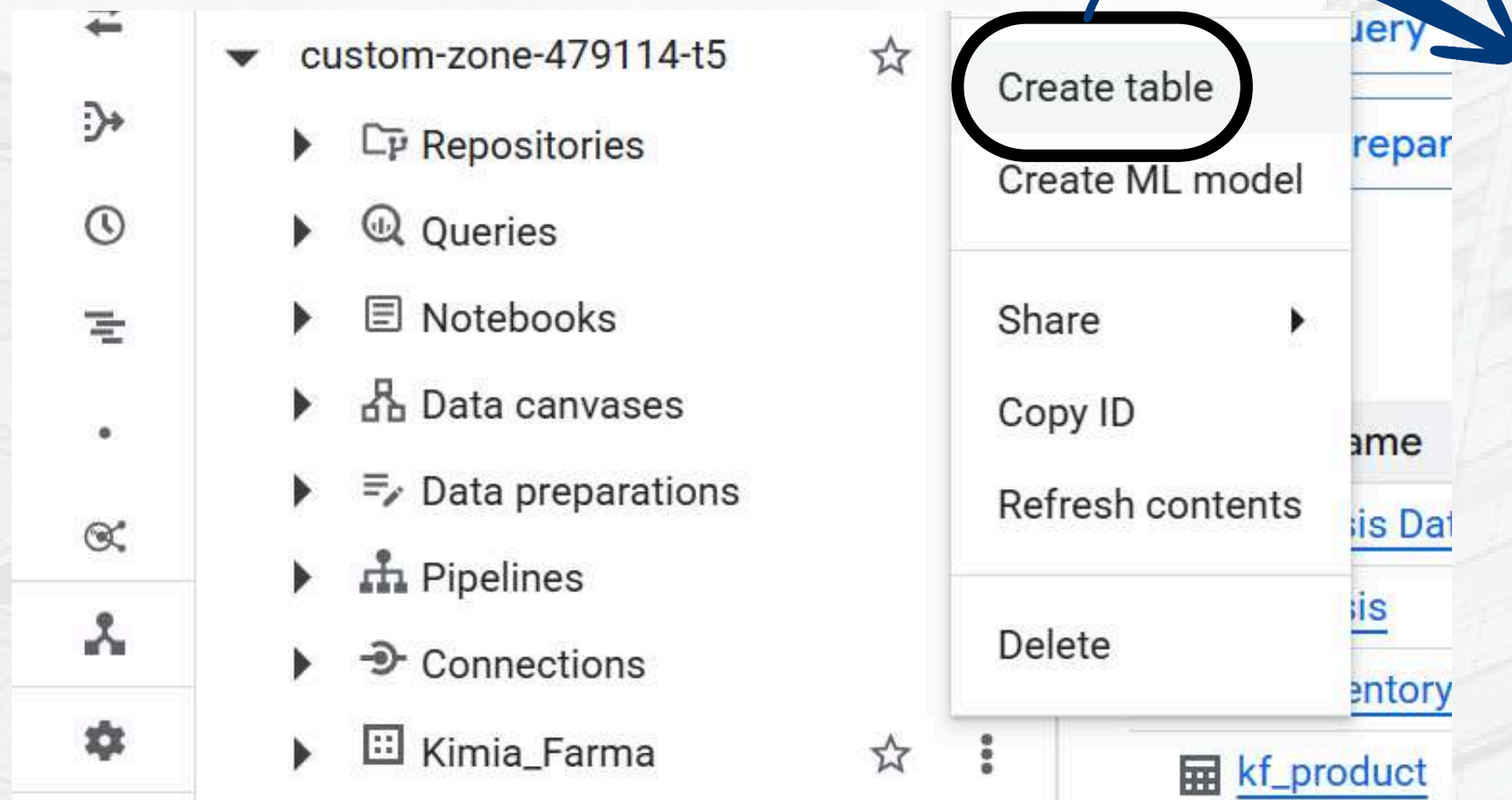
[GitHub](#)

[Project explanation](#)



# IMPORTING DATASET TO BIGQUERY

1. Click "Create Table"
2. Select the Dataset File
3. Give The Dataset a Name
4. Turn on the auto Detect Schema
5. Click Create Table



Create table

Source

Create table from  
Empty table

Destination

Project \*  
custom-zone-479114-t5

Dataset \*  
Kimia\_Farma

Table \*

Maximum name size is 1,024 UTF-8 bytes. Unicode letters, marks, numbers, connectors, dashes, and spaces are allowed.

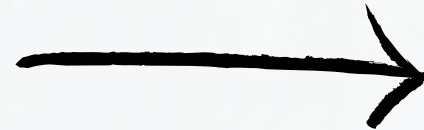
Table type  
Native table

☐ Create a BigQuery table for Apache Iceberg [Preview](#)

[Create table](#) [Cancel](#)

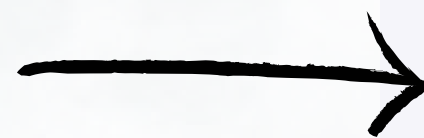
# DATA PREPARATION

1. Check each data column



```
Analysis Data Run Open in More
1 SELECT * FROM `Kimia_Farma.kf_final_transaction` LIMIT 10;
2 SELECT * FROM `Kimia_Farma.kf_product` LIMIT 10;
3 SELECT * FROM `Kimia_Farma.kf_inventory` LIMIT 10;
4 SELECT * FROM `Kimia_Farma.kf_kantor_cabang`;
5
```

2. Check and clean the data



```
6 SELECT * FROM `Kimia_Farma.kf_final_transaction`
7 WHERE product_id IS NULL
8     OR branch_id IS NULL
9     OR date IS NULL
10    OR price IS NULL;
11
12 SELECT transaction_id, COUNT(*) AS jumlah
13 FROM `Kimia_Farma.kf_final_transaction`
14 GROUP BY transaction_id
15 HAVING COUNT(*) > 1;
16
17 SELECT date, SAFE_CAST(date AS DATE) AS cek_tanggal
18 FROM Kimia_Farma.kf_final_transaction
19 LIMIT 20;
20
21 SELECT COUNT(DISTINCT product_id)
22 FROM Kimia_Farma.kf_product;
23
24 SELECT COUNT(DISTINCT product_id)
25 FROM Kimia_Farma.kf_final_transaction;
```



# Creating Analysis Table

1

```
94 CREATE OR REPLACE TABLE Kimia_Farma.Analysis AS (  
95 SELECT  
96 t.transaction_id,  
97 t.date,  
98 t.customer_name,  
99 t.branch_id,  
100 kc.branch_name,  
101 kc.kota,  
102 kc.provinsi,  
103 kc.rating AS rating_cabang,  
104 t.product_id,  
105 p.product_name,  
106 p.product_category,  
107 i.opname_stock,  
108 t.price,  
109 t.discount_percentage,  
110 (t.price*t.discount_percentage) AS discount_amount,  
111 (t.price-(t.price*t.discount_percentage)) AS nett_sales,
```

2

```
112 CASE  
113     WHEN t.price <= 50000 THEN 0.10  
114     WHEN t.price > 50000 AND t.price <= 100000 THEN 0.15  
115     WHEN t.price > 100000 AND t.price <= 300000 THEN 0.20  
116     WHEN t.price > 300000 AND t.price <= 500000 THEN 0.25  
117     WHEN t.price > 500000 THEN 0.30  
118 END AS percentage_gross_laba,
```

3

```
119 ((t.price-(t.price*t.discount_percentage))*  
120 CASE  
121     WHEN t.price <= 50000 THEN 0.10  
122     WHEN t.price > 50000 AND t.price <= 100000 THEN 0.15  
123     WHEN t.price > 100000 AND t.price <= 300000 THEN 0.20  
124     WHEN t.price > 300000 AND t.price <= 500000 THEN 0.25  
125     WHEN t.price > 500000 THEN 0.30  
126 END
```

The purpose of this query is to combine all Kimia Farma transaction dataset into a single integrated analysis table. This query retrieves data from several key table which is kf\_final\_transaction, kf\_product, and kf\_kantor\_cabang.

In this query several computed columns are add to support business analysis

- discount amount → the total discount applied
- nett\_sales → final selling price
- percentage\_gross\_laba → profit percentage based on the price range
- nett\_profit → total profit

# Creating Analysis Table

```
129 FROM `Kimia_Farma.kf_final_transaction` t
130 LEFT JOIN `Kimia_Farma.kf_product` p
131 ON t.product_id=p.product_id
132 LEFT JOIN Kimia_Farma.kf_kantor_cabang kc
133 ON t.branch_id=kc.branch_id
134 LEFT JOIN `Kimia_Farma.kf_inventory` i
135 ON t.product_id=i.product_id
```

The tables are joined using the primary keys to ensure that each record is matched correctly

- Product\_id → is used to join transaction data with product detail
- Product\_id → also used to join transaction data with inventory data
- branch\_id → is used to join transaction data with brach detail

This makes each transaction row complete with product, branch, pricing, and rating information



# Analysis Table

Query results

 Save results ▾

 Open in ▾



Job information

Results

Visualization

JSON

Execution details

Execution graph

	transaction_id ▾	date ▾	customer_name ▾	branch_id ▾	branch_name ▾	kota ▾	provinsi ▾
1	TRX3182086	2023-11-05	Randy Hart	24277	Kimia Farma - Apotek	Lhokseumawe	Aceh
2	TRX4995654	2021-06-13	Jason Wright	49606	Kimia Farma - Apotek	Palu	Sulawesi Ten
3	TRX6989380	2023-06-17	Jimmy Phelps	26358	Kimia Farma - Klinik-Apotek-Lab...	Dumai	Riau
4	TRX2594487	2020-05-10	Jose Newman	17567	Kimia Farma - Apotek	Kendari	Sulawesi Ten
5	TRX6410039	2023-01-10	Pamela Ball	48388	Kimia Farma - Apotek	Palangkaraya	Kalimantan T
6	TRX1092754	2023-12-14	Amber Liu	25432	Kimia Farma - Apotek	Cirebon	Jawa Barat
7	TRX8850081	2022-04-09	Carlos Daniel	55171	Kimia Farma - Apotek	Ambon	Maluku
8	TRX5315190	2023-05-26	Erin Nguyen	70971	Kimia Farma - Apotek	Tomohon	Sulawesi Uta
9	TRX2473462	2021-09-25	Dominique Gross	27518	Kimia Farma - Apotek	Semarang	Jawa Tengah

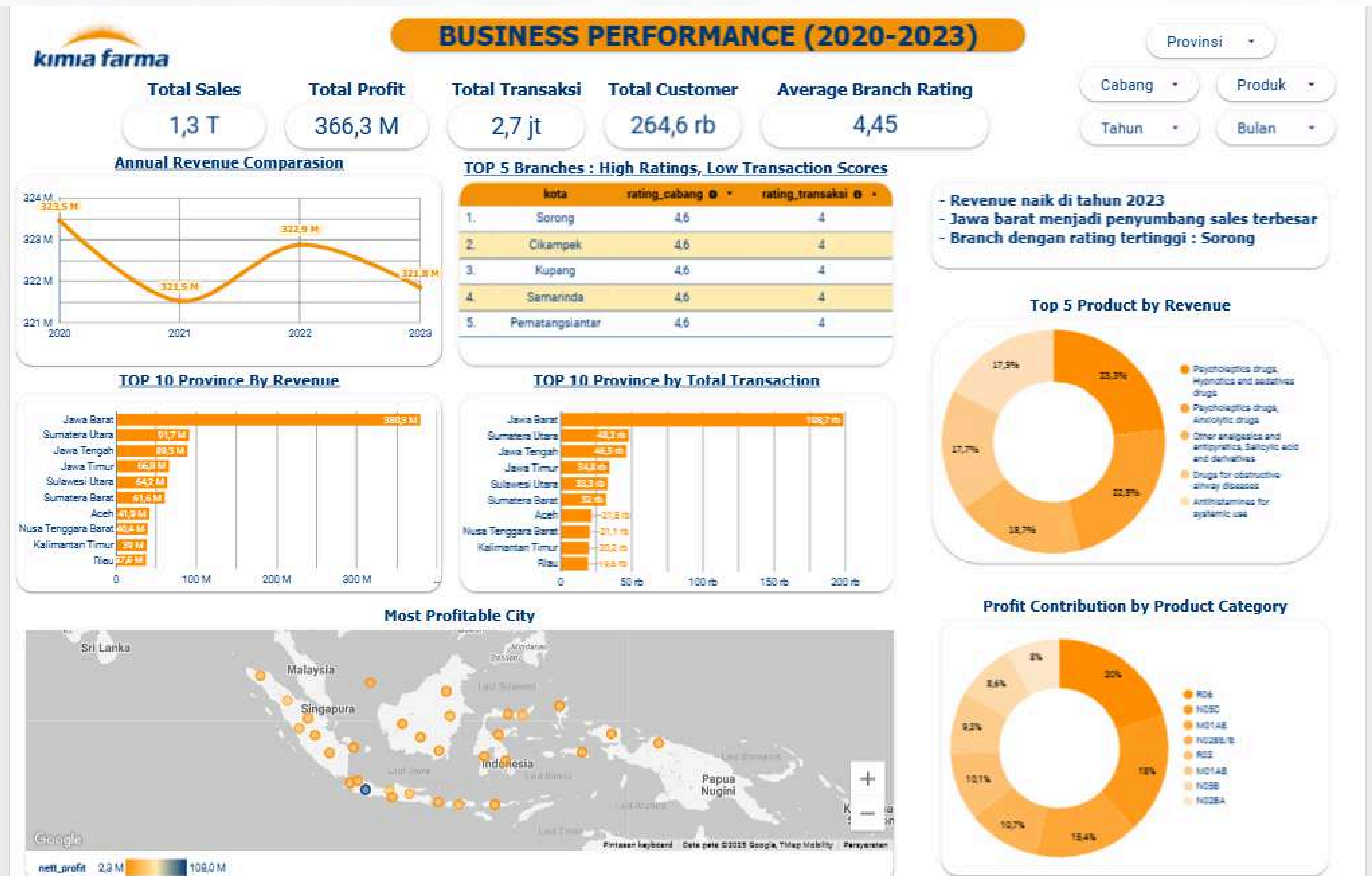
# EDA QUERY

```
139 SELECT
140     COUNT(*) AS total_transacion,
141     MIN(date) AS earliest_date,
142     MAX(date) AS latest_date,
143     AVG(price) AS average_price,
144     AVG(discount_percentage) AS average_discount_percentage,
145     SUM(net_sales) AS total_net_sales,
146     SUM(net_profit) AS total_net_profit,
147     AVG(rating_transaksi) AS average_transaction_rating,
148     AVG(rating_cabang) AS average_branch_rating,
149     branch_name,
150     COUNT(DISTINCT customer_name) AS total_customers,
151 FROM `Kimia_Farma.Analysis`
152 GROUP BY branch_name
153 ORDER BY total_net_sales DESC;
154
```

Before building the dashboard we also performed EDA to explore patterns and key metrics from the data. Here is the EDA query



# Dashboard Performance Analytics



# DASHBOARD INSIGHT

- These KPIs represent the high level business performance



- The company's profit relies heavily on Jawa Barat



- The sales trend is slightly going down in 2023





# **Business**

## **Implications and Opportunities**

- High performing regions such as West Java Should be prioritized
- Branches with good rating but low transaction have growth potential
- product categories with high contribution can be optimized
- Low contribution products may require pricing, inventory, or marketing review

# Thank You

