CHARLES **UGBANA**

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CAREER SUMMARY

Lead Software Engineer with over 6 years of experience designing and delivering scalable web and desktop applications. Proficient across the full software development lifecycle, system architecture, API integration, cloud services, and legacy code optimization. Skilled in Java, Python, PHP, Laravel, and React, with strong Agile and team leadership expertise. Passionate about building user-centric, high-impact solutions that drive business growth and eager to lead teams in developing innovative software products.

CORE COMPETENCIES

Full Software Development Life Cycle (SDLC) expertise | Web & Desktop Application Development | Programming Languages: Java, Python, PHP, HTML, CSS, SQL | System Architecture & Scalability Planning | Code Refactoring & Performance Optimization | UI/UX Design Principles & Implementation | Version Control (Git, GitHub, GitLab) | Leadership & Team Management | Effective Communication & Stakeholder Collaboration | Project Planning & Time Management | Analytical Thinking & Decision Making | MS Office (Word, Excel & PowerPoint).

WORK EXPERIENCE

**Software Engineer – **BPOSeats, Cebu Phillipines   Nov 2021 – Present
- Translate business objectives into customized system designs using Agile sprints, improving user experience and increasing feature adoption by 20%.
- Facilitate defect identification and resolution through root-cause analysis and sprint reviews, reducing production issues by 30%, refactor and optimize legacy codebases using performance profiling, improving system speed and stability by 15%.
- Contribute to the development and maintenance of web and desktop applications, delivering 8+ releases on schedule with zero rollback incidents.

**Lead Software Engineer – **Linuxjobber Inc, Maryland USA   Jan 2020 – Oct 2021
- Spearheaded the redesign of the company's flagship product by restructuring UI/UX and optimizing workflows, improving user adoption by 35% and cutting redundant admin tasks by 40%.
- Designed and deployed a scalable automated onboarding system using microservices and APIs, reducing manual processes by 70% and accelerating customer activation time by 50%.
- Collaborated with customers, stakeholders, and cross-functional engineering teams to align requirements and delivery timelines, achieving 95% on-time project completion.

**Software Engineer – **Linuxjobber Inc, Maryland USA   Apr 2019 – Jan 2020
- Developed proof-of-concept solutions during requirements and design phases, enabling data-driven product integration decisions and reducing evaluation time by 30%.
- Resolved project ambiguities by facilitating stakeholder clarification sessions, improving delivery accuracy and accelerating sprint completion rates by 20%.
- Maintained accurate and up-to-date technical documentation for features, releases, and system updates, cutting onboarding and knowledge-transfer time by 40%.

EDUCATION

CS50's Introduction to Computer Science | Harvard University   Mar 2023 – Present
Master of Science in Digital Transformation | Nexford University   Jun 2024 – Jul 2025
Bachelor of Science in Mechanical Engineering | University of Lagos, Lagos State, Nigeria   Apr 2015 – Oct 2020

CERTIFICATION

AWS Certified Cloud Practitioner   2022
Amazon Web Services, Azubi Africa, Ghana.   Sep 2021 – Dec 2021

PROFESSIONAL SKILLS

- Clear written and verbal communication, with the ability to explain technical ideas in simple, understandable terms.
- Active listening and empathy when engaging with teammates, clients, and users, reliability and accountability in delivering responsibilities with minimal supervision.