**Charles-Étienne Gauthier**

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**Bilingual (English and French)**

**Summary of skills**

* Bilingual student, who is studying Computer Science at Heritage College, and is seeking work experience in my field to further my understanding and abilities.
* Sociable person, very polite and courteous. I do not give up easily and I try my hardest to find a solution. I really like working in a team and will not hesitate to give my own ideas and listen to others.

**Technical skills**

**Hardware :**

* Know how to take apart a computer and put it back together
* Scripting in the Windows 10 command prompt and Linux terminal
* Create and remove partitions
* Proficient with Windows 10, Linux Ubuntu and Mac OS

**Programming :**

* Java programming using the Eclipse interface and Android Studio
* Program applications using object-oriented methodology
* Oracle and SQL Server databases
* C# and .NET programming

**Web Programming :**

* HTML5, CSS3 and JavaScript to develop websites
* Experience with Node.js, React and asynchronous programming
* Experience with both front-end and back-end web development
* Experience with PHP

**System Analysis:**

* Knowledge of Agile management and DevOPs
* Knowledge in software development life cycle
* Used several tools and techniques to analyze user requirements
* Experience with multiple diagrams (UML, Use case diagram, flowchart)
* Analyzed the workflow for a case-study system and developed a design in a team.

**Application Knowledge:**

* Pages, iMovie, Keynote
* MS Office - Word, Excel, PowerPoint, Visio

**Education**

**Heritage College (Cegep) (2020-2022)**

* Computer Science, 3-year program.
* Expected graduation 2023.
* Honor roll (Fall 2020 and Winter 2021)

**Work experience**

**Information Technology Technical Support (Summer 2020)**

Transport Canada, Ottawa (NCR), Ontario

* Kept detailed logs of client problems, solutions, and customer satisfaction
* Provided instructions in simple terms
* Worked together with other Technical Support Specialists to find solutions to more complex issues.
* Communicated with clients to diagnose technical issues

**Customer Service (Summer 2018 and 2019)**

Dunn-D’s Minigolf, Gatineau, Quebec

* Offered customer service, used cash register, handled money and cleaned the infrastructure

**Interest and Leisure**

Swimming, table tennis and alpine skiing and fantasy books