



setup guide

This document will explain the process of setting up an Amazon Echo unit for use with the **SM** RT voice automation solution. Covered in this document is:

- Downloading and installing the Alexa companion app.
- Connecting the Echo unit to WiFi.
- Linking the Echo unit with your SM RT voice account.



Downloading the Alexa app—iOS (Not available on the Australian iOS store)

- -Launch the iOS App Store, select the *Featured* page and tap the Apple ID button at the bottom of the page.
- -Scroll to the bottom, and tap *Apple ID*.
- -A pop up will appear for the iOS account, Select the Sign Out option.
- **You may need to enter your Apple ID password for this step.
- -Scroll back down to the bottom, and tap Sign In. Another account popup will appear.
- -Select Use Existing Apple ID and enter the details below to sign into the American iOS store

Username: <u>paul@sasys.com.au</u> Password: Frog3704

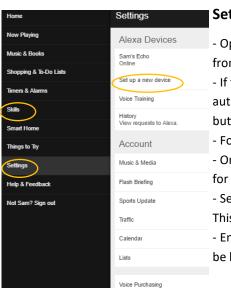
- **Another popup will appear notifying you that you will be switched to the American iOS store.
- -You can now search for and install the amazon Alexa app from the store.
- Once the app has been installed on your devices follow steps 1 to 3 above and sign back into your original iOS account. You will be redirected back to the Australian iOS store however the Alexa app will remain on the device.

Downloading the Alexa app—Android (Not available on the Australian Play store)

- Open the Settings menu on your android device and select the Security settings tab.
- Scroll down the page until the Unknown sources setting and confirm that this is enabled.
- **This allows installation of apps not installed directly from the Play store.
- On the device go to the link below and download the application file:

www.SmartVoice.com.au/resources

- Once the app is downloaded open the file to begin installation. A warning will appear saying that the source of the app is unknown, select *OK* and the App will be installed.



Setting up the amazon Echo— iOS, Android, Web browser.

- Open the Alexa app on an iOS or Android device, or go to http://alexa.amazon.com from your computer.
- If there is no Echo configured to that account yet the Setup process will begin automatically, otherwise select the *Settings* tab and tap the "*Set up a new device*" button.
- Follow the instructions to setup the Echo unit.
- Once the Echo unit has been setup, select the *Skills* tab inside the Alexa app and search for the SM RT voice skill.
- Select the **SM RT** voice skill and press the *Enable Skill* button in the top right corner. This will take you to the skill linking page.
- Enter your Smart Voice **customer** account details. Select *confirm* and your Echo unit will be linked for use with your **SM RT voice** account.