

+256 750328631

✓ charlesaroma9@gmail.com

(in) charlesaroma

🉎 🛮 Kampala, Uganda

# SKILLS

- Web Design
- Design Thinking
- Networking Fundamentals
- Front End Coding
- Problem-Solving
- Computer Literacy
- Cybersecurity Awareness
- Strong Communication

# EDUCATION

# **CAVENDISH UNIVERSITY**

Bachelor's in Computer Science Present

#### **CAVENDISH UNIVERSITY**

Diploma in Computer Science 2020-2023

# MANAGEMENT TRAINING & ADVISORY CENTRE

Certificate in Information Technology (IT) 2018-2020

## **BISHOP CIPRIANO KIHANGIRE**

Uganda Certificate of Education 2010-2014

# LANGUAGE

English	100%
Luo	100%
Swahili	65%
Luganda	50%

# OGWANG CHARLES AROMA

### ABOUT ME

I am a qualified and professional front end developer with over five years experience in Windows Systems Administration, computer networking, website and graphics design. I have strong, creative and analytical skills. Team player with an eye for detail.

# EXPERIENCE

# FRONT-END DEVELOPER

Pythotech Company, Reference +256 39 4876898

2020 - Present

- Windows Systems Administrator and website design
- Crafted and executed holistic disaster recovery plans, coordinating data backups, failover protocols, and swift system restoration.
- Strengthened servers with advanced firewalls and encryption.
- Fine-tuned systems for peak responsiveness, resolving bottlenecks and optimizing performance
- Recovering lost data from damaged or corrupted storage devices.
- Configuring routers, modems, and network settings to establish reliable internet connections.
- Troubleshooting network issues to ensure smooth connectivity.
- Installing and configuring software applications based on customers' needs.
- Detecting and removing viruses, malware, and other security threats from customers' devices.

# IT TECHNICIAN

Hype Tech Media

2019-2020

- Diagnosing and resolving hardware and software issues for customers' devices.
- Identifying and replacing faulty components, ensuring optimal device performance.
- Assisting customers with technical inquiries in person, over the phone, or via email.
- Installing, configuring, and updating operating systems on various devices.