

CHARLES MARSHALL

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EDUCATION

Bachelor of Science (BS) in Computer Science Minor in Web Programming and Communications
The State University of New York at Fredonia, Fredonia, NY

SKILLS

Computer Science: Network Security, Data Structures, Systems Programming, Discrete Math 1&2

Programming: Python, HTML5, CSS, JavaScript, Node.js, C/C++, Java, SQL, Angular, Git, Linux

Software: Firebase DB, Jira, Drupal, MongoDB, RESTful API, Linux, Git, Postman, Maven, Tomcat.
Veracode , Sonar , AWS Cloudwatch, Grafana

Soft Skills: Project Management, Public Speaking, Leadership, Effective Communication

PROFESSIONAL EXPERIENCE

Software Engineer Dec 2022 - Feb 2025 *Southwest Airlines*, Dallas,TX (Remote)

- Developed and maintained payment processing systems for the Vacations portal, ensuring seamless currency conversion and accurate transaction handling.
- Built and optimized API integrations for payment gateways, enhancing transaction reliability and reducing processing time.
- Collaborated with cross-functional teams to implement scalable and secure financial solutions, ensuring compliance with industry standards.
- Gained experience with AWS Lambda and Cloudwatch improving system performance as well as monitoring .
- Participated in code reviews, sprint planning, ensuring high-quality software delivery.

Associate Software Engineering Summer 2021 *Fidelity Investments*, Jersey City, NJ

- Developed for the backend development team for Bond Beacon, Fidelity newest bond trading platform with thousands of monthly users. Learned Agile Development, through participating in daily stand ups
- Updated user interface features to accommodate for riskless principal clients on Bond Beacon using Typescript and Angular
- Corrected prices and status for riskless principal clients through API calls and tools such as Java, Postman, Oracle SQL Developer and Bitbucket.

