

Information Security Management

GESTS 483 - 2017

Brussels, 30 March 2017

Copy of this document is distributed to students

Speaker

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Owner of <http://www.vulpoint.be>

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CISO, DPO, Hacker, ...

Certified CISM, CISSP, CEH, ISO 2700x
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Working at

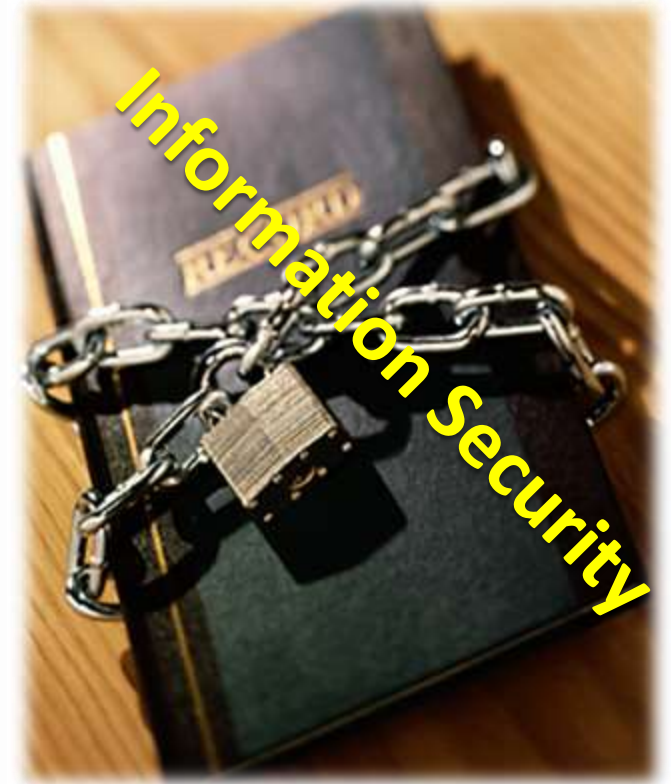
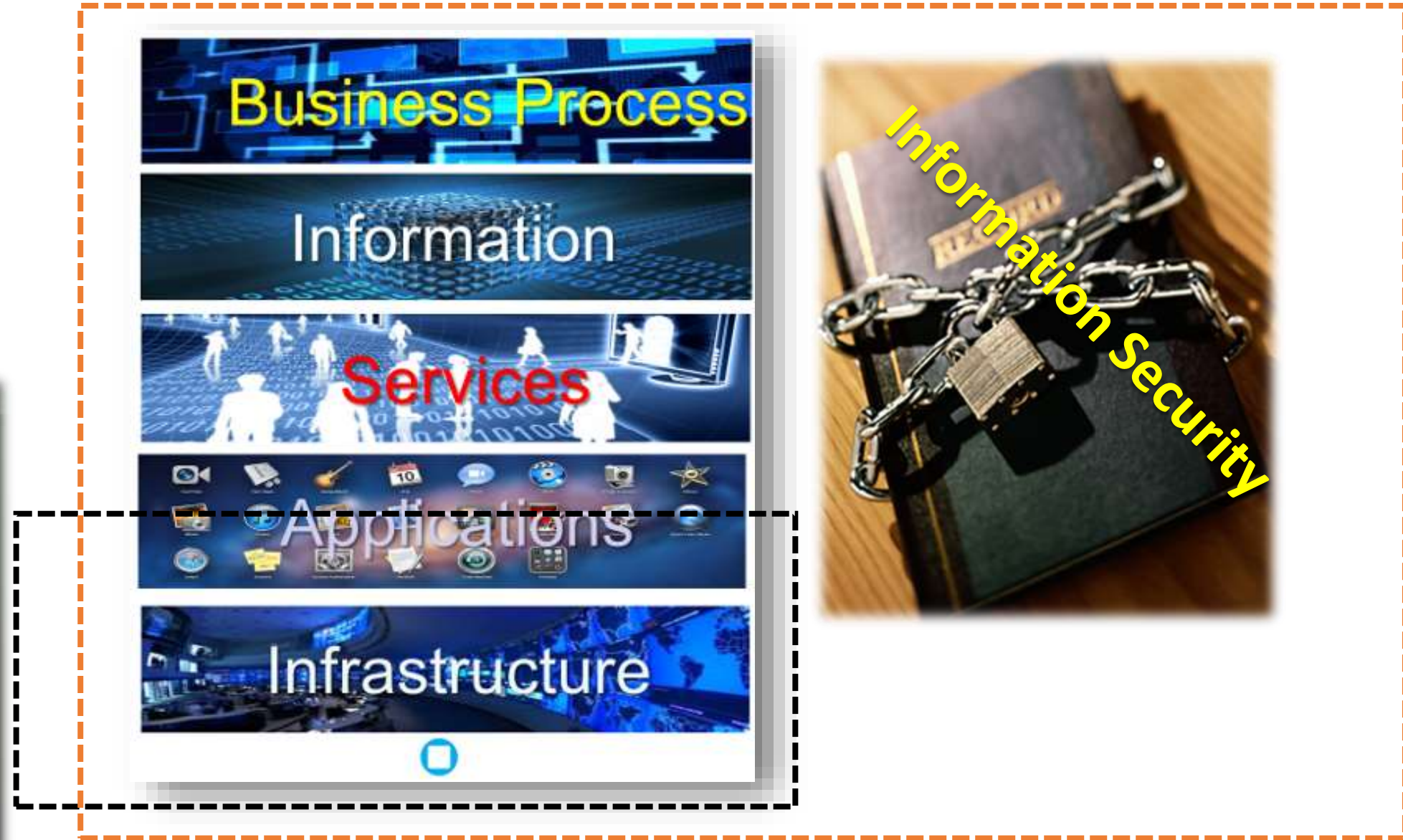
ICTC.eu - <http://www.ictcontrol.eu/>



What is
Information
Security ?



Aspects



Major Focus

Information is:

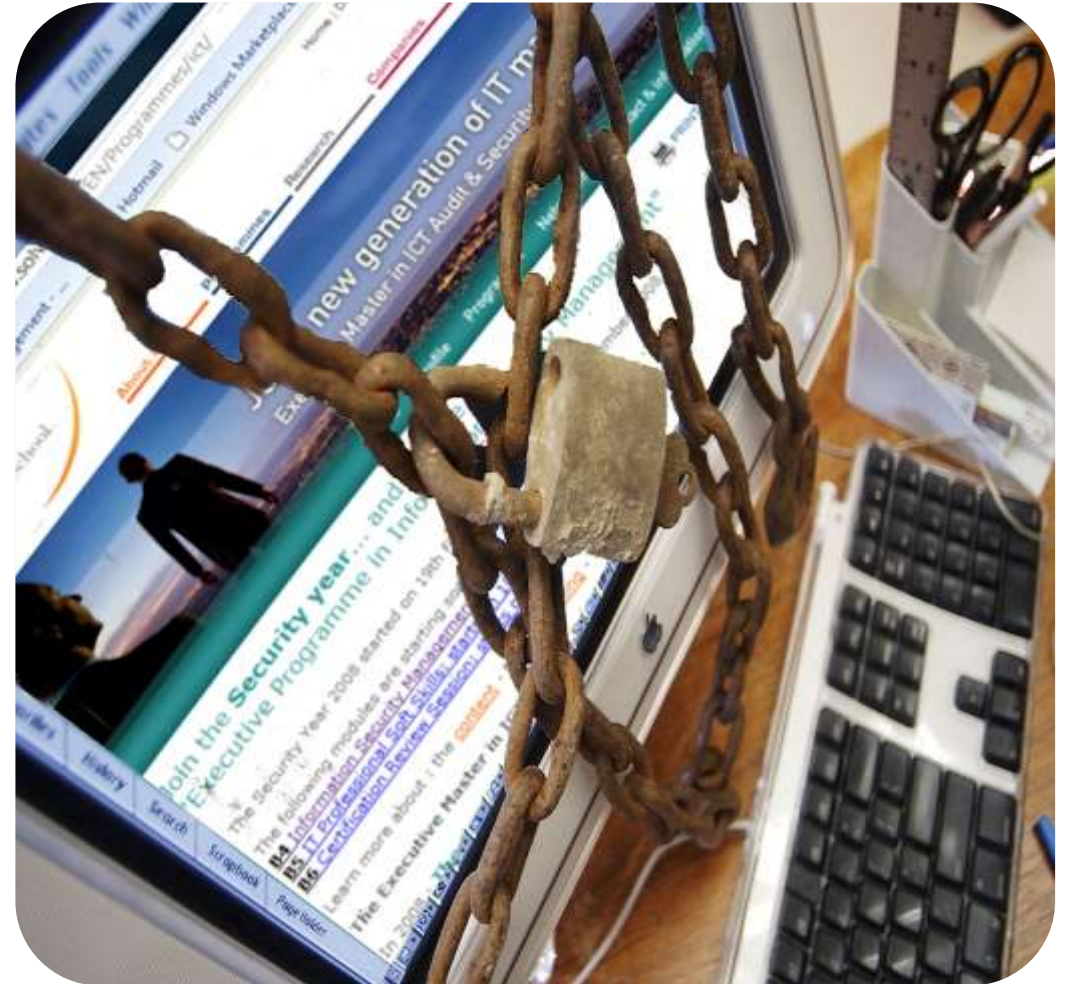
- handled,
- processed,
- transported,
- stored.

Reach:

- integration,
- process assurance,
- overall security,
- overall privacy.

Universe of :

- risks,
- benefits,
- processes.



Chief Information Security Officer

Main topics of today:



Information Security Governance



**Information Risk Management
& Compliance**



**Information Security Program
Development & Management**



**Information Security Incident
Management**



IS Governance

"It is because you have breaks on your car, ...
... you can drive faster."



CIA ... and Friends

C. Confidentiality.

I. Integrity.

A. Availability.

P. Privacy



N. Non-repudiation.

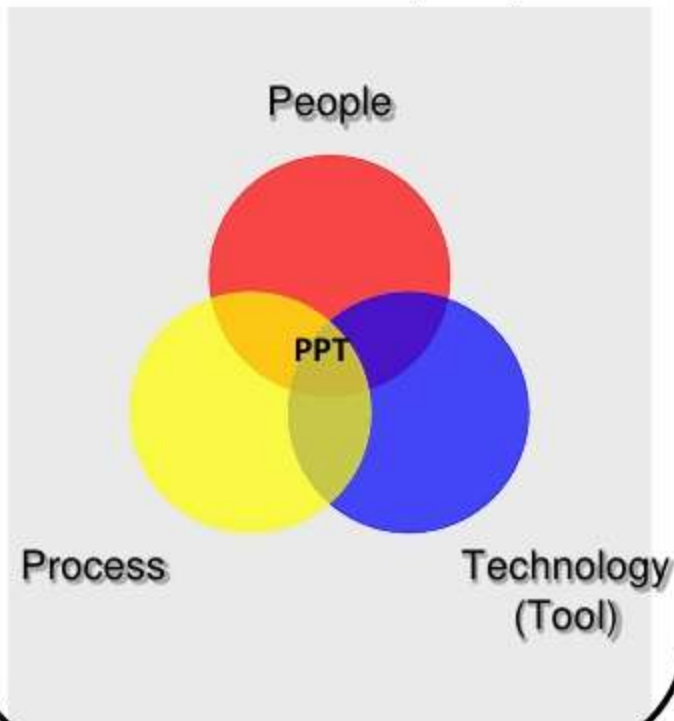
A. Authentication.

Accountable

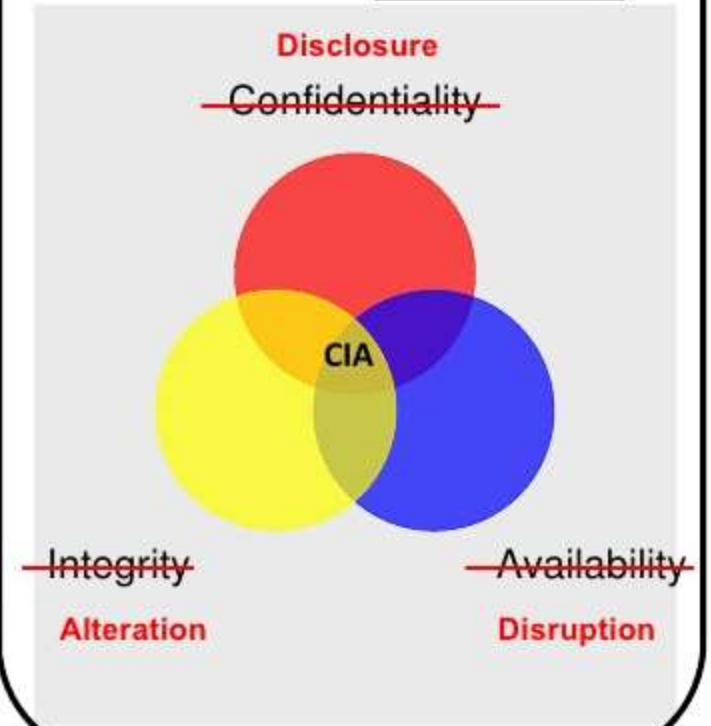
Trust

Compliance

3 Pillars of ICT



3 Pillars of Security



Benefits



Protection for legal liability



Increased predictability



Policy and compliance



Optimise resources



Risk management,

Reference: ISO 27002
(Good Practices)



Process improvement,



Rapid incident response



Reduced losses



Improved reputation

Information and related information systems must be categorised on the basis of their security needs, i.e. levels of confidentiality, integrity and availability, using a systematic process based on their value to the Commission, criticality and sensitivity. *.

* IMPLEMENTING RULES FOR COMMISSION DECISION C(2006) 3602 of 16.8.2006



Boston Consulting Group estimated that by 2016 the cyber-related economy will reach US \$4.2 trillion in the G20 economies.



Globally, the estimated reported average financial loss from cybersecurity incidents was \$2.7 million*

** PWC survey 2015*

Cyber Security in Belgium

751,000 hacked computers*

614 notifications of hacking

Belgacom /
Proximus

SNCB

...

From VBO study, companies :

- Do not know how to handle efficiently a cyber attack
- Are confused on cyber regulations and authorities

*Source : Cert.be

Rex Mundi

YOUR FRIENDLY NEIGHBORHOOD HACKERS

Code of Conduct

- Communication and/or negotiations between us and our targets is never released, regardless of whether we get paid or not.
- We never discuss or even acknowledge the fact that some of our past targets might have paid us.
- We automatically delete all of the stolen data once a full payment has been made.
- We never target the same company twice and, for obvious reasons, we always stick with the original requested amount.

About Us

Rex Mundi is a collective of hackers. We hack for fun, for the thrills and, most importantly, for profit.

About the Leaks

On this page, you will find leaks belonging to most of the websites that we hacked. Please note that those are leaks belonging only to companies that declined to pay us. As per our agreement with the companies that did pay us, we will never release those leaks.

Format

All of the leaks linked on this page are TXT files, either in CSV or tab-delimited format.

ACCORD delphjob_resumes.txt email-pass-name-id.txt id-address-city-zip-phone-birth.txt phpjobs_persons.txt	ALFAHOSTING aanmelden.txt bestellingen.txt CustomerNames.txt gegevens.txt import_paypal.txt users.txt	BCGE bcge.zip
BUYWAY subscriptions.txt	DOMINO'S visiteursBeEN.txt visiteursBeFR.txt1 2 visiteursBeNL.txt visiteursFrFR.txt1 2 3 4 5 6 7 8 9 10 11 12	DRAKE INTL applications.txt client.txt consultants.txt webusers.txt
EASYPAY employee.txt hcm_databaseserver.txt hcm_deployedscheme.txt	EXARIS aris_candidature.txt aris_contact.txt	LABIO Login credentials and names Blood Results 1



Implementing adequate Information Security Management

Resources



- Policies
- Standards
- Processes
- Methods
- Controls
- Technologies
- People
- Skills
- Training
- Education
- Organizational support and
- Assurance providers

Constraints

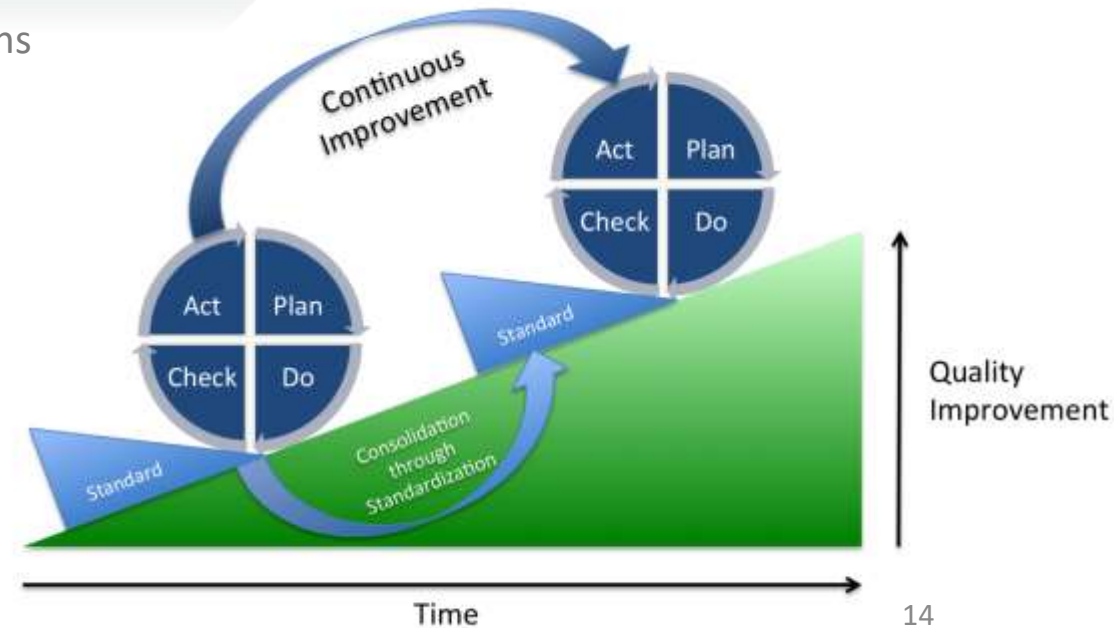


- Resources
- Law
- Physical
- Ethics
- Culture
- Costs
- Personnel
- Resources
- Capabilities
- Time
- Risk tolerance

Information systems security Framework



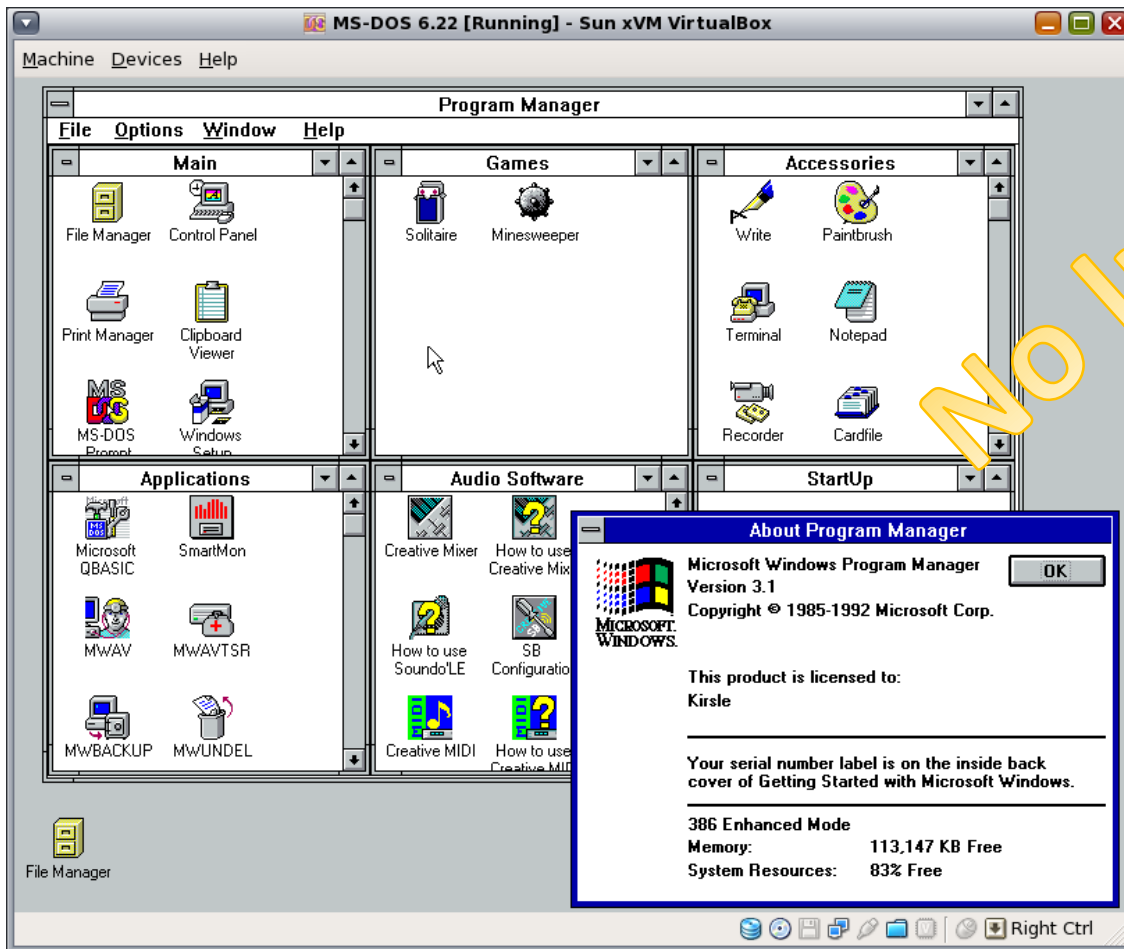
Reference: ISO 27001 (ISMS)

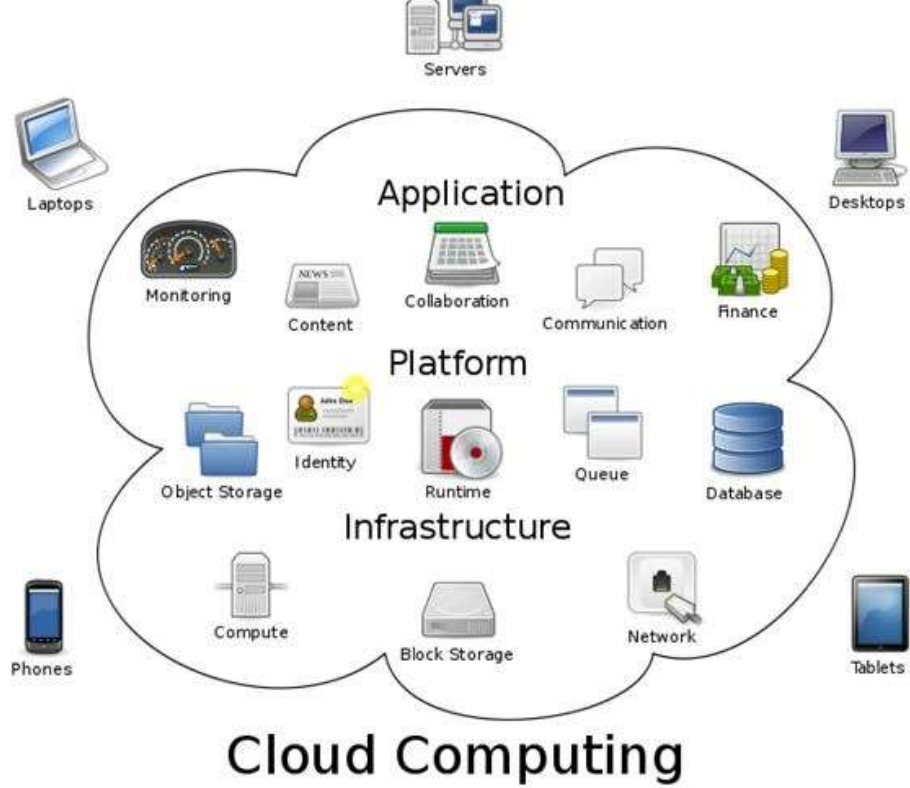


A word cloud graphic with a dark background and a diagonal light gray band. The words are in various colors (yellow, white, red, orange, green) and sizes. The largest words are 'HACKER', 'ATTACK', 'INTERNET', 'CYBER', 'CRIME', 'COMPUTER', 'NETWORK', 'TARGET', 'WARFARE', 'COMMUNICATIONS', 'SERVICES', 'PORNOGRAPHY', 'CRIMES', 'OFFENSIVE', 'INDIVIDUALS', 'STAGGERING', 'TACTICAL', 'MILITARY', 'DEPARTMENT', 'SYSTEM', 'DEVICES', 'SYSTEMS', 'BETWEEN', 'THREAT', 'THREATS', 'INVESTIGATORS', 'INTERNATIONAL', 'SERVICE', 'THEFT', 'ILLEGAL', 'INCLUDING', 'MILION', 'CASES', 'TRADE', 'OFFICIAL', 'FEDERAL', 'COURT', 'JURY', 'VERDICT', 'JUDICIAL'.

15

From



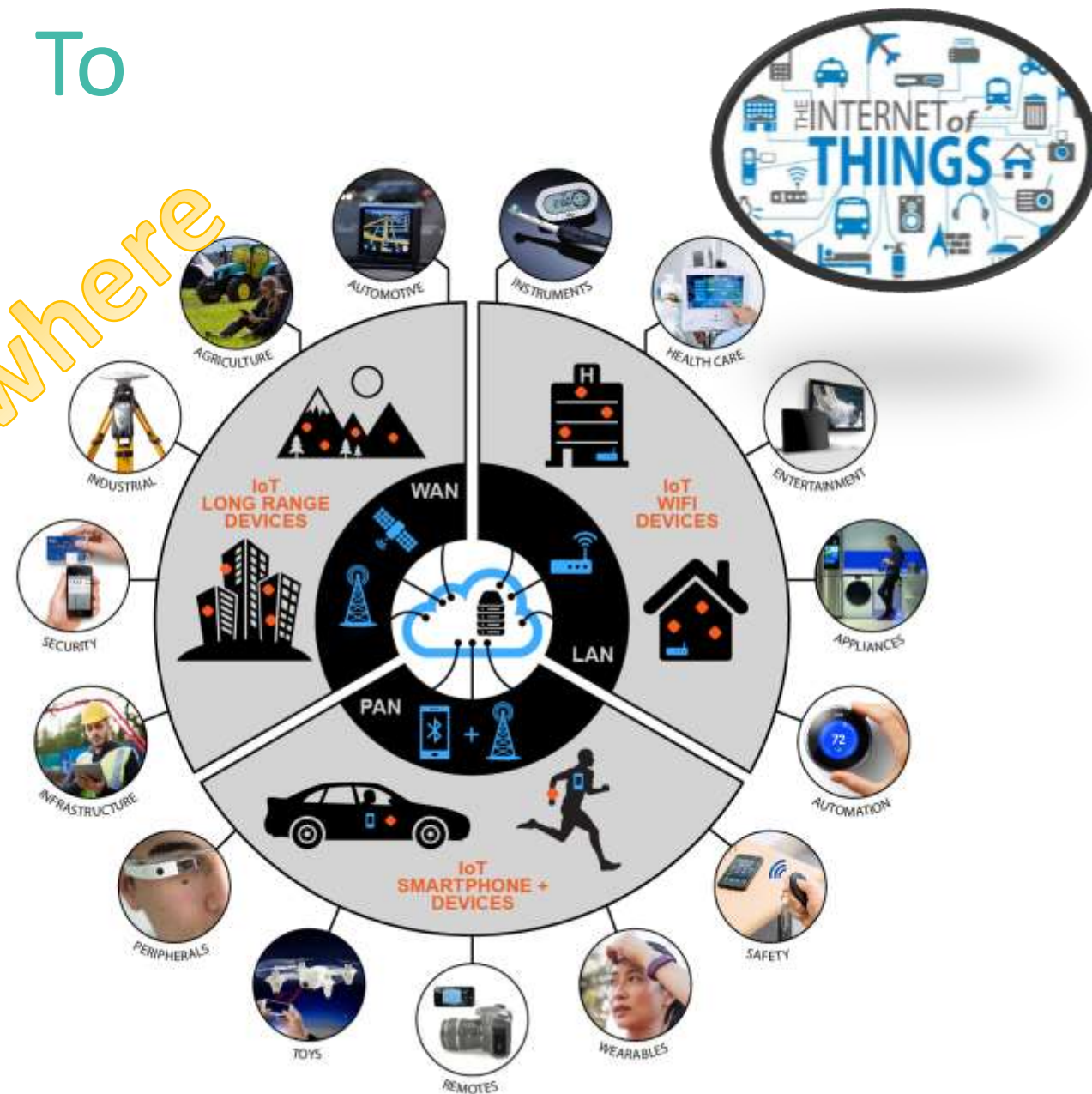


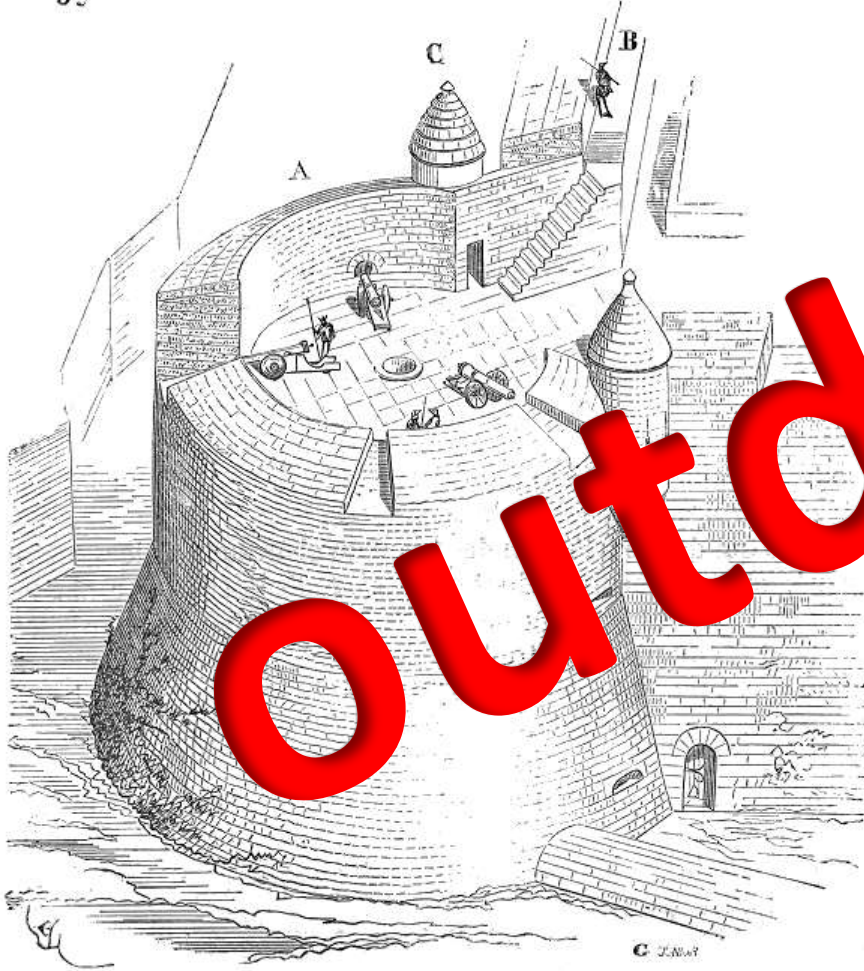
Cloud Computing



To

Data Everywhere





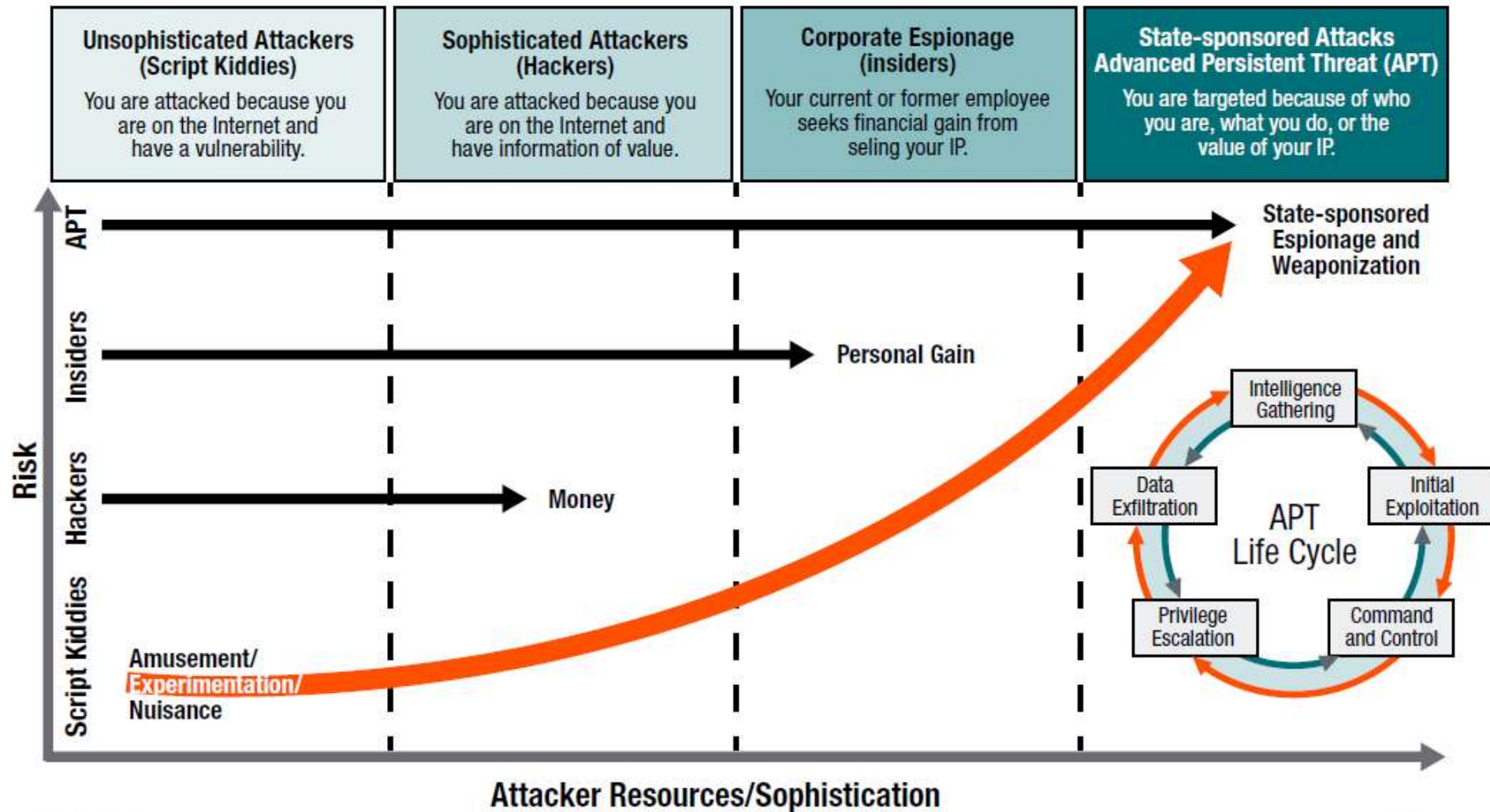
Outdated

Building higher defensive walls
and installing defense-in-depth
solutions

Sources of External Threats

Threat	What They Seek	Business Impact
Intelligence agencies	Political, defense or commercial trade secrets	Loss of trade secrets or commercial, competitive advantage
Criminal groups	Money transfers, extortion opportunities, personal identity information or any secrets for potential onward sale	Financial loss, large-scale customer data breach or loss of trade secrets
Terrorist groups	Production of widespread terror through death, destruction and disruption	Loss of production and services, stock market irregularities, and potential risk to human life
Activist groups	Confidential information or disruption of services	Major data breach or loss of service
Armed forces	Intelligence or positioning to support future attacks on critical national infrastructure	Serious damage to facilities in the event of a military conflict

Evolution of the Threat Landscape



ISACA.ORG

1980s/1990s

- > BrainBoot/Morris Worm
- > Polymorphic Viruses
- > Michelangelo

- > Concept Macro Virus
- > Melissa
- > "I Love You"

- > Anna Kournikova
- > Sircam
- > Code Red and Nimda

- > SQL Slammer
- > Blaster
- > Sobig

- > MyDoom
- > Netsky
- > Sasser

- > Storm botnet
- > Koobface
- > Conflicker

- > Aurora
- > Mariposa
- > Stuxnet

- > WikiLeaks
- > Anonymous
- > LulzSec

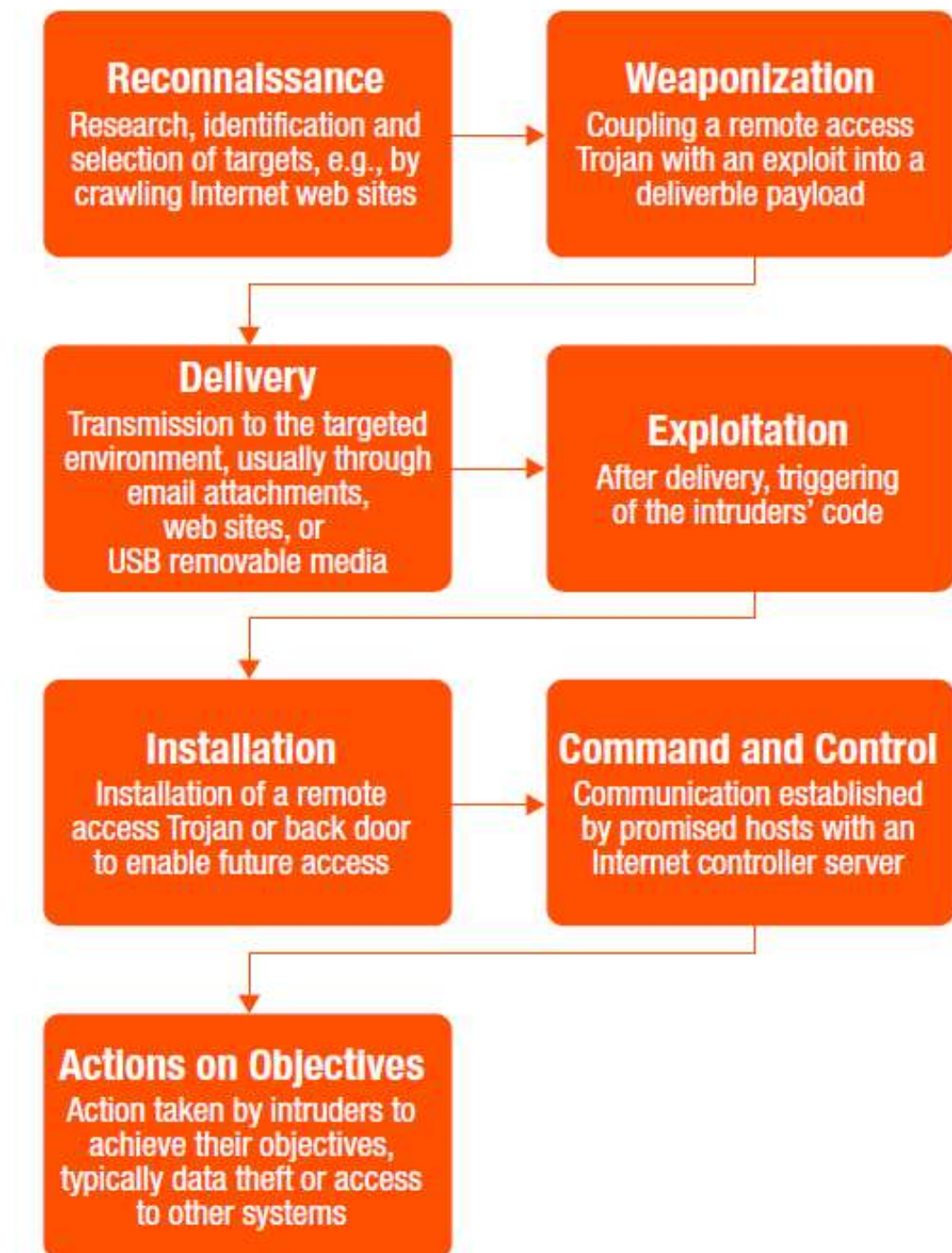
- > SpyEye/Zeus
- > Duqu
- > Flame

2012

The “Cyber Kill Chain”

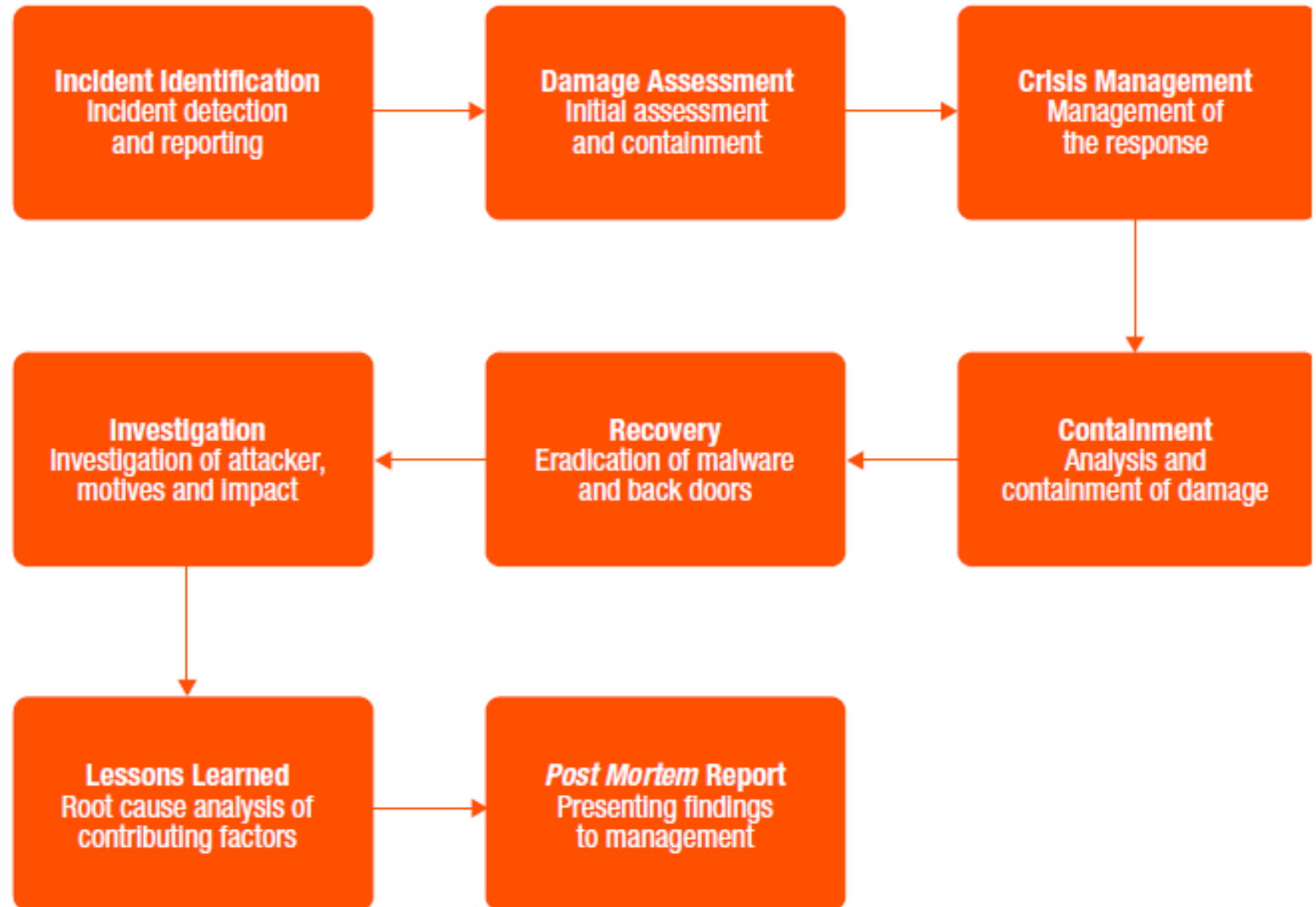
Sequence of activities conducted by an attacker to carry out an APT attack

For Your Info



Managing an APT Incident

For Your Info





Information
Security

Program
Development
& Management

Review Manual



Program and Development

**Full
Management
Support**

Business Vision + Threats => IS Vision

IS Strategy

- Strategy
- Policies
- Committees
- Projects and Resources (Time, Money, FTE)

Setup / OPS

- Business Projects (Revue, Security by Design, Security by Default, ...)
- IS dedicated projects,
 - Priorities
 - Regulation,
 - Threats, ...

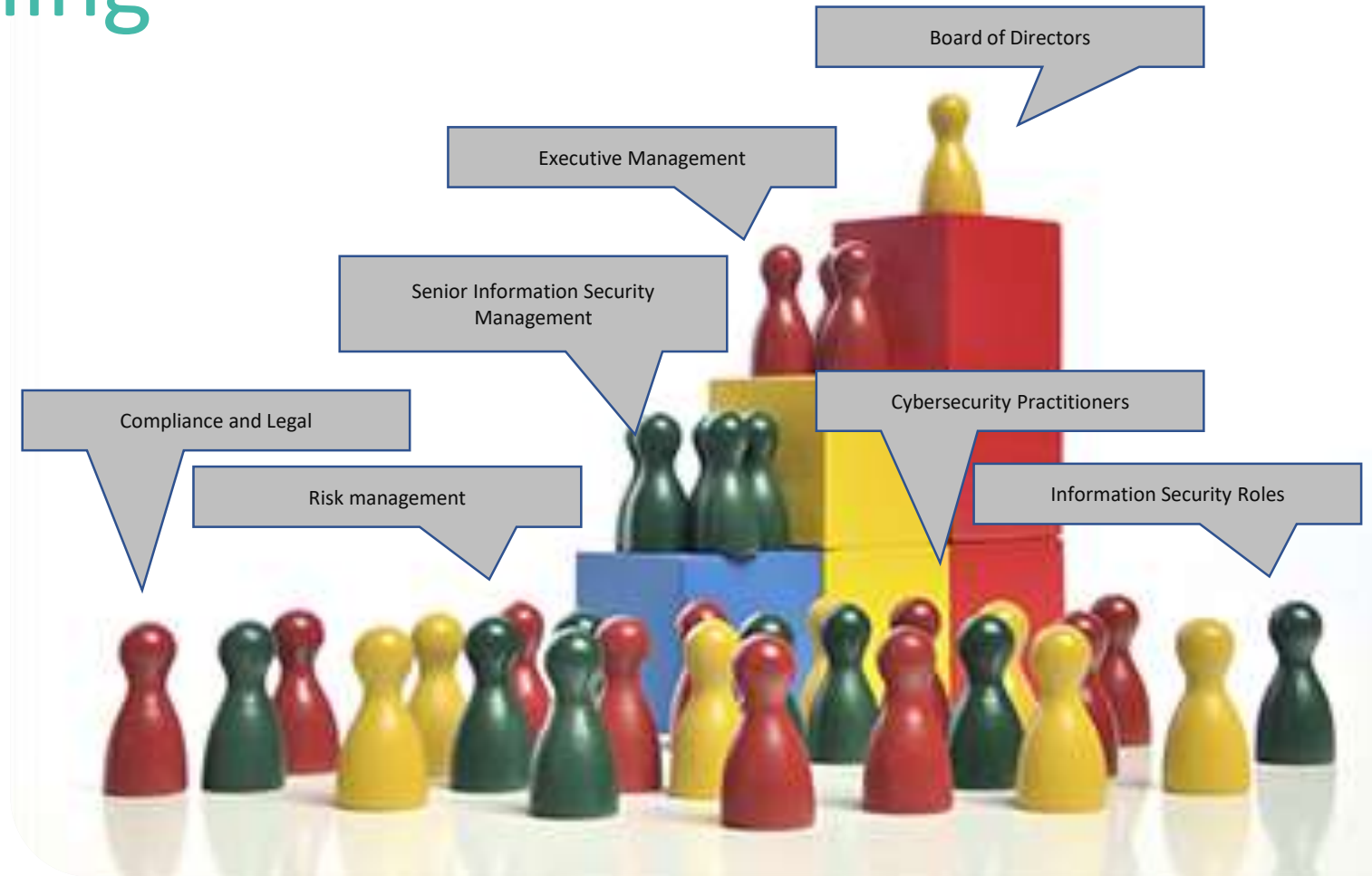


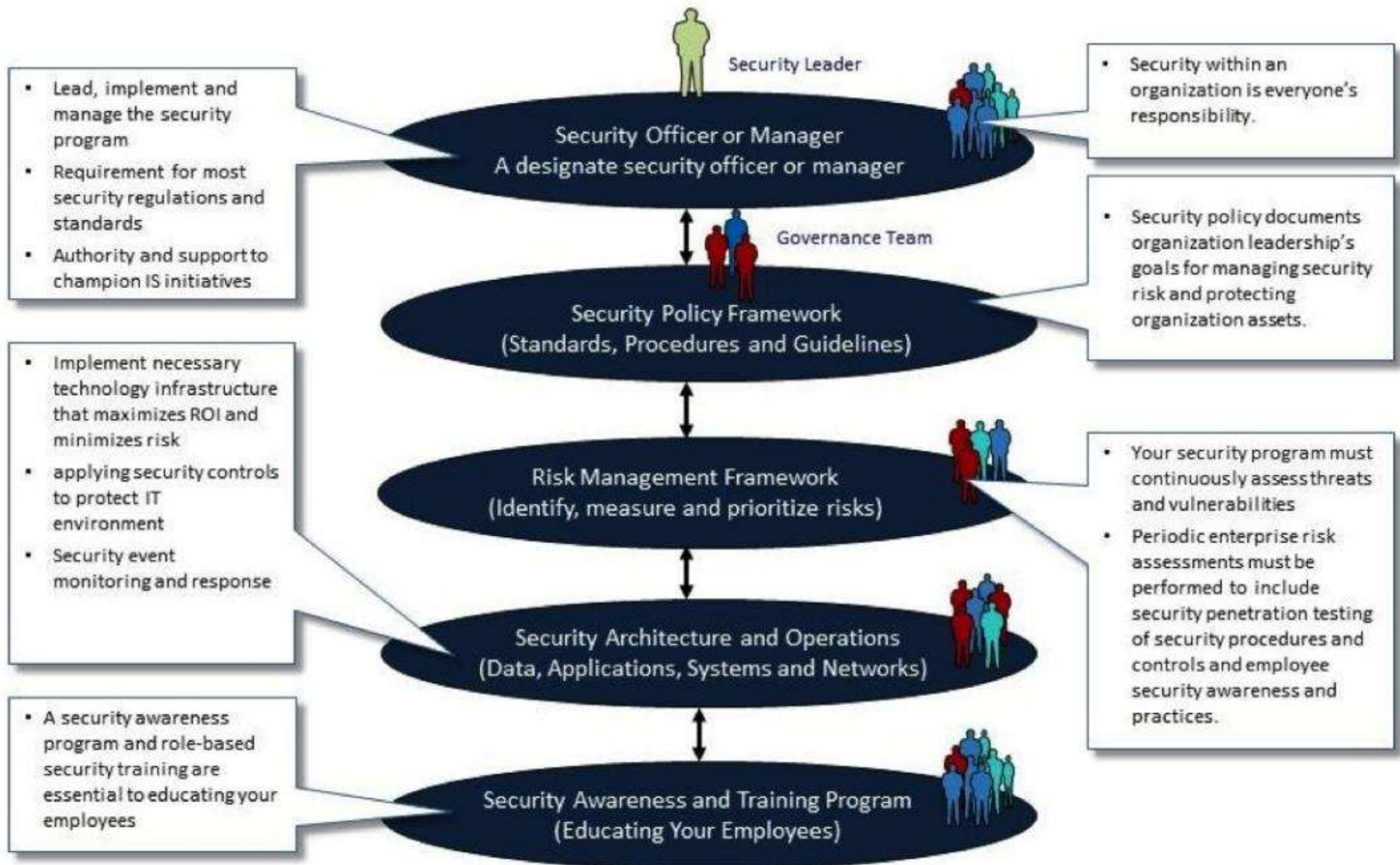
Program and Development

Organizational Interactions



Be Ready : Teaming

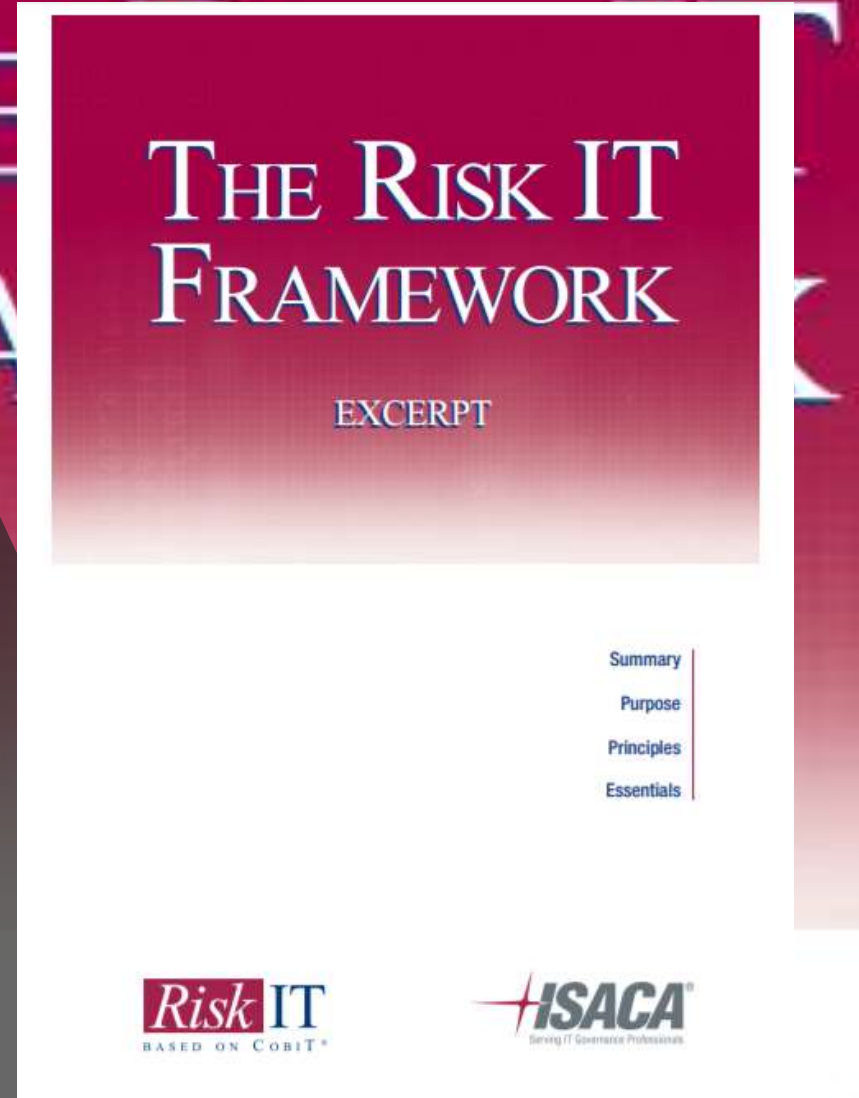






Information Security

Risk Management and Compliance



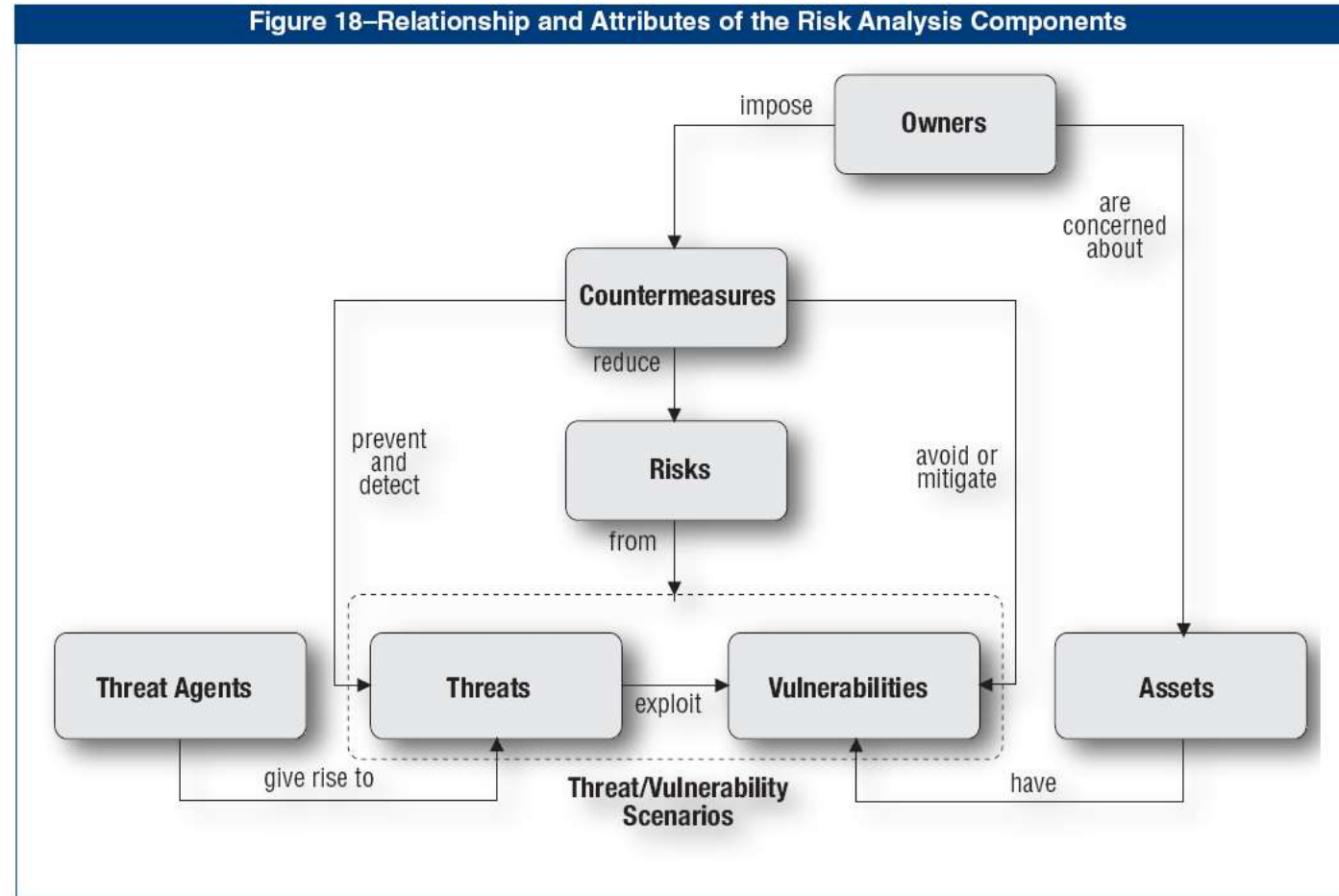
For Your Info



RA Components



For Your Info



Source: IT Assurance Guide (itgi.org)

Information Security Risks

Risk

- business disruption
- financial losses
- loss of privacy
- damage to reputation
- loss of confidence
- legal penalties
- impaired growth
- loss of life

=

Threats

- angry employees
- dishonest employees
- criminals
- governments
- terrorists
- the press
- competitors
- hackers
- nature

X

Vulnerabilities

- software bugs
- broken processes
- ineffective controls
- hardware flaws
- business change
- legacy systems
- Inadequate BCP
- human error

Information Security Risks, Threats and Vulnerabilities

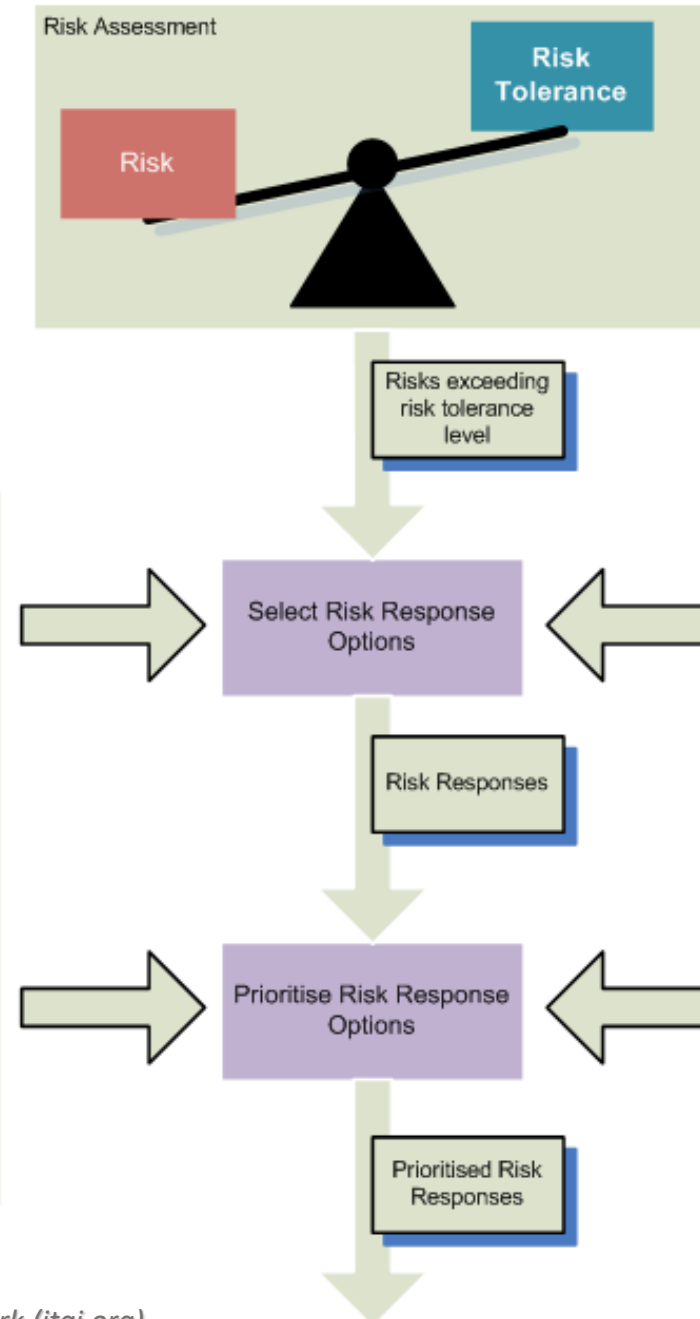
Potential Consequences

L6	L5	L4	L3	L2
Minor injuries or discomfort. No medical treatment or measureable physical effects.	Injuries or illness requiring medical treatment. Temporary impairment.	Injuries or illness requiring hospital admission.	Injury or illness resulting in permanent impairment.	Fatality
Not Significant	Minor	Moderate	Major	Severe

Likelihood	Expected to occur regularly under normal circumstances	Almost Certain	Medium	High	Very High	Very High	Very High
	Expected to occur at some time	Likely	Medium	High	High	Very High	Very High
	May occur at some time	Possible	Low	Medium	High	High	Very High
	Not likely to occur in normal circumstances	Unlikely	Low	Low	Medium	Medium	High
	Could happen, but probably never will	Rare	Low	Low	Low	Low	Medium

Risk Management Model

Information Security Risks List
Abuse of rights
Breach of information system maintainability
Breach of personnel availability
Corruption of data
Data from untrustworthy sources
Denial of actions
Disclosure
Equipment failure or malfunction
Error in use
Fraudulent copying of software
Hacking
Illegal processing of data
Loss of essential services
Malicious code and Virus
Natural events
Physical / Accidental damage
Remote spying, and Eavesdropping
Retrieval of recycled or discarded media
Saturation of the information system and Ddos
Software malfunction
Theft of equipment, media or documents
Unauthorised use of equipment
Use of counterfeit or copied software

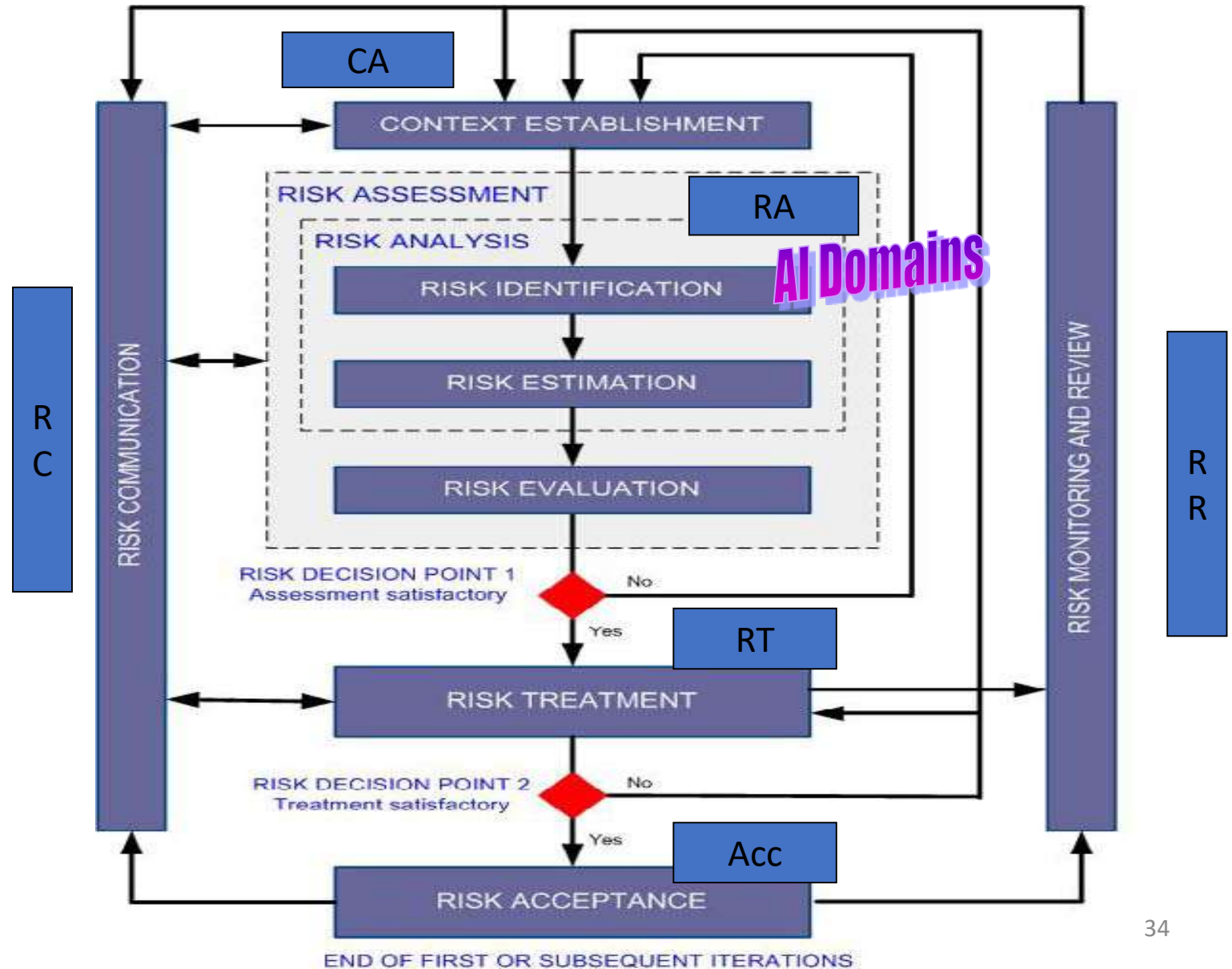
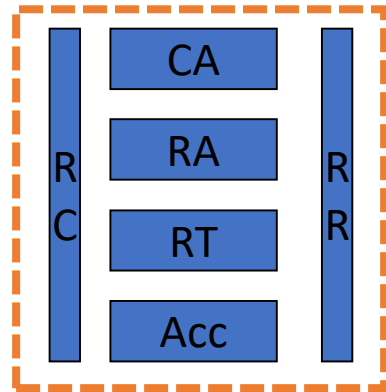


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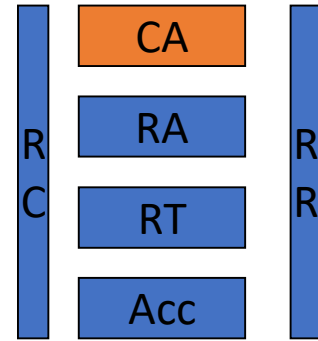
Source: The Risk IT Framework (itgi.org)

Information Risk Management Steps



Context Establishment

- Determine and describe
 - Scope (perimeter) of the process
 - A full system or one of its components
 - Content and aim
 - Purpose of the process
 - Definition of security objectives
 - ISMS
 - Certification
 - Constraints and risk factors
 - For acceptability, capability, etc.
 - Need for security (e.g. BIA)



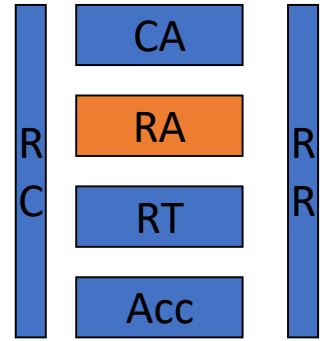
For Your Info

Risk Assessment

- Identify risks
 - To scope (what prevents to reach scope's aim)
- Estimate risks
 - Measure identified risks (realistic and relevant)
- Assess risks
 - Compare to risk factors
 - Risk aversion
 - Acceptance criteria and level
- Establish ranked list of 'to be dealt with' risks

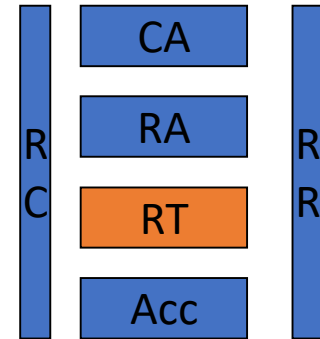
Look for:

1. What is critical, obvious and can easily be dealt with
2. What needs further investigations
 - More precise measurement
 - More precise control
3. Loop



For Your Info

Risk Treatment

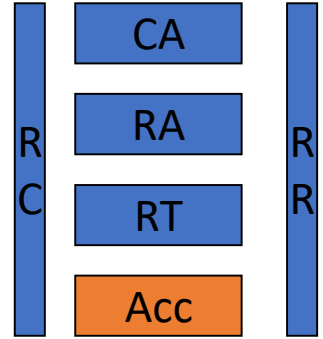


- Determine option
 - Avoidance, Transfer, Reduction, Sharing, Retain (= accept without doing anything)
- Determine treatment capability
 - Resources, skills, budget
 - Motivation of users
- Look for best 'measure' to
 - Break risk cycle (min 1 place, better 2 or 3)
 - SMART solution
 - Cost calculation
 - 'effect' computation on the risk figure

For Your Info

Risk Acceptance

- Make an decision
 - Motivated and official
 - To accept the solutions
 - To accept the 'residual level of risk'
 - Allocate the means and ressources
 - Prepare a programme/plan to implement the controls

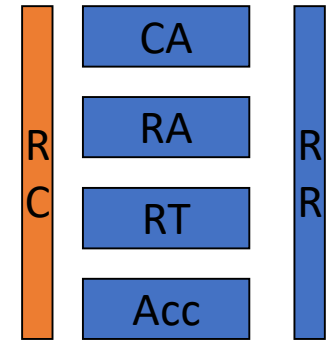


For Your Info

Risk Communication

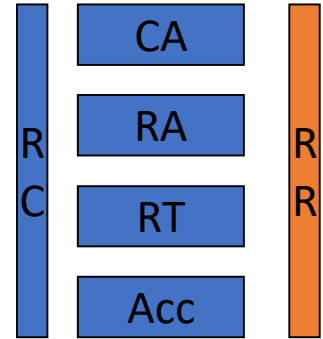
- At all stages of the process
- With all 'shareholders'
 - Asset owners
 - Users
 - Actors who will 'handle' the assets and the security mechanisms
 - Stake holders who will provide means & resources
- With 'externals'
 - Partners & customers
 - Auditors
 - Regulators

For Your Info



Risk Monitoring and Review

- Make sure the 'criteria' and 'level' used to make a decision are still valid
- Make sure the method used is still applicable and we have the resources to implement it
- Monitor current effect of the controls on the 'security level'
- Monitor effectiveness of controls
- Use feedback of 'security watch'



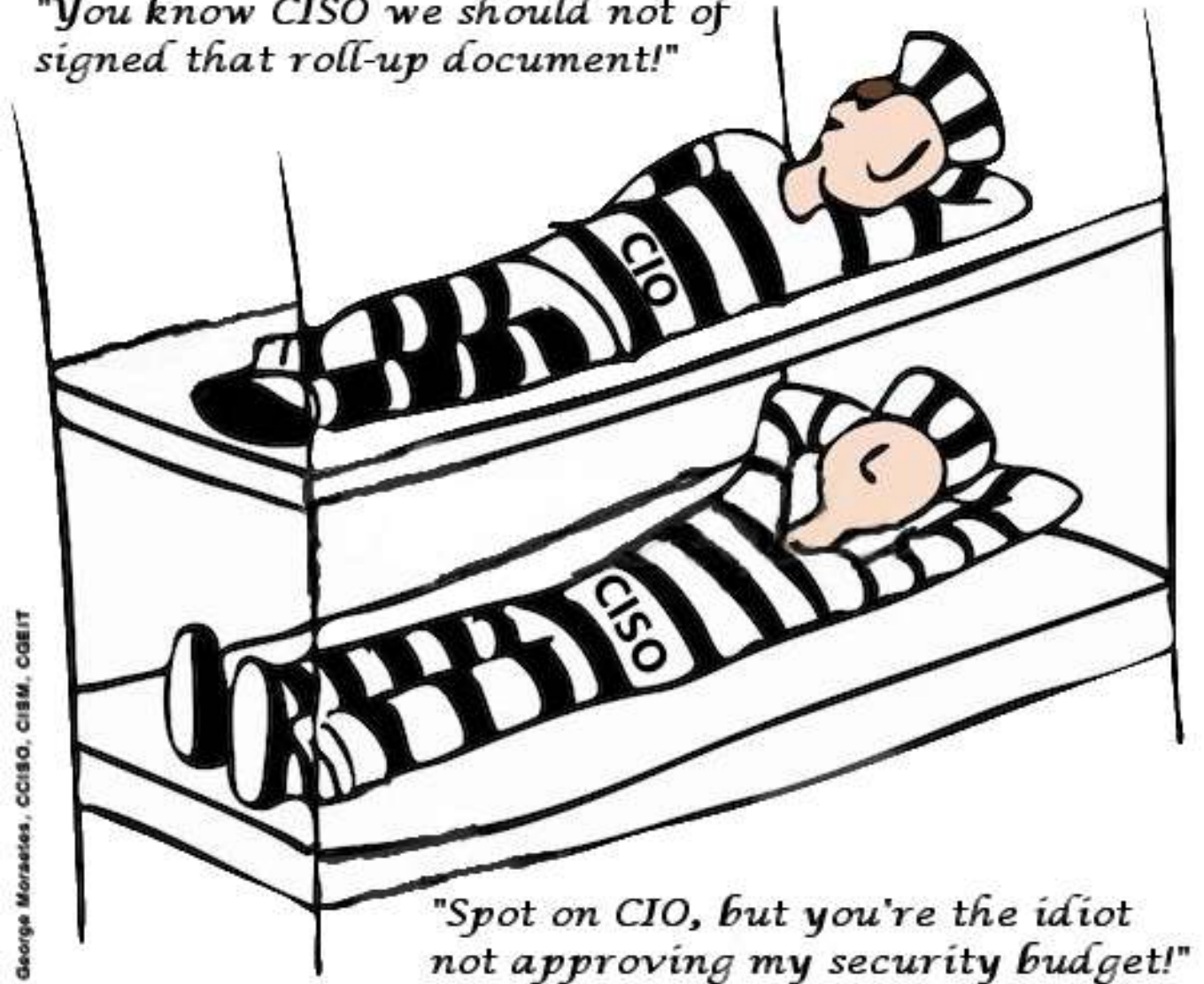
For Your Info

Compliance



Compliance vs Real-Life

"You know CISO we should not of signed that roll-up document!"



"Spot on CIO, but you're the idiot not approving my security budget!"



Incident Management

CYBER SECURITY INCIDENT MANAGEMENT GUIDE





Information Security Risks
Abuse of rights
Breach of information system maintainability
Breach of personnel availability
Corruption of data
Data from untrustworthy sources
Denial of actions
Disclosure
Equipment failure or malfunction
Error in use
Fraudulent copying of software
Hacking
Illegal processing of data
Loss of essential services
Malicious code and Virus
Natural events
Physical / Accidental damage
Remote spying, and Eavesdropping
Retrieval of recycled or discarded media
Saturation of the information system and Ddos
Software malfunction
Theft of equipment, media or documents
Unauthorised use of equipment
Use of counterfeit or copied software



PREPARE

DETECT

RESPOND

For Your Info

PREPARE

Identify resources and risks

Responsibilities and expertise

Risk improvements plan

Communication Strategy

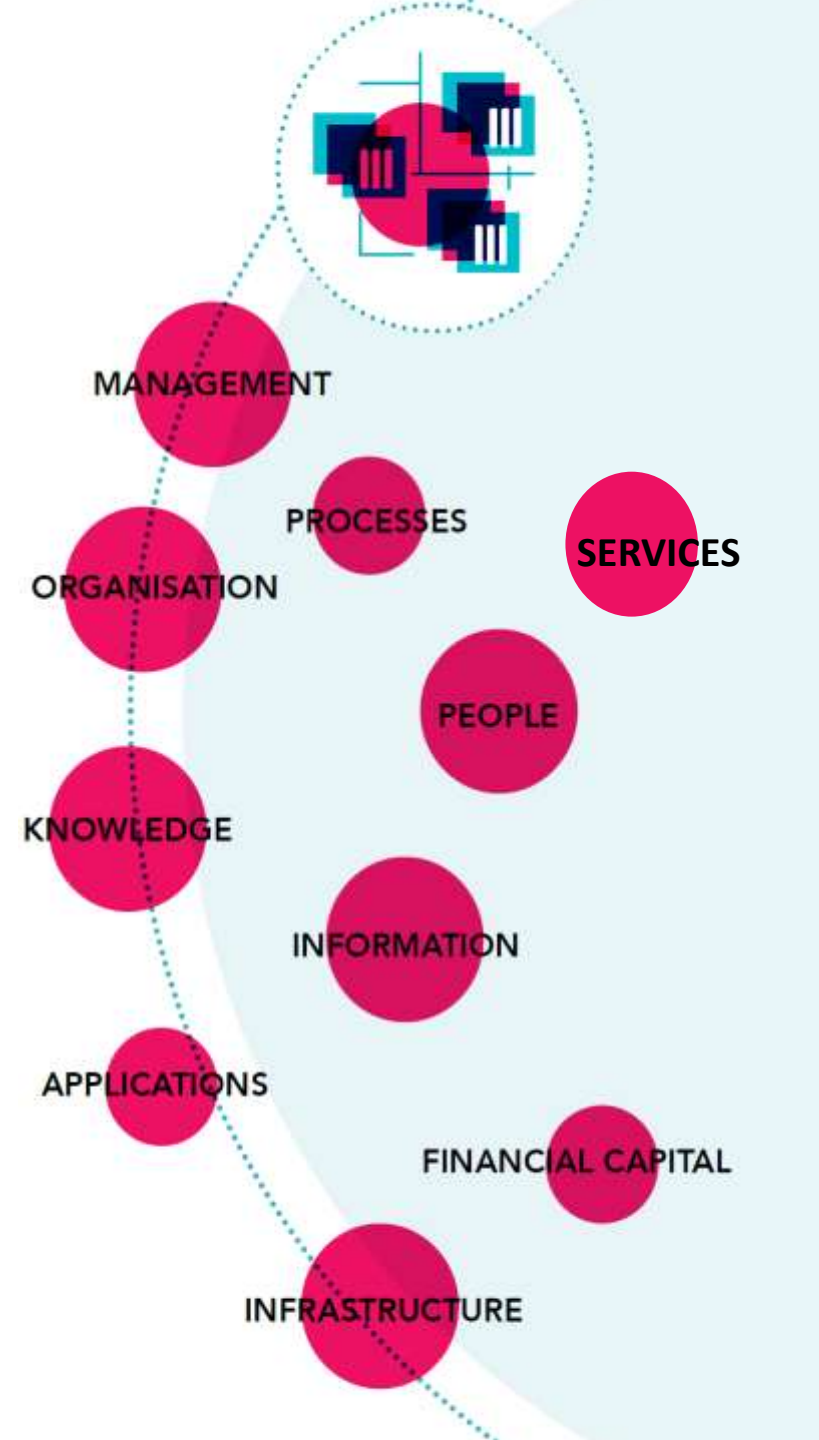


Cyber Security Incident
Response Plan

KEY ELEMENTS OF A CYBER SECURITY INCIDENT RESPONSE PLAN

For Your Info





- A. Identify the business and the resources that need to be protected**
- B. Determine what your crown jewels are**
- C. Assign business priorities for recovery**
- D. Document how your systems work and keep this documentation up to date**

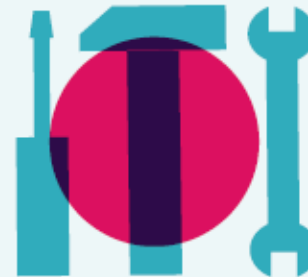
Incident Response Team

A MINIMAL INCIDENT RESPONSE TEAM SHOULD INCLUDE FOLLOWING ROLES



INCIDENT RESPONSE MANAGER

The person that will manage the incident as soon as it is brought to his attention until it has been contained and remediated. He will liaise with management, and possibly with other internal staff and with external resources to handle the incident. This person has to have knowledge about your organisation's business activities because he will be the first one to take business decisions.



ICT TECHNICAL SUPPORT STAFF




This person needs to have a good knowledge of your ICT infrastructure as he will be responsible for the investigation of the indicators, the confirmation of the incident and developing the technical solutions to manage the incident.

YOUR ORGANISATION'S SIZE WILL DETERMINE IF MORE ROLES ARE NECESSARY

Smaller organisations often have the flexibility to quickly upscale to corporate management in order to manage the incident. This is not the case for larger organisations that might have to handle several incidents in a more autonomous mode, so that corporate executives will only be engaged in incident response actions when a very serious incident is at hand.

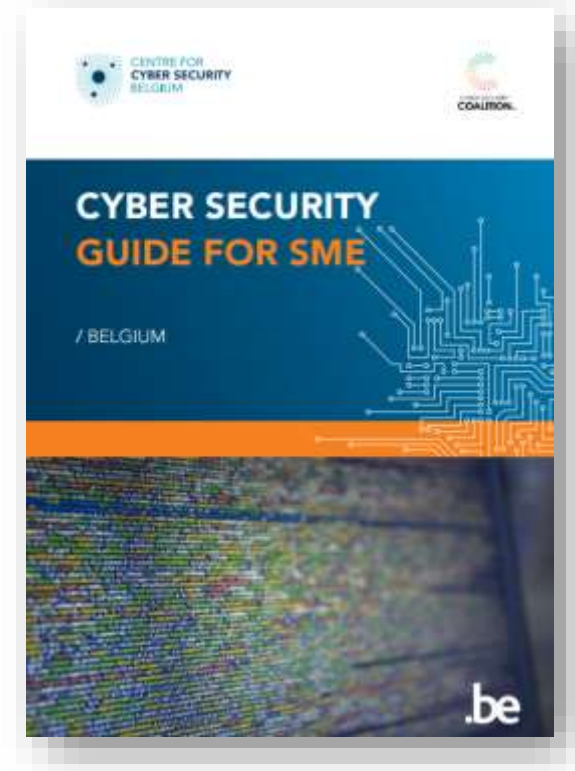
Larger organisations. The bigger your organisation, the more differentiated the composition of your Incident response team will have to be. For larger organisations, next to the incident response team, a crisis management team composed of corporate management representatives might be set up to take over the responsibility for strategic and business-related decisions and communications when confronted with serious incidents. This will enable the incident response manager to focus more on the technical issues of the incident.

Skills

 SKILLS	 RESPONSIBILITIES	 ROLES
Incident management	Manage the cyber security incident from the moment of its detection until its closure.	Cyber security Incident response manager
Business decision capability	Assessing the business impact and act upon it. Engage the right resources. Take decisions on how to proceed e.g. decide if the internet connection of a compromised system can be shut down and when is the most appropriate time. Decide when to start clean-up activities. Decide whether to file a complaint or not.	Management
Network management capabilities	Technical know-how on the organisation's network (firewall, proxies, IPS, routers, switches,...). Analyse, block or restrict the data flow in and out of your network. IT operations Information security and business continuity	ICT technical support staff
Workstation and server administrator capabilities (admin rights)	Analyse and manage compromised workstations and servers.	ICT technical support staff
Legal advice	Assess the contractual and judicial impact of an incident. Guarantee that incident response activities stay within legal, regulatory and the organisation's policy boundaries. Filing a complaint.	Legal department/company lawyer
Communication skills	Communicate in an appropriate way to all concerned stakeholder groups. Answer customer, shareholders, press questions right away.	Communications or Public Relations department
Forensic skills	Gather and analyse evidence in an appropriate way i.e. in a way that the evidence is acceptable by a court of law	ICT technical support staff
Physical security	Handle the aspects of the incident that are linked to <ul style="list-style-type: none"> the physical access to the premises the physical protection of the cyber infrastructure. 	Security Officer
Crisis management	Crisis management	Crisis manager



“Information security risk can be seen as the multiplication of three factors: assets, vulnerabilities and threats.”



Additional expertise that may be required

Technical	Generic	Management
<ol style="list-style-type: none">1. Malicious Code and Activity2. Networks and Communications3. PKI and Cryptography4. Forensics and Investigation5. Evolving technology: Clouds, IOT, Big Data6. Web security7. Payment systems Security8. Mobile and wireless Security9. Physical Environmental	<ol style="list-style-type: none">1. Information Security Architecture2. Privacy3. Access Control (IAM)4. Standards, Policies5. Detection, Monitoring and Analysis (IDP)6. Legal, compliance and regulatory7. Incident and Crisis Response8. Recovery activities9. Business process controls10. Data Loss Management	<ol style="list-style-type: none">1. Organization, planning and frameworks2. Risk analysis and mitigation3. Security Operations and Administration4. Awareness campaigns and communication5. Disaster planning and Recovery6. Skills, sourcing and third party

WHEN TO CONTACT AN EXPERT?

A.

During the preparation phase

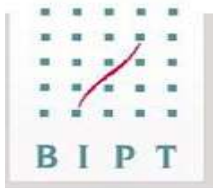
vs.

B.

When a cyber security incident occurs

Help from Authorities and Regulators

For Your Info



Communication

For Your Info



Insurance

For Your Info

ITEMS POTENTIALLY COVERED BY A CYBER INSURANCE



**RECOVERY COSTS IN CASE
OF LOSS OF DATA**



**POTENTIAL LOSS OF
TURNOVER**



**ADDITIONAL COSTS ASSOCIATED
WITH THE DETECTION AND
RESOLUTION OF INCIDENTS**



**COST OF COMMUNICATION IN
THE EVENT OF AN INCIDENT**



it took enterprises 170 days, on average, to detect an attack by malicious outsiders ...

DETECT



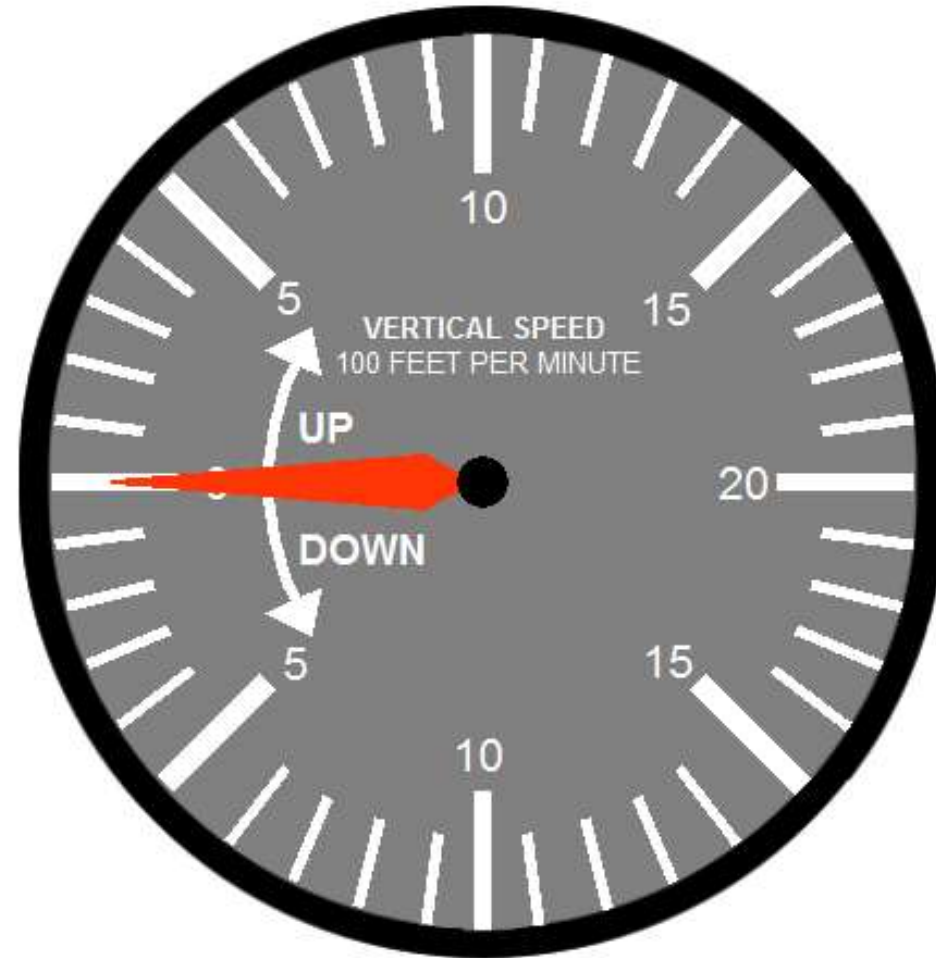
... and 259 days when insiders were involved in the attack.

Indicator(s)

An indicator is any piece of information that objectively describes an intrusion.

The concept is based on the assumption that many aspects of an APT, such as IP addresses, exploits and malware code, are likely to be reused in future attacks.

Once the complete kill chain is understood, then detecting just one aspect of an attack could be sufficient to identify and mitigate other aspects of the attack



Your organisation's
personnel has
Potential to detect

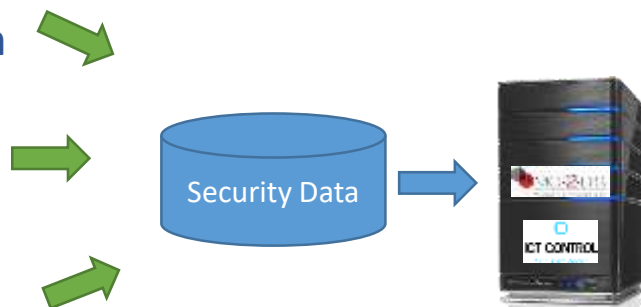


Detection Tools

access logs to servers
and appliances;

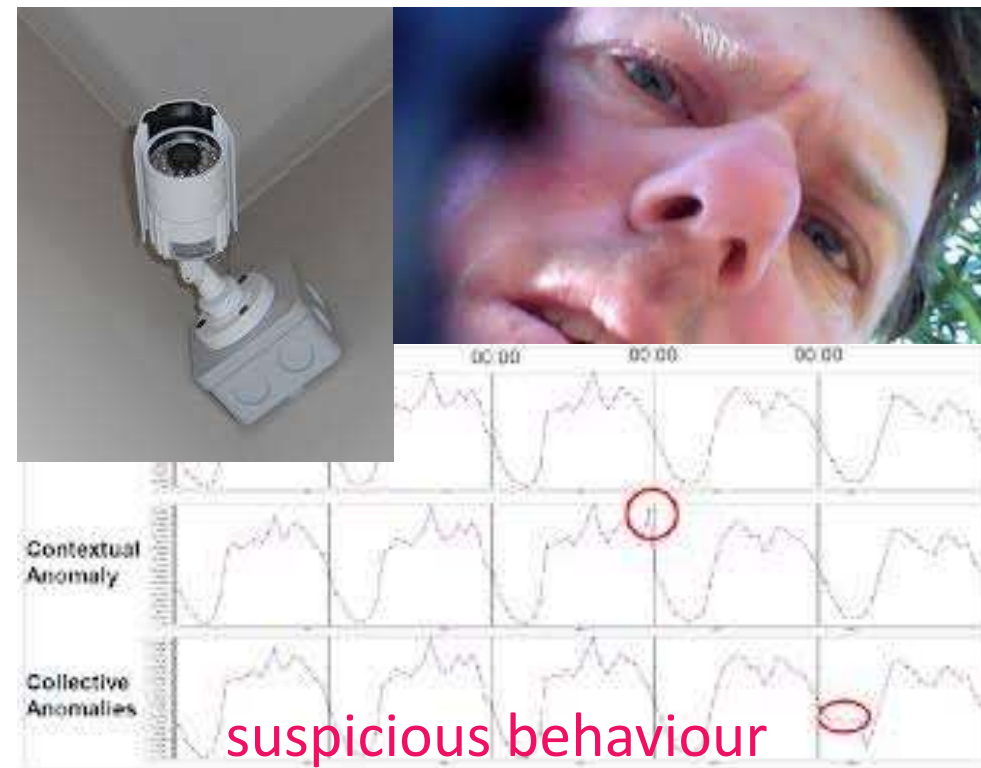
operational logs from
systems (e.g. process
creation);

firewall policy logs.



NETWORK PERSPECTIVE

For Your Info



HOST PERSPECTIVE



CONTAIN

ERADICATE

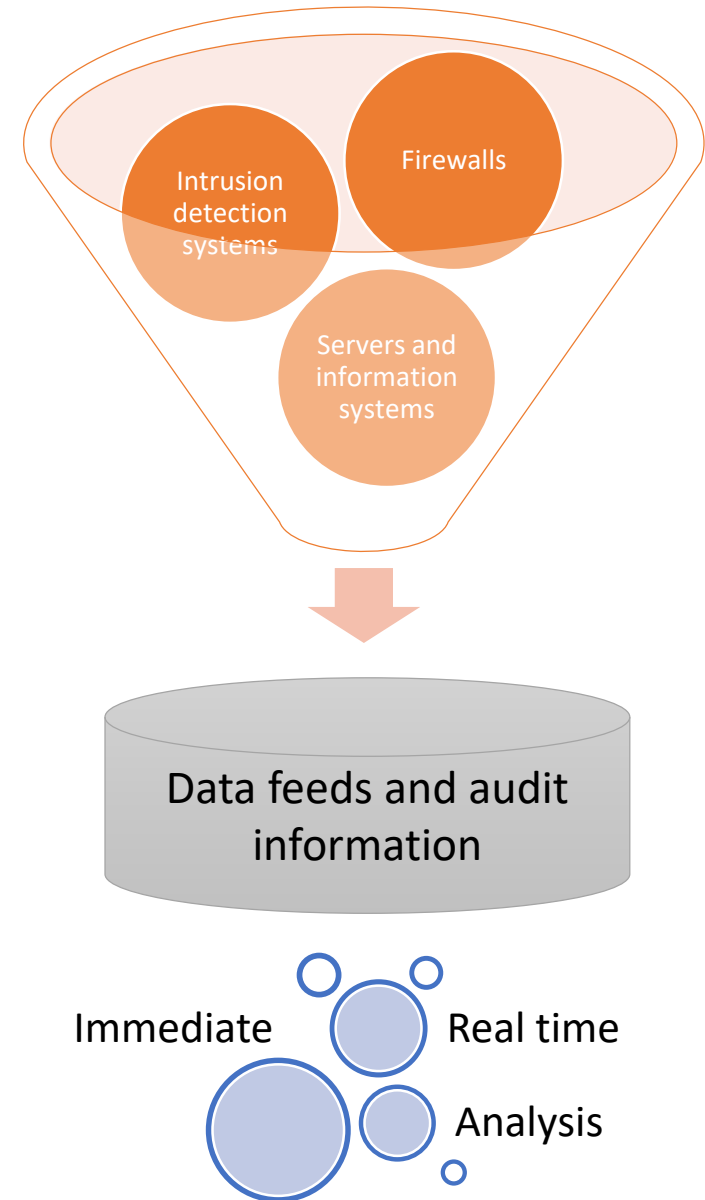
RESPOND

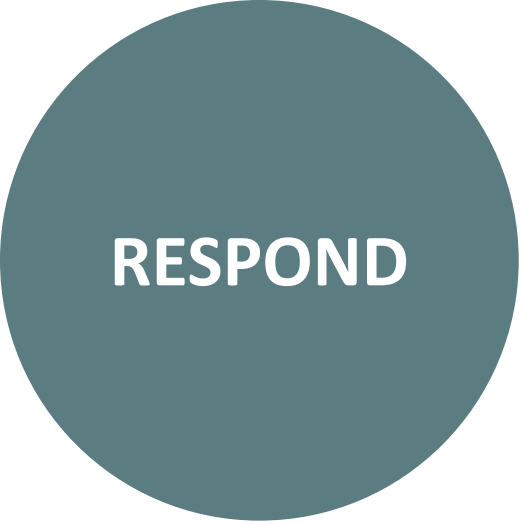
RECOVER

RESPOND

Creating a SOC: Security Operations Center

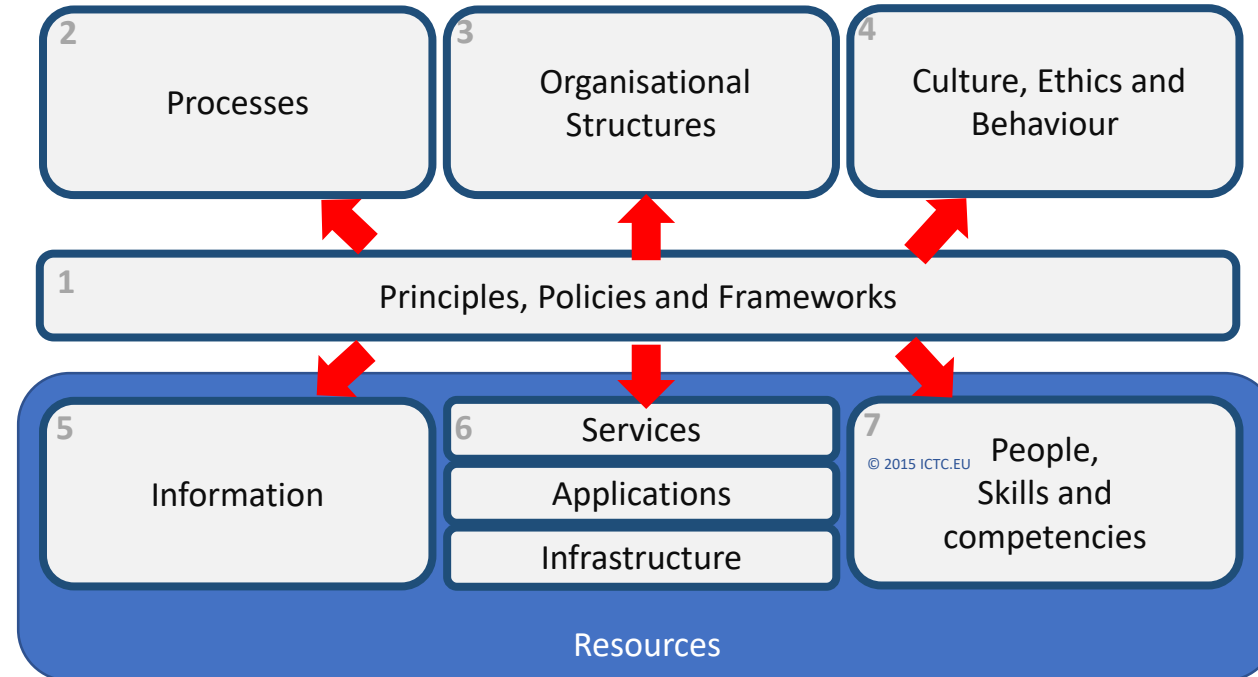
Centrally located facility designed to monitor the security of an enterprise's IT infrastructure and information systems





Enablers for cyber security incident management

For Your Info



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Cyber-Security Processes

Framework for Improving Critical Infrastructure Cybersecurity

Version 1.0

National Institute of Standards and Technology

February 12, 2014

Functions

Develop and implement

IDENTIFY



Asset Management

Business Environment

Governance

PROTECT



Access Control

Awareness and Training

Data Security

DETECT



Information Protection Processes and Procedures
Anomalies and Events

Security Continuous Monitoring

RESPOND



Response Planning

Communications

Analysis

RECOVER



Recovery Planning

Improvements

Communications

Questions ??