OpenClaw Setup Guide

ProMotion Rehab & Sports Medicine — Small Business Operations Edition

CLINICAL OPERATIONS • PATIENT COMMUNICATION • RELIABILITY

Faster
Front-desk response workflows

Cleaner
Daily operational check-ins

Safer
Controlled automations & approvals

1) Why OpenClaw for Rehab & Sports Medicine

This setup helps a clinic team stay on top of communication and operations while keeping workflows lightweight and predictable.

- Monitor DMs/channels for urgent patient-facing issues
- Catch service downtime and update needs quickly
- Automate repetitive status checks and reminders
- Reduce admin load so staff can stay focused on care delivery

2) High-Value Clinic Use Cases

1. **Front Desk Alerts:** identify urgent inbound messages and escalate.
2. **Operations Health:** monitor gateway, cron, and publish/update jobs.
3. **Owner Summary:** send concise daily status snapshots.
4. **Team Handoff:** keep a consistent runbook for starts/stops/troubleshooting.

3) Install & Start (Production-Safe Basics)

Install / Update

```
npm install -g openclaw
```

Verify version

```
openclaw --version
```

Start gateway service

```
openclaw gateway start
openclaw gateway status
```

Update protocol (recommended):

```
openclaw gateway stop
npm install -g openclaw
openclaw gateway start
```

4) Business Configuration Checklist

- Define assistant tone: professional, concise, and escalation-aware
- Connect approved channels only (start with one team channel + owner DM)
- Set heartbeat checks to "alert only when noteworthy"
- Document a 1-page incident procedure (downtime, updates, auth failures)
- Use explicit approvals for destructive/public actions

5) Daily Operating Cadence

Morning: gateway status, urgent messages, same-day calendar conflicts.

Midday: service health + pending task review.

End of Day: unresolved items summary and next-day priorities.

6) Security & Compliance Mindset

- Use least-privilege credentials and role-based access
- Avoid sending sensitive personal/clinical data through broad channels
- Review logs regularly for repeated failures or auth errors
- Keep OpenClaw version current and patch known issues quickly

7) Troubleshooting Fast Path

If gateway shows "loaded but not running"

```
openclaw gateway status
openclaw gateway start
openclaw status
```

If auth checks fail (e.g., Google API)

Use your own OAuth app credentials and add your owner account as an approved test user if app is in testing mode.

8) 30-Day Rollout Plan

1. **Week 1:** stable install + channels + baseline heartbeats
2. **Week 2:** add automation for update and service alerts
3. **Week 3:** refine escalation and summary formatting
4. **Week 4:** review time saved and missed-issue reduction

Prepared for ProMotion Rehab & Sports Medicine • OpenClaw Setup Guide • v2 Branded Edition