

# DEBORAH BOMPANE

[21 . 05 . 1991]

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French Nationality



## WORK EXPERIENCE

**2013 - 2015 @ Paris, FRANCE**

Product Department Apprentice

**ELIOR CONCESSIONS**

Coordinated the requests between the marketing dep. and the purchasing dep.

Secured the products availability through the SAP Retail software

Developed tools in order to follow up purchasing prices via Access and Excel

Realized financial studies about suppliers

**2012 @ Paris, FRANCE**

Projects Manager

**WAGRAM HORIZONS**

Took customers' briefs, created tailor-made packages, processed payments and updated financial reports

**2011 - 2012 @ Orlando, Florida USA**

Front Desk, Runner and Curbside

GRAND FLORIDIAN RESORT & SPA.

**WALT DISNEY COMPANY**

Checked guests in and out of the resort

Processed payments and handled large sums of money

Assisted guests with itinerary planning

Provided information and answered phone calls

**2010 @ Saint Ouen, FRANCE**

Intern at the Quality Dep., Production Dep.,

Yield Management Dep. and Transportation Dep.

**KUONI**

Created travel diaries

Organized benchmarks

Modified flight information on Amadeus

## ADDITIONAL EXPERIENCE

**2013 @ La Calera, CHILE**

Volunteer in a Non-Profit Organization for 4 months

**2009 - 2011 @ ESGCI Paris, FRANCE**

Travel Center Leader for the International Association

## INTERESTED BY...

**BRANDING, DIGITAL MARKETING, CRM, ECOMMERCE, RM, STRATEGY, WEB-DESIGN, STATISTICS**

## EDUCATION

**2013 - 2015** MBA in Hospitality Management  
(AACSB-EQUIS accredited)  
**ESSEC Business School, FRANCE**

**2009 - 2012** BBA in Tourism and Hospitality Management  
**ESGCI Pôle ESG, FRANCE**

**2011 - 2012** Customer Service Management and Advanced Studies in Hospitality Management  
Courses taken in California, online and at the Disney University  
(International College Program)  
**University of California Riverside, USA**

**2009** French equivalent of A-Level in Economics and Social with Honors  
English Literature specialization  
**Lycée Jules Verne, FRANCE**

## LANGUAGES

French	● ● ● ● ●	-Native Speaker-
English	● ● ● ● ●	-TOEFL : 107/120-
Spanish	● ● ● ○ ○	

## PROGRAMMES

MS Office	● ● ● ● ○
SAP Retail	● ● ● ○ ○
HTML & CSS	● ● ● ○ ○
Prezi	● ● ● ○ ○
InDesign	● ○ ○ ○ ○

## HOBBIES & INTERESTS

- Modern Dancing (11 years)
- Literature
- Cinema
- Musique
- Gastronomy
- Travels (visited more than 15 countries)
- Decoration
- Design

## TRAVELS

- America (USA, Chile, Bahamas, Cuba, Rep. Dominicana)
- Europe (France, UK, Italy, Spain, Portugal, Greece, Turkey etc)
- Africa (Egypt and Tunisia)
- Asia (Thailand)