



CHARLES MILLER

(662) 251-5388

charles@charlesmiller.dev

charlesmiller.dev

linkedin.com/in/charlesmiller0412

Skills

Search Engine Optimization

UX/UI Design

Web Design

Requirements Gathering

Git Version Control

Graphic Design

Photo Editing

Brand Identity

Usability Testing

Languages

HTML5, XHTML

CSS, SASS (SCSS)

Bootstrap

JavaScript, jQuery

React.JS, Node.JS

API's

PHP, Python, Java, C#

Software

VS Code, Visual Basic

Adobe CC, Photoshop

Illustrator, InDesign, XD

GitHub

Python IDLE

Filezilla FTP

Former firefighter turned web developer & UX/UI Designer. Now I help design and build professional websites and applications using the latest technology. I bring my ability to adapt to situations with ease, professionalism, and ability to work as a team to become a great asset to any organization. I am also a disabled veteran, Air Force Achievement Medal recipient, and have maintained my Secret clearance through the DoD.

EMPLOYMENT

06/2021 - Present **Product Database Manager** **Genuine Replacement Parts, Navarre, FL**

- Update and maintain website and product images, descriptions, and availability of over 3 million products for an international appliance replacement parts website built with PHP and SQL.
- Perform duties in an agile environment when in office and maintaining the same professional standard while working from home.

02/2015 - 12/2020 **Firefighter** **Department of the ARMY, Fort Hood, TX**

- Calmly and effectively performed medical and fire suppression duties to protect life and ensure safety.
- Strengthened organizational intranet program and sub-sites to bolster internal communication strategies.
- Investigated and corrected problems with printers, networks, copiers and other peripheral devices.
- Configured hardware, devices and software to set up workstations for employees.

08/2008 - 09/2013 **Firefighter / Supervisory Dispatcher** **United States Air Force, Elmendorf AFB, AK**

- Automated document flow by ensuring logbooks and fire, accident and emergency reports were maintained with 100% accuracy.
- Actively listened to customers, handled concerns quickly and escalated major issues to supervisor.
- Saved approximately \$3,000,000 by implementing cost-saving initiatives that addressed long-standing problems.
- Supervised and assisted with the implementation of new multi-million-dollar E911 system and department wide CAD system.

EDUCATION

2021 Bachelor of Applied Science
Internet and Web Development - Magna Cum Laude
Arizona State University
Ira A. Fulton School of Engineering

2017 Associate of Science
Fire and Emergency Services Technology
University of Alaska Anchorage