CHARLES MILLER

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Skills

Search Engine Optimization
UX/UI Design
Web Design
Requirements Gathering
Git Version Control
Graphic Design
Photo Editing
Brand Identity
Usability Testing

Languages

HTML5, XHTML
CSS, SASS (SCSS)
Bootstrap
JavaScript, jQuery
React.JS, Node.JS
API's
PHP, Python, Java, C#

Software

VS Code, Visual Basic
Adobe CC, Photoshop
Illustrator, InDesign, XD
GitHub
Python IDLE
Filezilla FTP

Former firefighter turned web developer & UX/UI Designer. Now I help design and build professional websites and applications using the latest technology. I bring my ability to adapt to situations with ease, professionalism, and ability to work as a team to become a great asset to any organization. I am also a disabled veteran, Air Force Achievement Medal recipient, and have maintained my Secret clearance through the DoD.

EMPLOYMENT

02/2015 - 12/2020   Firefighter
Department of the ARMY, Fort Hood, TX

• Calmly and effectively directed evacuations during fires and emergencies to avoid fatalities, injuries and panic.
• Strengthened organizational intranet program and sub-sites to bolster internal communication strategies.
• Investigated and corrected problems with printers, copiers and other peripheral devices.
• Configured hardware, devices and software to set up workstations for employees.

08/2008 - 09-2013 Firefighter / Supervisory Dispatcher
United States Air Force, Elmendorf AFB, AK

• Automated document flow by ensuring logbooks and fire, accident and emergency reports were maintained with 100% accuracy.
• Read system maps and caller information and documented all details in system.
• Actively listened to customers, handled concerns quickly and escalated major issues to supervisor.
• Saved approximately $3,000,000 by implementing cost-saving initiatives that addressed long-standing problems.
• Supervised and assisted with the implementation of new multi-million-dollar E911 system and department wide CAD system.

EDUCATION

2021 Bachelor of Applied Science
Internet and Web Development
Arizona State University
Ira A. Fulton School of Engineering

2017 Associate of Science
Fire and Emergency Services Technology
University of Alaska Anchorage