

Bloomberg Excel add-in (API) installation

Chan Jing Xian <xian@watiga.com>

Wed 7 Aug 2024 3:57 PM

To: Charles Napitupulu <charles@watiga.com>; Aloysius Chew <alloysius.chew@watiga.com>

Hi All,

Kindly assist in the installation of Bloomberg Excel add-in (API) in the Bloomberg terminal desktop via the below steps provided by the Bloomberg support team.

I will raise a ticket via the Watiga internal directory.

Thank you.

Regards,

WATIGA

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-----Original Message-----

From: Blp Support (BLOOMBERG/ LONDON) <blpsupport@bloomberg.net>

Sent: Tuesday, August 6, 2024 6:42 PM

To: Kieran Chandra <kieran@watiga.com>

Subject: H#1288873637 Office: Ribbon Missing

CAUTION: This email is from an external sender.

Hello Kieran,

This is Ivone from Bloomberg Technical support, my colleague escalated your issue with me.

To install the Bloomberg Add-In software do the following:

1. Please download the latest version of Bloomberg Office Tools from

[https://apco1.safelinks.protection.outlook.com/?](https://apco1.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.bloombergsoftware.com%2F&data=05%7Co2%7Ckieran%40watiga.com%7Ce8968aaa4dfc4d4b98b208dcb6046d2f%7Cd5b6847ec4324581adbb964e90de1781%7C1%7Co%7C6385853774.34926574%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IkhW)

[url=https%3A%2F%2Fwww.bloombergsoftware.com%2F&data=05%7Co2%7Ckieran%40watiga.com%7Ce8968aaa4dfc4d4b98b208dcb6046d2f%7Cd5b6847ec4324581adbb964e90de1781%7C1%7Co%7C6385853774.34926574%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IkhW](https://apco1.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.bloombergsoftware.com%2F&data=05%7Co2%7Ckieran%40watiga.com%7Ce8968aaa4dfc4d4b98b208dcb6046d2f%7Cd5b6847ec4324581adbb964e90de1781%7C1%7Co%7C6385853774.34926574%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6IkhW)

[wiLCJXVCI6Mno%3D%7Co%7C%7C%7C&sdata=LawnA21XKbkW7QWw5RtfMokWhT%2B5FoOMvJgxwQGfxYY%3D&reserved=0](#)

- Option "Office Tools" > "Bloomberg Office Tools"

2. Uninstall Bloomberg Office Tools and reboot the computer (via Start -> Bloomberg -> Uninstall Office Tools)

3. Fully uninstall and reinstall Microsoft Office/365/365 Apps for Enterprise or perform a "Full Repair" option

4. Reinstall Bloomberg Office Tools using the installation package downloaded using an account with administrative permissions

5. Go to Windows's Start Menu > Bloomberg > Select "Install Office Add-ins" and click "Install" to install and enable the add-in under your current user's profile

6. Go to Windows's Start Menu > Bloomberg > Select "API Environment Diagnostics". When API Environment Diagnostics is open, please click "Start". After the check is complete, click "Repair" (if available) to repair any errors found.

Your reference is S-1288878237.

Kind regards,
Bloomberg Technical support

Previous conversation:

2024-08-06 09:09:46 UTC KIERAN CHANDRA:

Where can I get the API excel to extract security information by uploading the ISIN only, thanks