



SAJID THAYYIL
IT SUPPORT ENGINEER
DOHA, QATAR
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Brief Introduction

I am an IT Professional having over 5+ years of experience in, **Implementation, Trouble Shooting, Backups, LAN / WAN / WIFI Network and System Support.**

My entire experience is based on Servers, mid-range computers, Variety of PCs under Operating Systems Windows 2000,2003 / 2008,2012 Servers, Microsoft Exchange 2003 / 2013 Servers, Windows 7 / Windows 8. Various Network Devices for Setup and Connectivity for LAN / WAN / WLAN Network

Certifications

Microsoft& Cisco Certification

SR 7475937	MCITP (Microsoft certified IT professional)
CSC012757299	CCNA (Cisco Certified Network Associate)

Technical Summary

Utilities	Trace route, Team viewer, Bandwidth Server monitoring tool, Ping, VPN client, Soft phone, Telnet SSH, HTTPS, Virtual software's, Simulation software's, Microsoft office etc.
Internet Protocols:	TCP/IPV4, IPVersion6, ARP, TCP&UDP (, FTP, DNS, DHCP, HTTP, TFTP)
Hardware Device:	Cisco Router 1900, Cisco Access Point W AP4410, Dell Power Edge 720, Dell Power Edge T320, Cisco Aironet Sap16021-E-K9, IP Phones (CP-8961, 6921,8945, 7937G, 7962G) Smart-UPS On-Line APC Smart-UPS RT 2000VA 200v
Routing Protocols:	<input type="checkbox"/> Static and Dynamic (RIP, EIGRP, OSPF and BGP)
Computer Knowledge	<input type="checkbox"/> MCITP,MCSE,CCNA,N+,A+ ,Computer fundamentals, Networking, Software Engineering Concepts, Hardware, MS Office, Configuration of MS Outlook 2003,2007,2010,2013,Vpn,Active Directory, Network printer Configuration,OU, Group policies, Backup of Emails,Dhcp,Dns, Exchange Server,Routing&Switching
Operating Systems	2003, Exchange Server 2013, Web Hosting, Hyper-VMware, Office 365, Microsoft Azure <input type="checkbox"/> Windows XP, MS DOS, WINDOWS 98/2000/2003 SERVER/SERVER 2008/SERVER 2012, LINUX U B U N D U, Windows Vista, Windows 7, Windows 8

PROFESSIONAL EXPERIENCE:

- ☐ **Worked as an IT Support Engineer in SEPAM QATAR, SEPAM SAUDI ARABIA (From Dec 2012 to date to 2014 December)**

COMPANY PROFILE:

Construction Company, established in 1976 and today operating in the USA, Europe, Middle East, Asia, Africa, Australia and the Former Soviet Union. Provide services to End Clients, Project Management &

Companies and Plant System & Equipment Suppliers.

JOB PROFILE:

- ☐ Administration and maintenance of File server, Print server, DHCP Server, Application Server, Terminal Server, Payroll Server, Sys log Server.
- ☐ (MS Office 2010, 2013, Acrobat Professional) Printers (Network Printers and Local Printers)
- ☐ Installation and configuration of DHCP, TCP/IP.
- ☐ providing full range of technical support for the system users.
- ☐ Administration and maintenance of VMware vCenter Server Appliance, Active Directory, Exchange, ASA 5505 firewall, SonicWALL.
- ☐ Network monitoring with software like PRTG, Net flow Analyzer etc.
- ☐ maintaining complete IT Asset List in Qatar, Saudi, China, Abu Dhabi,
- ☐ Monitoring complete server backup
- ☐ Coordinate with IT Material suppliers
- ☐ Monitoring Attendance clock machine and TAS software
- ☐ Configure and troubleshooting of IP phones, Adding new IP phones to the existing environment
- ☐ Maintaining and Troubleshooting Antivirus Client
- ☐ **Qatar, Saudi, Abu Dhabi, US, China, Clonmal** All location server maintaining and Monitoring through remote and third party terminal service software's.

- ☐ **Worked as an IT Support Engineer in Oryx Gtl QATAR (From Oct 20 2012 to Dec 20 2012)**

JOB PROFILE:

- ☐ providing full range of technical support for the system users.
- ☐ Monitoring complete server backup
- ☐ Network printer configuring
- ☐ maintaining complete IT Asset List
- ☐ Configure and troubleshooting of IP phones, Adding new IP phones to the existing environment
- ☐ Hardware, software and networking support through remote and third party terminal service software's.

- ☐ **Worked as an IT Support Engineer in Mobile Communication (From July 20 2012 to August 20 2012)**

JOB PROFILE:

- ☐ providing full range of technical support for the system users.
- ☐ Monitoring complete server backup
- ☐ Network printer configuring
- ☐ maintaining complete IT Asset List
- ☐ Weather Cast Updating in Qatar
- ☐ Administration and maintenance of File Server, Print server
- ☐ Installation and maintenance of Operating System, Application Software (MS Office 2010, Acrobat Professional) Printers (Network Printers and Local Printers)
- ☐ Creating, Managing and maintain users, Computer and groups
- ☐ Installation, updating and upgrading of Software, Hardware as system users requirement

- ☐ **Worked as an IT Support Engineer in QNCC (From April 01 2012 to April 28 2012)**

**UNCTAD 13 2012 (QATAR
INTERNATIONAL MARITIME
DEFENCE
EXHIBITION & CONFERENCE)**

JOB PROFILE:

- ☐ providing full range of technical support for the system users.
- ☐ Installation, upgrading of Software, Hardware as system users requirement
- ☐ Windows Win7 imaging Installation, Administration

- ☐ **Worked as an IT Engineer in KMH (From October 2010 to Jan 2012)**

JOB PROFILE:

- ☐ Administration of IBM series Tower Server with windows 2003 OS
- ☐ Administration of Hospital Information Software (HIS)
- ☐ Administration and maintenance of File Server, Print server
- ☐ providing full range of Technical Support for System users
- ☐ Windows XP/Vista/Win7 (Installation, Administration and Troubleshooting)
- ☐ Monitoring Attendance clock machine

- ☐ **Worked as an IT Engineer in Jibu&Thomas Kochi (From November 2009 to September 2010)**

JOB PROFILE:

- ☐ Administration of IBM series Tower Server with windows 2003 OS
- ☐ Administration and maintenance of File Server, Print server, Ad users managing
- ☐ providing full range of Technical Support for System users
- ☐ Windows XP/Vista/Win7 (Installation, Administration and Troubleshooting)
- ☐ Monitoring Attendance clock machine

Education

Exams Passed	Year	Board/University
BCA (DISTANCE)	2012	Vinayaka Mission University
XII standard	2006	HSE Kerala
X standard	2004	SSLC Kerala
ACCP	2009	Aptech Computer Education

Course completed

- ☐ Diploma in Hardware and Networking
- ☐ CCNA (Cisco Certified Network Associate).
- ☐ MCSA & MCSE (Microsoft Certified System Administrator& Microsoft Certified System Engineer)
- ☐ MCITP (Microsoft Certified IT Professional)
- ☐ ACCP (Aptech certified computer professional)

Area of Professional Strength

- ☐ Excellent **interpersonal** skills.
- ☐ A **practical and systematic** approach.
- ☐ Ability to **motivate** and inspire **confidence** in the team.
- ☐ Ability to learn new technologies quickly.

Personal Ability

- ☐ Excellent grasping capability and understanding the concepts clearly.
- ☐ Ability to adjust to the situation.
- ☐ Sense of responsibility and a very hard worker
- ☐ Possess leadership qualities and a go better.

Personal Information

- Name of Father : Kunjhahamed Thayyil
- Date of Birth : 26 August 1988.
- Sex : Male.
- Languages Known : English, Malayalam, Arabic.
- Hobbies : Reading and playing cricket, browsing...,
- Permanent Address : "Thayyil House,
Kachinikkad, Makkaraparamba
Malappuram-676507 Kerala.
- Passport Number : G9708812
- Nationality : Indian

Reference:-

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Email: GPandian@sepam.com

Declaration

I hereby declare that the details stated above are authentic to the best of my knowledge and Belief.

Date : 24 February, 2015
Place : Doha, Qatar
Visa : Work Visa Transferable

Sajid Thayyil


