CHRIS HARLEY

Charlotte, NC 28273 | (678) 865-3314

SUMMARY

Experienced UX Engineer with 5+ years of expertise in UX design, design thinking, and front-end development. Skilled in Jamstack, React, Gatsby, and Headless CMS's. Passionate about creating exceptional user experiences, seeking to join a dynamic team to create innovative products that solve user problems.

SKILLS

HTML | CSS | Javascript | React | Sass | NPM | Headless CMS | Node | REST API | Express | MongoDB | GraphQL | UX Design | Figma | Agile | SCRUM | Jira | GIT | Visual Design | UI Design | Design Systems | Information Architecture | High Fidelity Prototyping | Researching | Empathy | Prototype Testing

EDUCATION

PerScholas, Software Engineering

AUG 2022 – NOV 2022, ONLINE

Completed a three-month intensive coding boot camp focused on mastering the MERN stack, gaining hands-on experience in full-stack web development with MongoDB, Express, React, and Node.js, and showcasing adaptability in collaborative team projects.

General Assembly, User Experience Design

MAR 2022 – JUN 2022, ONLINE

Completed a three-month UX design boot camp focused on mastering the design thinking process, gaining hands-on experience in user research, wireframing, prototyping, and collaborating with cross-functional teams to create user-centric designs.

Vets Who Code, Front End Web Development

Jan 2021 – Mar 2021, ONLINE

Completed a three-month coding boot camp focused on mastering Jamstack web development with React, gaining hands-on experience in building scalable web applications, and collaborating on team projects using modern front-end technologies.

DigitalCrafts, Software Engineering

MAR 2020 – JUL 2020, ONLINE

Completed a three-month intensive coding boot camp focused on mastering the PERN stack, gaining hands-on experience in full-stack web development with

PostgreSQL, Express, React, and Node.js, and showcasing adaptability in collaborative team projects.

Berklee College of Music, BA Music Business

DEC 2011 — DEC 2015, ONLINE

Completed a Bachelor's degree program in Music Business at Berklee College of Music, gaining comprehensive knowledge in various aspects of the music industry, including marketing, promotion, contracts, royalties, and entrepreneurship.

EXPERIENCE

Progressive Leasing, Draper UT — *Associate Software Engineer*

Jan 2023 — PRESENT

- Developed and maintained scalable, high-performance software solutions as an associate software engineer, utilizing React, Jest, and C# to deliver efficient and effective code.
- Collaborated with cross-functional teams, including product managers and quality assurance, to define software requirements, conduct code reviews, and ensure successful project delivery, resulting in improved product quality and customer satisfaction.
- Implemented best practices for software development, including version control, continuous integration, and automated testing, resulting in increased code stability and reduced production issues by 20%.

The Great Dev Co, Charlotte NC — *Web Designer*

MAY 2018 — PRESENT

- Proficient in web development technologies such as HTML5, CSS3, JavaScript, and modern frameworks such as React.
- Proven track record of delivering high-quality, responsive, and user-friendly websites and web applications for clients across various industries.
- Strong problem-solving skills, attention to detail, and ability to work independently, ensuring timely project completion and client satisfaction.

Luxottica, Atlanta GA — *Distribution Supervisor*

JUL 2017 — MAR 2018

- Successfully managed a team of distribution personnel, overseeing warehouse operations, scheduling, and coordinating with logistics to ensure timely and accurate order fulfillment.
- Implemented process improvements that increased productivity and reduced operational costs, resulting in a 15% improvement in order accuracy and a 20% reduction in delivery delays.
- Led safety initiatives and conducted regular training sessions, resulting in a 25% decrease in workplace accidents and incidents, and ensuring compliance with OSHA regulations and company safety policies.

Phillips Van Heusen, Atlanta GA — *Operations Assistant*

JAN 2016 — JUL 2017

- Assisted in managing day-to-day distribution operations, including order processing, inventory management, and logistics coordination, ensuring timely and accurate order fulfillment.
- Coordinated with cross-functional teams, such as warehouse personnel, transportation providers, and customer service, to ensure smooth operations and efficient order processing.
- Utilized inventory management software and ERP systems to track inventory levels, monitor product movement, and generate reports for analysis and process improvement, resulting in streamlined operations and improved inventory accuracy.

U.S. Army, United States — *Division Operations, Training, and Planning Manager*

JUN 2005 – OCT 2015

- Led and supervised a team of training instructors, overseeing the development and implementation of comprehensive training programs for personnel in various military occupational specialties (MOS) to ensure readiness for operational missions.
- Developed and updated training curricula, incorporating the latest tactics, techniques, and procedures (TTPs) to reflect current doctrine and technology, resulting in enhanced training effectiveness and mission readiness.
- Conducted training assessments, evaluations, and after-action reviews (AARs) to identify areas for improvement, provided feedback to instructors and trainees, and implemented corrective measures to optimize training outcomes and performance.