Charles Jacob Tan

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EDUCATION

HBSc, University of Toronto

Sep. 2016 - Apr. 2021

Statistics Specialist, Computer Science and Math Minor

Relevant Coursework: Methods of Data Analysis in **R**, Computational Statistics in **R**, Machine Learning and Data Mining in **Python**, Managing Databases with **SQL**, Multivariate Statistical Analysis in **R**

TECHNICAL SKILLS

Languages: Python, R, HTML/CSS, JavaScript, SQL, STATA, SAS, Bash

Technologies: VScode, PostgreSQL, MongoDB, MATLAB, Git, Jupyter, Microsoft Office

Communication: Fluent in English and Tagalog, Basic conversational Mandarin

WORK AND OTHER EXPERIENCE

Business Analyst (Data Analyst) Intern | Bell Canada

May 2020 - Aug. 2020

- Created a performance dashboard to monitor specific metrics of Bell's mobile app through the Plotly, Dash and Scikit-learn libraries on Python
- Integrated forecasting functionalities to predict the future of the mobile app's performance metrics through SARIMAX, Recurrent Neural Network (RNN) and other time series models
- Competed in the summer business case competition to pitch a new medium for distributing digital media content and conducted A/B testing to determine the best direction for content delivery

Meetings Director | Machine Learning and Data Science Association

Sep. 2019 - Apr. 2020

- Picked out interesting and relevant research articles to be discussed and analyzed with other members
- Explored machine learning algorithms such as Clustering, Support Vector Machines, Bagging/Boosting
- Promoted statistics and machine learning topics to the greater university community by recruiting over 20 students from non-science disciplines into the organization

Kumon Math Instructor | Kumon Philippines | Taguig City, Philippines

Aug. 2012 - Apr. 2016

- Provided assistance in different levels of math ranging from basic arithmetic to advanced algebra to help develop student's critical thinking and problem-solving skills
- Marked and recorded homework in accordance with Kumon guidelines to aid in student feedback
- Provided exceptional teaching- Candidate for the 2014 Kumon Philippines Teaching Award

PROJECTS

COVID-19 Research Project | Research Assistant

Dec. 2020 - Present

- Worked alongside Professor Luai Al Labadi to carry out a comparison study to evaluate the predictive performance of various Poisson regression models on a COVID cases/deaths time series dataset
- Utilized **Python and R** to perform **hypothesis and goodness of fit tests** to determine which model consisting of various social/economic indicators best fit the **COVID-19 population trends** in U.S counties

MedLink | Database Administrator

Dec. 2019 - Feb. 2020

- Designed and Implemented a Hospital database for the Providence Hospital in Quezon City, Philippines
- Wrote SQL queries to perform data analysis on hospital data and DDL scripts in line with database schema
- Implemented indexing on most frequently accessed database tables which decreased query time by over 14%

True Sight | Research and Development Engineer

Oct. 2019 - Dec. 2019

- Led a team of five to perform collection, entry and cleaning of data from over 350 surveyed U of T students
- Utilized **Python**, **Pandas**, **Scikit-learn**, **R**, Multivariate and Logistic Regression to establish relationships between eyesight prescription and university student work habits
- Utilized Python's Matplotlib to prepare visualizations of investigation results and presented findings to professors of the Psychology department