



Official Statement

26/06/2025

Dear VocaDecks Community,

We want to address a critical issue that has affected the VocaDecks Discord Bot between **June 25th and June 26th, 2025**. During this period, users may have experienced the bot not responding to application commands or failing to register level-up events.

We recognize the disruption this may have caused and want to assure you that this matter is being treated with the highest priority. As of **June 26th**, our engineering team is actively investigating the root cause of the issue. Once identified, we will implement the necessary fix and closely monitor performance to ensure system stability is fully restored.

For real-time updates and further discussion, please refer to the following thread in our Discord server:

[Incident Thread](#)

If you're not yet a member of our server, we encourage you to join here:

[Join VocaDecks on Discord](#)

We sincerely apologize for any inconvenience this disruption may have caused. Our current goal is to have all services fully operational by **late June 26th to early June 27th**.

Looking ahead, we're excited to announce the **release of our first cycle of collectible cards on June 31st**. New commands and features are also on the horizon, promising even more interactive and enjoyable experiences for our users.

Thank you for your continued support and patience as we work to bring VocaDecks back online. We remain committed to delivering a seamless and engaging platform for all our users.

Warm regards,

Charlie

Chief Operations Officer

VocaDecks