

Madhu Keshava Murthy

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Eager to secure a position as a cashier, where I can utilize my strong numerical skills and attention to detail to facilitate accurate financial transactions. Dedicated to providing excellent customer service while contributing to the efficient and smooth operation of the cashiering process.

Personal Details

Driver's License: Cars

Eligible to work in the UK: Yes

Work Experience

SENIOR CASHIER

HIGHLIGHT MALL-India

January 2024 to December 2024

During my tenure as a cashier and supervisor at High Light Mall, I demonstrated proficiency in managing financial transactions with accuracy. In the role of a supervisor, I effectively oversaw daily operations, ensuring a smooth and efficient workflow. Additionally, my responsibilities included fostering a clean and organized environment by supervising and coordinating the efforts of the cleaning team.

Admin/Cashier

LULU MALL-India

January 2023 to December 2023

As a cashier and administrator at Lulu, I effectively managed financial transactions, ensuring accuracy and efficiency in handling customer payments. Additionally, I played a crucial role in administrative tasks, overseeing various aspects of daily operations. With one year of experience, I also took charge of leading and coordinating a cleaning team, maintaining a clean and organized environment for both customers and staff.

Education

Computer science (Bachelor's degree)

R L jalappa institute of technology-India

August 2019 to August 2024

Skills

- **Conflict Resolution:** Skilled in diplomatically handling customer disputes and conflicts, maintaining professionalism and customer satisfaction. (Less than 1 year)

- Troubleshooting Skills: Skilled in quickly finding and fixing technical problems to keep things running smoothly (Less than 1 year)
- Organisational skills
- Product Knowledge: Possess a deep understanding of products and services, ensuring accurate information delivery and exceptional service. (Less than 1 year)
- Positive Attitude: Approach customer interactions with a positive and customer-friendly demeanor, contributing to a positive service atmosphere. (Less than 1 year)
- Effective Communication: Proficient in clear and persuasive communication, both verbally and in writing, to ensure outstanding customer interactions. (Less than 1 year)
- Empathy: Able to connect with customers on a personal level, showing understanding and care for their concerns and inquiries (Less than 1 year)
- Customer service
- Customer-Centric Approach: Committed to delivering exceptional customer service by understanding and fulfilling customer needs, developed through previous sales experience (Less than 1 year)

Languages

- English - Fluent
- Kannada - Fluent
- Telugu - Intermediate
- Hindi - Intermediate