

CE Seminar Attendee and Facilitator Frequently Asked Questions

Nurses or other HCPs who attend your session may use terminology such as licensure, certification, and accreditation and may ask:

Will I receive credit?

- The answer to this general question is Yes.
- Nurses receive contact hours, each of which must be 60 minutes in length.
- Each activity you present will indicate the amount of credit that will be awarded.

How many CEs will I receive?

- Nurses will receive 1 to 2 contact hours.
- Each program will list the number of contact hours in supplemental education content.
- Most CE Seminars allow:
 - 30 minutes for PPT education.
 - 90 minutes for the supplemental education material awards.
 - Together they total 2 contact hours.

Can Surgical Technologists receive continuing education credits for this education?

- NCCT will award contact hours for Pfiedler online courses only.
- For Surgical Techs, some states will accept nursing contact hours.
- Many hospitals will accept the education for advancement on Clinical Ladders.
- AST will not award CEs for Pfiedler CE Seminars.

Can I use this credit for re-licensure?

- All 50 states and Canada accept CBRN credits re-licensure, but they should check with their own state Board of Nursing to be sure.

Can I use this credit for my re-certification?

- Re-certification requirements vary, be sure they know to check with the specific certification board.

I see this is approved by the California Board of Registered Nursing, but I do not work in California, is it good in all states?

- Yes, the California Board of Registered Nursing approved contact hours are approved for all US States, Canada and International.

I do not need the credit, so do I still need to complete the course online?

- Yes, we would appreciate everyone completing so that we can have a complete list of all attendees who received the education.

I am a nurse and I do not have my nursing license number. Do I need to that to complete the course online?

- No. You do not need to provide your nursing license number when completing course online.

Do I really need to keep the booklet (traditional format)?

- Yes. The booklet is part of the educational program and includes additional information on the educational subject for you to complete on your own time.

Can I share this book (traditional format) with other team members who were unable to attend?

- Yes. Feel free to share. To receive contact hours, you must attend the live presentation. Please let me know if you want to schedule another presentation for those who were unable to attend today.

Can we make copies of the booklet (traditional format)?

- No. The booklet should not be copied.

Can I only stay for part of the presentation and still get credit?

- You must be present for the entire educational presentation,
- And you must complete course evaluation, supplemental material, and post-test online to receive credit and allow us to see list of attendees.

Does Pfiedler send anything back to the attendees to verify credits?

- Nothing is sent back to attendees from Pfiedler.
- Attendees must follow the steps for completion: view the supplemental material (Printed booklet), submit the evaluation form online and then retrieve the Certificate of Attendance online.
- Attendees can retrieve their certificate for 7 years after the program by logging into their free Pfiedler account.

What happens if attendees do not complete the course before it is closed?

- Attendees will risk not getting credit for the course if they do not access the course link before the link is closed.
- They need to download the supplemental course materials and complete the evaluation within the 2-week timeframe to get their credits.
- They can retrieve their certificate anytime within 7 years by logging into their Pfiedler account.

What if attendees have difficulty retrieving their certificate or accessing the evaluation?

- Steps to complete the course are included in the supplemental information (for those who have printed supplemental materials).
- Pfiedler is available 8 to 5pm mountain time if attendees have any questions.

What if I am asked at a hospital or chapter meeting if they can record my session and replay it for stragglers who were not able to attend?

- This is not allowed.
- Copyright for accredited education program belongs to Pfiedler.

What if I have left over printed materials (booklets) after my session?

- Keep them for a future event.
 - Submit new scheduling form for future event so you will get a new course link, but indicate that you already have the materials needed for the course (or order the difference in number that you need).
- Do not send booklets back to Pfiedler.