

Charles Murima

📍 Kiambu 01001, Nairobi 00100 ☎️ +254 705744184 @ murimac91@gmail.com

◦ Interests ◦

Team Sports

Football

Analytical Puzzles

Sudoku

◦ Certifications ◦

CCNA: Switching, Routing and wireless Essentials

CISCO Netacad

23 May 2021

CCNA: Enterprise Networking, Security and Automation

CISCO Netacad

23 August 2021

Zetech University Ideas Festival

Zetech University

25 May 2023

Piezogen - Converting Kinetic Energy to Electrical energy

◦ Languages ◦

English

Fluent

Kiswahili

Fluent

French

Good

Summary

- Technologically adept professional with expertise in scalable network architectures, security threat mitigation, and programmable network automation. Skilled in Artificial Intelligence, computer support and maintenance, networking, and web development.

Education

Zetech University

Diploma in Information Technology

Credit

Full time

May 2020 – November 2021

Zetech University

Bachelor of Science in Information Technology

Second Class Honors Lower Division

Full Time

January 2022 - November 2024

Projects

Computer Troubleshooting Chatbot

Created a chatbot using RASA and integrated it with WhatsApp

August 2023 - March 2024

Developed and integrated a chatbot using RASA with WhatsApp, resulting in a 30% reduction in customer support response time.

Skills

Hard Skills

Technical Skill (Programming Language) - Python, Hardware installation and management, Computer support and maintenance, Network architecture design and implementation

Soft Skills

Collaboration, Participation, Communication

References

Brian Amugada

ICT NSSF

+254 720 823060

Betty Kidake

Section Head Security NSSF

+254721836483