



BIR



ANNUAL REPORT 2021

TABLE OF CONTENTS

I. Message of the Secretary of Finance

II. Message of the Commissioner of Internal Revenue

III. Management Committee

IV. Mandate

V. Strategic Statements

VI. BIR Strategy Road Map

VII. BIR Collection Performance

a. Overall Collection Performance

b. Collection by Implementing Office

c. Collection by Major Tax Type

VIII. Major Accomplishments

a. Enforcement Program

b. Tax Compliance Monitoring Program

c. Enhancement of Administration and Support Service Program

d. Digital Transformation Program

e. BIR Citations

IX. Administrative Matters

a. Personnel Complement

b. Cost of Operation

c. Statement of Financial Position

X. Regional Highlights

XI. Tax Statistics

XII. Officials

MESSAGE OF SECRETARY OF FINANCE

I congratulate the men and women of the Bureau of Internal Revenue (BIR) for the great work you have put in over the past five years.

With the BIR's strong support, the Duterte administration successfully completed the most comprehensive tax reform package ever in the country. The reforms widened the tax base, supported the economy's growth, and assured the public a simplified, fair, and efficient tax system. The additional revenues from these reforms contributed to the inclusive economy we all envision, supported the construction of modern infrastructure, and provided funds to ensure better social services for the Filipino people.

Notwithstanding the unexpected challenges we confronted over the past two years, the BIR responded with excellence. The Bureau's comprehensive digital transition even before the pandemic enabled us to serve our clients better. Despite the public health crisis, we successfully shifted most of our transactions online, making our frontline services more accessible to the taxpayers. The revenues we collected mostly through digital channels funded our additional emergency and health measures to defeat the pandemic.

As the economy begins to recover from the setbacks spawned by the pandemic, fiscal consolidation will be a central task. We have to progressively reduce the deficit and outgrow the unplanned debt we incurred. The BIR will play a lead role in this effort.

To sustain its strong performance, the Bureau must continue making progress in applying digital technologies to all its processes to provide the Filipino people with a highly efficient and modernized revenue agency at par with global standards. In addition, the Bureau should continue to relentlessly pursue enforcement activities to go after tax evaders.

With the BIR's demonstrated competence and professionalism, I am confident it will meet the challenges of the next period and enable our smooth transition to a new economy. I trust that the patriotic men and women of the BIR will carry on and serve the nation to the best of their abilities as the Bureau moves to a new episode in its development.

Carlos G. Dominguez

Secretary of Finance



MESSAGE OF THE COMMISSIONER OF INTERNAL REVENUE

There is a Chinese proverb that reminds us: "To get through the hardest journey, we need take only one step at a time, but we must keep on stepping."

The enduring truth of this proverb was eloquently borne out by the Bureau of Internal Revenue's endeavors over the past year. Despite the burdens of the second year of the global Covid pandemic, the revenue service remained undaunted in its determination to attain its revenue goals and objectives. Such commitment and dedication paid off handsomely, enabling the Bureau to collect ₱2.09 trillion, surpassing its collection target by ₱5.13 billion, and exceeding its performance for 2021 by ₱103.01 billion.

The focus on improving and expanding our eServices under our digital transformation program helped immensely in enabling taxpayers to comply with their tax obligations, and in allowing the Bureau to move forward with our operational programs. More than anything else, however, CY 2021 has been a story of courage and resilience on the part of the Revenue Family.

I applaud the courage of the revenuers who continued to faithfully report for work each day, at the height of the lockdowns, despite the risks to their health. Their commitment is an inspiration to the entire Revenue Family, and is a testament to their professionalism and sense of duty.

In the same manner, I commend the revenuers who worked to sustain the effectiveness of their offices by adapting to the alternative work arrangements. Their output and efficiency, even when working away from their places of assignment, proves that productivity and resourcefulness anywhere and anytime, is a way of life for the Revenue Family.

As the country moves to emerge from the pandemic, the accomplishments of CY 2021, will surely be a testament to every revenuer's dedication to the Bureau's mission of service. It is an honour to serve with men and women of rare spirit and strength, who have transformed a difficult journey into a story of courage and determination, and who are an inspiration to their fellow public servants, and to Filipinos everywhere.

Mabuhay ang BIR!



Caesar R. Dulay

Commissioner of Internal Revenue



The background features a high-angle photograph of a dense urban area with numerous skyscrapers of various heights and architectural styles. In the distance, a range of hills or mountains is visible under a bright blue sky with scattered white clouds.

MANAGEMENT COMMITTEE



CELIA C. KING
Deputy Commissioner
Resource Management Group

MARISSA O. CABREROS
Deputy Commissioner
Legal Group

MANDATE

The Bureau of Internal Revenue shall be under the supervision and control of the Department of Finance and its powers and duties shall comprehend the assessment and collection of all national internal revenue taxes, fees, and charges, and the enforcement of all forfeitures, penalties, and fines connected therewith, including the execution of judgments in all cases decided in its favor by the Court of Tax Appeals and the ordinary courts. The Bureau shall give effect to and administer the supervisory and police powers conferred to it by this Code or other laws. (Sec. 2 of the National Internal Revenue Code of 1997, as amended)

STRATEGIC STATEMENTS

Mission

We collect taxes through just enforcement of tax laws for nation-building and the upliftment of the lives of Filipinos.

Vision

The Bureau of Internal Revenue is an institution of service excellence and integrity.

Guiding Principle

“Service Excellence with Integrity and Professionalism”

Core Values

God-fearing

Accountability

Innovativeness

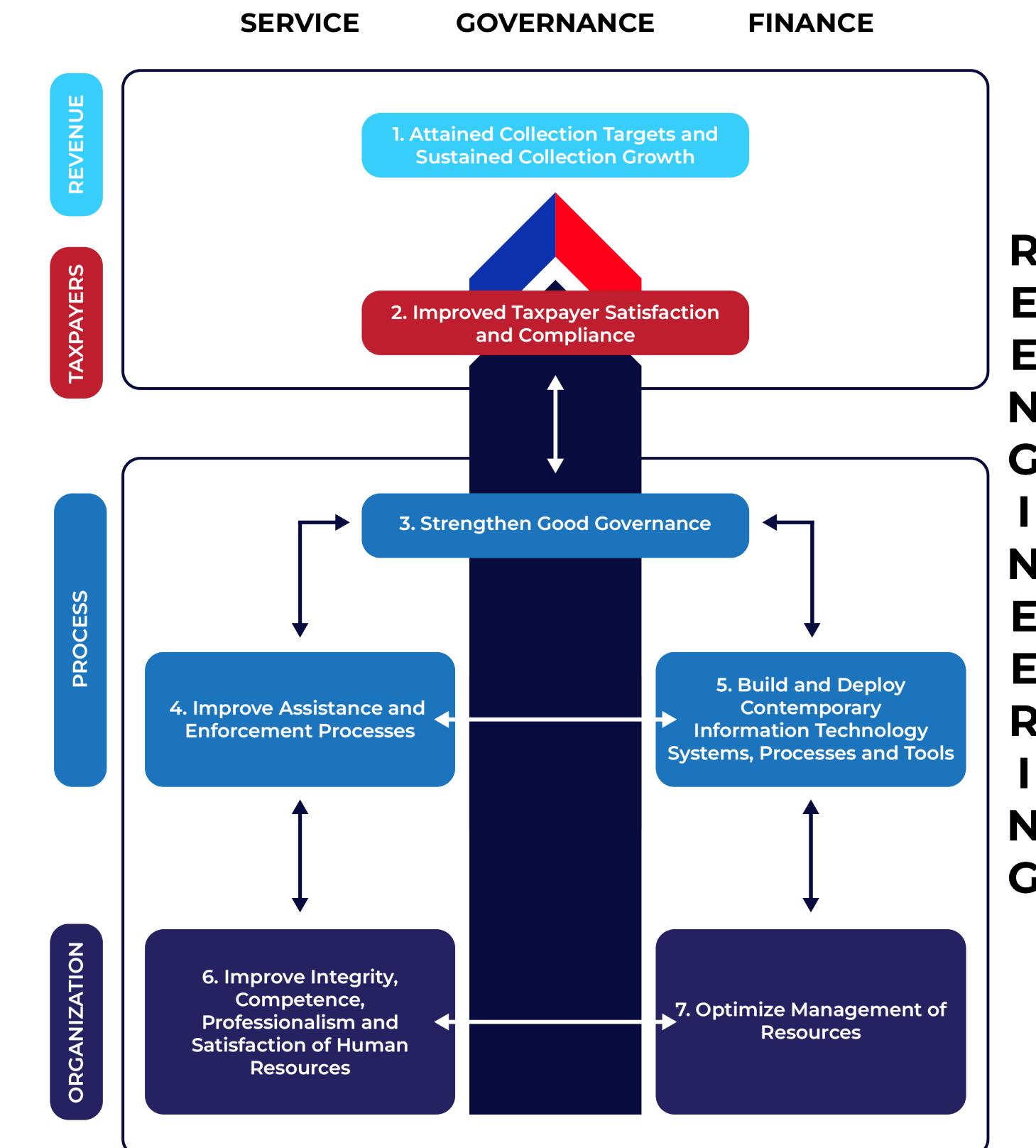
Integrity

Competency

Transparency

Patriotism

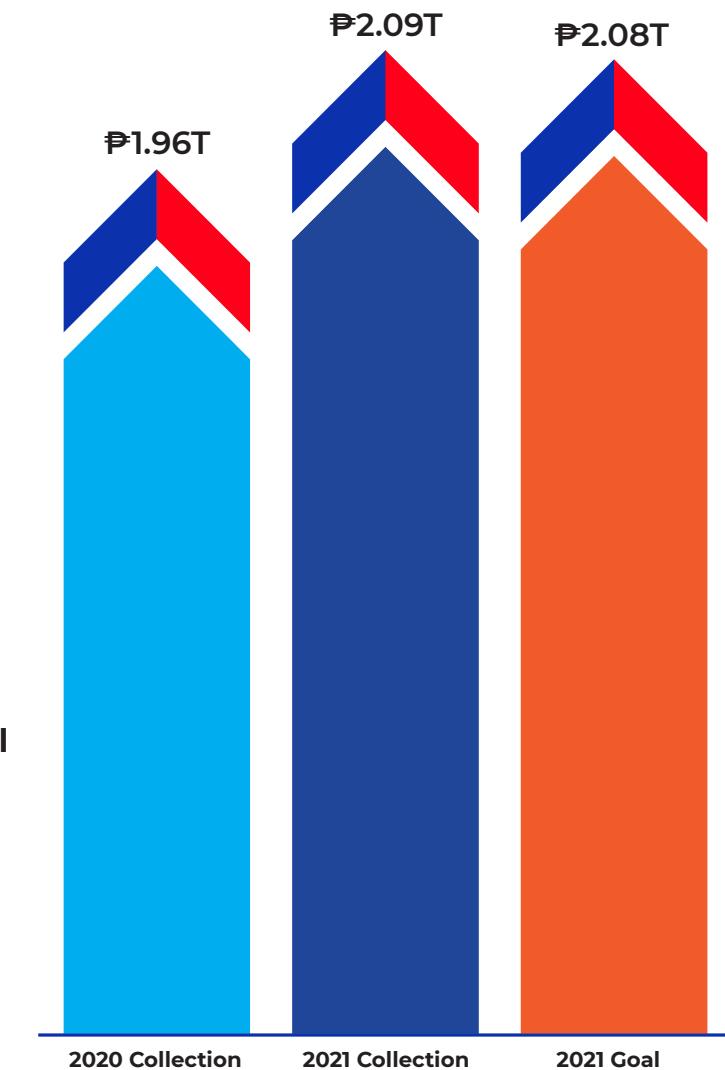
BIR STRATEGY ROAD MAP



BIR COLLECTION PERFORMANCE

Overall Collection Performance

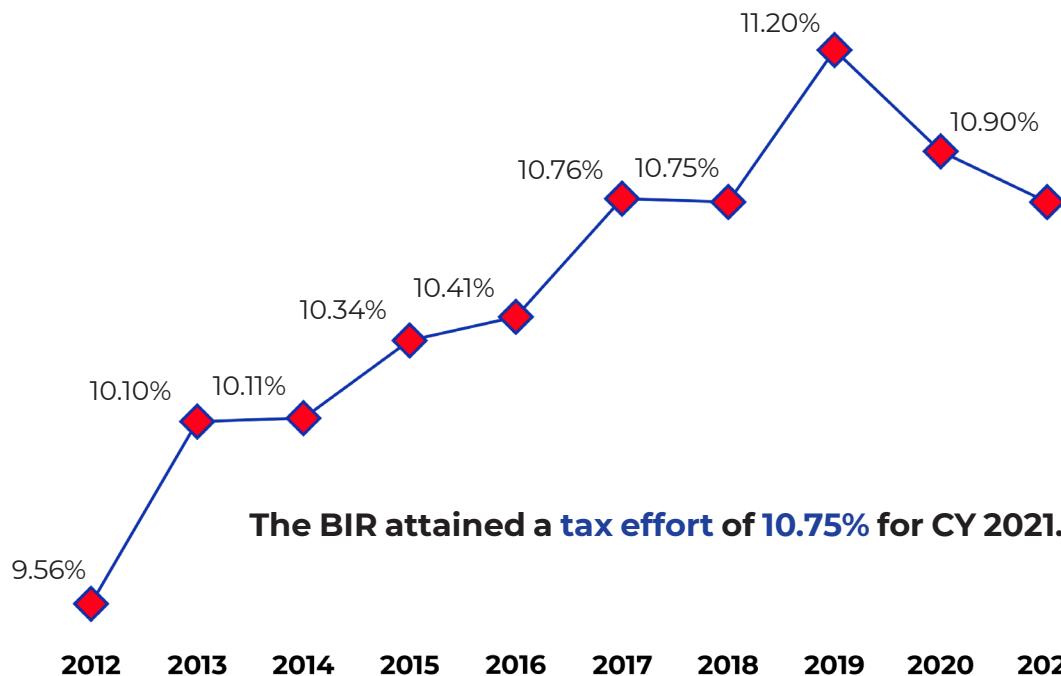
The Bureau of Internal Revenue (BIR) recorded an overall collection of ₱2.09 trillion in CY 2021. It outdid its previous year collection of ₱1.96 trillion by ₱130.01 billion or 6.65 percent. Furthermore, it surpassed its revenue goal of ₱2.08 trillion by ₱5.13 billion or 0.25 percent.



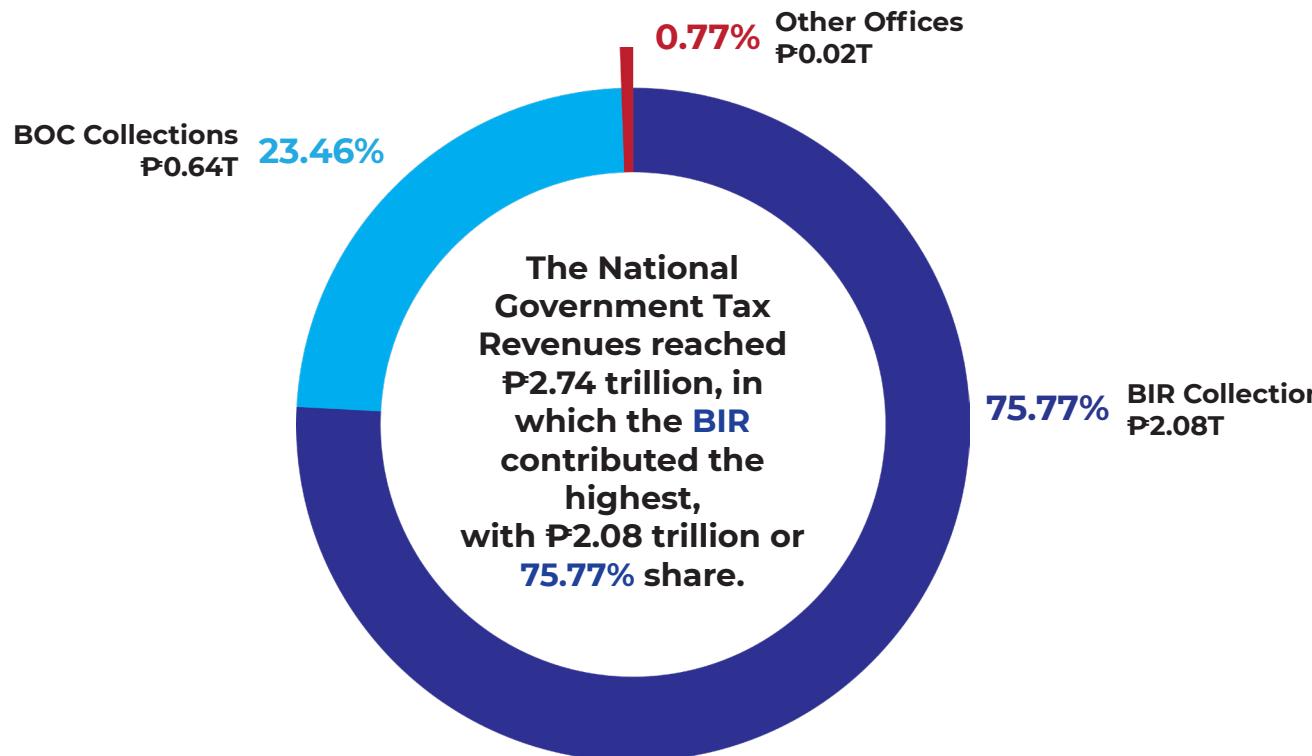
BIR collected ₱2.09T revenues in CY 2021, posting a collection growth rate of 6.65% and a goal attainment of 100.25%.

The Bureau's strong collection performance for CY 2021 resulted from resolute execution of its mandate of collecting taxes through just enforcement of tax laws. This was fueled by its successful priority programs, which dealt with enforcement, tax compliance monitoring, enhancement of administration and support service, and digital transformation.

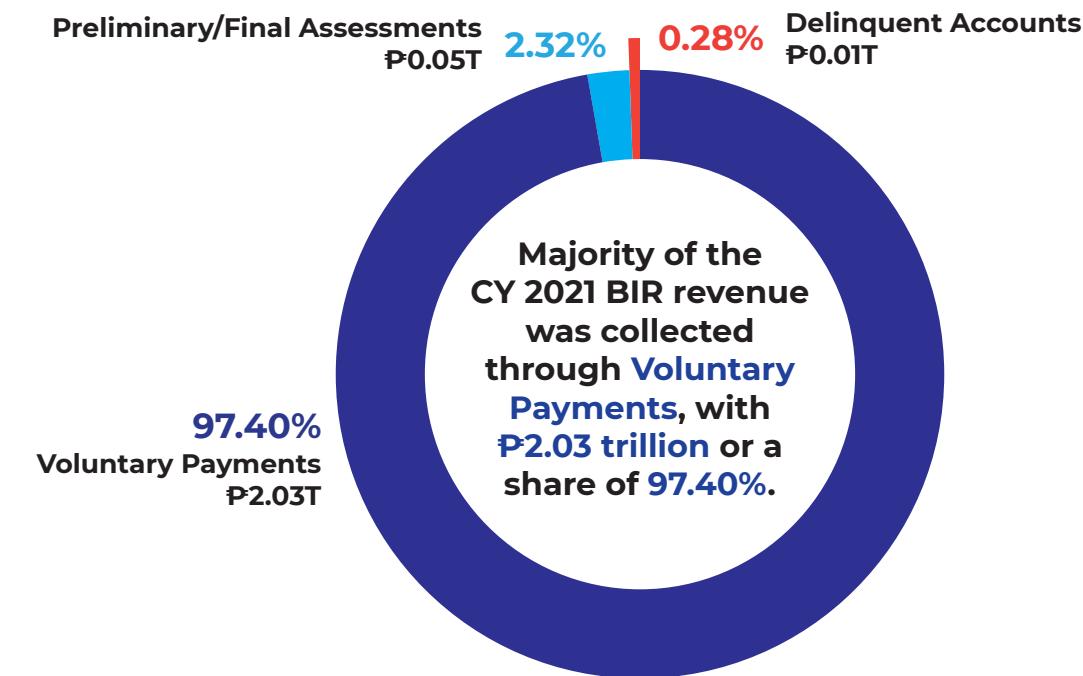
The country's economy (through the nominal Gross Domestic Product or GDP) and the BIR revenue collection both recovered with 8.13 percent and 6.65 percent growth rates, respectively. Consequent to this, the BIR registered a 10.75 percent tax effort for CY 2021.



From the ₱2.74 trillion tax revenues of the National Government, ₱2.08 trillion (net of tax refund) or 75.77 percent was contributed by the BIR. The remaining ₱0.64 trillion or 23.46 percent and ₱0.02 trillion or 0.77 percent were credited to the Bureau of Customs and other government agencies, respectively.

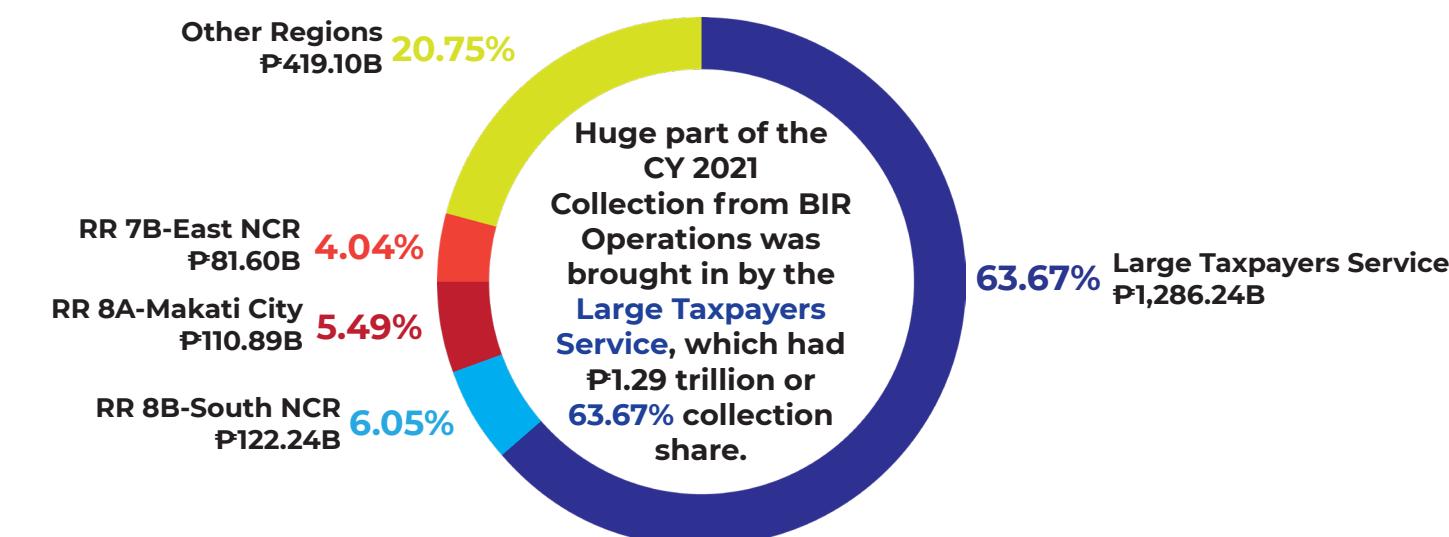


Most of the BIR revenues for CY 2021 were collected through Voluntary Payments, which amounted to ₱2.03 trillion or 97.40 percent of the total. Collections from Preliminary/Final Assessments covered ₱0.05 trillion or 2.32 percent, while those from Delinquent Accounts had ₱0.01 trillion or 0.28 percent collection share.



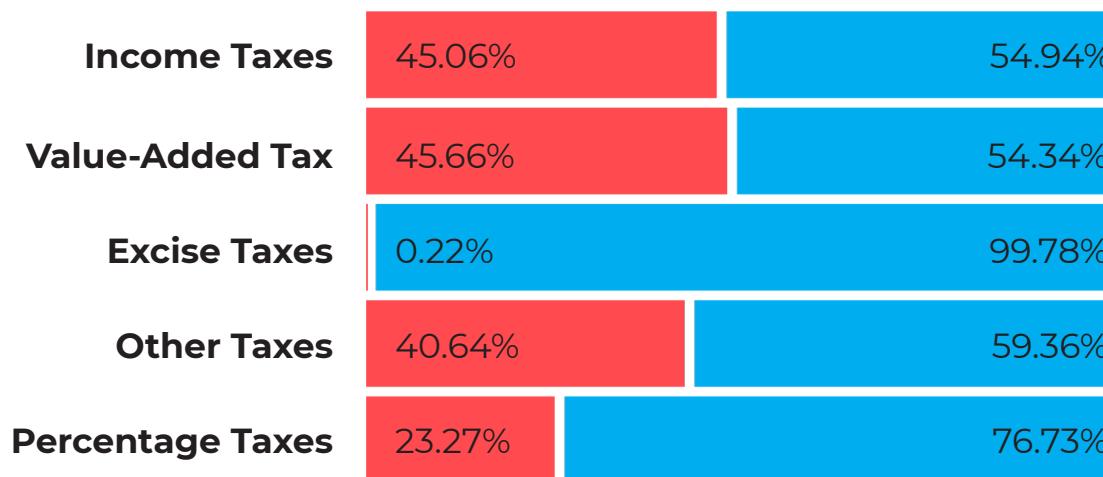
Collection by Implementing Office

Large Taxpayers Service (LTS) was the biggest contributor to the CY 2021 collection, generating ₱1.29 trillion or 63.67 percent of the total revenue from BIR Operations. It was trailed by Revenue Regions 8B-South NCR, 8A-Makati City and 7B-East NCR, which produced ₱122.24 billion or 6.05 percent, ₱110.89 billion or 5.49 percent and ₱81.60 billion or 4.04 percent of the total revenues from BIR Operations, respectively. The remaining implementing offices contributed ₱419.10 billion or 20.75 percent of the total BIR collection.



LTS, being the principal source of BIR revenue, led in collection for all major tax types. It accounted for almost all of the Excise Taxes collections (99.78 percent). It also registered substantial shares of 76.73 percent for Percentage Taxes and 59.36 percent for Other Taxes.

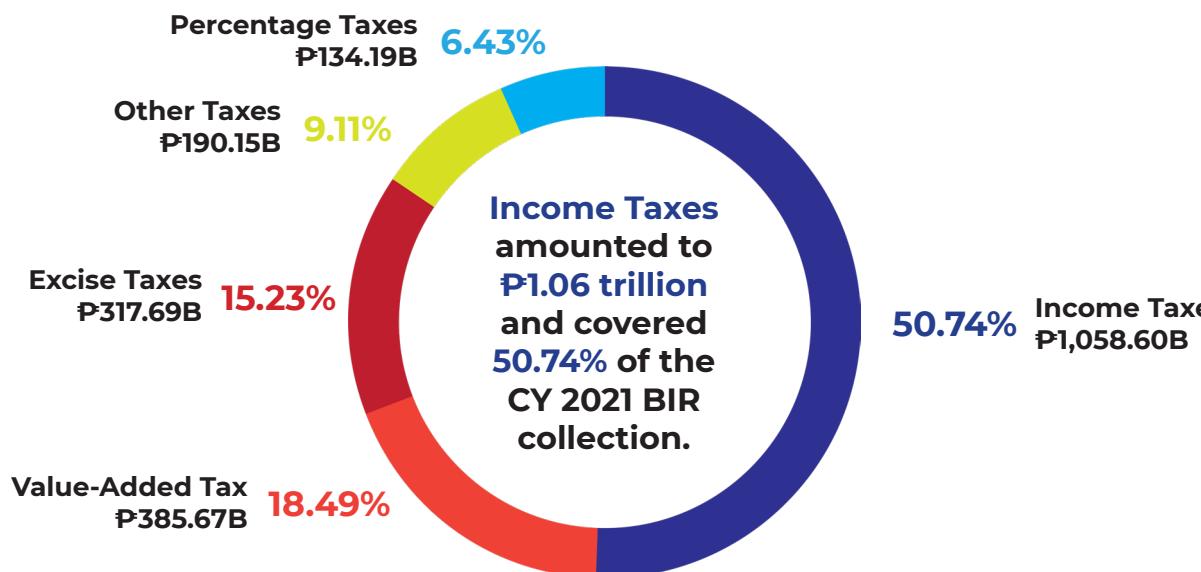
Regional offices accounted for 45.06 percent and 45.66 percent of BIR's collections from Income Taxes and Value-Added Tax (VAT), respectively.



CY 2021 BIR Revenues from all major tax types were predominantly collected by the Large Taxpayers Service.

Collection by Major Tax Type

In CY 2021, BIR revenues were largely Taxes on Net Income and Profit/Income Taxes, which amounted to ₱1.06 trillion and encompassed 50.74 percent of the total collection. VAT collections covered ₱385.67 billion or 18.49 percent, while Excise Taxes accounted for ₱317.69 billion or 15.23 percent of the total.



Collections from all major tax types improved this year compared to those of the previous year. Likewise, revenue targets for all major tax types were exceeded, apart from that of Other Taxes.



Goals for all major tax types, except for Other Taxes, were exceeded in CY 2021.

INCOME TAXES

Collection from Income Taxes amounted to ₱1,058.60 billion in CY 2021. It surpassed its target of ₱1,055.14 billion by ₱3.46 billion or 0.33 percent and the collection in the preceding year of ₱1,045.63 billion by ₱12.97 billion or 1.24 percent. The positive collection could be attributed to the following:

- Resumption of nationwide operations of amusement/gaming activities and lottery operations;
- Increased billings due to more project accomplishments by contractors as compared to last year, resulting to higher disbursements and taxes withheld on infrastructure/public works;
- More deficiency taxes paid by major financial intermediaries compared to last year;
- Increase in purchases of major telecommunication companies due to network upgrades and expansion;
- Improved collection from rental incomes due to the lifting of quarantine restrictions;
- Resumption of construction activities due to the easing of quarantine measures;
- More disposition of real properties and shares of stocks due to the gradual resumption of economic activities after the hard lockdown last year;
- Increase in level of operations resulting to increase in payment of suppliers; and
- Higher level of compliance due to strategic BIR programs on audit and compliance monitoring.

VALUE-ADDED TAX

A total of ₱385.67 billion VAT were collected in CY 2021. VAT goal of ₱378.72 billion was exceeded by ₱6.95 billion or 1.83 percent, and previous year's VAT collection of ₱351.75 billion was surpassed by ₱33.92 billion or 9.64 percent, as a result of the following:

- Increased billings of contractors and disbursements in public works due to more infrastructures accomplished from the government's Build, Build, Build program;
- More deficiency taxes paid this period by major industries like financial intermediaries and real estate;
- Higher revenues of a major broadcasting company due to more advertising placements; and
- Significant increase in VAT-taxable sales of the following industries due to the gradual improvement of quarantine protocols:
 - Manufacturing of excise and non-excisable products;
 - Restaurants;
 - Construction;
 - Non-life insurance companies; and
 - Wholesale and retail trade.

PERCENTAGE TAXES

For CY 2021, collection from Percentage Taxes reached ₱134.19 billion. It attained 104.95 percent of its ₱127.86 billion goal and improved by ₱16.57 billion or 14.09 percent from last year's ₱117.62 billion. The following caused the stronger collection from Percentage Taxes:

- Gradual opening of economy and easing of border restrictions;
- Resumption of operations of businesses that temporarily closed during the hard lockdown last year;
- Many investors sold stocks in anticipation of peso devaluation due to the emergence of a new COVID-19 variant;
- Block sale of stock securities;
- Increase in procurements by educational institutions due to the upcoming opening of school year; and
- Improved revenues of the Transport Sector due to the opening of borders of several cities and municipalities with less strict quarantine measures imposed compared to last year.

EXCISE TAXES

Collection from Excise Taxes summed ₱317.69 billion for CY 2021. It posted an increase of ₱21.52 billion or 7.27 percent compared to its amount of ₱296.17 billion in CY 2020 and surpassed its goal of ₱305.22 billion by ₱12.47 billion or 4.09 percent. This was due to the following:

- Positive effect of the increase of excise tax rates pursuant to Republic Act No. 11467;
- Increase in sales of alcohol products due to the flexibility of quarantine measures imposed in the National Capital Region;
- Advance purchase of stamps due to the launching of the 3rd Generation Stamps, which are subject to additional printing cost;
- Lifting of the suspension of the Department of Environment and Natural Resources on a major mineral company; and
- Higher nickel prices in the world market.

OTHER TAXES

From January to December 2021, collection from Other Taxes totaled ₱190.15 billion. It grew by ₱45.03 billion or 31.03 percent from last year's ₱145.12 billion revenue, boosted by the following:

- More transactions involving transfer of real and personal properties with the easing of quarantine restrictions;
- Higher sales/transactions due to continuous lottery operations, with the gradual opening of the economy;
- Non-recurring transactions on Documentary Stamp Tax (DST) on original issuance of debt instruments; and
- More loans availed this year compared to the previous year.

Other Taxes fell short of its ₱214.22 billion goal. The ₱24.07 billion or 11.24 percent shortage from goal was because of the following:

- Decreased collection from Tax Amnesty on Delinquencies due to the end of the program in June 2021; and
- Lower than programmed issuance of government securities subject to DST.

A photograph of a modern architectural structure, likely a train station or airport terminal, featuring a large, curved glass facade and a prominent arched roof. The interior is brightly lit with warm yellow lights, contrasting with the cool blue of the evening sky above.

MAJOR ACCOMPLISHMENTS

ENFORCEMENT PROGRAM

» Run After Tax Evaders Program

The Run After Tax Evaders (RATE) Program's primary objective is to generate a maximum deterrent effect throughout the taxpaying public, to emphasize the fact that tax evasion is a crime, and that violators will be punished to the fullest extent of the law. This will serve to encourage voluntary compliance and promote confidence in the tax system.

In CY 2021, the Bureau filed a total of 154 RATE cases with the Department of Justice and the Court of Tax Appeals, to wit:

- One hundred thirty-seven (137) cases with estimated tax liabilities of ₱4.39 billion; and
- Seventeen (17) cases with estimated tax liabilities of ₱1.38 billion.

» Oplan Kandado Program

The Oplan Kandado Program enhances voluntary compliance and increases revenue collections through intensified enforcement actions involving the closure of business establishments found to be violating the applicable provisions of the Tax Code, particularly the non-observance of basic compliance requirements.

For 2021, the Bureau generated collections in the amount of ₱2,950.91 million, and closed 574 business establishments nationwide.

» Broadening of The Tax Base

To increase tax collection, the Bureau simplified a number of key processes and documentary requirements, actions intended to improve taxpayers' compliance and increase number of active registered business taxpayers. This yielded a 5.14 percent increase in the number of registered business taxpayers compared to CY 2020, and enabling the Bureau to surpass its target of a 5 percent growth in the taxpayer base in 2021.

With the help of the Tax Compliance Verification Drive (TCVD) and third-party information, two of the primary tools for this endeavor, numerous unregistered taxpayers/ businesses were uncovered. A total of 120,220 business establishments were visited nationwide, and ₱123.55 million collected from registration-related penalties.

» Intensified Audit and Investigation

This year, the Bureau further intensified its scrutiny of taxpayer compliance through the maximized utilization of the Computer Assisted Audit Tools and Techniques (CAATTs). Below are the collections generated from audits/investigations in each Revenue Region (RRs):

Revenue Regions		Collection (In Million Pesos)
1	Calasiao, Pangasinan	815.27
2	Cordillera Administrative Region	121.52
3	Tuguegarao City	220.92
4	City of San Fernando, Pampanga	1,208.39
5	Caloocan City	1,744.77
6	City of Manila	2,131.60
7A	Quezon City	1,845.04
7B	East NCR	1,849.62
8A	Makati City	2,113.44
8B	South NCR	1,410.47
9A	CaBaMiRo	1,086.33
9B	LaQueMar	944.40
10	Legazpi City	245.54
11	Iloilo City	330.28
12	Bacolod City	357.38
13	Cebu City	1,145.04
14	Eastern Visayas Region	171.93
15	Zamboanga City	342.10
16	Cagayan De Oro City	682.85
17	Butuan City	334.40
18	Koronadal City	319.93
19	Davao City	1,041.64
Large Taxpayers Service		30,040.99
Grand Total		50,503.86

Note: (1) RR Collection data from ELAMS of Revenue District Offices (run date: February 2, 2022; RR 8A & 8B culled from ELAMS, monthly Accomplishment Report on Audit Activities (covered by CMS-eTIS) and CMS-IRIS. (2) LTS data submitted by LTPMPD to Assessment Service on February 15, 2022.

» Value-Added Tax (VAT) Audit Program

In view of the VAT's role as the second-highest contributor to the Bureau's annual collection performance, this program is focused on two main objectives:

- To increase VAT revenues and enhance voluntary compliance by focusing on the risk-based audit of VAT liabilities; and
- To broaden the tax base by identifying buyers and suppliers of goods and services subject to VAT.

The continuous implementation of the VAT Audit Program in the Large Taxpayers Service and in the six (6) Metro Manila Revenue Regions contributed to deficiency collections of ₱5.209 billion for CY 2021.

» Voluntary Assessment and Payment Program (VAPP)

Launched in September 2020¹, the VAPP was implemented primarily to generate additional taxes to help defray the increased expenditures of the Government during its battle against the Coronavirus Disease 2019 (COVID-19) pandemic. Initially envisioned as being in force only until December 31, 2020, the period of availment for the VAPP was extended until June 30, 2021.

From the commencement of its implementation on September 20, 2020 up to December 31, 2021, there were 2004 taxpayers from the RRs/RDOs and the Large Taxpayers Service who availed of the VAPP, generating revenue collections in the total amount of ₱1.474 billion.²

» Philippine Offshore Gaming Operators (POGO) Entities

Given the rise of POGOs or entities that offer and participate in offshore gaming services, the Bureau clarified the taxability of POGOs and their registration requirements with local tax authorities.³

To ensure that these POGOs comply with their registration requirements and tax liabilities, the Bureau created the POGO Task Force on November 3, 2020⁴, to monitor POGO operations, and ensure that these entities pay the correct amount of taxes due. Consequently, a total of ₱3.91 billion was collected from POGOs for the year.

TAX COMPLIANCE MONITORING PROGRAM

» Tax Awareness and Education Campaign

The Bureau's annual tax education campaign is the vehicle for its massive information dissemination drive to apprise the public of developments in tax laws and policies. The campaign includes conduct of seminars, dialogues, public hearings and consultations, and through Information, Education, and Communication materials readily available for distribution to internal and external stakeholders, and tri-media.

Due to the restrictions brought by the COVID-19 pandemic, the Bureau became more creative in conducting tax information dissemination activities. From the traditional conduct of face-to-face seminars, BIR was able to reach out to taxpayers and accomplished the following:

- Served and answered 11,927 walk-in taxpayers' queries;
- Processed 2,205 eFOI requests;
- Prepared and published:
 - Fifteen (15) episodes of BIR Live in Action (live via Facebook)
 - Six (6) tax awareness/educational videos⁵ on:
 - BIR History;
 - Tax: Why it matters (Importance of Paying Taxes);
 - All About Taxes (Tax Types; Taxpayer Types; Basic Registration, Filing and Payment Requirements/Procedures);
 - The BIR Digital Transformation;
 - Why You Should Pay Your Taxes (Tax Enforcement Activities); and
 - Getting in Touch with the BIR (Various Communication Channels);
 - Sixty-eight (68) media releases;
 - Four hundred seventy-nine (479) Facebook and YouTube posts improving social media presence with 9.6 million reach and 390,330 views; and
- Ninety-two percent (92%) or 114 out of 124 RDOs nationwide were rated "Outstanding" in their performance on the Taxpayer Awareness Program.

¹ RR No. 21-2020 (issued September 4, 2020). The VAPP encourages taxpayers to make voluntary payments of additional taxes covering taxable year 2018, with or without an audit/investigation, and be entitled to the privilege of "no-audit" for the taxable period and the tax types covered by the availment.

² RR No. 33-2020 (issued on December 21, 2020).

³ RMC No. 78-2018 (issued on September 7, 2018).

⁴ The Task Force was created via Operations Memorandum (OM) No. 71-2020.

⁵ RMC No. 37-2021, dated 1 March 2021.

➤ Information and Communication Technology (ICT) Solutions for Improved Taxpayer Services - Availment of Commercial Data Center

The Bureau intensified its efforts to improve the availability of application systems used by taxpayers and Bureau personnel, by availing of a commercial data center and implementing disaster recovery measures for other systems.

Having received the Department of Budget and Management (DBM)-approved Multi-Year Contractual Authority (MYCA) on August 2, 2021, the Bureau proceeded with the procurement process for the IT Infrastructure Provisioning and Administration in a Commercial Data Center with Disaster Recovery Project.

➤ Tax Amnesty

The continuing Tax Amnesty Program has aided many Filipinos in finally settling their unpaid tax liabilities without the corresponding penalties. This was implemented in 2019 and supposed to have ended in 2020 and 2021 for tax amnesty on delinquencies and estate tax, respectively. However, with the extension provided pursuant to Revenue Regulations Nos. 32-2020 and 17-2021, additional revenues for tax delinquencies in the amount of ₱1.38 billion and ₱3.59 billion for estate tax was generated in 2021, bringing in total revenues to ₱13.79 billion since the start of the Tax Amnesty Program, comprised of 85,556 availers. The Tax Amnesty on Delinquencies ended on June 30, 2021 while for Estate Tax Amnesty, interested individuals have until June 14, 2023 to avail of the benefits of the program.

➤ Fuel Marking and Field-Testing

This Program pursues the following objectives:

- Minimize incidents of smuggling/misdeclaration and increase the revenue collections of the Bureau of Customs (BOC) and the BIR from taxable imported and locally refined fuel products;
- Establish a National Monitoring and Field-Testing System that will enable the BOC and BIR to minimize the illegal entry, manufacturing, refining and distribution of taxable fuel products;
- Adopt a transparent standard operating procedure for fuel-marking and field testing; and,
- Develop a capacity-building program for the BOC and the BIR on fuel-marking and testing with the view of increasing tax revenues.

For the year 2021, a total volume of 740,562,292 liters were marked, and ₱54.67 million of fuel marking fees were collected.

➤ Expedite Updating of Schedules of Zonal Values

The objective of this on-going program is to update/revise the existing schedules of Zonal Valuations to reflect the current real property valuation, taking into account the most recent actual sales/transfers/exchanges of properties. This year, the zonal valuation schedules of the following eighteen (18) RDOs were revised and made effective:

RDO 7	– Bangued, Abra	RDO 71	– Kalibo, Aklan
RDO 11	– Tabuk City, Kalinga	RDO 72	– Roxas City, Capiz
RDO 24	– Valenzuela City	RDO 73	– San Jose, Antique
RDO 35	– Odiongan, Romblon	RDO 74	– Iloilo City
RDO 47	– East Makati City	RDO 75	– Zarraga, Iloilo
RDO 48	– West Makati City	RDO 95	– Jolo, Sulu
RDO 50	– South Makati City	RDO 113A	– West Davao City
RDO 53A	– Las Piñas City	RDO 113B	– East Davao City
RDO 54A	– Trece Martires City, East Cavite	RDO 115	– Digos City, Davao del Sur

➤ Expansion of ISO Certification to Other Districts

The BIR is continuously working towards its vision of becoming an Institution of Service Excellence by successfully obtaining the ISO 9001:2015 Quality Management System (QMS) Certification for its Business Registration Processes. This recognition is a testament to the Bureau's efforts to ensure that its Registration Processes and related frontline services meet global management standards, and to its commitment to consistently provide quality services to its clients. These efforts to obtain ISO 9001:2015 QMS Certificates also support the objective of the Republic Act 11032 or the Ease of Doing Business and Efficient Service Delivery Act of 2018, which is to promote transparency in government, particularly with regard to the manner of transacting with the public, by simplifying frontline service procedures.

In 2021, all RDOs under the following RRs were conferred and were able to maintain their ISO 9001:2015 QMS Certificate:

- RR No. 4 – City of San Fernando, Pampanga
- RR No. 6- City of Manila
- RR No. 7A- Quezon City
- RR No. 7B- East NCR
- RR No. 8A – Makati City
- RR No. 9A – CaBaMiRo except RDO No. 35- Romblon

➤ Enhanced Implementation of Centralized Arrears Management in the Regional Offices

The Bureau's total tax arrears collection for 2021 reached ₱3.61 billion. Recognizing the potential of Accounts Receivables as a source of additional revenues, the Bureau is enhancing its implementation of re-engineered processes for the centralized management of Accounts Receivable/Delinquent Accounts (AR/DAs). Streamlined processes were focused on developing/enhancing the specialized skills and competence of Seizure Agents tasked to enforce summary remedies in collection enforcement activities.

	REVENUE REGION	COLLECTION AS OF DECEMBER 2021		
		No. of Dockets	No. of Cases	AMOUNT
1	Calasiao, Pangasinan	37	129	80,604,442.95
2	Cordillera Administrative Region	10	26	17,144,960.61
3	Tuguegarao City	4	13	10,690,257.93
4	City of San Fernando, Pampanga	10	155	122,659,320.20
5	Caloocan City	5	15	270,438,036.68
6	City of Manila	61	115	132,301,004.22
7A	Quezon City	15	30	492,589,617.22
7B	East NCR	0	0	384,715,821.30
8A	Makati City	131	239	887,886,894.44
8B	South NCR	126	128	298,553,662.23
9A	CaBaMiRo	25	129	80,556,949.13
9B	LaQueMar	27	123	140,721,548.09
10	Legazpi City	8	21	40,791,563.00
11	Iloilo City	0	0	16,490,764.78
12	Bacolod City	68	79	14,660,894.22
13	Cebu City	40	61	330,141,215.22
14	Eastern Visayas Region	55	63	35,401,359.27
15	Zamboanga City	46	232	41,162,703.62
16	Cagayan De Oro City	30	157	48,979,648.28
17	Butuan City	56	117	27,725,820.52
18	Koronadal City	4	101	46,532,213.85
19	Davao City	42	117	89,696,939.64
GRAND TOTAL		800	2,050	3,610,445,637.42

ENHANCEMENT OF ADMINISTRATION AND SUPPORT SERVICE PROGRAM

➤ Budget Utilization Program

Under its Budget Utilization Program, the Bureau monitors the movements of the Obligation Budget Utilization Rate (OBUR) and the Disbursement Budget Utilization Rate (DBUR). The table below shows the percentage of attainment for the BIR's Obligation and Disbursement BURs as of December 31, 2021:

Particulars	Formula	Actual Figure (In Thousand Pesos)	Percentage of Attainment (%)
Obligation	Total Obligations _____ Total Allotment	11,355,597 x100	96%
		11,839,611 x100	
Disbursement	Total Disbursements _____ Total Obligations	10,344,433 x100	91%
		11,355,597	

Note: All fund sources [Personal Services (PS), Maintenance and Other Operating Expenses (MOOE), Financial Expenses (FE) and Capital Outlay (CO)]

➤ Effective Recruitment, Capacity Development, Career Advancement, Succession Planning and Retention Strategies

This multi-faceted Program aims to support the Bureau's human resource development operations through six (6) main objectives:

- To roll out an alternative pre-employment examination that shall be conducted remotely through an online platform;
- To benchmark digital recruitment, selection and placement of applicants/applicant tracking system;
- To fill-up vacant entry-level positions through external and internal recruitment of qualified candidates;
- To fill-up vacant non-entry-level positions through the promotion of qualified employees in accordance with the BIR Merit Promotion Plan and other pertinent Civil Service Commission (CSC) rules and regulations;

- To ensure the continuous professional growth of all revenue personnel through the development of new training courses relevant to the Bureau's goals and priority programs and projects; and
- To prepare BIR employees to assume leadership roles through the development of training courses that will equip them with the leadership skills relevant to their functions.

For this year, the Bureau filled 1,385 entry-level positions through external and internal recruitment of qualified candidates, and 3,273 non-entry-level positions through the promotion of qualified employees.

➤ Civil Service Commission Program to Institutionalize Meritocracy and Excellence in Human Resource Management (CSC PRIME-HRM)

The CSC PRIME-HRM is a mechanism to support the attainment of the Civil Service Commission (CSC) vision of becoming a Center of Excellence for Human Resource and Organization Development. It assesses the agency's human resource management competencies, systems and practices toward HR excellence. Using the HRM maturity and proficiency level indicators, agencies shall be assessed of its systems, competencies, and practices of four HRM areas: Recruitment, Selection, and Placement; Learning and Development; Performance Management; and Rewards and Recognition. Pursuant to CSC Resolution No. 1701681 dated December 28, 2017, BIR National Office has been granted with Level 2 Accreditation. Since then, the National Office is continuously assisting other Regional Offices to achieve the same level of maturity/accreditation by complying the needed requirements for PRIME-HRM assessment.

As of December 31, 2021, ten (10) offices have been granted with CSC PRIME accreditation, to wit;

- | | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> • National Office • RR No. 4 - City of San Fernando, Pampanga • RR No. 7A - Quezon City • RR No. 7B - East NCR • RR No. 8A - Makati City | <ul style="list-style-type: none"> • RR No. 8B - South NCR • RR No. 9A - CaBaMiRo • RR No. 10 - Legaspi City • RR No. 11 - Iloilo City • RR No. 19 - Davao City |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|



➤ Integrity Management Program

The Integrity Management Program (IMP) is a preventive anti-corruption measure of the Government which aims to promote swift action on administrative cases filed against erring officials and employees.

Preliminary investigations on complaints/reports against Bureau personnel, and the decision or resolution of administrative cases were expedited resulting in the following accomplishments for CY 2021:

Particulars	No. of Administrative Cases
Approved Formal Charges with Preventive Suspension Order (PSO)	2
Approved BIR Decisions/Resolutions transmitted to the Department of Finance DOF/ Board of Personnel Inquiry & Review (BOPIR) for Confirmation (Dismissal from the Service)	44
Approved BIR Decisions Implemented	22
Decisions forwarded to concerned offices (IAS/DCIR-LG/CIR), for review and approval	8
BIR Resolutions denying/granting Motion for Reconsideration submitted to concerned offices, for review and approval	3
Approved BIR Resolutions Implemented	1
BIR-SDC Decisions for Review and Approval	4
Copy Furnished Orders, Decisions, Resolutions implemented by Ombudsman/ Civil Service Commission (CSC)/ Court of Appeals (CA)/ Supreme Court (SC)	7
BIR Comments to CSC Appeals, transmitted to DOF	1
Proposed Formal Charge	33
Approved Closing Memoranda * Light Offenses (22) * Grave/Less Grave Offenses (1)	23
Proposed Closing Memoranda * Light Offenses (109) * Grave/Less Grave Offenses (56)	165
Show-Cause Orders	118
Certificate of Pending/No Pending Administrative Case Issued	7,702

➤ Internal Audit Program

Internal audit, a component of the internal control system, is a strategic function in ensuring good governance throughout the bureaucracy.

The Performance Evaluation Division (PED) under the Office of the Commissioner, being the source of the findings and recommendations, is operating in an environment composed of various groups/units with interconnecting roles.

Despite the pandemic, the division was able to push forward with its internal audit and reviewed the various functions of the 25 district offices and 35 divisions/offices under the five (5) Revenue Regions in the National Capital Region (NCR). The audit focused mainly on process validation and compliance of these offices to relevant existing laws and revenue issuances on electronic Letters of Authority (eLAs), electronic Certificates Authorizing Registration (eCARs), Accounts Receivable/Delinquent Accounts (ARs/DAs), Cash and Non-Cash Accountabilities of Administrative Officers and Revenue Collection Officers/Agents, Office Clearances, and Attendance Monitoring, among others.

The PED's findings on irregularities and recommendations were closely monitored by the Office of the Commissioner, and were endorsed to the Internal Investigation Division (IID) for appropriate action, as follows:

Nature of Infractions	Particulars
Prescribed eLA Case Dockets (in the absence of a waiver) due to inaction of the concerned Revenue Personnel	No. of dockets: 3 Total No. of Revenue Personnel involved: 5
Unaccounted/Unpresented eLA Dockets	No. of dockets: 17 Total No. of Revenue Personnel involved: 7
Unturned over eLA case dockets	No. of dockets: 34 Total No. of Revenue Personnel involved: 2
Unaccounted Delinquent Account / ARDA case docket	No. of Dockets: 3 Total No. of Revenue Personnel involved: 2 Total Amount Involved: ₱10,074,176.35
Unpresented ONETT dockets	No. of Dockets: 14 Total No. of Revenue Personnel involved: 6
Inaction on the pending Delinquent Account docket in the possession of Administrative and Human Resource Management Division previously referred by the Legal Division	No. of Dockets: 2 Total No. of Revenue Personnel involved: 2 Total Amount Involved: ₱23,600,835.37
Habitual tardiness	No. of Revenue Personnel: 5

➤ Enhancing Capacity Building for BIR Officials and Employees

Consistent with its commitment to support the professional development of every revenue, the Bureau's capacity-building program aims to conduct a full schedule of in-depth and periodic trainings/ seminars throughout each year. Despite the COVID-19 situation that has prevailed over the past two years, capacity-building courses, workshops and other gatherings continued to be held, albeit through online platforms, to maintain the full potential and capabilities of the Bureau's workforce.

Regular Programs

Trainings/Seminars	Number of Conduct	Actual Number of Attendees
Personnel Orientation Course (POC)	14	1,294
Mandatory Continuing Legal Education (MCLE)	2	380
Basic Tax Administration Course (BTAC)	18	1,462
Audit Procedures & Techniques Course (APTC)	9	345
General Course for Revenue Officers (GCRO)	11	420
A Beginner's Guide to Online Learning	1	24
Technical Writing Course	1	27

Trainings/Seminars	Number of Conduct	Actual Number of Attendees
Technical Writing Course (Pilot of online conduct)	1	28
Philippine Tax Academy Induction Program	2	183
Philippine Tax Academy Integrity Education Program	2	181
Strategic Training Needs Analysis (STNA) Course	2	79
Strategic Training Needs Analysis Course (STNAC): Mentoring Session	1	46
Introduction to Base Erosion and Profit Shifting (BEPS)	8	290
Lean and Agile Methodologies Introductory Course (LAMIC)	2	78
Introduction to Gender and Development Course (GAD)	2	192
Seminar on Tax Fraud (Pilot Online)	1	18

ICT/ICT-Related Trainings

Trainings/Seminars	Number of Conduct	Actual Number of Attendees
Data Privacy Act Briefing (DPA)	16	1,292
Information Security Awareness Briefing (ISAB)	14	1,167
Accounts Receivable Management System (ARMS) Training	23	503
Regional Computer Assisted Audit Tools and Techniques (RCAATTS) Training	10	192

Virtual Foreign Trainings/ Seminars Attended by BIR Officials and Employees

Course/ Program Title	Conduct Date	Provider	Number of Attendees
Virtual Workshop: Tax and Digital Transformation	March 25 – 26, 2021	Asian Development Bank and World Bank Group	3
International Seminar on Taxation (General)	September 6 – October 5, 2021	Japan International Cooperation Agency (JICA)	1
The Executive Seminar on Taxation (Advanced)	May 10 – July 1, 2021	Asian Institute of Digital Transformation (AIDT)	9
International Seminar on Taxation (Advanced)	November 2 – 11, 2021	Japan International Cooperation Agency (JICA)	1

Course/ Program Title	Conduct Date	Provider	Number of Attendees
Fintech Online Short Course	Starting October 13, 2021 (six weeks)	Harvard Vice Provost for Advances in Learning (VPAL)	1
Advanced IT Auditing, Including Risk Management – Virtual Instructor-Led Training	September 3, 2021	Elite Space International	1

Coordinated the Conduct of the Following Trainings/ Seminars/ Activities within the Bureau

Office of the Commissioner	Number of Conduct	Actual Number of Attendees
ERM Workshop	1	9
e-Appointment System (Frontline Services) Training	1	16
Internal Revenue Integrated System (IRIS) Taxpayers Compliance System (TCS) and Case Management System (CMS) Non-Audit	1	423

Resource Management Group	Number of Conduct	Actual Number of Attendees
Briefing on the Format of the Log Sheet and Application for Leave for Uploading to the Biometrics Time and Attendance Sheet	1	82
BIR Payroll System for User Acceptance Testing Approvers/ Processors	1	22
Documentary Requirements for the Issuance of Certificate of Cleared Accountabilities (CCAs) in relation to NO/ RO/ DO Clearances	1	16
BIR eLearning Walkthrough	1	50
Philippine Tax Academy Induction Program	2	186
Philippine Tax Academy Integrity Education Program	1	88
BIR eLearning Platform	1	39
Task Force - Canteen Concessionaire	1	11
Remittances of BIR Philhealth Contributions	1	13
CSC 121st Anniversary	1	5
Mental Health Seminar	1	68

Operations Group	Number of Conducts	Actual Number of Attendees
Internal Revenue Integrated System (IRIS) - Assessment Course (CMS Audit and TCR) End Users Training	6	65
Briefing on Revised Policies on the Application for Registration of CAS, CBA and/ or its components	3	234
End User Training (EUT) of Enhanced IRSIS Project	1	15
Internal Revenue Integrated System (IRIS) Taxpayers Registration System (TRS) End Users Training	8	950
Internal Revenue Integrated System (IRIS) Taxpayers Account Inquiry and Account Adjustment for Product Replenishment	2	42
Briefing on Online Survey Feedback System	1	29
Central Business Portal Re-orientation	4	751
eAppointment System for Client Support Section	2	159
Internal Briefing on RA No. 11534 "Corporate Recovery and Tax Incentives for Enterprises (CREATE) Act"	1	367
Internal Revenue Integrated System - Taxpayers Registration System (IRIS-TRS) Inquire Functionality Training	1	90
Internal Revenue Integrated System (IRIS) - Collection Remittance and Reconciliation (CRR) End Users Training	9	1,853
Internal Revenue Integrated System (IRIS)- Taxpayer Accounting System (TAS) Taxpayer Account Inquiry and Account Adjustment for Product Replenishment	1	10
Training of Trainers on RA No. 11534 "Corporate Recovery and Tax Incentives for Enterprises (CREATE) Act"	1	418
Training on Online Submission of Application System (OSAS)	5	432
Internal Revenue Integrated System (IRIS) Taxpayers Registration System (TRS) Manager's Training	2	277
Webinar on the Processing and Monitoring of Collection Reports	6	1,089

Operations Group	Number of Conducts	Actual Number of Attendees
Taxpayer Registration System Pre-Rollout Briefing	1	230
Webinar on Issues and Concerns on the Monitoring of Collection Reports	6	1,265
Online Briefing/ Seminar on the Authority to Generate (ATG) Portal Relative to the Application to Use/Issue Electronic Receipts/ Invoices	2	378
Electronic One-Time Transaction (eONETT) System (Internal Users Training)	3	223
Internal Revenue Integrated System (IRIS) Taxpayers Compliance System (TCS) and Case Management System (CMS) Non-Audit	1	423

Information Systems Group	Number of Conducts	Actual Number of Attendees
SAS SQL 1: Essentials (SAS Programming)	1	6
SAS Data Integration Studio: Advanced Topics (Data Integration)	1	7
SAS Programming 3: Advanced Techniques (Data Quality)	1	7
SAS Enterprise Guide 2: Advanced Tasks and Querying	1	7
Statistics 101: Introduction to Concepts and Techniques (Data Miner)	1	7
Data Visualization Techniques (Data Analytics)	1	7
SAS Visual Analytics 2 for SAS 9: Advanced (Data Analytics)	1	7
Asset Management System	1	28
Local Executive Training (Executive Business Session)	1	29
Subscription of Distributed Denial-of-Service (DDoS) Solution	1	6
Information Security and Data Privacy Refresher Awareness Briefing	68	7,322
Incident/Data Breach Response Workshop	11	439
Practical IT Audit: Auditing Windows OS	1	5
BIR SharePoint Training	1	25
MS Office 365 (E1)	3	581

» Improved Training Management Systems



BIR Launches e-Learning Platform

Created through the initiative of the Training Management Division and Training Delivery Division under the Human Resource Development Service, in cooperation with the Information Systems Group, the BIR e-Learning (BIReL) platform (<https://elearning.bir.gov.ph>) was officially launched last June 30, 2021, in an event held at the National Office Executive Conference Room and livestreamed via Zoom to selected BIR personnel. In attendance were members of the Management Committee (MANCOM).

Through the BIReL, the Bureau's in-house training courses are made available to all revenuers as an alternative to face-to-face gatherings, in light of the restrictions imposed during the pandemic. Revenuers with existing accounts on the BIReL platform may view all available trainings on the platform and track their progress for each course they are enrolled in, using any compatible device. They can now also access training modules and other downloadable materials, and take the exams needed to fulfill the requirements of the course, through the BIReL platform.

Soft Launch for the Resource Management Group (RMG) Employee's Portal

The RMG Portal was soft launched at an event held last September 17, 2021 at the National Office Executive Conference Room.

The Portal aims to provide employees with news and updates on RMG events and projects, and to offer other RMG services online. Among the items that can be viewed / downloaded through the Portal are:

- Revenue issuances and memos released by offices under the RMG
- BIR Training Plan which includes all available in-house courses
- All Training Reports and Training Issuances published in Outlook, which are consolidated under the Training subpage of the Portal, where employees may access the links for applications to local and foreign trainings or seminars.
- Downloadable and printable copies of various forms a revenuer may need from the RMG offices.

Access to the Portal is limited at the moment, as the project's team members are working on improving its accessibility, content, and services.

Newly Developed BIR Courses

After the development of the BIR's own e-Learning platform, the following new courses are now hosted on the website:

- Republic Act (RA) No. 11534, also known as The Corporate Recovery and Tax Incentives for Enterprises Act (CREATE) briefing materials for Revenue Regulations on Income Tax, Withholding Tax, Value Added Tax, Incentives and Section 40 (C) - This course is meant to brief all revenueurs on the pertinent provisions of the CREATE law and related revenue regulations.
- IRIS – Assessment Course (CMS-Audit) - The course is designed to introduce and familiarize the employees with the new IRIS: Case Management System – Audit
- IRIS: Access Application Job Aid – The training material is intended to guide potential IRIS-users on how to apply for access to an IRIS account.
- Strategic Training Needs Analysis Course - This course is intended for revenueurs assigned in the Regional Administrative and Human Resource Management Divisions, particularly those responsible for Learning and Development activities in their respective Regions. It aims to create a common understanding of the Bureau's Learning and Development Process, by focusing primarily on Strategic Training Needs Analysis, which is the first step in the process.
- Competency-Based Pre-Employment Interview Course - The Competency-Based Pre-Employment Interview Course is an eight (8)-hour blended online training designed for the BIR's panel of pre-employment interviewers. This training will focus on the existing policies and guidelines on the BIR's pre-employment interview process in accordance with the Civil Service Commission's Program to Institutionalize Meritocracy and Excellence in Human Resource Management (CSC PRIME-HRM). It will also introduce to the participants the Competency-based Human Resource Strategy in relation to pre-employment interviews.
- Briefing on the Philippine Anti-Illegal Drugs Strategy – The course is meant to give BIR employees an overview of Executive Order No. 66, s. 2018, more widely known as the Philippine Anti-Illegal Drug Strategy (PADS).



Redesigned Courses

In addition to the newly developed courses, listed below are existing BIR courses that were enhanced and curated in 2021:

- IRIS – Assessment Course – Case Management System (CMS) – Audit
- Audit Procedures and Techniques Course
- General Course for Revenue Officers (GCRO)
- Lean and Agile Methodologies Introductory Course (LAMIC)
- IRIS – Tax Registration System
- Technical Writing Course (TWC)
- Incident and Data Breach Response Briefing (IDBRB)
- Regional Computer Assisted Audit Tools and Techniques (RCAATTs)
- Basic Tax Administration Course (BTAC)
- Information Security Awareness Briefing (ISAB)
- Internal Revenue Integrated System - Collection, Remittance and Reconciliation (IRIS - CRR)

Online Follow-Through Evaluation

Two (2) Online Follow-Through Evaluation Reports on the application of learning in the workplace were released in 2021. The follow-through evaluation was intended to study the application of course learning in the participants' workplaces. It also provides an opportunity to elicit feedback on areas of strength and opportunities for improvement on the course in relation to its applicability in the employees' actual office tasks.

The URL link of the survey questionnaire, which was made available online for a determined length of time through Microsoft Forms, was shared with selected respondents who took the courses within six (6) months prior to the start date of the survey. One hundred and five (105) employees accomplished the survey questionnaire for the Public Financial Management Course (PFMC) and 112 for the General Course for Revenue Officers (GCRO).

Strategic Training Needs Analysis (TNA) Conducted for Group Supervisors

A Strategic TNA was conducted online last April 12 to 14, 2021 for BIR Group Supervisors. A total of 348 respondents (329 Revenue Officer IV [Assessment] and 19 Chief Revenue Officer I item holders) answered the online survey questionnaire provided through a URL link. Online and face-to-face interviews were then conducted with selected Division Chiefs from the National Office and a number of Revenue District Officers. These interviewees represent the target participants' superiors. From their interviews, below are the competencies considered as most important for Group Supervisors:

- Organizational: Integrity and Professionalism;
- Technical: Accuracy, Communication, Client-Orientation, and Result-Orientation; and
- Leadership: Binding Leadership, Planning and Organizing, and Controlling

A key recommendation from this TNA activity called for the establishment of a succession planning process which takes into consideration emerging factors such as:

- Increased retirements
- Attrition (promotions and transfers)
- Fit issues (changing skill sets)
- Weak retention practices for top talent
- Increased top management pressures (collection goal)

Project Coordination with JICA on Enhancing the BIR's Base Erosion and Profit Shifting (BEPS) and Transfer Pricing (TP) Strategies

A work plan to improve the BIR's strategies on BEPS⁶ and TP is being developed in coordination with JICA. BEPS is currently a major concern of the Philippines, as the BIR ultimately aims to join the inclusive framework of BEPS, to attract the trust of foreign investors and generate more revenue for the country. This project, which commenced last October 2021 and is expected to run until July 2023, aims to address the weaknesses within the BIR tax system which create opportunities for BEPS.

As part of the Bureau's capacity development efforts on BEPS, experts from JICA and the National Tax Agency (NTA) of Japan will provide seminars, workshops, and knowledge-sharing activities tailored for BIR. Likewise, included in this work plan is the creation of an intensive TP team which shall help in the assessment of transfer pricing. Setting up the TP team however, shall require capacity development risk assessment and the creation of a commercial database containing data of listed/unlisted corporations.

Random Drug Testing at the Revenue Regions

In 2021, two (2) Revenue Regions conducted Random Drug Tests, in compliance with RA No. 9165, otherwise known as the Comprehensive Dangerous Drugs Act of 2002.

Office	Date of Drug Test	Drug Testing Laboratory	No. of Personnel
RR No. 9B - LaQueMar	August 03-04, 11, 17, 24, 25, 31, 2021	BLESSES Diagnostic Laboratory	543
RR No. 2 - Cordillera Administrative Region	Dec 01-02, 2021	Baguio General Hospital	46
Total No. of Personnel			589

⁶ BEPS refers to tax planning strategies that exploit gaps and mismatches in tax rules which erode tax bases resulting to lower tax collection for the agency.

Vaccination Drive for BIR Personnel at the National Office Covered Court

From June to September 2021, employees from the National Office and Metro Manila Regional Offices were given their first and second doses of the COVID vaccine, in coordination with the Philippine Children's Medical Center and the Department of Health. A total of 1,603 revenuers received the 1st dose, and 1,349 were fully vaccinated through this activity.

Occupational Safety and Health Activities Related to the Vaccination Program

In addition to the Vaccination Drive for revenuers at the National Office, the Commissioner and the Bureau's top management took steps to implement the following safety and health measures:

- Conducted a COVID-19 Vaccination Survey for the Vaccination Status of BIR Employees;
- Organized activities for the administration of the Second Dose vaccine shot for AstraZeneca vaccine recipients;
- Conducted a COVID-19 Survey for the COVID-19 Vaccine Booster;
- Provided guidelines for the Conduct of COVID-19 Testing in the Bureau of Internal Revenue;
- Implemented additional measures to address the rising cases of COVID-19 in the country, in observance of the directives of the President; and
- Provided guidelines for the reimbursement of Internet and mobile data subscription expenses incurred by Bureau employees, in view of the adoption of Alternative Work Arrangements due to the COVID-19 Pandemic, pursuant to DBM Circular Letter (CL) No. 2021-7 dated July 1, 2021.

➤ Enhanced Procurement Process

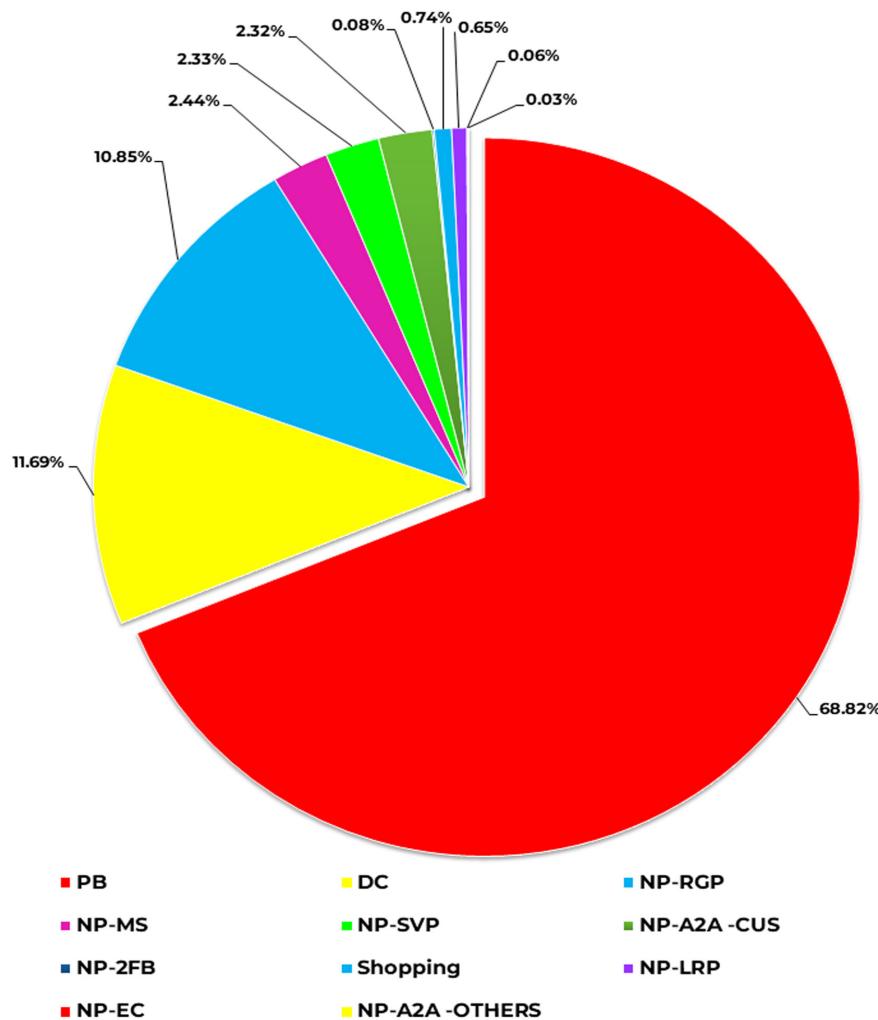
The priority of this program is to promote transparency, competitiveness by extending equal opportunities for private contracting parties who are eligible to participate in the competitive/public bidding, streamlined procurement process, system of accountability both the public officials directly or indirectly involved in the procurement process and public monitoring of the procurement process, and implementation of awarded contracts.



Competitive/Public Biddings and other Alternative Methods of Procurement for various IT and Non-IT Projects/Programs were conducted, to wit:

Types and Methods of Procurement Total Amount		Total Amount
1 Public Bidding (PB)		
1.1	Goods	787,401,362.45
1.2	Infrastructure Projects	-
1.3	Consulting Services	26,340,000.00
	Sub-total	813,741,362.45
2 Alternative Modes		
(Goods and Services)		
2.1	Shopping	8,770,093.79
2.2	Direct Contracting (DC)	138,223,523.65
2.3	Negotiated Procurement (NP)	
	Two Failure of Bidding (NP-2FB)	976,166.65
	Emergency Cases (NP-EC)	646,888.88
	Agency to Agency – Common-Use Supply (NP-A2A-CUS)	27,371,010.59
	Agency to Agency - Others (NP-A2A-OTHERS)	334,320.00
	Recognized Government Printers (RGP)	128,243,830.00
	Media Services	28,864,562.74
	Small Value Procurement (NP-SVP)	27,589,651.77
	Lease Real Property (NP-LRP)	7,710,000.00
	Sub-total (Alternative Methods)	368,730,048.07
	Grand Total	₱1,182,471,410.52

PERCENTAGE DISTRIBUTION



The Bureau conducted various seminars through Webcasting via Zoom Cloud Meeting, to wit:

No.	Title	Date of Conduct	Participants	No. of Conduct
1	Online Training on RA 9184 and its 2016 Revised Implementing Rules and Regulations (IRR)	July 14-16, 2021	Various BIR Officials and employees in the National Office and RRs 5, 6, 7A, 7B, 8A & 8B	3
		July 21-23, 2021	Various BIR Officials and employees from RRs 1, 2, 3, 4, 9A, 9B & 10	
		July 28-30, 2021	Various BIR Officials and employees from RR11 to RR19	
2	Briefing with Suppliers, Contractors and Consultants	October 15, 2021 (AM Session)	Various BIR Officials and employees in the National Office and Suppliers & Contractors for the Procurement of Goods and Infrastructure Projects	2
		October 15, 2021 (PM Session)	Various BIR Officials and employees in the National Office and Consultants for the Procurement of Consulting Services	
3	Online Training on the Republic Act No. 9184 and its 2016 Revised Implementing Rules and Regulations (IRR) (Procurement Planning and Budgeting Linkage and Preparation of Cost Estimates, Technical Specifications, Scope of Work and Terms of Reference)	November 16-18, 2021 (AM Session)	Various BIR Officials and employees in the National Office and RRs 1, 2, 3, 4, 5, 6, 7A, 7B, 8A & 8B	2
		November 16-18, 2021 (PM Session)	Various BIR Officials and employees from RRs 9A, 9B, 10, 11, 12, 13, 14, 15, 16, 17, 18 & 19	
4	Webinar on Procurement Planning and Budgeting Linkage	December 10, 2021 (AM Session Only)	Various BIR Officials and employees in the National Office (Head of Offices and BP & PPMP In-Charge)	1

DIGITAL TRANSFORMATION PROGRAM

The BIR's Digital Transformation (DX) Program is geared towards the full modernization of current tax administration processes, and supports the objectives of the comprehensive tax reform program, particularly that of making tax compliance in light of the principles of Republic Act (RA) No. 11032⁷.

The DX Program covers 49 projects, and is being implemented following the DX Roadmap⁸ for 2020-2030, to be implemented in two phases:

- Phase I (2020-2023)– Building the DX Foundation; and
- Phase II (2024-2030)– Strengthening DX in the BIR.

Out of these projects, fourteen (14) have been implemented/launched/rolled out, while eight (8) projects have achieved significant milestones. These are:

1. **Internal Revenue Integrated System (IRIS)** – A core integrated tax system of the Bureau developed to replace the 26-year-old legacy system, the Integrated Tax System (ITS). In 2021, the following IRIS modules were rolled-out/implemented:

Release Module	Date	Offices
<u>Release 1 Module:</u> • Taxpayer Registration System (TRS)	July 26, 2021	All Revenue District Offices (RDOs)
<u>Release 2 Modules:</u> • Returns Filing and Processing (RFP) • Collection, Remittance and Reconciliation (CRR) • Taxpayer Accounting System (TAS)	October 18, 2021	First Batch – All RDOs under the following Regions: • RR No. 4 – City of San Fernando, Pampanga • RR No. 7A – Quezon City • RR No. 7B – East NCR • RR No. 13 – Cebu City • RR No. 19 – Davao City
	November 15, 2021	Second Batch– All RDOs under the remaining Regions
<u>Release 3 Modules:</u> • Tax Compliance System (TCS) • Case Management System (CMS) – Audit • Case Management System (CMS) – Non-Audit • Tax Credit and Refund (TCR) System • Audit Selection • Taxpayer Accounting System (TAS)	January 18, 2021 ⁹	• LTS • VAT Credit Audit Division (VCAD) • Nat'l. Investigation Division (NID) • Tax Audit Review Division (TARD) • Regional Offices: o RR No. 8A – Makati City o RR No. 8B – South NCR

2. **TIN Verifier Mobile Application** – A mobile chat application available to the public for their Taxpayer Identification Number (TIN) inquiries and verification.

- A total of 61,821 TIN inquiries and validation were approved for the year Approved inquires consist of TIN queries for verification (taxpayer provides his/her TIN to establish its existence) thru the Registration System.
- The Application was made available for downloading¹⁰ through Google Play (for Android devices) in February 2021, and for Apple App Store (for iOS devices) in June 2021.

3. **Electronic Tax Clearance for Bidding Purposes and Tax Compliance Verification Certification (eTCBP/TCVC)** – This project will allow taxpayers

to submit applications for Tax Clearance for Bidding Purposes and Tax Compliance Verification Certificates through the use of an email facility that will forward said applications to the concerned revenue office.

- The eTCBP/TCVC App was made available online nationwide¹¹ in February 2021. As of December 2021, the BIR received a total of 1,079 TCVC and 1,239 TCBP applications online.

4. **ePERA System** – A system that will conveniently handle the issuance of Tax Credit Certificate (TCC) to contributors to the Personal Equity and Retirement Account (PERA) and monitor the utilization thereof.

- Phase 1 of the ePERA System has been rolled out. Additional guidelines¹² for implementing the tax provisions of PERA Act of 2008 were also issued.
- The Bureau processed and approved a total of 1,616 PERA TCC applications.
- Established connectivity of ePERA TIN Verification Facility to the PERASys administered by Bangko Sentral ng Pilipinas (BSP)

5. **eAppointment** – An online or digital medium accessible at the BIR website that taxpayers may use to book or request for a meeting/conference with revenue officers/officials regarding tax matters.

- Taxpayers can use the eAppointment System to book frontline services in 76 offices (4 offices in LTS and 72 RDOs) and to request for virtual meetings in 14 offices (6 offices in LTS and Assessment Sections in 8 RDOs).
- From May to December 2021, the system processed 90,287¹³ bookings.

⁷ Also known as "An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services."

⁸ RMO No. 27-2020, dated August 13, 2020

⁹ An earlier roll-out was conducted on December 10, 2020

¹⁰ RMC No. 13-2021, dated January 27, 2021

¹¹ RMC No. 24-2021. A link to the eTCBP/TCVC system is available on the BIR website.

¹² RR No. 6-2021, which amends RR No. 17-2011.

¹³ Data as of January 10, 2022

6. Contact Center Solution with Chat Module - With the provision of a single hotline number and a Chatbot launched by the BIR on June 1, 2021, taxpayers and other stakeholders can now easily access updated tax information.

- The Bureau issued RMC No. 72-2021, which announced the availability of the single hotline (02) 8538-3200 and the BIR chatbot “REVIE” to assist taxpayers with general inquiries. These are in addition to the taxpayers’ option to contact BIR via email address contact_us@bir.gov.ph.
- As of December 2021, the BIR received inquiries handled as follows:

Channel	Total number of inquiries	% Handled by IVR*/Chatbot	% Handled by Agents
Call	190,531	90.5%	9.5%
Chatbot	20,948	66.6%	33.4%
Email	97,162	-	-

*Interactive Voice Response

7. Online Survey Feedback System (OSFS) - An online system developed to get feedback from taxpayers on the quality of services rendered by BIR frontline offices.

- The CSS Online Survey (for frontline services) was launched on June 1, 2021¹⁴.
- Pilot testing of the Online Survey for other BIR critical services began on October 18, 2021 in seven (7) offices in the National Office and all RDOs under RR No. 7A-Quezon City.
- As of December 2021, the Bureau received the following Survey responses:
 - 34,879 responses for frontline services
 - 683 responses for other critical services from the pilot offices.

8. Special Types of Registration (New Business Registration or NewBizReg Portal) – An electronic registration portal that allows non-individual taxpayers to submit their application for business registration through email.

- Launched on June 7, 2021, the New Business Registration (NewBizReg) Portal is available at <https://www.bir.gov.ph/newbizreg/>.

9. Enhanced Internal Revenue Stamps Integrated System (IRSIS) – An upgraded web-based application of the integrated information system for tobacco products to ensure proper payment of excise tax.

- In September, the Bureau issued the consolidated regulations¹⁵ on the affixture of internal revenue stamps on tobacco and vapor products, and the use of the Enhanced IRSIS.
- The web-based system was rolled-out/implemented on March 1, 2021, and is now accessible via the BIR website.

¹⁴ RMC No. 71-2021, dated June 1, 2021.

¹⁵ RR No. 18-2021 dated September 10, 2021

10. Digital Economy Technical Team/BIR Rulings System – This facility is focused on updating and improving the BIR Website as a resource of tax-related legal information, as well as establishing collaboration spaces and tools for the Bureau’s Legal Group.

- 100 percent of Law and Legislative Rulings and International Tax Affairs Rulings issued from 2016 to Second Quarter of 2021 have been uploaded in the BIR website. Taxpayers may view and download said rulings at the BIR website¹⁶.
- Uploading of these rulings is now routinely performed. 98 percent of all rulings issued in 2021 have been uploaded.
- Amendments in the provisions of the Tax Code introduced by various laws, such as Republic Act (RA) No. 10963 or the TRAIN Law and RA No. 11534 or the CREATE Act, are posted in the BIR website.

11. Organizational Restructuring Aligned to DX – Restructuring efforts under the DX Program focused on the creation of a Data Analytics Unit (DAU) within the Bureau’s Research and Statistics Division (RSD). To this end, the functions of this DAU – such as data extraction (in coordination with various IT offices in the BIR), processing and analysis, were incorporated into the sections of the RSD.¹⁷

12. Nationwide BIR Payroll System (NBPS) – This is a cloud-based payroll system that will ensure timely and accurate processing of payroll/payment of salaries, automate payroll report generation, maintain index of account for employees’ benefits and automatic calculations of deductions. It has five (5) modules: Personnel, Payroll, Reports, Approval, and Administration. Reconstituted Revenue Special Order (RSO) No. 35-2022 dated December 15, 2021 was approved shifting from adoption of donated system to in-house development of the system.

13. Expanded Biometrics Time and Attendance System (EBTAS) - A centralized data repository of time and attendance automatically storing all time logs that allows easy and efficient control of attendance and punctuality of all employees consistent with the existing Civil Service Commission (CSC) Rules and Regulations.

14. Property Management System (PMS) – This facility is focused on a systematic approach of maintaining records of property accountability of all accountable officers in the Bureau.

The system development phase has been completed, and the creation of accounts and uploading of accountabilities into the PMS is ongoing. As of December 31, 2021, a total of 1,003 BIR personnel accounts have been created, with a total of 13,291 property accountabilities uploaded into the system.

¹⁶ BIR website (www.bir.gov.ph) under Legal Matters: Law and Legislative Rulings, while ITAD Rulings can be accessed under Legal Matters: International Tax Matters.

¹⁷ Revenue Administrative Order (RAO) No. 3-2021, issued on May 11, 2021.

Other BIR DX Projects with Significant Accomplishments

- 1. Asset Information Management Program (AIMP) Phase 2** – Enhanced data-sharing by the BIR with other government agencies. The project will provide a system that includes an integrated data warehouse and analytics that would integrate information from various agencies with existing Tax Amnesty Returns and Statements of Assets, Liabilities and Net Worth (SALNs) filed under Republic Act No. 9480.¹⁸

To date, the program has successfully mapped out the file structure of data shared by the Land Registration Authority (LRA), the Maritime Industry Authority (MARINA), and the Civil Aviation Authority of the Philippines (CAAP). Work is proceeding on the completion of data transfers from the Insurance Commission (IIC) and the Department of Trade and Industry (DTI), and the Bureau is in discussions for Memoranda of Agreement (MOA) with the following government agencies:

- Department of Tourism (DOT)
- Department of Health (DOH)
- Department of Human Settlements and Urban Development (DHSUD)
- Bureau of Local Gov't. Finance (BLGF)
- Social Security System (SSS)
- Land Transportation Office (LTO)
- Land Transportation Franchising and Regulatory Board (LTFRB)
- Philippine Statistics Authority (PSA)
- Philippine Health Insurance Corp. (PHILHEALTH)
- Securities and Exchange Commission (SEC)

- 2. Enhancement/Upgrade of Mobile Revenue Collection Officers System (MRCOS)** – The Bureau continues to seek ways to enhance the MRCOS. In 2021, it successfully completed the distribution of MRCOS devices to selected Revenue Regions,¹⁹ and conducted training for MRCOS users from all Revenue Regions. Other accomplishments, to wit:

- Conducted seminar/training on Mobile Operation and Basic Trouble Shooting and Mobile Revenue Collections Officer System (MRCOS) Application to all MRCOS Users last September 29 and 30, 2021 per RSO No. 524-2021.
- Conducted webinar on the Processing and Monitoring of Collections Reports last May 24 and 31, 2021 and June 8, 14, and 22, 2021 participated by all Revenue Collection Officers (RCOs) who are using MRCOS.
- Issued Operation Memorandum Nos. 6-2021 and 45-2021 relative to the distribution of MRCOS devices.

- 3. Digital Economy Policy Team** – Created to configure tax rules and regulations to capture the digital economy; and to review, draft and/or revise BIR regulations to support and be consistent with the DX Program. The Team has prepared the following key issuances to address important matters:

- Six (6) Revenue Regulations (RRs) and seven (7) Revenue Memorandum Circulars (RMCs)²⁰ relative to the implementation of Republic Act (RA) No. 11534 or "Corporate Recovery and Tax Incentives for Enterprises" (CREATE) Act;

- RR 1-2021 relative to the RA No. 11525 or COVID 19 Vaccination Program Act;
- RR 6-2021 relative to the RA No. 9505 or Personal Equity Retirement Account (PERA) Act of 2008;
- RR 11-2021 relative to the RA No. 11523 or Financial Institutions Strategic Transfer Act;
- RR 12-2021 and RMC Nos. 90-2021 and 108-2021 relative to the Comprehensive Automotive Resurgence Strategy (CARS) Program of Executive Order No. 182, series of 2015; and
- RR 17-2021 relative to Estate Tax Amnesty

- 4. Recruitment, Selection and Placement System (RSPPS)** - A (cloud-based) system specifically designed for:

- Sourcing and Assessment (Pre-Employment Examination and Interview); and
- Selection and Placement.

In light of the restrictions imposed by the Covid-19 health guidelines, the Bureau began conducting Online Pre-Employment Exams (OPEs) in March 2021, as an alternative to the paper-and-pen pre-employment exams. From March to December 2021, a total of 598 applicants took the OPEs at nine (9) different sites namely: Revenue Region (RR) No. 11 – Iloilo City, RR No. 12 – Bacolod City, RR No. 13 Cebu City, RR No. 14 – Eastern Visayas, RR No. 16 – Cagayan De Oro City, RR No. 17 – Butuan City, RR No. 18 – Koronadal City, RR No. 19 – Davao City, and RDO No. 36 – Puerto Princesa City.

To institutionalize the use of the OPE as an alternative pre-employment exam, the Bureau prescribed the policies, guidelines and procedures for the conduct of the OPE in RMO No. 25-2021 dated September 3, 2021.

- 5. Collaboration Tools for A Digital Workplace** - A central workspace that encompasses all technologies, information, collaboration and process people use to get work done.

- Conducted trainings for personnel Bureau-wide with newly issued Microsoft Office 365 licenses.
- Facilitated the development of employee portals for the different functional groups in the BIR.
- Activated 82 new eAppointment licenses and deployed to RDO eAppointment sites.
- Procured and deployed the following: 2,206 Microsoft Office 365 licenses, 816 Personal Computers (PCs), 82 Zoom subscriptions, Two (2) 225 Mbps internet (an increase from previous speed of 120 Mbps) and 733 network switches to rehabilitate old ones.
- Procured additional 894 PCs.

¹⁸ SALNs are filed by all government officials and employees each year, pursuant to Republic Act (RA) No. 9480

¹⁹ The Distribution List of Additional MRCOS devices was issued through Operations Memorandum (OM) No. 45-2021 (August 12, 2021)

²⁰ RR Nos. 2 to 5, 8 and 21-2021, RMC Nos. 119 to 120 - 2021

6. Electronic One-Time Transaction (e-ONETT) System - A system that will enable the taxpayer to transact ONETT, anytime and anywhere, provided there is an internet connection. It will enable the filing of application for Certificate Authorizing Registration (CAR) online, including the uploading of scanned documents necessary for the issuance of the CAR. This system was launched in selected pilot RDOs under RR No. 6- Manila (except RDO No. 36- Puerto Princesa) in November and December, 2021²¹

7. Enterprise Risk Management (ERM) – In light of the increasing importance of digitalization in tax administration and in the global economic and financial community, the Bureau has placed a greater focus on risk management. It has thus, developed a plan-based strategy, methods, and processes to be used in assessing and mitigating the risks which may interfere and adversely affect the Bureau's operations and objectives.

The Bureau, as it works to fully implement and institutionalize the ERM process, was able to achieve the following:

- Developed a customized BIR ERM Framework, Structure and Processes, Risk Register, Risk Management Manual, tools and templates based on ISO 31000:2018, an Internationally accepted reference on Risk Management;
- Conducted risk assessment and development of mitigation plan workshops in 11 selected pilot offices as follows:

Services	Regions
Collection Service	RR 4 - City of San Fernando, Pampanga
Client Support Service	RR 5 - Caloocan City
Legal Service	RR 7A - Quezon City
Human Resource Development Service	RR 7B - East NCR
Assessment Service	
Information Systems Development and Operations Service	
Planning and Management Service	

- Capacitated officials and employees of selected Revenue Regions and the Revenue District Offices under their respective jurisdiction on the risk management component in relation to their ISO 9001:2015 Certification and/or Re-Certification;
- Provided the reference guide materials (i.e., tools and templates) on how the identified risk can be prioritized and used as a reference in planning session of concerned stakeholders; and
- Documented 717 risks identified by Divisions, RDOs and RDC and 57 priority risks selected by Services and Revenue Regions where risk assessment was conducted. These were reported to the Deputy Commissioners of respective Functional Groups.

²¹ Operations Memorandum No. 86-2021 (dated November 10, 2021) provided the guidelines for the pilot launch of the eONETT System at the RDOs under RR No. 6 – Manila (except RDO No. 36 – Puerto Princesa).

8. Electronic Tax Software Providers

Certification (eTSPCert) System - A web based system that provides facility for Tax Software Providers (TSPs) for the application and processing of certification of tax solution for the electronic tax return filing and/or electronic payment.

On December 10, 2021, "Taxpayer FIRST - Fast, Innovative, Reliable, Secure, and Technology-driven developments for better taxpayer services", a people-centric campaign was launched to reintroduce the BIR existing ePayment Channels, and made available additional channels such as InstaPay via UPAY of Union Bank and MYEG Philippines, Inc. in partnership with the Development Bank of the Philippines, certified through eTSPCert System.

BIR CITATION

The BIR received various citations for the numerous programs, activities, and projects that were undertaken for 2021, to wit:

- Civil Service Commission – Contact Center ng Bayan praises BIR as one of the Top Ten Agencies with Highest Resolution Rate;
- Anti-Red Tape Act lauds the Bureau for adhering to “no cut-off, no noon-break” policy;
- 8888 Citizens’ Complaint Center commends the BIR for its efforts in ensuring that all citizens’ concerns referred to the Office are acted upon;
- Career Executive Service Board awards the Bureau for its continued support, exceptional commitment and invaluable contribution in ensuring the agency’s completion and the smooth implementation of the Career Executive Service Performance Evaluation System (CESPES).



ADMINISTRATIVE MATTERS



PERSONNEL COMPLEMENT

(By Functional Group)

Group	National Office	Regional Office	Dummy Unit	Total
Management Group	167	502	2	671
Assessment Group	343	3,639	1	3,983
Collection Group	220	3,150	-	3,370
Document Processing Group	80	494	-	574
Excise Group	213	-	-	213
Taxpayer Assistance Group	73	474	-	547
Compliance Group	-	385	-	385
Information Technology Group	194	23	-	217
Legal Group	90	278	-	368
Administrative Group	854	2,533	11	3,398
Total	2,234	11,478	14	13,726

Note:

Management Group – Asst. Division Chief, Division Chief, HREA, ASCOMIR, DCIR, CIR (SG-22 and up)

Assessment Group – Revenue Officer I-IV (Assessment)

Collection Group – Revenue Officer I-IV (Collection)

Document Processor Group – Revenue Officer I-IV (DP)

Excise Group – Revenue Officer I-IV (Excise)

Taxpayer Assistance Group – Revenue Officer I-IV (TA)

Compliance Group – Revenue Officer I-IV (Compliance)

Information Technology Group – Performing IT-related functions (Computer Programmers, Information Systems Analysts, etc.)

Legal Group – Attorney I-III, Legal Assistants, Special Investigators, Intelligence Officers

Administrative Group – All Administrative Positions

Dummy Unit – Excess positions

Breakdown of BIR Expenditures for CY 2021

(In Million Pesos)

Particular	Amount	% Distribution
Personnel Services	8,115	72%
Maintenance and Other Operating Expenses	2,864	25%
Financial Expenses	105	1%
Capital Outlay	271	2%
Total	11,355	100%

NOTE: Actual Collection is based on Quarterly Report of Revenue and Other Receipts (FAR 5) as of December 31, 2021 by Revenue Accounting Division

COST OF OPERATION

Total expenditures for CY 2021 amounted to ₱11.355 billion compared to last year's ₱9.585 billion. The main bulk of the operations cost came from Personnel Services which comprised 72% of the total obligations.

Cost to collect for every ₱100 revenue stood at ₱0.54 vis-à-vis the Bureau's collection of ₱2,086.294 billion during the year. The said cost is higher by ₱0.05 than last year's cost to collect.



STATEMENT OF FINANCIAL POSITION



**BUREAU OF INTERNAL REVENUE
STATEMENT OF FINANCIAL POSITION
ALL FUNDS
AS OF DECEMBER 31, 2021**
(In Philippines Peso)

	Note	2021	2020 (Restated)
ASSETS			
Current Assets			
Cash and Cash Equivalents	5	136,334,816.93	230,636,231.23
Receivables	6	10,217,441,884.64	9,236,794,796.29
Inventories	7	1,406,404,382.68	1,203,817,609.41
Other Current Assets	8	19,837,353.80	12,212,398.43
Total Current Assets		11,780,018,437.65	10,683,461,035.36
Non-Current Assets			
Property, Plant and Equipment	9	6,574,350,656.53	6,475,730,859.65
Intangible Assets	10	120,647,462.98	116,485,907.75
Other Non-Current Assets	11	2,413,212,494.50	2,588,797,563.15
Total Non-Current Assets		9,108,210,614.01	9,181,014,330.55
TOTAL ASSETS		20,888,229,051.66	19,864,475,365.91
LIABILITIES			
Current Liabilities			
Financial Liabilities	12.1	921,084,244.39	1,014,782,789.82
Intra-Agency Payables	12.2	1,010,874.16	2,821,183.21
Inter-Agency Payables	12.3	136,078,670.30	116,364,338.53
Trust Liabilities	14	216,777.02	208,593.22
Deferred Credits/Unearned Income	15	2,475,732,645.04	265,813,836.91
Other Provisions		-	232,255.17
Other Payables	16	18,329,339.57	36,643,392.80
Total Current Liabilities		3,552,452,550.48	1,436,866,389.66
Non-Current Liabilities			
Financial Liabilities	13.1	648,261,460.84	480,604,270.23
Trust Liabilities	14	127,002,104.07	114,293,887.08
Deferred Credits/Unearned Income	15	3,970,529,893.13	5,119,617,551.35
Total Non-Current Liabilities		4,745,793,458.04	5,714,515,708.66
TOTAL LIABILITIES		8,298,246,008.52	7,151,382,098.32
Total Assets less Total Liabilities		12,589,983,043.14	12,713,093,267.59
NET ASSETS/EQUITY			
Accumulated Surplus/(Deficit)	28	12,589,983,043.14	12,713,093,267.59
Total Net Assets/Equity		12,589,983,043.14	12,713,093,267.59

This statement should be read in conjunction with accompanying notes.



**BUREAU OF INTERNAL REVENUE
STATEMENT OF FINANCIAL PERFORMANCE
ALL FUNDS
FOR THE YEAR ENDED DECEMBER 31, 2021**
(In Philippines Peso)

	Note	2021	2020 (Restated)
Revenue			
Tax Revenue	17	2,083,027,886,954.08	1,953,858,316,462.85
Service and Business Income	18	3,051,460,296.28	2,168,693,566.17
Shares, Grants and Donations	19	7,194,801.34	4,560,720.00
Other Non-Operating Income	20	48,566,035.74	421,893,222.59
Total Revenue		2,086,135,108,087.44	1,956,453,463,971.61
Less: Current Operating Expenses			
Personnel Services	21	8,029,543,386.89	6,573,831,182.24
Maintenance and Other Operating Expenses	22	2,804,950,944.06	2,397,214,581.12
Financial Expenses	23	105,136,517.73	95,760,508.60
Non-Cash Expenses	24	304,820,683.06	329,129,349.83
Total Current Operating Expenses		11,244,451,531.74	9,395,935,621.79
Surplus/(Deficit) from Current Operation		2,074,890,656,555.70	1,947,057,528,349.82
Assistance/Subsidy	25	11,396,522,151.71	9,564,458,649.46
Gains	26	1,344,161.26	7,401,266.53
Losses	26	(10,034,623.73)	(1,708,267.82)
Surplus/(Deficit) for the period		2,086,278,488,244.94	1,956,627,679,997.99

This statement should be read in conjunction with accompanying notes.



**BUREAU OF INTERNAL REVENUE
STATEMENT OF CHANGES IN NET ASSETS/EQUITY
ALL FUNDS
FOR THE YEAR ENDED DECEMBER 31, 2021**
(In Philippines Peso)

	Note	Accumulated Surplus/(Deficit)	
	2021	2020	
		(Restated)	
Balance at January 1		9,795,079,231.65	8,987,797,499.72
Prior period adjustments/Unrecorded Income and Expenses	29	2,918,622,242.14	2,775,921,211.26
Other adjustments		(608,206.20)	10,081,773.52
Restated balance		12,713,093,267.59	11,773,800,484.50
Changes in Net Assets/Equity for the Calendar Year			
Surplus/(Deficit) for the period	29	2,086,278,488,244.94	1,956,627,679,997.99
Adjustments of net revenue recognized directly in net assets/equity	29	(2,086,243,282,707.19)	(1,956,155,696,828.15)
Others	29	(158,315,762.20)	467,309,613.25
Net Changes in Net Assets/Equity		(123,110,224.45)	939,292,783.09
Balance at December 31		12,589,983,043.14	12,713,093,267.59

This statement should be read in conjunction with accompanying notes.



**BUREAU OF INTERNAL REVENUE
STATEMENT OF CASH FLOWS
ALL FUNDS
FOR THE YEAR ENDED DECEMBER 31, 2021**
(In Philippines Peso)

Cash Flows From Operating Activities

Cash Inflows

Receipt of Notice of Cash Allocation	30.1	28,192,102,511.18	27,000,704,363.44
Collection of Income/Revenues		2,086,116,718,443.09	1,956,442,044,081.83
Collection of Receivables		1,360,231.25	1,514,496.15
Trust Receipts		8,000,391.39	13,583,687.75
Other Receipts	30.2	112,388,991.83	90,252,156.31
Adjustments		22,452,837,461.92	21,198,025,668.42
Total Cash Inflows		2,136,883,408,030.66	2,004,746,124,453.90

Cash Outflows

Remittance to National Treasury	2,097,431,013,231.70	1,955,986,568,723.53
Payment of Operating Expenses	7,530,974,886.50	6,081,649,359.61
Purchase of Inventories	337,930,020.95	219,962,753.45
Grant of Cash Advances	3,846,254.84	13,522,443.58
Prepayments	98,160,787.02	132,807,570.70
Payment of Deposits		- 1,425,088.00
Payment of Prior Year's Accounts Payable		518,734,922.51 724,876,596.67
Remittance of Personnel Benefit Contributions and Mandatory Deductions	2,441,025,939.32	1,785,973,957.73
Grant of Financial Assistance/Subsidy		54,958,444.68
Release in intra-agency fund transfers	30.4	7,041,539,245.96 6,095,981,810.75
Payment from Trust Liabilities/Fund Transfers	30.5	11,180,442.53 9,454,628.87
Other Disbursements		8,195,608,598.96 5,491,702,635.40
Adjustments	30.6	13,141,052,215.88 27,640,415,184.24
Total Cash Outflows		2,136,751,066,546.17 2,004,239,299,197.21
Net Cash Provided by (Used in) Operating Activities		132,341,484.49 506,825,256.69

Cash Flows from Investing Activities

Cash Inflows

Proceeds from Sale/Disposal of Property, Plant and Equipment	490,145.13	25,355.00
Total Cash Inflows	490,145.13	25,355.00

Cash Outflows

Purchase/Construction of Property, Plant and Equipment	38,762,204.52	202,957,329.87
Total Cash Outflows	38,762,204.52	202,957,329.87

Net Cash Provided by (Used in) Investing Activities

Cash Flows from Financing Activities

Cash Outflows

Payment of Long-Term Liabilities	89,606,432.73	96,991,715.44
Payment of Financial Expenses	98,764,406.67	89,866,506.43
Total Cash Outflows	188,370,839.40	186,858,221.86

Net Cash Provided by (Used in) Financing Activities

Increase(Decrease) in Cash and Cash Equivalents

Cash and Cash Equivalents, January 1

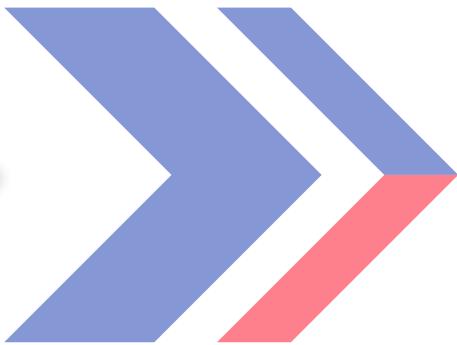
Cash and Cash Equivalents, December 31

This statement should be read in conjunction with accompanying notes.

**2020
(Restated)**

REGIONAL HIGHLIGHTS





Revenue Region 1 – Calasiao, Pangasinan generated a total revenue collection of ₱14.01 billion in CY 2021. It surpassed its previous year's collection of ₱12.81 billion by ₱1.20 billion or 9.39 percent, and exceeded its goal of ₱13.72 billion by ₱0.29 billion or 2.13 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

- Filed 31 RATE cases and closed 18 establishments from Oplan Kandado Program;
- Conducted Regional CRM POS to four (4) taxpayers that resulted to a collection of ₱44.30 million;
- RDO No. 6-Urdaneta of this Region was hailed as the 2nd runner up during the “Sama-Sama sa Hamon ng Panahon: Buwis Ko, Para sa Pilipino” Music Video Contest that generally aims to encourage taxpayers to give their fair share in helping the government meet the challenges of the COVID-19 pandemic;
- Intensified its commitment to strengthen the Tax Awareness/Campaign Program of the Bureau; and
- Embarked on innovative activities such as *Kapihan sa RR1*, Hello BIR – Regular and Special Edition, Tax Wars, BIR Chronicles, Photo Contest, AVP Contest, and Launching of the Code of Conduct for Tax Agents/Practitioners. These activities enabled two of the RDOs of this Region to obtain the top 6 and top 7 among the Regional Offices nationwide, for the Tax Awareness Program during the 1st Semester of 2021.



Revenue Region 2 – Cordillera Administrative Region generated a total revenue collection of ₱6.01 billion in CY 2021. It surpassed its previous year's collection of ₱5.18 billion by ₱0.82 billion or 15.88 percent, and exceeded its goal of ₱5.53 billion by ₱0.48 billion or 8.65 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

- Optimized revenue collection through its enforcement activities which involved campaigns on Estate Tax Amnesty, TCVD/VAPP/Tax Amnesty on Delinquent Accounts. As a result, the Region collected ₱185.29 million;
- Collected ₱562.69 million through the upgrading of zonal values;
- Closely coordinated with its withholding agents which resulted to a collection of ₱1.29 billion;
- Pursued and continued to educate taxpayers through the Taxpayer Awareness Program (TAP) using the different social media platforms; and
- Received a Certificate of Recognition from the Client Support Service for registering Zero Complaints from the 8888 Complaint Center, Anti-Red Tape Authority (ARTA), Presidential Complaint Center (PCC) and Contact Center ng Bayan (CCB).



Revenue Region 3 – Tuguegarao City generated a total revenue collection of ₱9.08 billion in CY 2021. It surpassed its previous year's collection of ₱8.33 billion by ₱0.75 billion or 8.96 percent, and exceeded its goal of ₱8.91 billion by ₱0.17 billion or 1.91 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

- Conducted series of webinars on the new revenue issuances;
- Uploaded instructional videos on the manner of filing of different BIR Tax Returns and the use of different BIR eServices;
- Filed two (2) RATE cases at the Department of Justice (DOJ) in Manila and 17 Regional RATE cases at the different Prosecutor's Office in the Region against erring taxpayers;
- Conducted surveillance and stock-taking activities;
- Implemented sanctions of temporary closure under Oplan Kandado Program involving 15 non-compliant business taxpayers. Based on its target of eight (8), the Region exceeded its target by 188 percent;
- Regional Office and RDO No. 16- Cabarroguis, Quirino, were awarded as “Zero Complaint” from the 8888 Complaint Center, ARTA, PCC and CCB for the period January 2021 to September 2021 during the Virtual Client Support Service Forum last November 16, 2021; and

- Conducted Public Hearing on the updated recommended Zonal Values of Real Properties under the jurisdiction of RDO Nos. 14 and 16 last December 23, 2021. Afterward, the recommended updated Zonal Values was approved by the Technical Committee on Real Property Valuation (TCRPV).



Revenue Region 4 – City of San Fernando, Pampanga generated a total revenue collection of ₱37.70 billion in CY 2021. It surpassed its previous year's collection of ₱29.91 billion by ₱7.79 billion or 26.05 percent, and exceeded its goal of ₱32.03 billion by ₱5.67 billion or 17.71 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

- Filed 49 cases at the DOJ under the RATE Program, with one (1) conviction for violation of Sec 266 of the Tax Code;
- Seized cigarette making machines, raw materials and billions worth of counterfeit strip stamps in unregistered warehouses (Mabalacat City and San Simon, Pampanga) and filed the corresponding criminal charges against possessors of these contrabands;
- Passed the ISO 9001:2015 Surveillance Audit of the Regional Office and all its 11 District offices (with 3 expansion sites); and
- Recruited 100 new personnel and promoted 171 employees for the year.



Revenue Region 5 – Caloocan City generated a total revenue collection of ₱27.65 billion in CY 2021. It surpassed its previous year's collection of ₱23.12 billion by ₱4.53 billion or 19.62 percent, and exceeded its goal of ₱24.82 billion by ₱2.83 billion or 11.42 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

- Filed 57 RATE cases at the DOJ and Office of the Prosecutor, resulting in a Key Performance Indicator rating of 570 percent;
- Closed down 26 businesses who gravely infringed tax laws;
- Conducted numerous webinars, dialogues, posted tax information materials in social media, disseminated flyers and posted press releases. These initiatives resulted to the Region's high performance under the Taxpayers Awareness Program; and
- Completed 95.8 percent construction of the new Regional Office building.



Revenue Region 6 – City of Manila generated a total revenue collection of ₱46.14 billion in CY 2021. It surpassed its previous year's collection of ₱43.42 billion by ₱2.72 billion or 6.27 percent, and exceeded its goal of ₱43.73 billion by ₱2.41 billion or 5.50 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

- Closed 33 business establishments under Oplan Kandado Program;
- Filed 28 RATE cases with total estimated tax liabilities amounting to ₱538.28 million;
- Exceeded the target by 134.21 percent from Audit Enforcement;
- Visited 12,197 taxpayers which contributed to the 62.26 percent excess in collection target;
- Continued formulation and development of valuable products by the Region's Digital Transformation Project Team, to wit:
 - Deployed the TIN Verification app;
 - Pioneered the eONETT for capital gains tax – this is a web-based platform which enables taxpayers to file ONETT online, anywhere and anytime;
 - Interactive Dashboard which aims to provide real-time results by aggregating and extracting value from all the data RDC collects - has been gaining significant use-cases and improving taxpayer targeting for enforcement; and
- Passed the 2nd Surveillance Audit by TUV Rheinland on May 28, 2021 and maintained its ISO 9001:2015 Certification in all its primary and secondary business processes.



Revenue Region 7A – Quezon City generated a total revenue collection of ₱80.49 billion in CY 2021. It surpassed its previous year's collection of ₱68.39 billion by ₱12.11 billion or 17.70 percent, and exceeded its goal of ₱74.76 billion by ₱5.73 billion or 7.67 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

- Conducted Profiling and Monitoring of the voluntary compliance of taxpayers;
- Comprehensive Tax Audit and Enforcement Activities such as the conduct of Stocktaking, Surveillance and CRM/POS Post Evaluation;
- Awarded the PRIME-HRM Bronze for Maturity Level 2 by the CSC; and
- Implemented the Ease of Doing Business and Efficient Government Service Delivery Act.



Revenue Region 7B – East NCR generated a total revenue collection of ₱81.60 billion in CY 2021. It surpassed its previous year's collection of ₱68.92 billion by ₱12.69 billion or 18.41 percent, and exceeded its goal of ₱73.83 billion by ₱7.77 billion or 10.53 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

- Fast tracked the Accreditation of the Region to the Civil Service PRIME HRM to ease the HR processes for the four (4) core HRM Systems: (1) Recruitment, Selection and Placement; (2) Performance Management; (3) Learning and Development; and (4) Rewards and Recognition. The Region obtained the Level 2 Accreditation, thus affording the Region's ease in HR recruitment;
- Pioneered the provision of Online Services to taxpayers, crafted and issued Regional Revenue Memorandum Order No. 1- 2021 and 2-2021; and

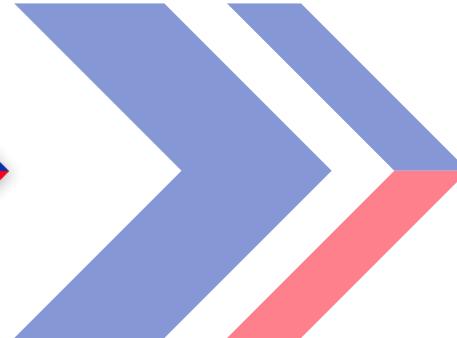
- Implemented Online application using email, courier services and drop box system for various primary services.



Revenue Region 8A – Makati City generated a total revenue collection of ₱110.89 billion in CY 2021. It surpassed its previous year's collection of ₱100.73 billion by ₱10.16 billion or 10.09 percent, and exceeded its goal of ₱106.90 billion by ₱3.98 billion or 3.73 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

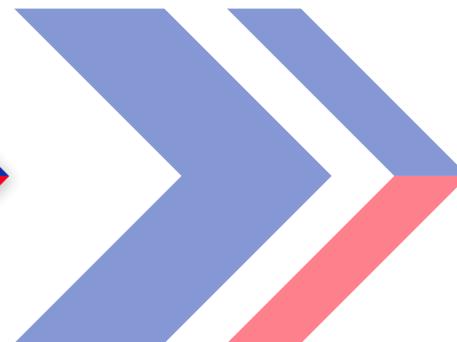
- Achieved the CSC Prime HRM Maturity Level 2 Certification. The Region's AHRMD fully complied with the requirements of the CSC for PRIME HRM Maturity Level 2 Certification on September 9, 2021. With the awarding of CSC Resolution No. 2101124 (PRIME-HRM Bronze Award) on January 20, 2022, the Regional Director can officially approve and sign the entry level positions thereby fast tracking the recruitment of needed workforce;
- Successful ISO 9001:2015 1st Surveillance Audit of the Region and its RDOs on October 25, 2021;
- Approved Revision of the Schedule of Zonal Values of four (4) RDOs;
- Conducted a "Webinar on Auction Sale" last November 12, 2021;
- Conducted a re-briefing of relevant Policies, Procedures, and Regulations in accepting BIR Payments on November 26, 2021. The attendees include officials and employees of Collection Service and RR8A and representatives of AABs;
- Created a Regional Task Force on November 2021 to conduct specialized audit on selected industries such as Quarantine Facilities, Manufacturers/Suppliers of Medical Supplies, Dealers of Computer, Hardware, Supermarkets/ Grocery Stores, Delivery Services, E-Commerce facilities, Distributors/Sellers of Bikes, Providers of Online Training/Seminars, etc.;
- Filed 17 RATE cases with a total collection of ₱113.07 million;
- Collected ₱25.87 million from 26 cases under Oplan Kandado Program; and
- Continued to hire potential recruits by conducting face-to-face and online interviews without compromising the health and safety of applicants.



Revenue Region 8B – South NCR generated a total revenue collection of ₱122.24 billion in CY 2021. It surpassed its previous year's collection of ₱99.81 billion by ₱22.42 billion or 22.47 percent, and exceeded its goal of ₱104.51 billion by ₱17.72 billion or 16.96 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

- Collected ₱3.32 billion from enforcement activities and ₱5.067 billion from investigation pursuant to issued eLAs with an audit goal attainment of 216 percent; and
- Awarded Maturity Level 2 of the CSC Enhanced PRIME – HRM.



Revenue Region 9A – CaBaMiRo generated a total revenue collection of ₱42.38 billion in CY 2021. It surpassed its previous year's collection of ₱32.51 billion by ₱9.87 billion or 30.38 percent, and exceeded its goal of ₱34.65 billion by ₱7.73 billion or 22.31 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

- Recognized the PRIME-HRM Level 2-Maturity Indicators of the four Pillars of Core Human Resource Management Systems through Resolution No. 2101106 dated December 24, 2021 by the Civil Service Commission;
- Passed the ISO 9001-2015 Quality Management System, Re-Certification Audit by TUV-Rheinland on December 1, 2021; and
- Department of Finance approved the revision of zonal valuation of real properties under the jurisdiction of two (2) RDOs, namely, RDO Nos. 54A- East Cavite and 035- Romblon on October 8, 2021 (DO No. 020-2021) and October 23, 2021 (DO No. 036-2021), respectively.



Revenue Region 9B – LaQueMar generated a total revenue collection of ₱29.59 billion in CY 2021. It surpassed its previous year's collection of ₱25.41 billion by ₱4.18 billion or 16.46 percent, and exceeded its goal of ₱27.22 billion by ₱2.37 billion or 8.71 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

- Intensified audit of industries with low tax compliance through the creation of Special Task Force that handled PEZA registered taxpayers, Cooperatives, Coconut Millers and Dealers, Real Estate Dealers and Developers;
- Updated the zonal valuation of most District Offices;
- ISO Certification 9001:2005 of the Regional Office and its six (6) RDOs to provide an excellent Quality Management System to taxpayers;
- Awarded Top Performers to motivate workforce;
- Created Safety and Health Committee for the improvement of working conditions relative to safe and healthy working environment;
- Coordinated with Local Government Units for COVID 19 Vaccination of RR9B personnel;
- Created Regional and District social media accounts for relevant and timely dissemination of tax updates and other related information;
- Collected taxes from 24 RATE cases and 23 Oplan Kandado cases; and
- Engaged in various taxpayer awareness and/or enforcement programs to provide efficient and seamless services to all the Region's stakeholders and interested parties.



Revenue Region 10 – Legazpi City generated a total revenue collection of ₱10.70 billion in CY 2021. It surpassed its previous year's collection of ₱8.98 billion by ₱1.72 billion or 19.11 percent, and exceeded its goal of ₱9.92 billion by ₱0.78 billion or 7.85 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

- Focused on RATE and Oplan Kandado Programs. A total of 25 high profile taxpayers were subjected in the filing of RATE cases to DOJ, and 56 business establishments were closed under the Oplan Kandado;
- Issued several Mission Orders to seven (7) RDOs of the Bicol Region to conduct Tax Compliance Verification Drive (TCVD), surveillance activities including Post Evaluation of CRM POS machines; and
- Intensified tax campaign activities in the respective areas of jurisdiction of the RDOs to broaden tax base and bring to surface those taxpayers who belong to the underground economy.



Revenue Region 11 – Iloilo City generated a total revenue collection of ₱11.10 billion in CY 2021. It surpassed its previous year's collection of ₱10.41 billion by ₱0.68 billion or 6.56 percent, and exceeded its goal of ₱10.86 billion by ₱0.23 billion or 2.14 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

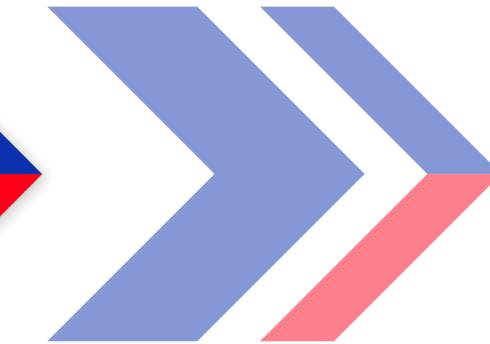
- Turn-over of the state-of-the-art BIR building of RDO No. 71, Kalibo, Aklan last October 1, 2021. The 500 sqm. building was constructed following the "One-Face-One-Look" Program of the BIR. It is strategically situated and designed to cater with the increasing number of taxpayers, to provide convenience with service excellence and integrity; and
- RDO No. 74 - Iloilo City initiated an Online Tax Quiz entitled "TAX-nong ko, SAGOT MO!" through their official Facebook page last May 3, 2021. The tax quiz is open to everyone, except BIR employees, wherein questions are given weekly and those entries with correct answers win. In case of multiple correct entries, ultimate winner will be determined thru an electronic draw.



Revenue Region 12 – Bacolod City generated a total revenue collection of ₱10.24 billion in CY 2021. It surpassed its previous year's collection of ₱9.52 billion by ₱0.72 billion or 7.59 percent, and exceeded its goal of ₱9.87 billion by ₱0.37 billion or 3.71 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

- Held the first conduct of the Online Pre-Employment Examination last March 3, 2021 at the BIR Social Hall in Red Key Building, in coordination with the Career Management Section of the Personnel Division in the National Office. A total of 30 qualified applicants took the examination for the entry-level vacant positions, including lawyers and CPAs;
- Conducted an investigation and verification of the alleged storage of counterfeit cigarettes at Brgy. Tangub, Bacolod City on May 4, 2021, in coordination with the National Bureau of Investigation and Philippine Army. The Regional Team seized various finished products, raw materials and thirty boxes with an average of 500,000 pieces per box of Internal Revenue Stamp Tax. The Regional Team inspected and ascertained that the internal revenue tax stamps, with an initial estimated value of ₱544 million, were counterfeit;
- Conducted a Public Bidding of Absolutely Forfeited Real Properties by the Regional Bids and Awards Committee Acquired Assets. The auction was a hybrid type of Public Bidding wherein some of the bidders came face-to face and the other bidders participated through Zoom. A total of 22 acquired forfeited properties were presented for auction and four (4) bidders were declared as winners and awarded with the auctioned real property. This activity resulted to the collection of the total amount of ₱4,803.25 million; and
- Filled up 41 vacant entry level positions against the target for the year of 23 vacant entry level positions.



Revenue Region 13 – Cebu City generated a total revenue collection of ₱32.83 billion in CY 2021. It surpassed its previous year's collection of ₱29.05 billion by ₱3.78 billion or 13 percent, and exceeded its goal of ₱30.97 billion by ₱1.86 billion or 6 percent.

The Region contributed to the improvement of the Bureau's tax administration through facilitating the conduct of the on-site registrations for the application and processing of the Philippine National ID and the Pag-ibig Loyalty Card Plus for all regional employees, janitors, and the security guards including their respective relatives. The Regional Office realized the need for these onsite-registrations for the safety of the employees as the threat of COVID-19 is still apparent. The onsite registration was done at the Regional Office last October 2021 for the Philippine National ID and last November and December 2021 for the Pag-ibig Loyalty Card Plus. More than 500 individuals were able to avail of these registrations, including a few taxpayers.



Revenue Region 14 – Eastern Visayas Region generated a total revenue collection of ₱7.86 billion in CY 2021. It surpassed its previous year's collection of ₱6.83 billion by ₱1.03 billion or 15.10 percent, and exceeded its goal of ₱7.27 billion by ₱0.59 billion or 8.05 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

- Intensified monitoring of stop filers and inactive taxpayers;
- Close monitoring of identified top withholding agents and potential VAT taxpayers;
- Intensified enforcement activities such as audit investigation, surveillance, TCVD, CRM-POS machines;
- Monitored Withholding Agents (Private and Government sectors) in relation to their withholding tax compliance and remittances;
- Sent reminder letters to taxpayers for the Availment of Tax Amnesty on Delinquency and Estate Tax Amnesty;

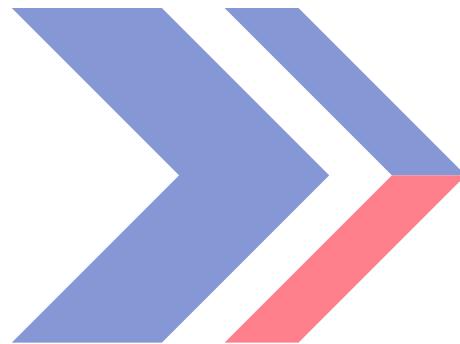
- Close monitoring of the remittances of Local Government Units (LGUs) and the National Government Agencies (NGAs);
- Implemented the Enforcement Program on Audit and Investigation;
- Collection of delinquent accounts;
- Intensified investigation/audit through issuance of letter of authority;
- Monitored compliance of TAMP and Non-TAMP taxpayers;
- Conducted briefing for enhancement of voluntary compliance; and
- Implemented the Tax Education and Taxpayer's Compliance Monitoring Program.



Revenue Region 15 – Zamboanga City generated a total revenue collection of ₱7.22 billion in CY 2021. It surpassed its previous year's collection of ₱6.15 billion by ₱1.06 billion or 17.26 percent, and exceeded its goal of ₱6.58 billion by ₱0.64 billion or 9.67 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

- Close monitoring of the filing of returns and payment of taxes by EFPS taxpayers and top 300 taxpayers of each RDO;
- Regular conduct of online and limited face-to-face briefings for new business registrants and numerous tax information dissemination for various sectors on other topics through online seminars;
- Held tax discussions through regular radio programs anchored by revenuers of the district offices, and the posting of latest tax updates through social media platforms;
- Conducted quality investigations to determine the correct internal tax liabilities of various taxpayers, including LGUs, cooperatives, and other exempt entities through the issuance of Letters of Authority. Collection from audit, which constituted 5.3 percent of total collection, was significant in the Region's collection performance; and
- Promoted 131 employees.



Revenue Region 16 – Cagayan De Oro City generated a total revenue collection of ₱12.42 billion in CY 2021. It surpassed its previous year's collection of ₱10.92 billion by ₱1.50 billion or 13.75 percent, and exceeded its goal of ₱11.64 billion by ₱0.78 billion or 6.68 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

- Created Taxpayer Profile Project that established a Taxpayer Profile and Taxpayer Ledger per Municipality/City in every district of the Region. This project not only helped the RDOs in terms of establishing an updated taxpayer's profile but also identified valid/invalid stop-filer cases and addressed the issue on low resolution rate. This enabled the efficient monitoring in the uploading of all collection in the Integrated Tax System (ITS);
- Submitted application for Prime HRM Level 2 Accreditation with the CSC. A Prime HRM Team was created to facilitate the preparation of the necessary documents. The Region already submitted the necessary documents and requirements for the first stage of application to CSC for evaluation and approval;
- Proposed the revision of Zonal Valuation for RDO No. 99 – Malaybalay City. The review of the proposed schedule of zonal values was conducted by the TCRPV last March 30, 2021. The proposed value was accepted for the approval of the ECRPV; and
- Filed a total of 23 RATE cases. Six (6) of which were filed per approval of the Commissioner for filing with the DOJ while 17 were filed for approval of the Regional Director for filing with the provincial/city prosecutor.



Revenue Region 17 – Butuan City generated a total revenue collection of ₱5.94 billion in CY 2021. It surpassed its previous year's collection of ₱4.89 billion by ₱1.05 billion or 21.42 percent, and exceeded its goal of ₱5.24 billion by ₱0.70 billion or 13.27 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

- Filed 25 criminal cases against various taxpayers in violation of Sections 254, 255, and 264 of the NIRC;
- Approved 36 Closure Orders by the Commissioner under Oplan Kandado Program;
- Attained a 631.89 percent collection performance on Audit Effort with ₱410 million collection;
- Focused MTCVD and pursued due to BIR Accounts of LGUs and Barangays were strongly adopted by RDO 104 - Bayugan City;
- Collected ₱27.74 million from Arrears Management Section or 172.44 percent actual accomplishment against the target;
- Collected ₱10.70 million by Assessment Division which is 126.47 percent against the target of ₱8.46 million; and
- Improved offices of RDO 103 - Butuan City and RDO 104 - Bayugan City to be more conducive to taxpayers adhering to the minimum health protocols.



Revenue Region 18 – Koronadal City generated a total revenue collection of ₱9.50 billion in CY 2021. It surpassed its previous year's collection of ₱8.02 billion by ₱1.48 billion or 18.44 percent, and exceeded its goal of ₱8.54 billion by ₱0.96 billion or 11.21 percent.

The following Regional initiatives and activities have contributed towards improvement of the Bureau's tax administration:

- Posted an increase of 213.15 percent compared to goal from enforcement activities;
- Collected a total of ₱370.17 million from the Arrears Management Section of the Collection Division; and
- Hired 38 Revenue Officers and promoted 103 personnel.



Revenue Region 19 – Davao City generated a total revenue collection of ₱18.25 billion in CY 2021. It surpassed its previous year's collection of ₱15.81 billion by ₱2.45 billion or 15.49 percent, and exceeded its goal of ₱17.23 billion by ₱1.03 billion or 5.95 percent.

The Region was awarded the ISO 9001:2015 Certification last February 9, 2021, right after the 2nd Level Third-Party Audit conducted by the United Registrar of Systems (URS). The certification covers the provision of services for the processing of primary and secondary business registration.



TAX STATISTICS

Table 1
BIR COLLECTIONS, GDP and TAX EFFORT
CY 2001 - CY 2021
(In Million Pesos)

PERIOD	BIR COLLECTIONS		GDP at Current Prices		TAX EFFORT (%)
	Amount	Growth Rates (%)	Amount	Growth Rates (%)	
2021	2,086,293.57	6.65	19,410,568.06	8.13	10.75
2020	1,956,283.75	-10.53	17,951,573.57	-8.02	10.90
2019	2,186,419.10	11.40	19,517,863.17	6.86	11.20
2018	1,962,642.51	10.21	18,265,190.26	10.32	10.75
2017	1,780,802.84	13.01	16,556,651.08	9.41	10.76
2016	1,575,783.87	9.31	15,132,381.47	8.52	10.41
2015	1,441,571.85	8.00	13,944,157.45	5.58	10.34
2014	1,334,761.63	9.71	13,206,828.25	9.59	10.11
2013	1,216,660.72	15.01	12,050,591.98	8.95	10.10
2012	1,057,916.41	14.48	11,060,588.83	9.03	9.56
2011	924,146.03	12.34	10,144,661.33	7.93	9.11
2010	822,623.90	9.64	9,399,450.76	12.03	8.75
2009	750,287.68	-3.63	8,390,421.46	4.23	8.94
2008	778,580.80	9.11	8,050,200.62	11.84	9.67
2007	713,595.69	9.32	7,198,244.89	9.89	9.91
2006	652,732.83	20.28	6,550,417.11	10.70	9.96
2005	542,696.67	15.92	5,917,282.30	11.15	9.17
2004	468,176.58	9.90	5,323,904.18	12.85	8.79
2003	426,010.48	7.97	4,717,808.94	8.44	9.03
2002	394,549.18	1.51	4,350,559.77	8.10	9.07
2001	388,679.31	7.73	4,024,398.94	8.84	9.66
Average (2001-2021)		8.92		8.30	9.85

Note: Tax Effort is the ratio of BIR collection to Gross Domestic Product at Current Prices (GDPcu)

Source of GDPcu Data: National Account of the Philippines (NAP) as of April 7 2022, PSA

Table 2
BIR SHARE IN NATIONAL GOVERNMENT TAX REVENUES
CY 2001 - CY 2021
(In Million Pesos)

YEAR	NATIONAL GOVERNMENT TAX REVENUES	BIR COLLECTIONS	BIR's SHARE IN NATIONAL GOVERNMENT TAX REVENUES (%)	OTHER AGENCIES' SHARE IN NATIONAL GOVERNMENT TAX REVENUES (%)
2021	2,742,684	2,078,145	75.77	24.23
2020	2,504,421	1,951,023	77.90	22.10
2019	2,827,651	2,175,505	76.94	23.06
2018	2,565,872	1,951,849	76.07	23.93
2017	2,250,678	1,772,312	78.75	21.25
2016	1,980,390	1,567,213	79.14	20.86
2015	1,815,475	1,433,301	78.95	21.05
2014	1,718,986	1,334,762	77.65	22.35
2013	1,535,698	1,216,661	79.23	20.77
2012	1,361,081	1,057,916	77.73	22.27
2011	1,202,066	924,146	76.88	23.12
2010	1,093,643	822,624	75.22	24.78
2009	981,631	750,288	76.43	23.57
2008	1,049,189	778,581	74.21	25.79
2007	932,937	713,596	76.49	23.51
2006	859,857	652,733	75.91	24.09
2005	705,615	542,697	76.91	23.09
2004	604,964	468,177	77.39	22.61
2003	550,468	426,010	77.39	22.61
2002	507,637	394,549	77.72	22.28
2001	493,608	388,679	78.74	21.26

Note: CY 2015 - CY 2020 collections are net of tax refund

Source of National Government Tax Revenues: Cash Operations Report (COR), BTr

Table 3
COMPARATIVE VOLUME OF REMOVALS ON SELECTED EXCISABLE PRODUCTS
CY 2021 - CY 2020

EXCISABLE PRODUCTS	UNIT OF MEASURE	2021	2020	INCREASE/DECREASE	%
A. TOBACCO PRODUCTS					
1. Cigarettes					
a) Local - Packed in 20's	packs	2,971,130,000	2,220,242,410	750,887,590	33.82
Packed in 10's		7,875,000	7,095,000	780,000	10.99
b) Imported Packed in 20's	packs	507,245,830	1,086,246,892	-579,001,062	-53.30
Total Cigarettes (pack in 20's)		3,478,375,830	3,306,489,302	171,886,528	5.20
Total Cigarettes (pack in 10's)		7,875,000	7,095,000	780,000	10.99
2. Cigars	pieces	254,419	359,777	-105,358	-29.28
3. Chewing Tobacco (local)	kilos	1,135,466	893,853	241,613	27.03
4. Heated Tobacco (imported)	packs	8,831,820	6,355,635	2,476,185	38.96
5. Vapor Products (imported)	ml.	165,696	388,608	-222,912	-57.36
6. Inspection Fees					
Cigarettes	sticks	94,177,453,940	89,745,578,200	4,431,875,740	4.94
Cigars	pieces	2,966,860	2,868,511	98,349	3.43
Chewing Tobacco	kilos	1,135,466	893,853	241,613	27.03
Heated Tobacco	sticks	176,636,400	132,012,700	44,623,700	33.80
Vapor Products	ml.	165,696	388,608	-222,912	-57.36
Other Tobacco Products	kilos	84,050,502	74,359,227	9,691,275	13.03
B. ALCOHOL PRODUCTS					
1. Distilled Spirits/Compounded liquors	proof liters	528,160,011	494,079,838	34,080,173	6.90
a) Ethyl Alcohol		297,108	366,937	-69,829	-19.03
b) Compounded Liquors		527,862,903	493,712,900	34,150,003	6.92
2. Wines	gauge liters	1,661,603	1,285,344	376,259	29.27
3. Fermented Liquors					
₱37.00	liters	1,289,747,639	1,298,728,771	-8,981,132	-0.69
₱37.00	liters	127,514,169	129,737,151	-2,222,982	-1.71
₱37.00	liters	20,588	21,866	-1,278	-5.85
Sub-Total		1,417,282,395	1,428,487,788	-11,205,393	-0.78
C. PETROLEUM PRODUCTS					
I. From our Production					
a) Subject to Excise Pay					
I. Domestic Consumption					
Gasoline	liters	377,256,662	1,111,553,292	-734,296,630	-66.06
Jet A-1 Fuel	liters	9,898,118	70,696,659	-60,798,541	-86.00
Fuel Oil	liters	-	2,700,253	-2,700,253	-100.00
Diesel	liters	457,471,054	2,201,773,479	-1,744,302,425	-79.22
Kerosene	liters	11,111,725	34,697,742	-23,586,017	-67.98

Source of Data: Large Taxpayers Service

EXCISABLE PRODUCTS	UNIT OF MEASURE	2021	2020	INCREASE/DECREASE	%
Bitumin	kgs	-	349,127	-349,127	-100.00
LPG	kgs	36,205,726	141,890,082	-105,684,356	-74.48
Asphalts	kgs	-	-	-	-
D. MISCELLANEOUS PRODUCTS					
1. AUTOMOBILES					
Up to ₱600,000 Effective 1/1/18 4%		42,178	36,113	6,065	16.79
Over ₱600,000.00 to ₱1,000,000.00 Effective 1/1/18 10%		14,103	15,287	-1,184	-7.75
Over ₱1,000,000.00 to ₱4,000,000.00 Effective 1/1/18 20%		1,497	1,444	53	3.67
Over ₱4,000,000.00 Effective 1/1/18 50%		-	-	-	-
2. NON-ESSENTIALS					
	units	17,878,195	20,630,616	-2,752,421	-13.34
E. SWEETENED BEVERAGES					
₱6/liter	liters	5,459,502,665	5,372,851,286	86,651,379	1.61
₱12/liter	liters	47	41	5	12.80
II. EXPORT REMOVALS (RR No. 3-2008)					
A. TOBACCO PRODUCTS					
Cigarettes	packs	1,733,805,197	2,262,617,500	-528,812,303	-23.37
Cigars	pieces	2,712,441	2,508,734	203,707	8.12
B. ALCOHOL PRODUCTS					
Compounded	proof liters	799,673	828,540	-28,867	-3.48
Wines	gauge liters	32,265	32,670	-405	-1.24
Fermented	liters	-	-	-	-
C. PETROLEUM PRODUCTS					
Jet A-1 Fuel	liters	60,470,791	260,477,844	-200,007,053	-76.78
Naphtha	liters	-	82,699,698	-82,699,698	-100.00
Gasoline	liters	-	136,310,494	-136,310,494	-100.00
Fuel Oil	liters	-	50,080,998	-50,080,998	-100.00
LPG	liters	-	2,454,525	-2,454,525	-100.00
Diesel	liters	-	44,664,438	-44,664,438	-100.00
D. NON - ESSENTIALS					
	units	1,047,438	1,245,036	-197,598	-15.87
E. SWEETENED BEVERAGES					
	liters	3,881,262	3,735,649	145,613	3.90

Source of Data: Large Taxpayers Service

Table 4
COMPARATIVE INTERNAL REVENUE COLLECTIONS AND GOALS BY TAX TYPE
CY 2021 - CY 2020
(In Million Pesos)

TAX CLASSIFICATION	2021		2020 COLLECTION	GOAL (RMO NO. 27- 2021)	GOAL ATTAINMENT (%)	COLLECTION GROWTH RATE (%)
	COLLECTION	GOAL				
GRAND TOTAL	2,086,293.57	2,081,161.00	1,956,283.75		100.25	6.65
I. TAXES ON NET INCOME AND PROFIT	1,058,599.35	1,055,143.00	1,045,631.67		100.33	1.24
1. Company, corporate enterprise	472,281.10	484,408.00	506,576.29		97.50	-6.77
a) Corporate Income Tax	245,215.78	280,240.37	295,392.07		87.50	-16.99
b) Withholding at Source	227,065.32	204,167.63	211,184.22		111.22	7.52
2. Individual	511,630.01	497,033.00	438,663.01		102.94	16.63
a) Individual Income Tax	20,886.49	17,080.49	17,883.48		122.28	16.79
b) Withholding on Wages	279,664.57	279,367.59	258,248.28		100.11	8.29
c) Capital Gains Tax	26,463.82	25,286.00	17,818.20		104.66	48.52
d) Withholding at Source	184,615.14	175,298.91	144,713.05		105.31	27.57
3. Others	74,688.24	73,702.00	100,392.37		101.34	-25.60
a) Bank Deposits	36,313.01	33,990.00	58,837.69		106.83	-38.28
b) Tax on Government Securities	38,375.23	39,712.00	41,554.68		96.63	-7.65
II. EXCISE TAXES	317,689.24	305,218.00	296,169.40		104.09	7.27
1. Alcohol Products	90,128.34	82,217.00	77,916.75		109.62	15.67
2. Tobacco Products	176,486.48	172,343.00	149,651.05		102.40	17.93
3. Petroleum Products	7,369.99	5,903.00	27,602.07		124.85	-73.30
4. Miscellaneous Products	35,832.20	37,592.00	35,098.98		95.32	2.09
5. Mining/Mineral Products	7,872.23	7,163.00	5,900.56		109.90	33.42
III. VALUE-ADDED TAX	385,666.11	378,721.00	351,748.44		101.83	9.64
IV. PERCENTAGE TAXES	134,193.69	127,860.00	117,618.66		104.95	14.09
1. Banks/Financial Institutions	46,254.82	47,137.00	42,906.71		98.13	7.80
2. Insurance Premiums	2,388.66	2,247.00	2,445.64		106.30	-2.33
3. Amusements	137.92	71.00	124.72		194.26	10.59
4. Other Percentage	85,161.01	78,082.00	71,348.98		109.07	19.36
5. Taxes on use of goods or permission to perform activities (Franchise Tax)	251.28	323.00	792.61		77.80	-68.30
V. OTHER TAXES	190,145.17	214,219.00	145,115.58		88.76	31.03
1. Tax on Property	9,909.94	9,036.00	4,853.49		109.67	104.18
2. Documentary Stamp Tax	156,734.40	176,586.00	124,508.93		88.76	25.88
3. Travel Tax	-	-	-			
4. Miscellaneous	23,500.83	28,597.00	15,753.17		82.18	49.18

Notes:

1. 2021 collection by tax type is based on BIR Form No. 1209 reports received from the Revenue District Offices as of March 22, 2022
2. Amended 2020 collection by tax type is based on BIR Form No. 1209 reports received from the Revenue District Offices as of August 17, 2021
3. Collection by tax type includes tax refund and non-tax revenues
4. Per Sec. 73 of RA No. 9593, collection of Travel Tax is TIEZA's responsibility since 2011

Table 5
COMPARATIVE INTERNAL REVENUE COLLECTIONS AND GOALS BY IMPLEMENTING OFFICE
CY 2021 - CY 2020
(In Million Pesos)

IMPLEMENTING OFFICE	2021		2020 COLLECTION	GOAL (RMO NO. 27-2021)	GOAL ATTAINMENT (%)	COLLECTION GROWTH RATE (%)	RANK BASED ON	
	COLLECTION	GOAL					Goal Attainment	Collection Growth
GRAND TOTAL	2,086,293.57	2,081,161.00	1,956,283.75		100.25	6.65		
I. BIR OPERATIONS	2,020,062.50	2,025,935.41	1,893,931.19		99.71	6.66		
A. LARGE TAXPAYERS SERVICE	1,286,237.57	1,357,191.52	1,264,916.74		94.77	1.69	23	23
B. REVENUE REGIONS	733,824.93	668,743.89	629,014.45		109.73	16.66		
1. Calasiao	14,010.16	13,717.55	12,806.95		102.13	9.39	21	18
2. Cordillera Administrative Region	6,007.71	5,529.67	5,184.58		108.65	15.88	10	12
3. Tuguegarao City	9,078.22	8,908.18	8,331.99		101.91	8.96	22	19
4. City of San Fernando, Pampanga	37,703.15	32,030.36	29,911.58		117.71	26.05	2	2
5. Caloocan City	27,651.14	24,816.69	23,116.54		111.42	19.62	5	5
6. City of Manila	46,138.12	43,732.44	43,417.89		105.50	6.27	17	22
7A. Quezon City	80,491.02	74,759.82	68,385.30		107.67	17.70	13	9
7B. East NCR	81,603.17	73,828.88	68,912.15		110.53	18.42	7	8
8A. Makati City	110,887.72	106,902.81	100,727.06		103.73	10.09	18	17
8B. South NCR	122,235.69	104,514.11	99,810.92		116.96	22.47	3	3
9A. CABAMIRO	42,383.59	34,653.37	32,506.28		122.31	30.39	1	1
9B. LAQUEMAR	29,587.59	27,216.56	25,406.41		108.71	16.46	9	11
10. Legazpi City	10,697.15	9,918.49	8,981.26		107.85	19.11	12	6
11. Iloilo City	11,095.00	10,862.81	10,409.36		102.14	6.59	20	21
12. Bacolod City	10,240.13	9,873.82	9,517.84		103.71	7.59	19	20
13. Cebu City	32,831.30	30,973.10	29,053.22		106.00	13.00	15	16
14. Eastern Visayas Region	7,858.15	7,272.94	6,814.00		108.05	15.32	11	14
15. Zamboanga City	7,215.24	6,578.95	6,136.70		109.67	17.58	8	10
16. Cagayan de Oro City	12,416.74	11,638.75	10,904.18		106.68	13.87	14	15
17. Butuan City	5,938.67	5,242.92	4,890.98		113.27	21.42	4	4
18. Koronadal City	9,500.98	8,543.04	8,021.89		111.21	18.44	6	7
19. Davao City	18,254.29	17,228.62	15,767.37		105.95	15.77	16	13
II. NON-BIR OPERATIONS	66,016.00	55,225.59	62,070.94		119.54	6.36		
III. NON-TAX REVENUES	168.70		281.05			-39.97		
IV. OTHER REVENUES	46.38		0.58			7,911.48		

Source of Collection Data:

CY 2021 - Revenue Accounting Division as of March 21, 2022

CY 2020 - Revenue Accounting Division as of June 17, 2022

Table 6
COLLECTION BY MANNER OF PAYMENT BY IMPLEMENTING OFFICE
CY 2021
(In Million Pesos)

IMPLEMENTING OFFICE	VOLUNTARY PAYMENTS	PRELIMINARY/FINAL ASSESSMENTS	DELINQUENT ACCOUNTS	TOTAL COLLECTIONS
PERCENT DISTRIBUTION (%)	97.40	2.32	0.28	100.00
GRAND TOTAL	2,031,917.67	48,491.74	5,884.16	2,086,293.57
I. BIR OPERATIONS	1,965,686.60	48,491.74	5,884.16	2,020,062.50
A. LARGE TAXPAYERS SERVICE	1,255,939.70	27,273.72	3,024.15	1,286,237.57
B. REVENUE REGIONS	709,746.89	21,218.02	2,860.01	733,824.93
1. Calasiao	13,172.39	757.80	79.97	14,010.16
2. Cordillera Administrative Region	5,874.37	117.28	16.06	6,007.71
3. Tuguegarao City	8,799.10	273.69	5.42	9,078.22
4. City of San Fernando, Pampanga	36,002.28	1,594.98	105.89	37,703.15
5. Caloocan City	25,756.65	1,701.91	192.58	27,651.14
6. City of Manila	45,462.87	664.65	10.60	46,138.12
7A. Quezon City	79,816.98	358.44	315.60	80,491.02
7B. East NCR	79,559.98	1,721.38	321.81	81,603.17
8A. Makati City	105,449.88	4,564.40	873.44	110,887.72
8B. South NCR	120,517.54	1,522.69	195.46	122,235.69
9A. CABAMIRO	40,964.93	1,367.02	51.65	42,383.59
9B. LAQUEMAR	28,288.81	1,175.64	123.14	29,587.59
10. Legazpi City	10,568.29	124.59	4.26	10,697.15
11. Iloilo City	10,856.12	229.77	9.12	11,095.00
12. Bacolod City	9,867.26	358.30	14.56	10,240.13
13. Cebu City	30,603.09	1,907.36	320.86	32,831.30
14. Eastern Visayas Region	7,573.04	268.78	16.33	7,858.15
15. Zamboanga City	6,956.77	240.42	18.04	7,215.24
16. Cagayan de Oro City	11,699.87	667.33	49.54	12,416.74
17. Butuan City	5,503.37	408.22	27.08	5,938.67
18. Koronadal City	9,081.97	375.56	43.45	9,500.98
19. Davao City	17,371.34	817.81	65.15	18,254.29
II. NON-BIR OPERATIONS	66,016.00	-	-	66,016.00
III. NON-TAX REVENUES	168.70			168.70
IV. OTHER REVENUES	46.38			46.38

Source of Data on Audit and Delinquent Accounts: BIR Form No. 1209 Reports received from the Revenue District Offices as of March 22, 2022

Table 7
NUMBER OF REGISTERED TAXPAYERS
As of December 31, 2021

PARTICULARS	AS OF DECEMBER 2021	AS OF DECEMBER 2020	INCREASE/DECREASE	
			NUMBER	PERCENT (%)
Corporate Taxpayers	1,207,358	1,152,820	54,538	4.73
Taxable	910,525	869,472	41,053	4.72
Exempt	279,959	267,004	12,955	4.85
Non-Resident Foreign Corporations	16,874	16,344	530	3.24
Individual Taxpayers	26,828,849	24,015,416	2,813,433	11.72
Compensation Income Earners	22,724,707	20,129,094	2,595,613	12.89
Professionals	913,299	858,794	54,505	6.35
Single Proprietorship	3,129,248	2,966,638	162,610	5.48
OFW/Non-Resident Citizen	61,595	60,890	705	1.16
Estate	85,518	73,730	11,788	15.99
Trust	4,488	4,304	184	4.28
Marginal Income Earners	223,917	224,847	-930	-0.41
One-Time Taxpayer (ONETT)	5,970,339	5,482,530	487,809	8.90
Others (Executive Order No. 98)	11,619,754	11,179,503	440,251	3.94
TOTAL	45,940,223	42,133,150	3,807,073	9.04

Source: TAS007 Report on Registration by Taxpayer Type from RDOs.
Note: Data includes both head offices and branches.

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