

Heuristics - Planning Meeting Agenda

These 12 heuristic questions are intended to provoke thought and ideas when designing or choosing a test tool. Use the checklist below to guide a conversation about which of the questions you agree you understand the answers to, and which you need to deep dive into.

- 1 H01. Why do we need this tool?
- 2 H02. Who will use or be affected by the tool?
- 3 H03. What previous experiences do people bring to the tool?
- 4 H04. What communication needs or preferences do those people have?
- 5 H05. What learning perspectives and goals do those people bring?
- 6 H06. What learning preferences do those people have?
- 7 H07. Where will the tool be used?](H07-Where-will-the-tool-be-used.md)
- 8 H08. What workflows will the tool be part of?
- 9 H09. What risks are associated with those workflows?
- 10 H10. What work styles are acceptable in those workflows and teams?
- 11 H11. When will the tool be used?
- 12 H12. How long will the tool be used?

[Additional information about each heuristic is on the GitHub repository](#) That includes explanations, sub-questions, usage scenarios, flowcharts.