

# C H A R L O T T E M O U N T A I N

W E B D E V E L O P E R



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/charrmountain

## E D U C A T I O N

### CERTIFICATION

University of California, San Diego  
2011 - 2014

University of Southern California  
2010 - 2013

## S K I L L S

UI/UX Design

JavaScript

JQuery

CSS

Node.js

GitHub/GitLab

MS Word/Office

Office Administration

Customer Service Champion

## A C T I V I T I E S

### VOLUNTEER WORK

Trader Joe's, 2016  
Assisted in community driven events  
through design and preparation

### TEACHER ASSISTANT

University Synagogue, 2014  
Aided students through teaching  
Hebrew and Jewish Education

## S U M M A R Y

Innovative and solutions-driven Full Stack Web Developer with a Full Stack Development certificate from the University of California San Diego Extension. Leveraging experience in customer service and utilizing a combination of strong collaboration and analytical skills. Strong ability to design, build, and maintain websites from conception to production. Ability to work in a fast-paced and diverse team environment developing solutions and exceeding expectations.

## W O R K E X P E R I E N C E

### MANAGER & CREW MEMBER

Trader Joe's, 08/2015 to Present, San Diego, CA

Manage over seventy employees on a daily basis. Analyze sales and projections on a daily, weekly, monthly, and quarterly basis. Support, train, and develop employees using various methods. Allocate resources for various tasks and oversee results. Extensive customer service and conflict resolution. Oversee budget and sales analysis and planning. Product quality and control. Receive and distribute product in the store. Project the needs of various sections and write/oversee orders accordingly. Educate customers and employees about products and the benefits of natural foods. Serve as a mentor and lead by example.

### ASSISTANT MANAGER

McConnell's Ice Cream Shoppe 8/2014 to 6/2015, Santa Barbara, CA

Managed by receiving, processing, and paying for deliveries. Responsible for supporting and training all employees, and distribution of tips.

### NANNY

Self-Employed, 01/2008 to 2014, Irvine, CA

Responsible for the care and activity of the children. Household duties included cooking and cleaning. Entrusted to bring the children to all after school activities, and watch after their well-being at public events.

R E F E R E N C E S A V A I L A B L E U P O N R E Q U E S T