Бд:

public class User

{

public int Id { get; set; }

public string Username { get; set; }

public string Password { get; set; }

public string Role { get; set; }

}

public class RepairRequest (Точно создать крат)

{

public int Id { get; set; }

public DateTime DateAdded { get; set; }

public string DeviceType { get; set; }

public string DeviceModel { get; set; }

public string ProblemDescription { get; set; }

public int CustomerId { get; set; }

public string Status { get; set; }

}

public class Technician

{

public int Id { get; set; }

public int UserId { get; set; }

public string Phone { get; set; }

public string Email { get; set; }

}

public class RequestAssignment

{

public int Id { get; set; }

public int RepairRequestId { get; set; }

public RepairRequest RepairRequest { get; set; }

public int TechnicianId { get; set; }

public Technician Technician { get; set; }

public DateTime AssignmentDate { get; set; }

}

Связи:  
[User] 1 --- N [RepairRequest]

[User] 1 --- 1 [Technician]

[RepairRequest] 1 --- N [RequestAssignment]

[Technician] 1 --- N [RequestAssignment]