

CHASON LAW

FULL-STACK WEB DEVELOPER

INFO

ADDRESS

1525 N MAIN ST #247, Bountiful,
84010

PHONE

305-799-0691

EMAIL

chasonthelaw@gmail.com

SKILLS

Great communication

Problem solving

Collaboration & Teamwork

Leadership

LANGUAGES

HTML

● ● ● ● ○

CSS

● ● ● ● ○

Javascript

● ● ● ○ ○

React.js

● ● ● ○ ○

Node.js

● ● ○ ○ ○

MongoDB

● ● ○ ○ ○

MySQL

● ● ○ ○ ○

LINKS

github.com/chasOn2

linkedin.com/in/chason-law

chasonthelaw.com

PROFILE

Full Stack Web Developer with extensive experience in team coordination and management. Educated through the University of Utah in multiple front and back-end languages, such as Javascript, CSS, HTML, Node.js, and MongoDB - each language actively put to use in 6 months of team projects developing three web applications. Highly skilled in communication efforts, particularly when coordinating between departments, customers and team members.

EDUCATION

Full-Stack Web Development Program, University of Utah

Aug 2019 — Feb 2020

Learned and actively use Javascript, HTML, CSS, AJAX, NodeJS, MySQL, MongoDB with several other frameworks and JS libraries.

EMPLOYMENT HISTORY

Senior Technical Support Specialist, Harvest Right

North Salt Lake

Mar 2017 — Present

| Train and lead 6-12, technical support agents, working alongside them in database navigation and customer support

| Improve CRM database functionality including workflow, bug reporting, and navigation, which has lead to the resolution of over 4500 tickets

| Coordinate customer relations using CRM reporting tools and call monitoring software

Lead Technician, Alder Protection

Orem

Feb 2013 — Dec 2017

| Instructed 12 security technicians over in-home and commercial security accounts

| Serviced accounts where products were installed, troubleshooting, and certifying installations

| Oversaw customer relations for all customers under my team and monitored over 2,200 customer accounts

Tier 2 Technical Support, Devcon Security

Orem

Jul 2011 — Apr 2012

| Created sales orders, schedules, and reports through Oracle CRM software for over 60,000 customers

| Researched client needs to provide information and support for technicians

| Advised technicians with installation and service of security systems

REFERENCES

References available upon request