Chase Haye

Software Engineer

Scottsdale, AZ | chasehayejoc@gmail.com | (805) 794-5988 | [LinkedIn](#) | [Github](#) | [Portfolio](#)

Summary

Software Engineer with a background in customer service and management. Focused on customer relations and problem solving to bring forward products that meet company goals, drive innovation, and exceed customer expectations. Passionate about learning modern technologies and implementing effective and thoughtful solutions to create well organized sustainable products.

Skills

Java, HTML, CSS, Javascript, Express, React, TailwindCSS, C/C++, MongoDB, Python, Django, postgreSQL, Github

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Software Development Projects

Job Tracker | Apr 2024 - Jun 2024
- Developed a full stack application with user authentication utilizing a MERN stack
- Implemented CRUD simple operations to allow users to manage data seamlessly
- Implemented functional programming, leveraging React and Express to organize and structure data flow

AMM | Jul 2024 - Present
- Full stack application using AWS (postgreSQl and buckets), Django, React, and TailwindCSS.
- API fetch calls made from a React client to a remote Django backend that stores data in AWS handling all RESTful (CRUD) operations, host via Heroku
- Multi-model structure for data, including file storage, user tokening and verification for administrator routes with long term development as a key focus.

Professional Experience

Empyreal Power | Sales Representative | Gilbert, Arizona | Jan 2023 - March 2023
- Spearheaded organization of following up with warm leads through company CRM software and building out small solar system proposals for potential clients
- Implemented a customer-centric approach when engaging potential clients, aimed to fulfill their needs and achieved a 64% closing conversion rate, the highest in the company

Chipotle Mexican Grill | Service Manager | Tempe, Arizona | Jan 2019 - Dec 2022
- Trained 5 different managers and taught 60+ crew members their roles across the 5 different Chipotle store positions at three different locations
- Led large teams of 16 through $18,000 gross sale days and delivered excellent customer service through optimal planning, organization, and creating a positive atmosphere
- Enhanced the hiring procedure by implementing stringent response timelines, resulting in the recruitment of higher-quality candidates. The professionalism exhibited through prompt response times not only improved the overall work culture but also helped attract more responsible and punctual employees which the store was in need of
- Managed the growth and formation of a fresh store team comprising 60 individuals, enabling the establishment of a new organizational culture from its foundation. This endeavor yielded a remarkable 20% increase in employee retention rates, as well as notable improvements in employee attendance and punctuality
- Over a span of four months, established a new team with a field leader at a different location through the recruitment and training of personnel. The objective was to enhance store metrics such as customer satisfaction, waste management, and revenue generation

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Education

Arizona State University | Bachelor of Science in Dietetics | Phoenix, Arizona | Aug 2018 - May 2022

General Assembly | Software Engineering Immersive Certificate | Remote | March 2023 - June 2023

Arizona State University | Master of Science in Computer Science | Tempe, Arizona | May 2024 - Present