

Albert Shilling

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EDUCATION

Florida Atlantic University
Bachelor of Science in Data Science & Analytics
Minor in Artificial Intelligence
GPA: 2.5/3.8

Boca Raton, FL
May 2025

RELEVANT COURSEWORK

Data Structures & Algorithm Analysis, Introduction to Internet Computing, Introduction to Data Mining and Machine Learning, Data Management with Excel, Introduction to Artificial Intelligence

TECHNICAL SKILLS

Languages: C/C++, Python, R, JavaScript

Web Development: HTML5, CSS3, PHP, jQuery

Software: MS Office, Slack, ConnectTeam, Tableau, WashConnect, Point of Sales Systems

PROJECTS

Retail Per Customer/Key Performance Indicator Automation App

Designed and created a web-based app using Python's streamlit library which takes a CSV file as the input and filters for specific car wash counts to aid in management's labor and efficiency inspections. The app helps in these calculations without having to manually input data into a Google Sheets or Excel file.

WORK EXPERIENCE

Rising Tide Car Wash
Assistant Manager

Parkland, FL
August 2021 - Present

- Use Retail Per Customer calculations to adjust daily labor and keep business profitable
- Provide reports to upper management on wash counts, labor, efficiency and deposits
- Assist in IT and tech related issues to ensure customer satisfaction

School District of Lee County
Information Technology Intern

Fort Myers, FL
May 2015 – August 2018

- Assisting the IT department in updating hardware systems in various schools
- Replacing out of date desktops with Chromebooks and new desktops
- Disassembly and repair of hardware including hard drives, OS systems, RAM replacement, and graphics cards