

Contact tel 03457 404 404
see reverse for call times
Text phone 03457 125 563
used by deaf or speech impaired customers
www.hsbc.co.uk

Your Statement

Mr C P Pilgrim
Alver Bank Eventide Home
West Road
London
SW4 7DL



Account Summary

Opening Balance	30,994.73
Payments In	5,120.92
Payments Out	3,647.02
Closing Balance	32,468.63
Arranged Overdraft Limit	1,760.00

International Bank Account Number

GB75HBUK40082261286579

Branch Identifier Code

HBUKGB4116K

23 December 2022 to 15 January 2023

Account Name

Mr Charles Peter Pilgrim

Sortcode

40-08-22

Account Number Sheet Number

61286579

91

Your HSBC Advance details

Date	Payment type and details	Paid out	Paid in	Balance
22 Dec 22	BALANCE BROUGHT FORWARD			30,994.73
23 Dec 22	CR UCL		539.69	
	VIS CASH 0070486564			
	BANGKOK BANK			
	SURATTHANI			
	THB 10,220.00			
	@41.7006 Visa Rate	245.08		
	DR Non-Sterling			
	Transaction Fee	6.73		
	DR CHARGE			
	NON-STERLING			
	CASH FEE	4.90		31,277.71
28 Dec 22	DD H3G	31.70		
	VIS INT'L 0088514743			
	ETIHAD AIRW 607214			
	ABU DHABI			
	THB 19,800.00			
	@41.5992 Visa Rate	475.97		
	DR Non-Sterling			
	Transaction Fee	13.08		
	VIS INT'L 0088514744			
	ETIHAD AIRW 607440			
	ABU DHABI			
	THB 6,865.00			
	@41.5984 Visa Rate	165.03		
	DR Non-Sterling			
	Transaction Fee	4.53		
	BALANCE CARRIED FORWARD			30,587.40

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Sortcode Account Number Sheet Number

40-08-22 61286579 92

Your HSBC Advance details

<i>Date</i>	<i>Payment type and details</i>	<i>Paid out</i>	<i>Paid in</i>	<i>Balance</i>
	BALANCE BROUGHT FORWARD			30,587.40
	VIS CASH 0088514745			
	BANGKOK BANK			
	SURATTHANI			
	THB 10,220.00			
	@41.5988 Visa Rate	245.68		
	DR Non-Sterling			
	Transaction Fee	6.75		
	DR CHARGE			
	NON-STERLING			
	CASH FEE	4.91		
	VIS CASH 0098539287			
	7-11 HAD HIN KLONG			
	SURATTHANI			
	THB 20,220.00			
	@41.5989 Visa Rate	486.07		
	DR Non-Sterling			
	Transaction Fee	13.36		
	DR CHARGE			
	NON-STERLING			
	CASH FEE	5.00		
03 Jan 23	SO GLOBAL 100 LTD			29,825.63
	ROOM 3 ALVER BANK	600.00		
	SO HELP TO SAVE			
	1400002751486	50.00		
	VIS CASH 0024714413			
	7-11 TARUA LAEM TH			
	SURATTHANI			
	THB 7,220.00			
	@41.3919 Visa Rate	174.43		
	DR Non-Sterling			
	Transaction Fee	4.79		
	DR CHARGE			
	NON-STERLING			
	CASH FEE	3.48		
	VIS CASH 0035262493			
	7-11 MAKRO KOH PHA			
	SURATTHANI			
	THB 5,220.00			
	@41.3924 Visa Rate	126.11		
	DR Non-Sterling			
	Transaction Fee	3.46		
	DR CHARGE			
	NON-STERLING			
	CASH FEE	2.52		
	BALANCE CARRIED FORWARD			28,860.84

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40-08-22 61286579 93

Your HSBC Advance details

Date	Payment type and details	Paid out	Paid in	Balance
	BALANCE BROUGHT FORWARD			28,860.84
	VIS INT'L 0029449503 kiwi.com 322826735 Brno, Star* L	98.24		28,762.60
04 Jan 23	VIS INT'L 0041490412 AAAI 6503283123 USD 320.00 @ 1.2007 Visa Rate	266.49		
	DR Non-Sterling Transaction Fee	7.32		28,488.79
05 Jan 23	SO MR C P PILGRIM PAY	50.00		
	VIS WWW.EMTHOMSONYOGA. LONDON	12.48		
	VIS INT'L 0047760437 Hotel at Booking.c Amsterdam THB 1,077.30 @ 40.4543 Visa Rate	26.63		
	DR Non-Sterling Transaction Fee	0.73		28,398.95
09 Jan 23	DD HLAM REGULAR SAVIN	100.00		
	ATM CASH NOTEMAC JAN09 SAIRAM TK NE@ 14:32	80.00		
))) COFFEE WAKE CUP LONDON SW4	16.80		
))) EMBAS EXPRESS LONDON	1.39		
))) LIDL GB LONDON LONDON	19.99		
))) TFL TRAVEL CH TFL.GOV.UK/CP	5.50		
))) LIDL GB LONDON LONDON	11.64		
))) PRET A MANGER LONDON	3.99		
	VIS INDEXMED BRISTOL	63.90		
	VIS Amazon.co.uk*1H7FY AMAZON.CO.UK	4.00		
	VIS AMZNMktplace amazon.co.uk	2.99		
	VIS Amazon.co.uk*1H9AF AMAZON.CO.UK	26.68		
	BALANCE CARRIED FORWARD			28,062.07

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40-08-22 61286579 94

Your HSBC Advance details

Date	Payment type and details	Paid out	Paid in	Balance
	BALANCE BROUGHT FORWARD			28,062.07
	VIS AMZNMktplace			
	amazon.co.uk	14.10		28,047.97
10 Jan 23	CR C PILGRIMTFC		575.00	
))) COFFEE WAKE CUP			
	LONDON SW4	15.80		
))) EMBAS EXPRESS			
	LONDON	1.39		
))) RITTOS			
	LONDON SW4	17.96		
))) SAINSBURYS S/MKTS			
	CLAPHAM HIGH	1.60		
))) PORTOBELLO PUB COM			
	SW4 7BZ	4.00		
	VIS INT'L 0079456815			
	HEROKU DEC-7687060			
	HEROKU.COM			
	USD 1.41 @ 1.2051			
	Visa Rate	1.17		
	DR Non-Sterling			
	Transaction Fee	0.03		28,581.02
11 Jan 23))) LIDL GB LONDON			
	LONDON	0.90		
))) SAINSBURYS S/MKTS			
	CLAPHAM HIGH	4.50		
))) TFL TRAVEL CH			
	TFL.GOV.UK/CP	7.70		28,567.92
12 Jan 23))) ZETTLE_*DAMASCUS F			
	LONDON	7.94		
))) LIDL GB LONDON			
	LONDON	11.20		
))) LIDL GB LONDON			
	LONDON	4.49		
))) TFL TRAVEL CH			
	TFL.GOV.UK/CP	6.40		
))) THE COACH AND HORS			
	LONDON	4.00		28,533.89
13 Jan 23	CR ADVICE CONFIRMS			
	RBS13013HA18YZI8			
	INSTITUTE FOR HUMA			
	0000001.24805538		4,006.23	
	DR 013588220			
	RBS13013HA18YZI8	5.00		
))) PRET A MANGER			
	355	3.64		
	BALANCE CARRIED FORWARD			32,531.48

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Your HSBC Advance details

Date	Payment type and details	Paid out	Paid in	Balance
	BALANCE BROUGHT FORWARD			32,531.48
)))	ZETTLE_*CASA JARDI			
	LONDON	9.85		
)))	BIRKBECK COLLEGE P			
	LONDON WC1E	4.50		
)))	SumUp *The Urban			
	London	8.50		
)))	EN ROOT			
	LONDON SW4	20.25		
)))	TFL TRAVEL CH			
	TFL.GOV.UK/CP	5.80		
)))	MARQUIS CORNWALL			
	LONDON WC1	13.65		
)))	LEISURE INNOVATION			
	HORNCHURCH	0.30		32,468.63
15 Jan 23	BALANCE CARRIED FORWARD			32,468.63

Information about the Financial Services Compensation Scheme

Your deposit is eligible for protection under the Financial Services Compensation Scheme (FSCS). For further information about the compensation provided by the FSCS, refer to the FSCS website at www.FSCS.org.uk, call into your nearest branch or call your telephone banking service. Further details can be found on the FSCS Information Sheet and Exclusions List which is available on our website (www.hsbc.co.uk).

Credit Interest Rates	balance	AER variable	Arranged Overdraft Interest Rates	balance	EAR variable
Credit interest		0.00%	upto	25	0.00%
			over	25	39.90%

Commercial Banking Customers

Interest and Charges

[Your] Business Banking Terms and Conditions cover how and when we can charge our interest rates and charges.

Details of Debit interest together with details of the interest rate we pay and charge in full [for all accounts] are available in [our] Business Price List. All [our] business current accounts are non-interest bearing when in credit unless we individually agree a rate with you.

Overdrafts:

Arranged overdraft: Where you ask us for an overdraft before making any transactions that takes your account overdrawn, or over your current arranged overdraft limit. Interest rates are individually agreed, for a period of 12 months, and are linked to the Bank of England base rate. For details of our fees and charges, please refer to our Business Price List – see Additional Information below.

Unarranged overdraft: When you make a payment that takes your account overdrawn if you don't have an arranged overdraft limit, or takes your account over your arranged overdraft limit. When you don't have an arranged overdraft limit, we will charge our Business Standard Debit Interest Rate on any balances. When you have an existing arranged overdraft limit and go over this limit, we will charge interest at the rate we have agreed with you on the balance of your arranged overdraft limit and will charge Standard Debit Interest Rate on any balance over your arranged overdraft facility. In either of these circumstances, unarranged overdraft charges will be applied on each working day that your account is overdrawn (if you don't have an arranged overdraft) or you go over your arranged overdraft limit (if you have an arranged overdraft). For details of our fees and charges, please see our Business Price List and for information on our Interest Rates – see Additional Information below.

Your debit card

For debit card charges and how foreign currency transactions are converted to sterling please refer to the Business Price List.

Additional Information

A copy of [our] Business Price List and the Business Banking Terms and Conditions can be found on our website

www.business.hsbc.uk/en-gb/gb/generic/legal-information.

Information on our Interest Rates can be found on our website

www.business.hsbc.uk/en-gb/interest-rates/interest-rates-finance-borrowing.

This information is also available in our branches, by calling **03457 60 60 60** (lines are open GMT 8am to 10pm, Monday to Sunday) or by textphone **0345 12 55 63**. [Details of the interest rate we pay and charge are also separately available through these channels.]

To help us continuously improve our service and in the interests of security, we may monitor and/or record your telephone calls with us.

Personal Banking Customers

Interest

Credit Interest is calculated daily on the cleared credit balance and is paid monthly if applicable (this is not paid on all accounts, e.g. Basic Bank Account, Bank Account and HSBC Advance). For personal current accounts, overdraft interest is charged on the whole overdraft balance above any interest free amount. Debit interest is calculated daily on the cleared debit balance of your account, it accrues during your charging cycle (usually monthly) and is deducted from your account following the end of your charging cycle.

Overdrafts

Arranged overdraft: Where you ask us for an overdraft before making any transactions that takes your account overdrawn, or over your current arranged overdraft limit.

Unarranged overdraft: When you make a payment that takes your account overdrawn if you don't have an arranged overdraft, or takes your account over your arranged overdraft limit.

Effective from 14 March 2020

Monthly cap on unarranged overdraft charges

1. Each current account will set a monthly maximum charge for:

- (a) going overdrawn when you have not arranged an overdraft; or
- (b) going over/past your arranged overdraft limit (if you have one).

2. This cap covers any:

- (a) interest and fees for going over/past your arranged overdraft limit;
- (b) fees for each payment your bank allows despite lack of funds; and
- (c) fees for each payment your bank refuses due to lack of funds.

The monthly cap on unarranged overdraft charges for the HSBC Advance Bank Account, HSBC Bank Account, HSBC Current Account, Home Management Account and HSBC Graduate Bank Account is £20.

The monthly cap on unarranged overdraft charges is not applicable to Bank Account Pay Monthly, Basic Bank Account, Student Bank Account, Amanah Bank Account and MyAccount as these accounts do not incur unarranged overdraft charges.

Unarranged overdraft charges incurred before 14 March 2020 may debit your account after this date (we'll still give advance notice). Charges incurred before 14 March 2020 won't count towards the new £20 cap as they'll relate to the previous month's charging period.

Your debit card

When you use your card outside the UK, your statement will show where the transaction took place, the amount spent in foreign currency and the amount converted into sterling. We also monitor transactions to protect you against your card being used fraudulently. Unless you agree that the currency conversion is done at the point of sale or withdrawal and agree the rate at that time, for example with the shopkeeper or on the self-service machine screen, the exchange rate that applies to any foreign currency debit card payments (including cash withdrawals) is the VISA Payment Scheme Exchange Rate applying on the day the conversion is made. For foreign currency transactions we will charge a fee of 2.75% of the amount of the transaction. This fee will be shown as a separate line on your statement as a 'Foreign Currency Transaction Fee'. Details of the current VISA Payment Scheme Exchange Rates can be obtained from the card support section of hsbc.co.uk or by calling us on the usual numbers. We will deduct the payment from your account once we receive details of the payment from the card scheme, at the latest, the next working day. For cash machine withdrawals in a currency other than sterling we will charge a Non Sterling Cash Fee of 2% (minimum £1.75, maximum £5). This fee applies to all cash machines outside the UK, and to cash machines in the UK, if we convert the withdrawal to Sterling for you. HSBC Advance customers are exempt from this fee. Some cash machine operators may apply a direct charge for withdrawals from their cash machines and this will be advised on screen at the time of withdrawal.

Commercial and Personal Banking Customers

Lost and Stolen Cards

If any of your cards are lost or stolen please call **0800 032 7075** or if you are calling from outside the UK, please call us on **+44 1442 422 929**. Lines are open 24 hours.

Dispute Resolution

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

Disabled Customers

We offer a number of services such as statements in Braille or large print. Please contact us by calling **03457 60 60 60** (lines are open GMT 8am to 10pm, Monday to Sunday) or textphone **0345 12 55 63** to let us know how we can serve you better.