

C142519: EXM - Mobile RDC Auto Credit Exceptions

Type	Priority	Estimate	References
Regression	Medium	None	None
Automation Type	Test Case Status		
None	In Progress		

Retail/Business

Retail

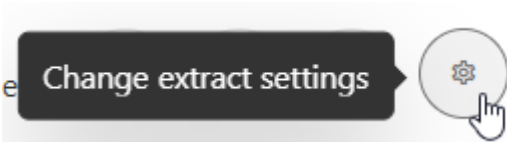
Description

The Mobile RDC Auto Credit Exception report displays error conditions that have occurred with the Auto Credit Accounts feature for Mobile Remote Deposit Capture (RDC). Errors with this feature can result in the end user completing a successful Mobile RDC deposit, but their account is not credited properly. This report is intended to be reviewed on a daily basis so that errors from the previous day can be resolved quickly.

Preconditions

User has attempted a remote deposit capture.

Steps

Step	Expected Result
1 SELECT @LastName = COALESCE(@LastName, "), @FirstName = COALESCE(@FirstName, "), @StsID = COALESCE(@StsID, "), @ConsumerNumber = COALESCE(@ConsumerNumber, ");	this info is FI specific
2 login to Admin and run Data Extracts Mobile RDC Auto Credit Exceptions 1.0.0	extract will load
3 click on Change Extract Settings icon	configuration settings are displayed
	
4 update the file format click on Save and Close	configuration is saved

Mobile RDC Auto Credit Exceptions Settings

File Format:

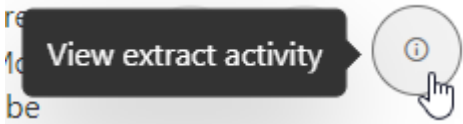
CSV

File Prefix:

Save and Close

Close

5 click on View Extract Activity icon



activity history is displayed

Mobile RDC Auto Credit Exceptions Activity

12/13/21 16:23 PM - Updated [Version 1.0.0 configuration updated] by Chris Alderson from 10.27.6.139

12/13/21 16:22 PM - Downloaded FirstTechFederalCreditUnion_MobileRDCAutoCreditExceptions_2 through local browser by Chris Alderson from 10.27.6.139

12/13/21 16:22 PM - Queued for delivery by Service Account

12/13/21 16:13 PM - Downloaded FirstTechFederalCreditUnion_MobileRDCAutoCreditExceptions_2 through local browser by Chris Alderson from 10.27.6.139

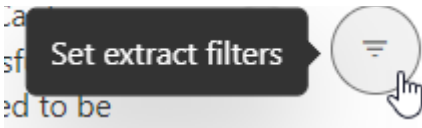
12/13/21 16:13 PM - Queued for delivery by Service Account

12/13/21 13:49 PM - Downloaded FirstTechFederalCreditUnion_MobileRDCAutoCreditExceptions_2 through local browser by Chris Alderson from 10.27.6.139

Close

6 click on Set Extract Filters icon

filters are displayed



- 7
- set the start date

set the end date

optional

enter last name

enter first name

enter login username

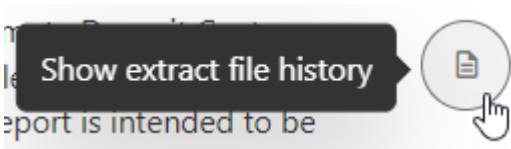
enter consumer number

click on Run Now

file is queued and processed

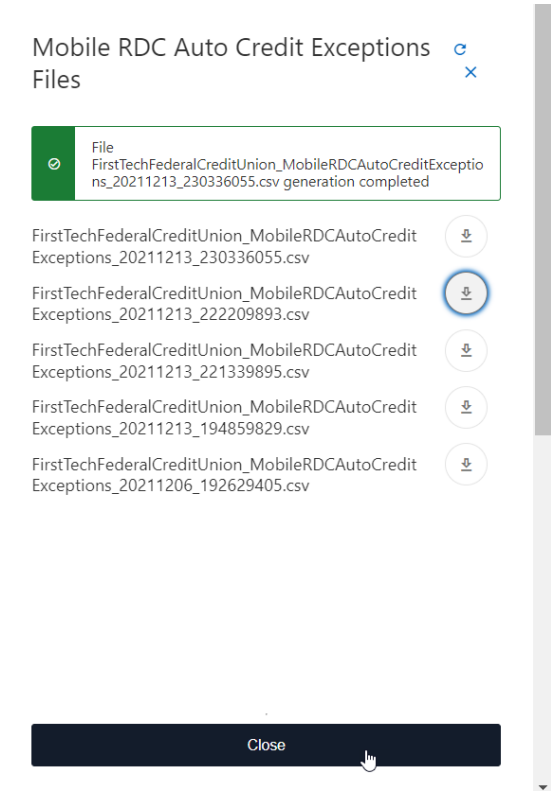


- 8
- click on Show Extract File History icon



the file can be downloaded

document list is displayed



- 9
- view extract details

click on the down arrow then View Details

column definitions are displayed

Mobile RDC Auto Credit Exceptions

1.0.0 Details

11/19/21 15:14 PM - Initial release

- 1 | **date_time** | datetime | Date and time of the RDC transaction
- 2 | **last_name** | nvarchar(50) | End user's last name
- 3 | **first_name** | nvarchar(50) | End user's first name
- 4 | **login_username** | varchar(50) | End user's login username
- 5 | **consumer_number** | varchar(50) | Identification number from the core that is associated with the end user
- 6 | **deposit_account_number** | nvarchar(100) | Account number the funds are deposited into
- 7 | **deposit_amount** | money | Amount of the deposit

Close