C105795: User Management Report - MFA Preferences

TypePriorityEstimateReferencesRegressionMediumNoneDEV-119392Automation TypeTest Case StatusNoneIn Progress

Retail/Business

Retail, Business

Description

Verification of the MFA Preferences Report in SSRS.

Preconditions

users set MFA preferences in UI

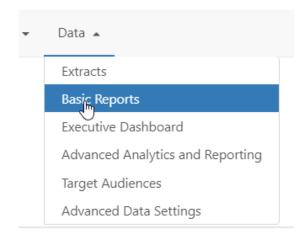
Steps

Step

login to Admin and click on Data | Basic Reports

Expected Result

SSRS reports sections



expand User Management and click on Go for MFA Preferences



report filters will be displayed



3 click on View Report

the unfiltered report will be displayed





Confirm the following information is provided in this table:

report version 6.0.0 will be displayed

FirstName

LastName

Consumer Number

Login Username

Package

MFA TOTP

MFA Email Code

MSF Code via SMS

MFA Tokens

MFA Code via Voice Call

Preferred Authentication Method



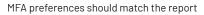
login to the UI or view as user from Admin

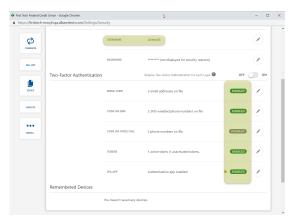
compare report to MFA preferences under Settings in UI validate authentication methods:

- email
- sms
- voice call
- tokens
- totp



validate the preferred method





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update each authentication method in the UI to enable / disable rerun the report and validate the status matches what is displayed in the UI $\,$

updated MFA preferences will be reflected on the report