Chatbot Design Features to Increase Productivity

Please note: This supplementary list of references represents the basis on which we derived design features throughout the paper. The consecutive numbering in this document does not correspond to that in the references section of the Research in Progress paper. Within the reviews, we were suggested another publication that could be assessed as relevant to productivity-related chatbot design features. Therefore, we have included this paper within this list (*cf. publication number 73*).

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