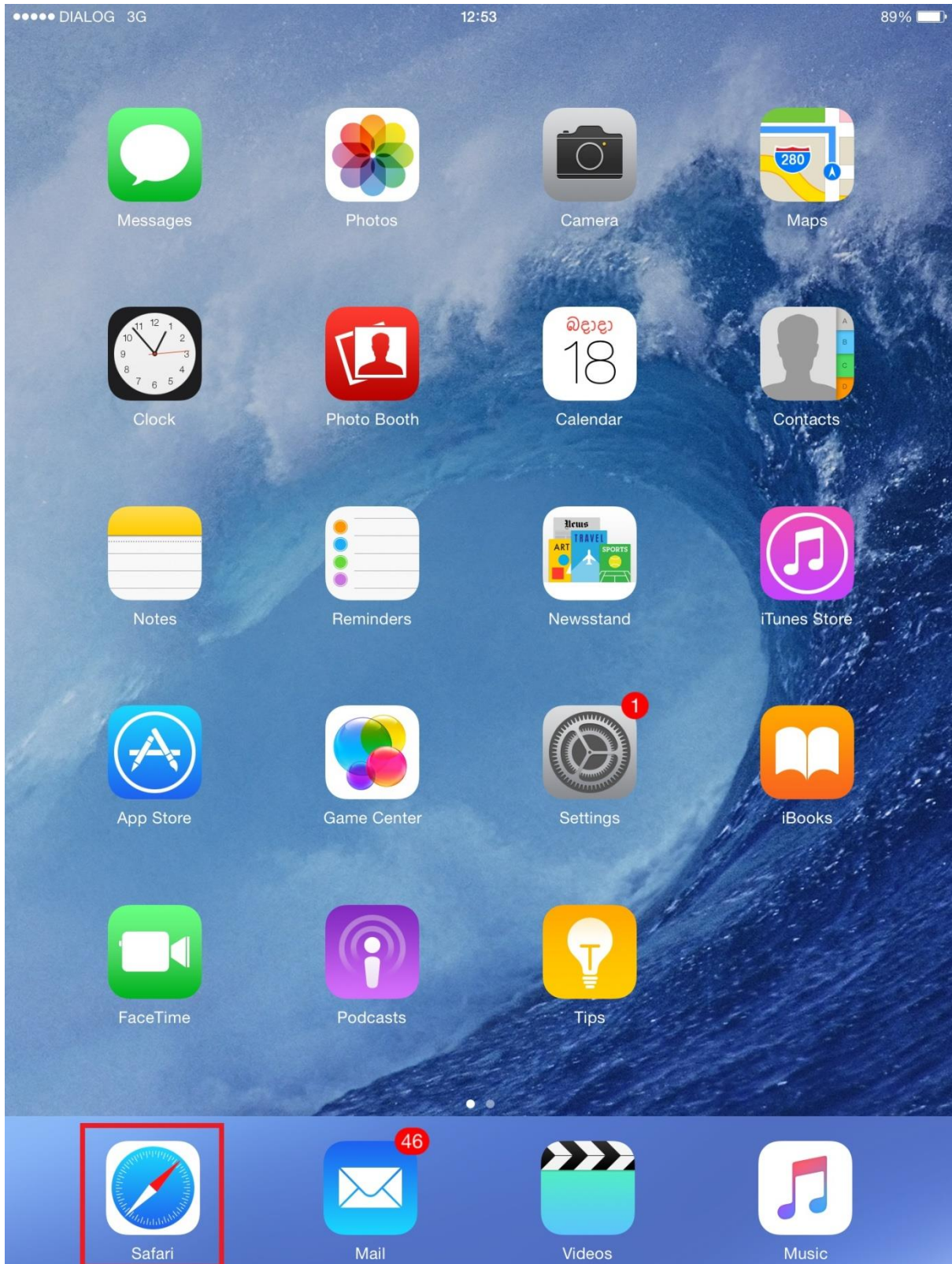


Traveler Installation Guide (v 2.1)

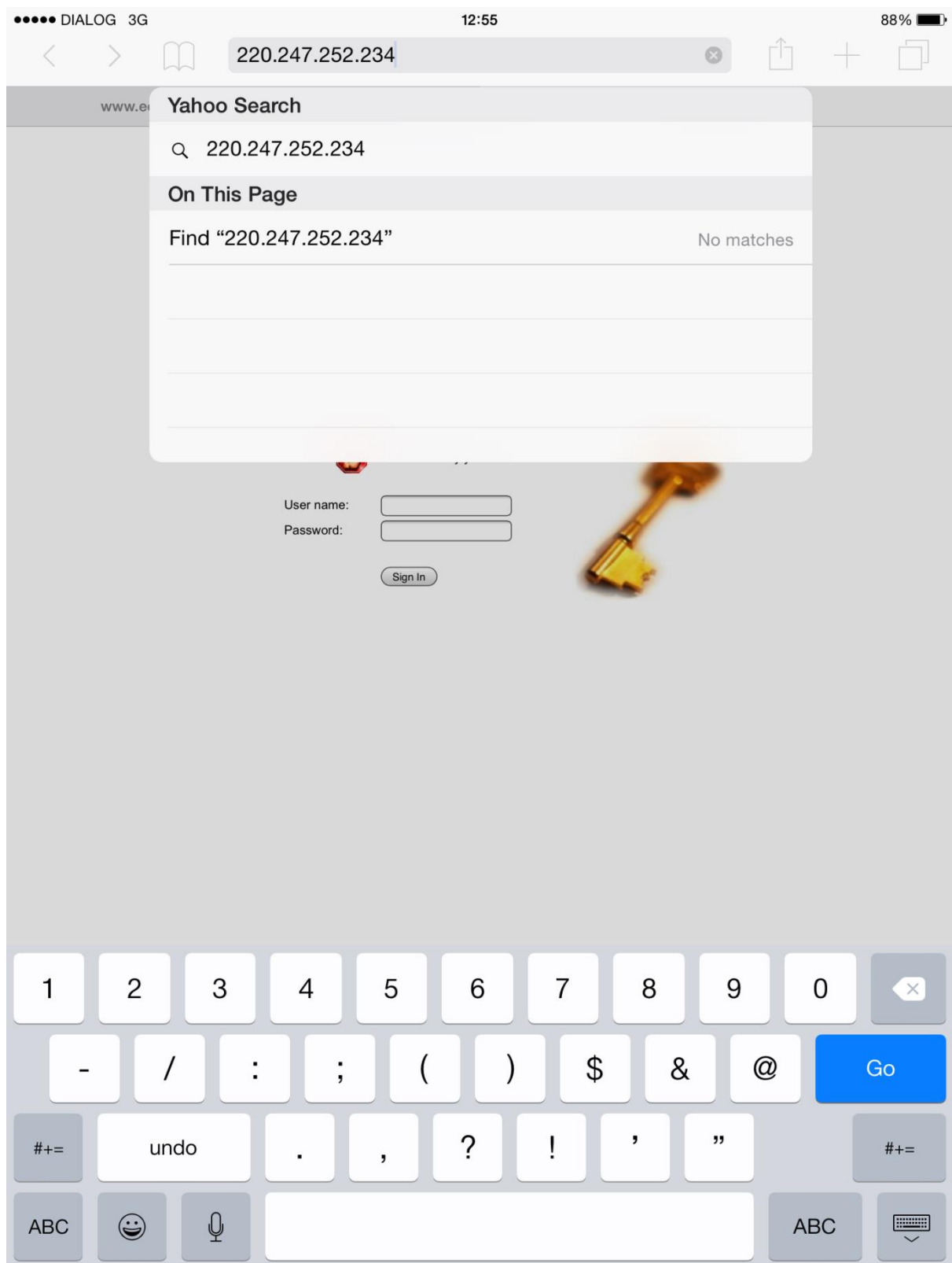
Step 01

Open the Safari web browser.



Step 02

Enter the address 220.247.252.234 in the address field and press “Go”. Then the following screen will appear.



Step 03

Enter your BOC e-mail address and the password in the “User Name” and “Password” field respectively. Press “Log In”.

The screenshot shows a mobile device screen with a web browser interface. The status bar at the top displays "DIALOG 3G", the time "12:56", and battery level "88%". The browser's address bar shows the IP address "220.247.252.234". Below the address bar, there is a "Login" button. A modal dialog box titled "Authentication Required" is centered on the screen, displaying the IP address "220.247.252.234". The dialog contains two input fields: "User" with the text "abcde@boc.lk" and "Pass" with masked characters. At the bottom of the dialog are "Cancel" and "Log In" buttons. A virtual keyboard is visible at the bottom of the screen.

Authentication Required
220.247.252.234

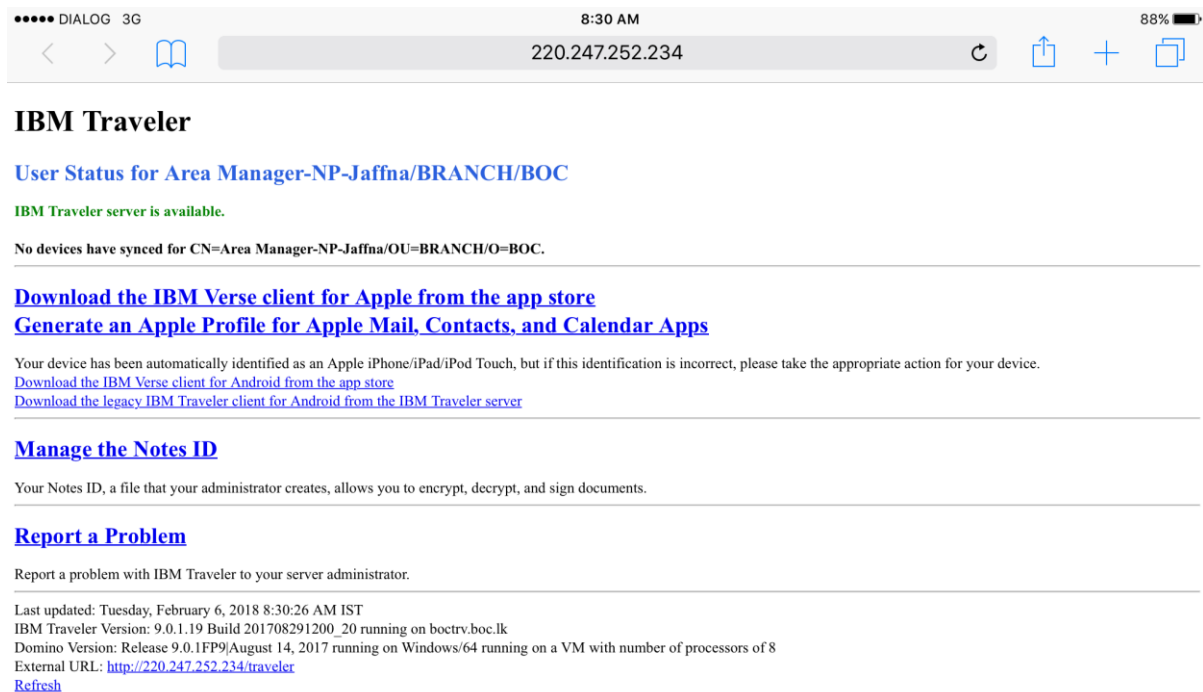
User
Pass

abcde@boc.lk
.....

Cancel Log In


Step 04

If there are no errors, following screen will appear.



The screenshot shows a mobile browser interface with a status bar at the top displaying 'DIALOG 3G', '8:30 AM', and '88%' battery. The address bar shows '220.247.252.234'. The page title is 'IBM Traveler'. The main content area displays 'User Status for Area Manager-NP-Jaffna/BRANCH/BOC' and a green message: 'IBM Traveler server is available.' Below this, it states 'No devices have synced for CN=Area Manager-NP-Jaffna/OU=BRANCH/O=BOC.' There are two links: 'Download the IBM Verse client for Apple from the app store' and 'Generate an Apple Profile for Apple Mail, Contacts, and Calendar Apps'. A message follows: 'Your device has been automatically identified as an Apple iPhone/iPad/iPod Touch, but if this identification is incorrect, please take the appropriate action for your device.' Below this are two more links: 'Download the IBM Verse client for Android from the app store' and 'Download the legacy IBM Traveler client for Android from the IBM Traveler server'. There is a section titled 'Manage the Notes ID' with a description: 'Your Notes ID, a file that your administrator creates, allows you to encrypt, decrypt, and sign documents.' Another section titled 'Report a Problem' has a description: 'Report a problem with IBM Traveler to your server administrator.' At the bottom, there is a footer with system information: 'Last updated: Tuesday, February 6, 2018 8:30:26 AM IST', 'IBM Traveler Version: 9.0.1.19 Build 201708291200_20 running on boctrv.boc.lk', 'Domino Version: Release 9.0.1FP9/August 14, 2017 running on Windows/64 running on a VM with number of processors of 8', 'External URL: http://220.247.252.234/traveler', and a 'Refresh' link.

Otherwise, an error screen will appear as follows.



The screenshot shows a mobile browser interface with a status bar at the top displaying 'SRI DIALOG 3G', '9:55', and '15%' battery. The address bar shows '220.247.252.234/servlet/traveler'. The page title is 'IBM Lotus Notes Traveler - Lotus Notes Traveler User Home Page'. The main content area displays the 'Lotus Traveler' logo and the 'IBM' logo. Below this, there is a section titled 'User Status (ha/HO/BOC)'. A red error message is displayed: 'Database mail/in .nsf exceeds its size quota. Reduce the size of the database.' Below this, it states 'No devices have synchronized for CN=P.H.U. Imalsha/OU=HO/O=BOC.' At the bottom, there is a footer with system information: 'Last updated: Thursday, February 20, 2014 9:55:03 AM GMT+05:30', 'Lotus Notes Traveler Version: 8.5.2.3 Build 201106272254 (220.247.252.234)', and a 'Refresh' link.

Please contact the administrator with the error message.

Step 05

Select “Configure your App iPhone/iPod Touch/iPad”.

IBM Traveler

User Status for Area Manager-NP-Jaffna/BRANCH/BOC

IBM Traveler server is available.

No devices have synced for CN=Area Manager-NP-Jaffna/OU=BRANCH/O=BOC.

[Download the IBM Verse client for Apple from the app store](#)

[Generate an Apple Profile for Apple Mail, Contacts, and Calendar Apps](#)

Your device has been automatically identified as an Apple iPhone/iPad/iPod Touch, but if this identification is incorrect, please take the appropriate action for your device.

[Download the IBM Verse client for Android from the app store](#)

[Download the legacy IBM Traveler client for Android from the IBM Traveler server](#)

[Manage the Notes ID](#)

Your Notes ID, a file that your administrator creates, allows you to encrypt, decrypt, and sign documents.

[Report a Problem](#)

Report a problem with IBM Traveler to your server administrator.

Last updated: Tuesday, February 6, 2018 8:30:26 AM IST
IBM Traveler Version: 9.0.1.19 Build 201708291200_20 running on boctrv.boc.lk
Domino Version: Release 9.0.1FP9/August 14, 2017 running on Windows/64 running on a VM with number of processors of 8
External URL: <http://220.247.252.234/traveler>
[Refresh](#)

Then the following screen will appear.

IBM Traveler

Generate an Apple Profile for Apple Mail, Contacts, and Calendar Apps for Area Manager-NP-Jaffna/BRANCH/BOC

Logon Name

Mail Address

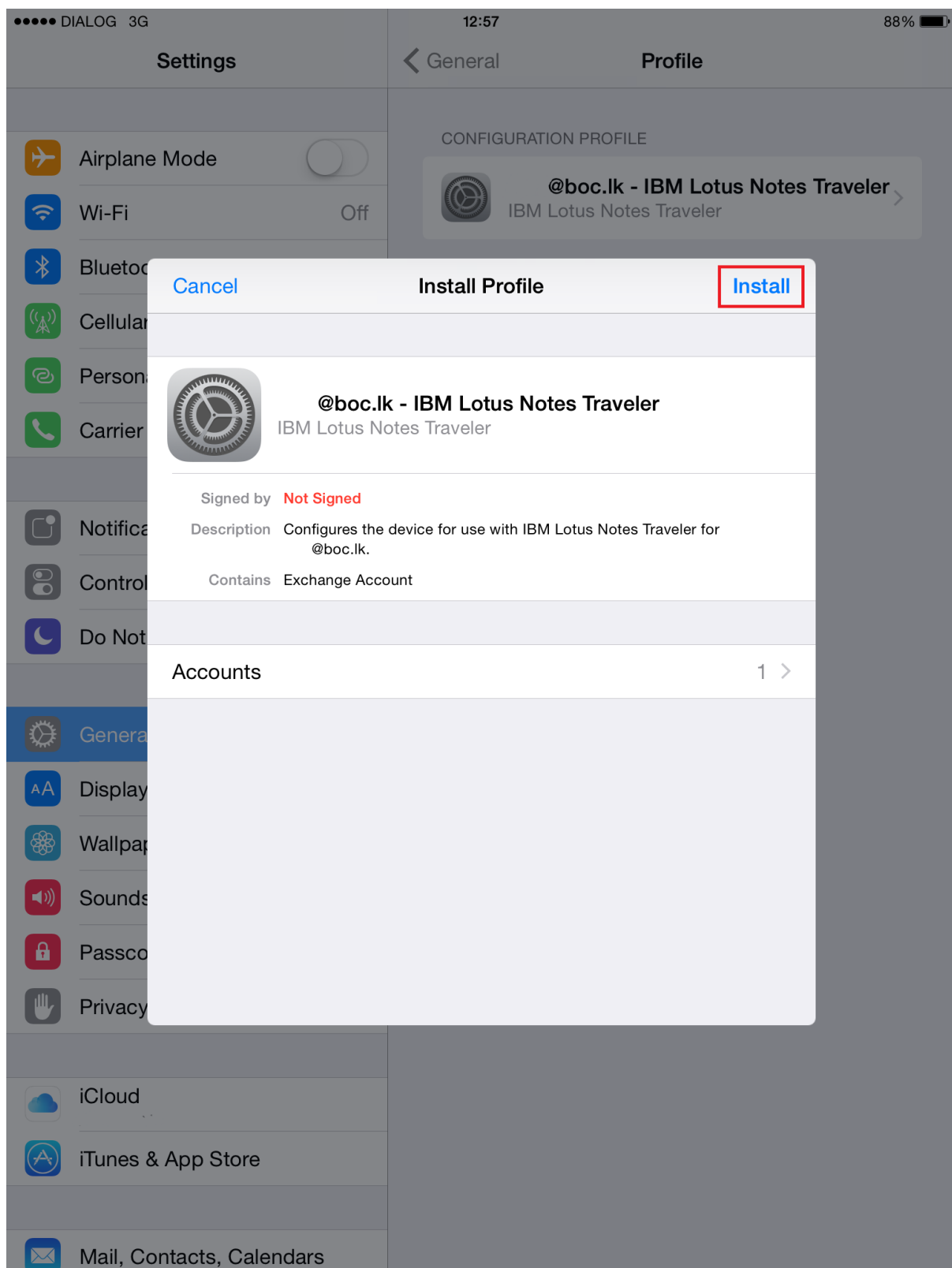
[Generate](#)

Last updated: Tuesday, February 6, 2018 8:30:44 AM IST
IBM Traveler Version: 9.0.1.19 Build 201708291200_20 running on boctrv.boc.lk
Domino Version: Release 9.0.1FP9/August 14, 2017 running on Windows/64 running on a VM with number of processors of 8
External URL: <http://220.247.252.234/traveler>
[Refresh](#)
[IBM Traveler User Home Page](#)

Press “Generate” button.

Step 06

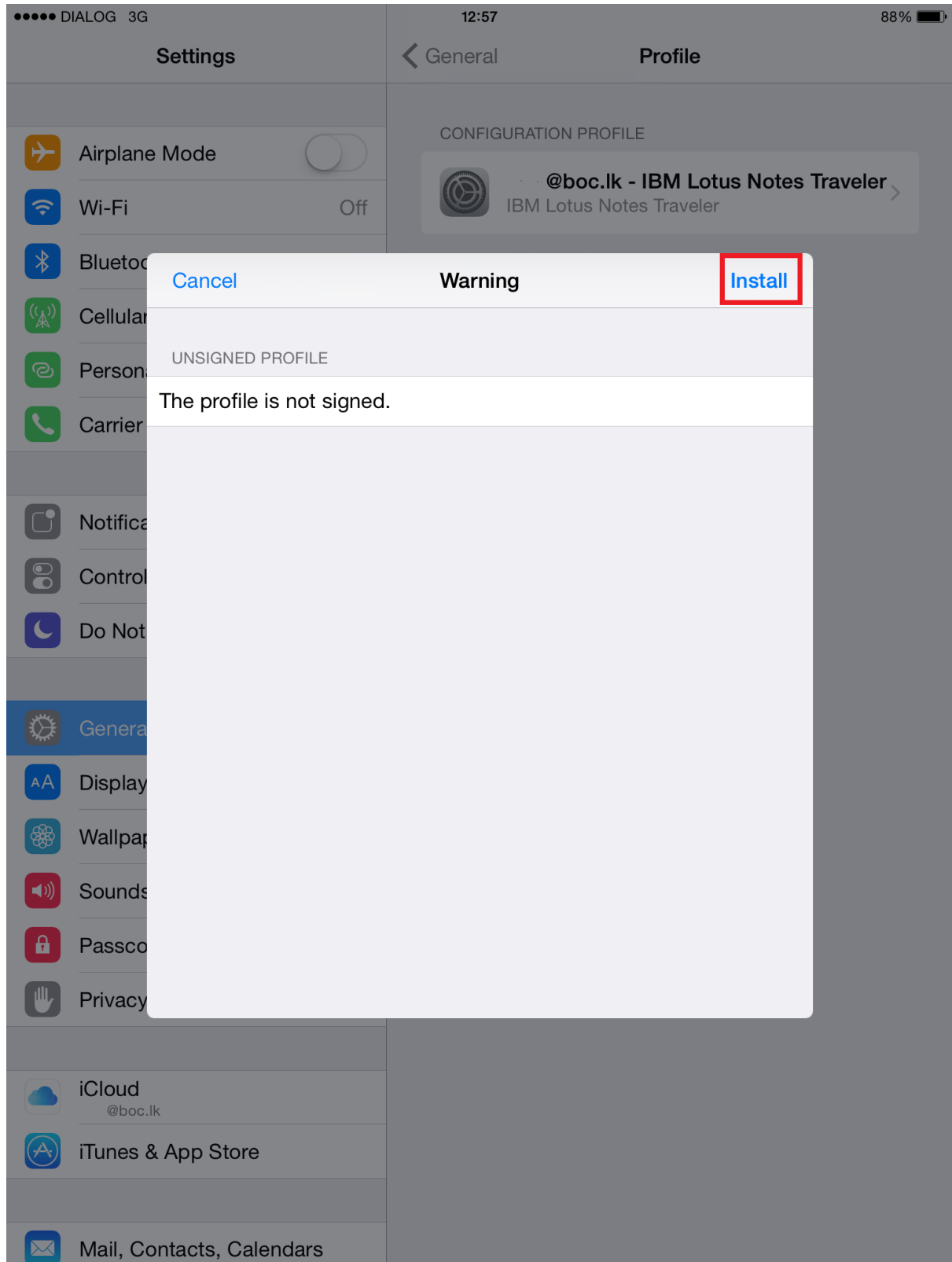
Then the following screen will appear.



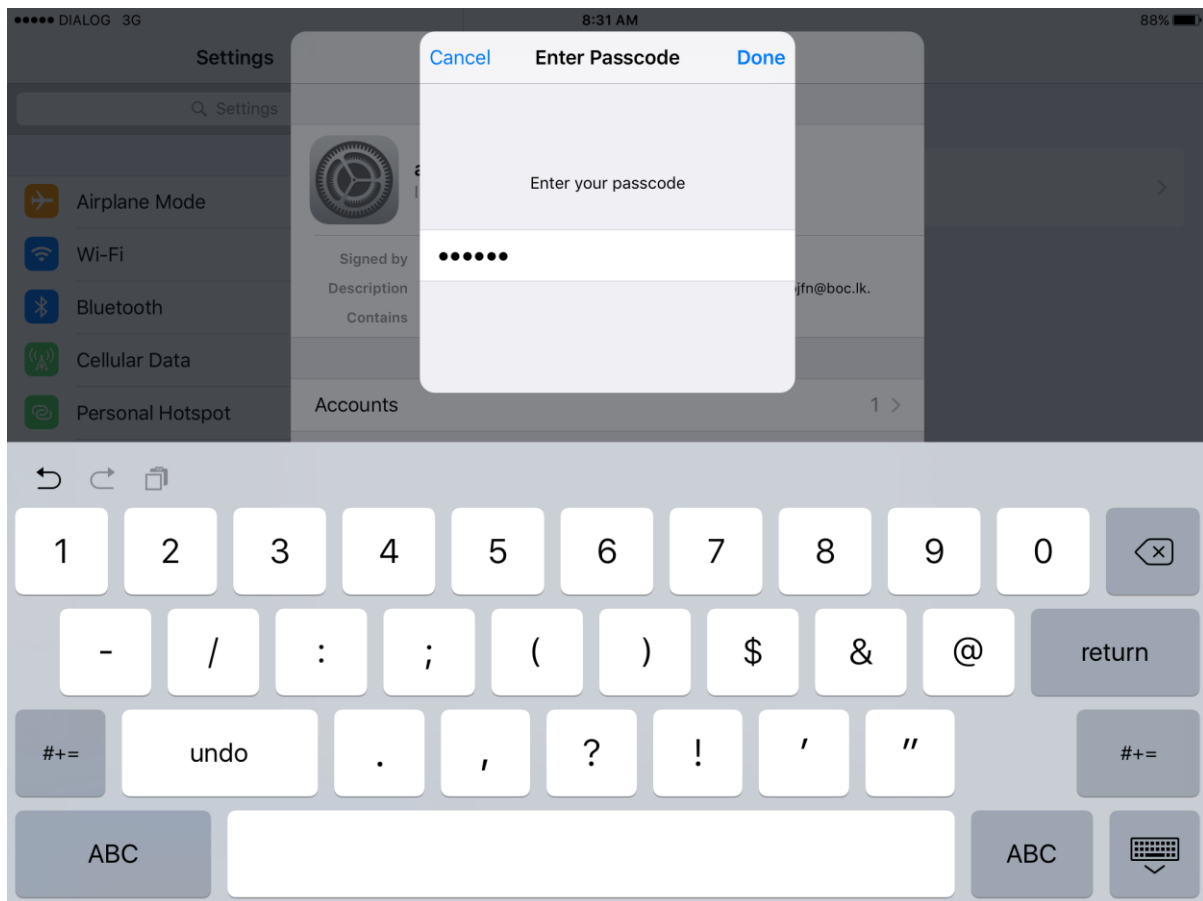
Press **"Install"** button to proceed.

Step 07

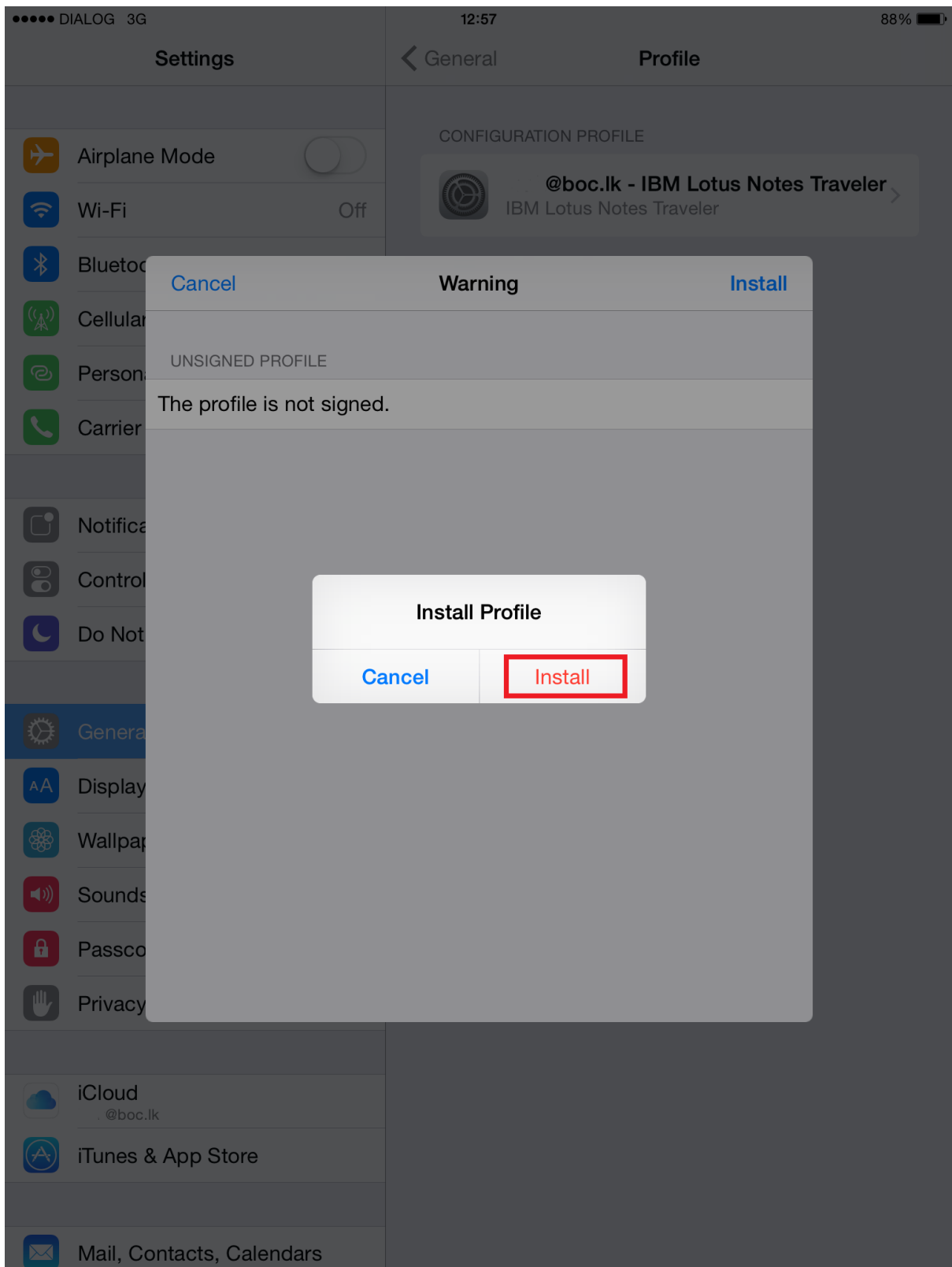
Then following message will appear. Press “**Install**” to proceed.



It will prompt passcode for ipad/iphone. Please enter your passcode which you using to unlock your iphone/ipad.

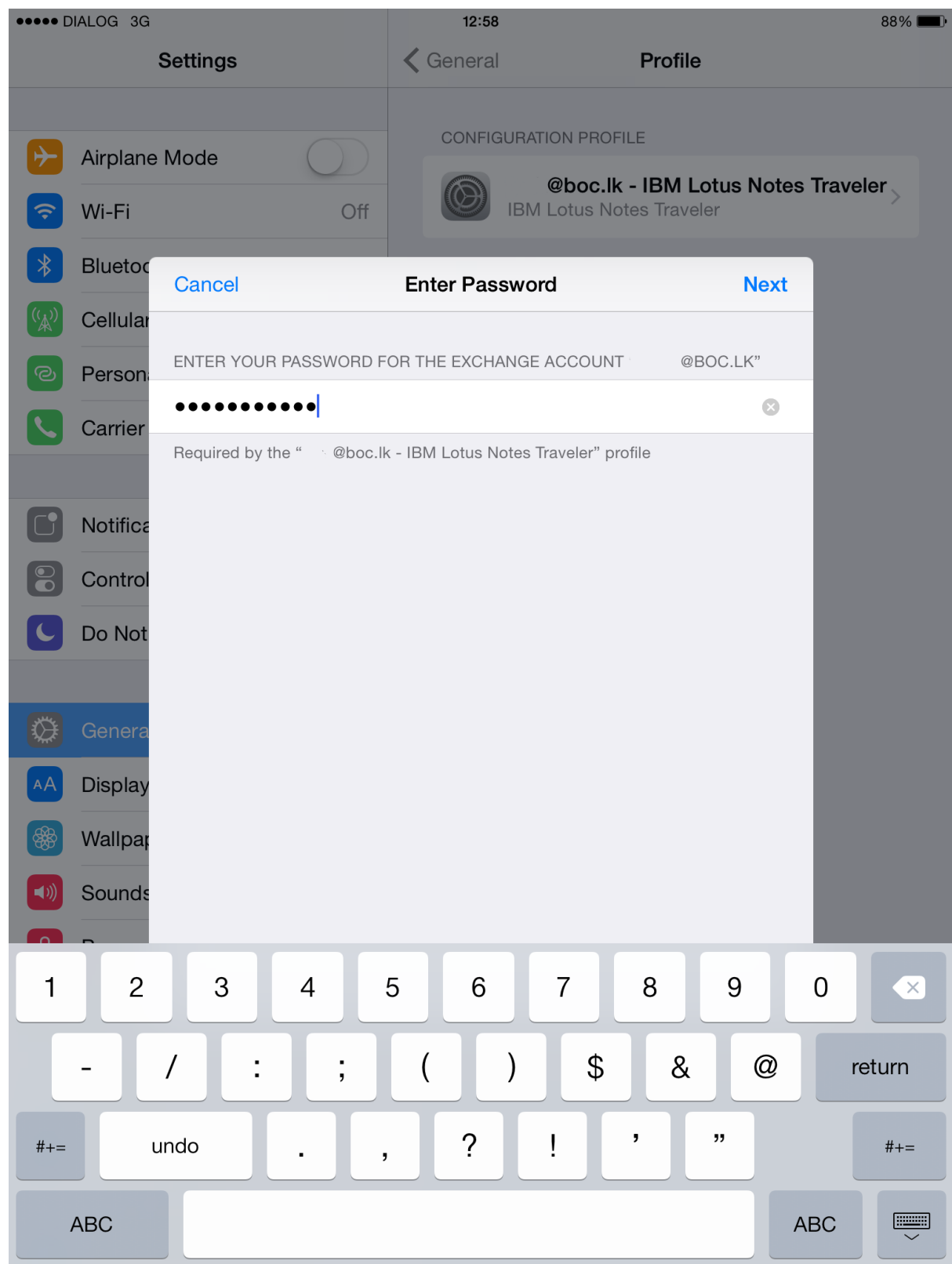


Then press “Install” again from below screen.



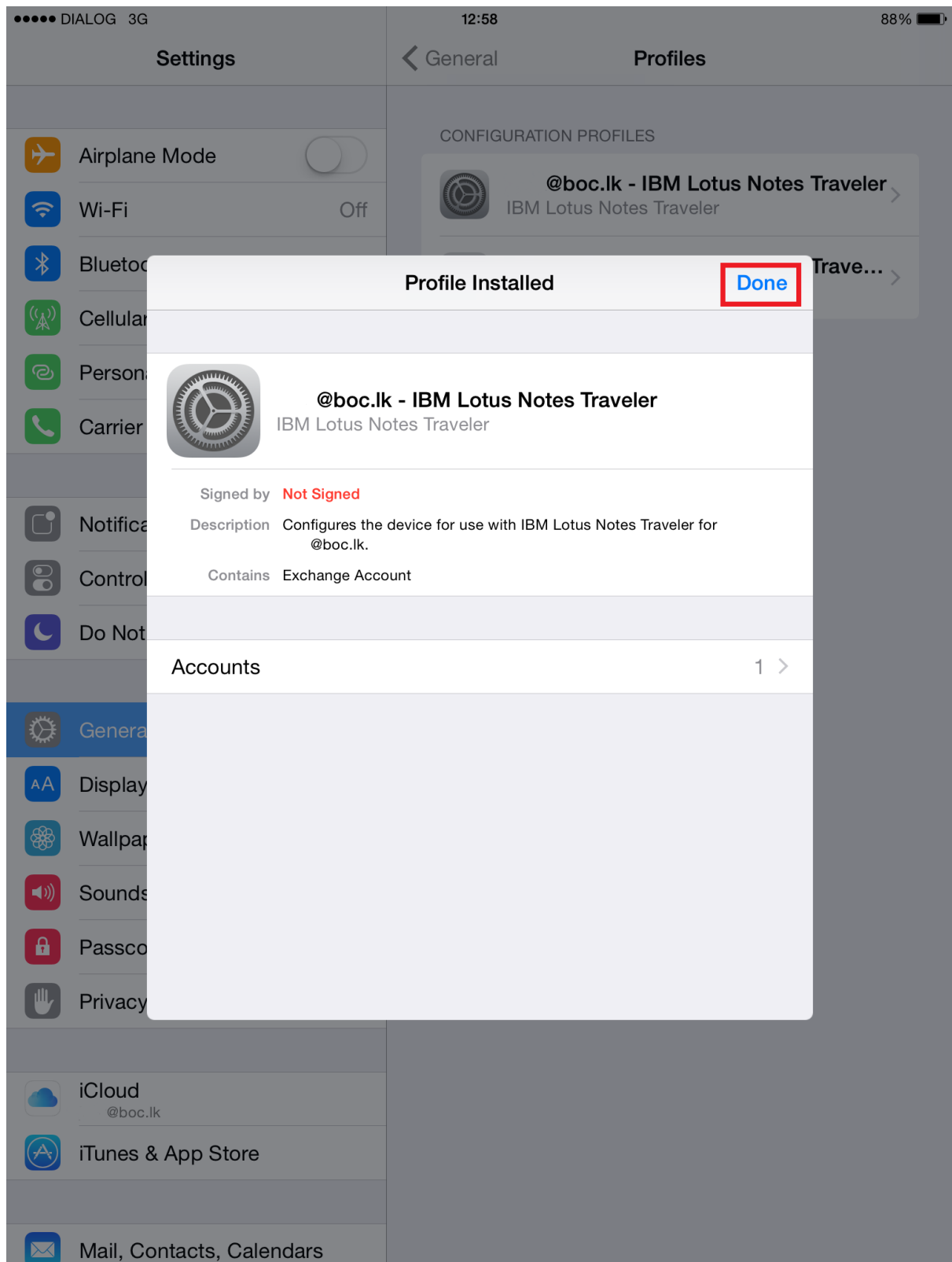
Step 08

Enter BOC e-mail password & press “Next” in the screen shown below.



Step 09

If there are no errors, following screen will appear. Press **“Done”** to continue.



Step 10

To view the emails, go to main screen and select the E-Mail icon as shown below.

