

BOC - HelpDesk Ticket System

ID	INCEDENT CATEGORY	ISSUE	PRIORITY	STATUS	CREATED ON	Action
1	Software	Printer Not Working	Medium	Open	2024-03-02 10:06	
3	Software	T4S Install	Medium	Approval	2024-03-03 10:33	
4	Software	Printer Not Working	High	Closed	2024-03-03 10:35	
5	Software	Other	Medium	Open	2024-03-03 11:56	
6	Software	Other	Medium	Open	2024-03-03 11:58	
9	Software	Other	Severe	Open	2024-03-03 12:01	
10	Software	Other	Low	Open	2024-03-04 02:11	
11	Software	Printer Not Working	Medium	Closed	2024-03-02 10:06	
12	Software	Other	Medium	Working	2024-03-03 11:58	
13	Software	Printer Not Working	Medium	Working	2024-03-02 10:06	
14	Software	Printer Not Working	High	Approval	2024-03-03 10:35	
15	Software	Other	Medium	Approved	2024-03-03 11:56	
16	Software	Printer Not Working	High	Approved	2024-03-03 10:35	
17	Software	Printer Not Working	High	Closed	2024-03-03 10:35	
18	Software	Printer Not Working	High	Closed	2024-03-03 10:35	