

SYED ARSALAN ALI

S/O SYED ASIF ALI

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Objective

Seeking for challenging position in your organization, providing a highly motivated, progressive, friendly environment which allows the pursuit of career advancement and expand my knowledge and skills gain some experience and offer my career growth

Academic Education

Degree	Institution	Year
Bachelors In computer science (B.S.CS)	University Of Karachi (UBIT)	2007-2010
High School Certificate (pre-engineering)	INTER BOARD (GOVT. SCIENCE COLLEGE NAZIMABAD FOR MEN)	2004-2006
Secondary School Certificate (science)	KARACHI BOARD (H.N PUBLIC SECONDARY SCHOOL)	2002-2004

Certifications

- CISCO Certified Network Associate(**CCNA 640-802**) with CISCO ID **CSCO12103754**
- Juniper Networks Certified Associate JNCIA-ER (Associate, Enterprise Routing)
- Juniper Networks Certified Associate JNCIA-EX (Associate, Enterprise Switching)

Experience

NOC Engineer at NETSAT (Pvt.) Ltd. www.netsat.net.pk from January 2010 - Present.

Responsibilities

- Monitor the performance issues that may affect the network.
- Deployment of network infrastructure.
- Monitor and Troubleshoot Client's Radio link connectivity.
- Perform responsibilities of analyzing network topologies and identifying network performance issues.
- Creating and modifying VLANs.
- Install local area network cabling systems and equipment such as network interface cards, hubs and switches.
- Responsible for monitoring networking systems, networking devices, and building custom built tools.
- Configuring CISCO routers and switches.
- Working as a team member of 24x7 Network Operation Center (NOC) for Customer Support.
- Monitoring client's utilization graph on MRTG.
- Orientation and Training of new NOC members, internees and their assessment.
- Client Database management and daily logging of client Complaints and Queries.
- Testing and fixing faulty items.
- Providing support at the client site regarding networking issues.
- Working with the field engineer on customer's site if required.
- Monitoring and troubleshooting Local Area Network.
- Scheduled analysis and survey of networking structure in the company.

Projects

- Successfully deployed Data Link Connectivity between Multiple Sites of **Al-Karam Textile Mill**.
- Successfully deployed Data Link Connectivity between Multiple Sites of **Gul-Ahmed**.
- Successfully deployed and Configured MPLS between Multiple Sites of **Habib Metropolitan Bank**
- Successfully deployed Data Link Connectivity between Point-to-Point Sites of **Dream World Resort**.
- Successfully deployed Data Link Connectivity between Point-to-Point Sites of **Faysal Bank**

Professional Skills

- Extensive knowledge of switching, routing, and cisco routers technologies.
- Expertise in network infrastructure & TCP/IP.
- Good analytical and problem-solving skills
- Good interpersonal and customer care skills
- Knowledge of Active Directories, DNS and DHCP.
- Up to date IT and helpdesk skills
- Good Understanding of relationship between routers, switches, patch panels and connecting devices to the network.
- Well versed with Packet tracer, Netkrom NMS, MS Visio and other network designing tools.
- Comprehensive knowledge of network troubleshooting, monitoring and maintaining remote servers
- Good understanding of routing protocols
- Expertise in installation, and implementation and troubleshooting Windows XP, Windows 7, Windows Server 2003 and 2008.
- Sound knowledge of computer assembling and upgrading.
- Hardware maintenance and troubleshooting.

Personal Attributes

Nationality	:	Pakistani
Place of Birth	:	Karachi
C.N.I.C. Number	:	42101-2201243-5
Date of Birth	:	1 st April 1988
Marital Status	:	Single
Languages	:	Urdu & English

Reference:

Will be furnished upon request