

# Shivangi Chaturvedi

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## Education

Jawaharlal Nehru University M.A. Economics, CGPA: 6.37/10	New Delhi July 2019 - May 2021
University of Delhi, Lady Shri Ram College for Women B.A. (Hons.) Economics, CGPA: 7.45/10	New Delhi July 2015 - May 2018

## Work Experience

Indian School of Business Research Associate	Mohali, Punjab June 2023 - Present
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- Evaluated the impact of management practices on improving bureaucratic efficiency and state capacity; project led by faculty from UC Berkeley, Michigan State University and Amazon
- Designed a state-wide field experiment with 300 bureaucrats and executed pilot in 2 districts by conducting in-depth qualitative interviews
- Extracted and processed large-scale administrative data from remote servers using SQL, analyzed 14M+ citizen applications using Stata on a high-performance cluster to develop officers' productivity metrics and actionable insights for performance improvements
- Liaisoned at all levels in state bureaucracy, including with Principal Secretaries, District Magistrates, and field staff, facilitating implementation of innovative governance practices

Pratham Education Foundation Program Management Consultant	New Delhi Jan 2022 - March 2023
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- Led the strategy and implementation of Pratham's flagship program in elementary education across 2 states- Uttar Pradesh and Rajasthan, focussed on improving foundational learning outcomes, through targeted goal setting, budget creation and effective resource planning
- Conducted regular field visits to provide administrative oversight, ensuring quality and compliance, and feedback to program teams to improve outcomes
- Managed a 60-member team and facilitated capacity-building initiatives to implement girls' education programs, impacting 6,000+ adolescent girls across 3 states
- Engaged with donors, partners, and other stakeholders to deliver high-quality data-driven M&E reports, align strategies, assess implementation gaps, and execute course corrections

Ernst and Young Risk Analyst at Financial Services Risk Management	Gurugram, Haryana June 2018 - March 2019
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- Spearheaded a 6-month cost optimization project for India's largest digital payments company, achieving a savings of INR 2.5 Cr+
- Analyzed 1000+ MPR reports across 6+ banks and 5 payment modes, negotiating with banks to implement business-enhancing strategies
- Conducted treasury audits and presented data-driven reports and actionable insights aligned with industry's best practices

## Internship

United Nations ESCAP Economic Affairs Intern	New Delhi June 2020 - July 2020
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- Collated evidence-based policy interventions and best practices in geospatial information systems (GIS) to track progress of SDGs, evaluating GIS applications in policy implication
- Synthesized insights from World Bank and OECD datasets, producing summary statistics and reports for ESCAP's regional cooperation publications

## Additional Coursework

Applied Econometrics: Recent Advances in Difference-in-Differences June 2024  
PhD level, by [Prof. Hariharan Ramasubramanian](#), Indian School of Business, Grade: A

[Causal Inference - I](#) June 2023  
Graduate Level, By [Prof. Scott Cunningham](#) - Mixtape Workshop

## Position of Responsibility, Awards and Achievements

- Led 10+ educational workshops and fundraising events for Aarohan, an NGO affiliated with the National Service Scheme (NSS), earning a letter of appreciation awarded to top 10% of NSS Union members 2017
- Conceptualized and directed events at Econvista 2017, an international economics symposium with 200+ students from 100+ colleges across India, Nepal, and Bhutan 2017
- Ranked in the top 0.1% nationwide and recognized with CBSE's merit award for securing 100% in Business Studies 2015

## Skills

Programming	Stata (Intermediate), SQL (Intermediate), LaTeX (Intermediate) Linux (Intermediate), Alteryx (Intermediate), Tableau (Intermediate)
Survey management	Questionnaire design, sampling, pilot testing, data collection monitoring
Languages	English (Proficient), Hindi (Native)

## References

[Dr. Aprajit Mahajan](#)  
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UC Berkeley  
[aprajit@berkeley.edu](mailto:aprajit@berkeley.edu)

[Dr. Rohit Azad](#)  
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