

Deepak Chauhan

System Administrator | Microsoft 365, Azure and IT Specialist

+91 9891959040 dchauhan.nic@gmail.com linkedin.com/in/dchauhan85 Gurgaon, INDIA



SUMMARY

Driven System Administrator bringing 14 years of experience in IT Infra. Passionate about enforcing M365 environments, Azure services & cybersecurity best practices and efficient in managing multiple technical platforms, highlighted by leading a full system migration for over 600 users.

EXPERIENCE

System Administrator (Microsoft 365 and Azure)

KLEARNOW.AI

04/2022 - Present Gurgaon, India

Hands-on role providing system administration and technical support for multi-site operations.

- Managing Five Microsoft 365 tenants for over 1100 users, resulting in enhanced system security and improved user performance.
- Managing M365 services like Teams, Outlook, SharePoint, OneDrive, & Exchange. users, licensing, security, data management.
- Configure Email security, archive, conditional access, spam, alert Attachments control policies.
- Manage and maintain Azure subscriptions, resource groups, VM, VNets, NSGs, VPN, Blob Storage, Identity and Access Management, MFA, Azure Firewall,
- Manage and monitor the organization's network, servers, hardware, firewall, VPN, switches, routers.
- Deploy & configure software deployment, Threats & Patches, MDM, App Control, Browser Security, BitLocker Management by Manage Engine

IT Systems Administrator

Star Worldwide Group

09/2019 - 02/2022 Faridabad, India

- Managed six locations of the organization & Supported entire IT infra- (AD server, M365, Firewall, Endpoint, Email Security,

IT Administrator

Praja Controls & Systems - UK

06/2013 - 08/2019 Faridabad, India

- Managed entire IT infrastructure (Server, storage laptop, Desktop, Mac Device, email server, Endpoint Security, Tally, Firewall, VPN, DNS, DHCP)

IT Administrator

Vialle Alternative Fuel Systems Pvt Ltd

05/2010 - 06/2013 Faridabad, India

- Managed entire IT infrastructure (Server, storage laptop, desktop, email server, ERP, VPN, EPBX, Anti Server, Autodesk, & device Hardware

EDUCATION



Bachelor Of Commerce

Jamia Millia Islamia University

2003 - 2006 New Delhi, India

STRENGTHS



Problem Solving

Quickly and efficiently troubleshoot and resolve technical issues. Effectively managed 400+ monthly ticketed issues.



Leadership

Led a team of 3 junior IT members managing network hardware, achieving high levels of team productivity.

SKILLS

System Administration

Microsoft 365

Active Directory | Azure AD

MDM

IAM

Jamf

ManageEngine

Slack

Jira

Mimecast Email Security

DHCP

DNS

Cybersecurity Best Practices

MS Teams

PowerShell Scripting

Firewall

Application Deployment

Hardware & Software Troubleshooting

Asset Management

Mac Device

CERTIFICATION

Certified : Azure Administrator Associate (AZ-104, Certification No: 16D11A-0BD5X0)

Microsoft Certified Professional (MCP)

LANGUAGES

Hindi

Native



English

Proficient

