

KRISTEN CHAUNCEY

(737) 294-3766 | chaunceykristen@gmail.com

EXPERIENCE

Instructional Manager and Trainer

Previous Positions: Teaching Assistant, Lead Instructor, Module Instructor

App Academy

Aug 2020 - June 2023

- Manage team of 24 instructors and oversee success of 12 in-flight cohorts in the Part Time Program
- Engage with students and assist with program, technical and personal issues.
- Utilize Salesforce workflows and data integrations to make real time decisions on program outcomes
- Lead instruction in Data Structures and Algorithms, Test Driven Development and Object Oriented Programming in the JavaScript portion of the curriculum.
- Create and edit curriculum content across programs.
- Debug student projects, cement student understanding in key technical skills.
- Maintain detailed cross-program data on student metrics, assessment and project completions
- Create and maintain a predictive data model on student success metrics and graduation rates
- Demonstrate key concepts in lecture and code walkthroughs
- Perform code reviews
- Serve as project manager for multiple teams and students in project weeks.

Special Education Teacher / Visual Impairment Teacher

Various School Districts

Aug 2010 - May 2018, Aug 2023 - Present

*****As a teacher, each year I led a team of teaching assistants and para-professionals in delivery of services to students and data collection. I also served as a mentor teacher to new Teachers of the Visually Impaired, served on the leadership board of Regional Expanded Core Curriculum councils, and supervised university student teachers. Through these experiences, I learned how to manage a team of diverse adults towards a wide variety of goals, scheduling of staff and resources, conflict resolution and working towards a sense of equity and parity among key stakeholders.***

- Following graduation from SFASU, I worked as a Special Education teacher in the areas of Intellectual Disability, Emotional Disturbance, physical disabilities and blindness. I also worked as an English as a Second Language teacher and testing coordinator.
- While teaching, I learned and honed valuable experiences in time management, planning, data analysis, creative thinking, and more than anything, the ability to maintain a level of organized flexibility wherein the job is still done to my own high standards even when the execution changed due to the ever changing dynamics of classroom teaching.
- I developed skills in conflict management and resolution with my students, colleagues, parents and other stakeholders.

Student Assistant

Stephen F. Austin State University Dept. of Visual Impairment/Dept. of Financial Aid
6/2009 – 12/2009

- **Visual Impairment Dept:** I worked in a variety of roles for the department including: grading assignments, brailing assignments, translating braille to text and vice versa, assisting in organization of the 2009 IN STEP conference, tutored visually impaired students in braille, web site design and maintenance and other administrative work when required.
- **Financial Aid Dept:** I handled incoming phone calls to the Financial Aid office and answering various questions regarding the status of students' financial aid and any special circumstances they might have. I assisted students and parents with filling out appropriate federal and institutional forms when needed as well as acted as a liaison between students and financial aid counselors.

Order Management Coordinator

RR Donnelley - Moore Wallace North America
7/2002 – 12/2003

- Duties included: processing orders (with varying product lines), setting up items to be received into warehouse, direct contact with both sales and customers dealing with customer service issues, working with plants and sales to attain satisfactory manufacturing and shipping dates, working with sales to ensure that customer satisfaction was upheld at all times, assisting with quotes and copy set up for new business forms, and maintaining special accounts.

EDUCATION

BS Computer Science - *Western Governors University | October 2022 - Present (Anticipated Fall 2024 Graduation)*

Web Development - *App Academy | Spring 2020*

***App Academy is a full-stack, immersive coding school. Admission is competitive, as less than 3% of applicants are admitted.*

BS Education - *Stephen F. Austin State University | 2007 - 2010*

President of the Student Council for Exceptional Children and part of the Admin. Board for Braille & Cane Club.

TECHNICAL SKILLS

JavaScript, Node.js, Python, Firebase, HTML, CSS, C++, Java, React, SQL, NoSQL, Postgres, Mongo, MySQL, GitHub, VCS, Material-UI, Styled Components, Tailwind CSS, Salesforce Lightning, Salesforce Community