## **PointClickCare®**

## Backstage Adoption at PCC

Q Search

**Home** 

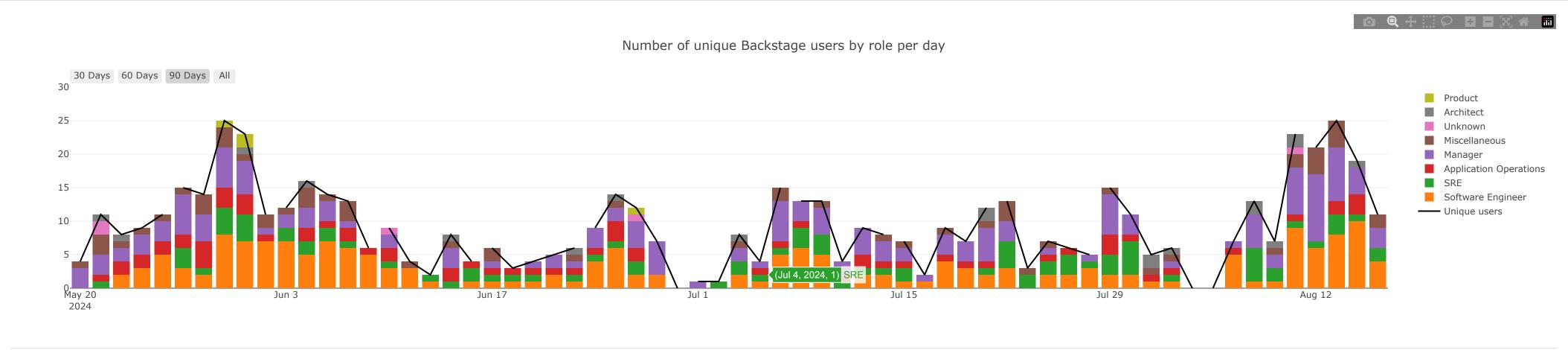
APIs

Docs

+ Create...

**A** Incidents





## **Data Description**

Refresh  $\rightarrow$ 

This static report shows Backstage usage at PCC over time. This data does not omit usage on holidays. Visitor data is tracked and stored at the end of the day by EST time. Visitor data on deployment days may be significantly under reported.

Job title data is pulled from Corp tenant user metadata. Job classification is done through the following checks in order:

- If title has 'manager' → Manager
- If title has 'process' or 'escalation' or 'application operations' or 'security' or 'incident' → Application Operations
- If title has 'product' → Product
- If title has 'architect' → Architect
- If title does not exist → Unknown
- If title has 'site reliability' or 'devops' or 'cloud' → SRE
- If title has 'software engineering' → Software Engineer
- If none of the above applies → Miscellaneous





**f** About



