

## Platform Release 1.20 Stories Notes

Number	Enhancement	Process Owner(s)	Story Owner	Product	Theme	Short description	Description	Business benefit
			Chau Nguyen			Suppress notification when an enhancement is closed		Sets expectations with submitter around testing, release times and provides transparency. Improves EX.
			Chau Nguyen			Set additional filter in Agent Workspace for Requested Items		Adds notification on the "Not updated in 7 days" tab.
			Chau Nguyen			Prevent alerts to be related to records in resolved/closed/canceled state		Avoids having unhandled/actioned alerts.
			Chau Nguyen			Remove the asset and asset/CI delete ability from Services Renewals team		Avoids data discrepancies and other issues on other production records.

			Chau Nguyen			Add resolution codes to Incidents to cover Internal work		Helps to classify and report on internal Incidents.