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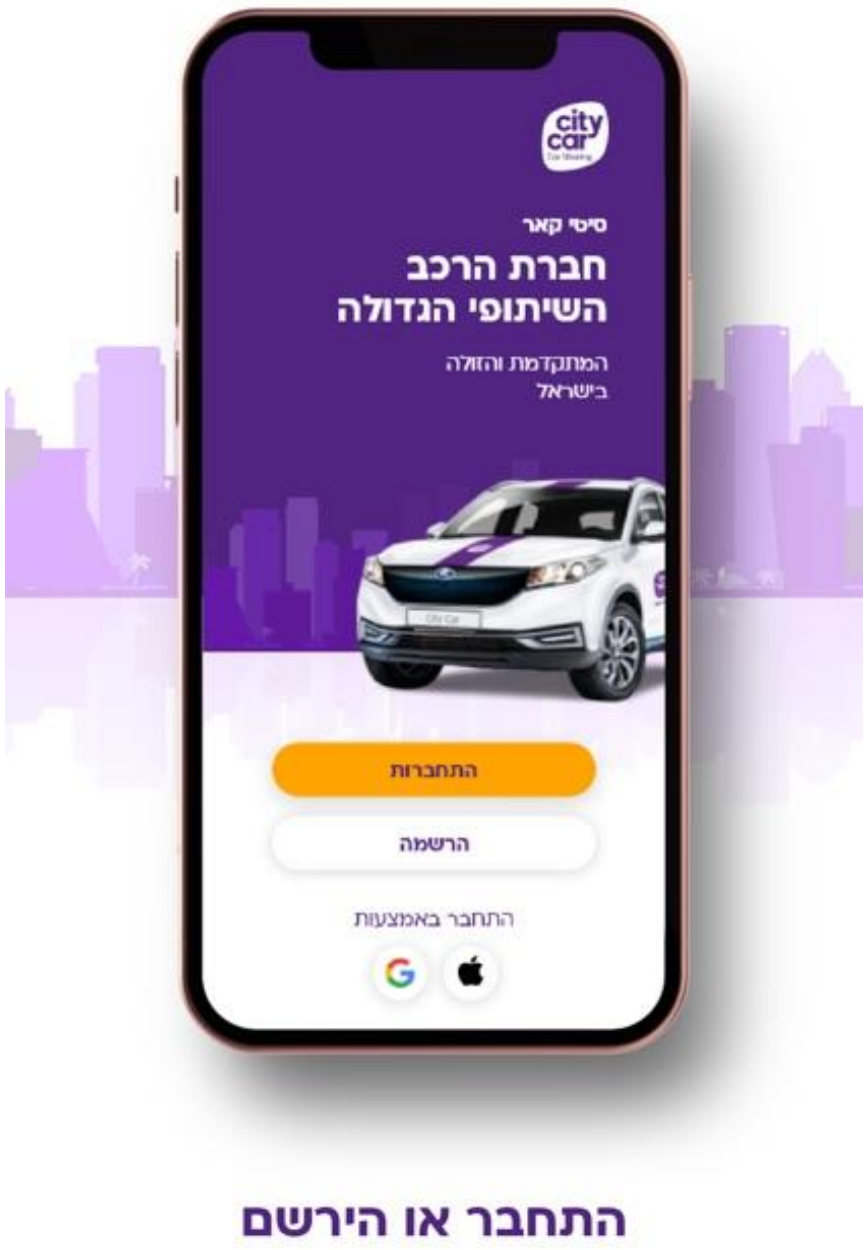
“City Car” App



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1. Purpose

This document presents findings referring to the tests done on the "City Car" App.

The tests were carried out on the main functions of the App, which refer to operations such as:

- The navigation menu and its display
- Using various features
- Reading information about the App, etc.

2. Application Overview

The “City-Car” App is a car rental service in Israel.

“City-Car” cars are park all over the city so that their members can easily book and rent a car quickly and with ease.

The “City-Car” company is run by orthodox Jews and this in turn restricts the rental of their cars to weekdays only, obviously this filters the company’s clients to a specific group.

In addition to their App they also have a website.

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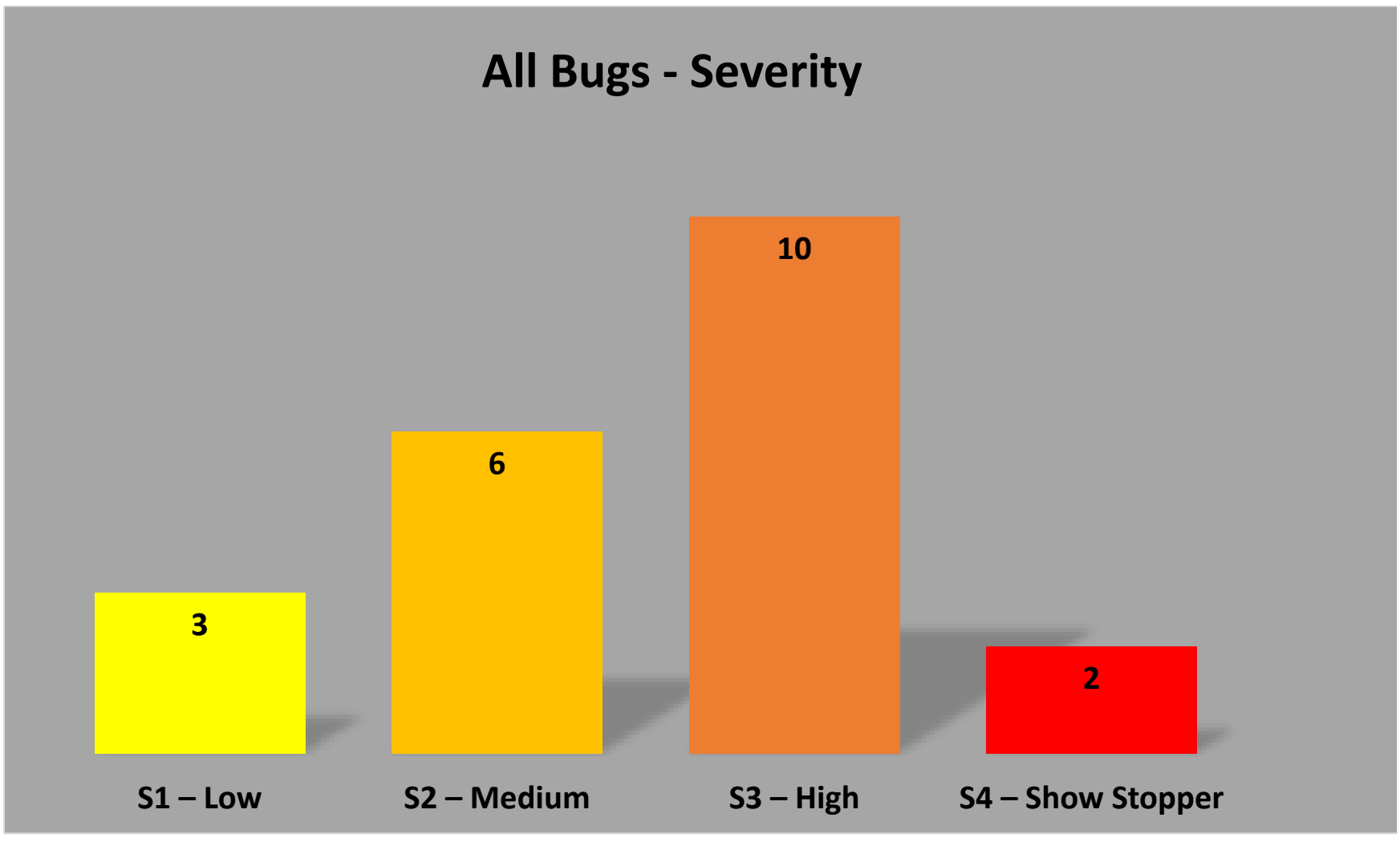
3. Metrics

Severity Bug Status – Chart

S1 – Low	S2 – Medium	S3– High	S4 – Show Stopper	Total
3	6	10	2	**21**

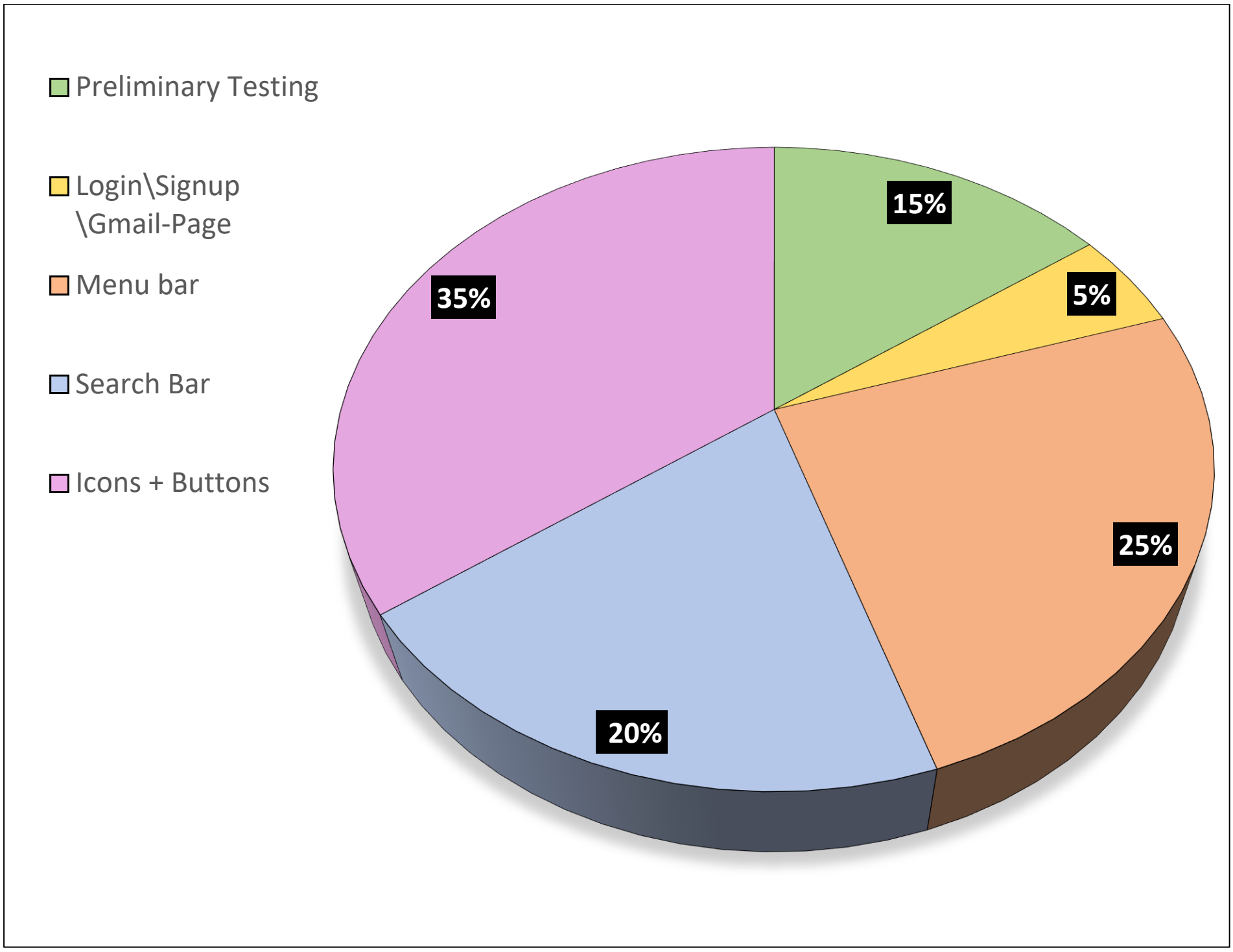
Severity Bug Status – Graph



Severity Bug Status – Screen Location Chart

	Preliminary Testing	Login\Signup \Gmail-Page	Menu bar	Search Bar	Icons + Buttons	TOTAL Severity
S1 - Low	2		1			3
S2 – Medium			1	3	2	6
S3 – High		1	2	1	6	10
S4 – Show Stopper	1		1			2
Total in each Page	**3**	**1**	**5**	**4**	**7**	**21**

Severity Bug Status – Pie Chart



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4. Recommendations

1. Fixing the 2 ‘Showstopper’ bugs is of the highest priority!

2. I recommend adding to the App the ability to change the language to English, making it more user-friendly.

3. Do to the fact the there are VERY HIGH FEES if the car is driven on Shabbat, There MUST be a notification on Fridays floating on the main screen of the App updating the user of the ‘Shabbat Times’ the App is following (times change from city to city), this will prevent any unfortunate mistakes.

5. Conclusion

After completing the various tests on the "City-Car" App, quite a few bugs were found. Most of them have a degree of severity between Low and High. So, despite the relatively large number of bugs, the App still functions reasonably well.

Having said that there are quite a lot of bugs, some of which are ‘showstoppers’, so the quality of the user's experience is harmed, and because the primary platform for this company is their App it's my opinion that ALL the bugs be resolved to secure the users memberships.

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6. STD

Table of contents:

1) Preliminary Testing

A) Login\Signup \Gmail-Page

B) Menu bar

C) Search Bar

D) Icons + Buttons

1) Preliminary Testing:

1. **Launch Application:**

- Ensure the app launches successfully and displays the login screen without crashes.

2. **Screen Rendering:**

- Verify that the login screen renders correctly with all elements visible and properly aligned on different screen sizes and resolutions. **FAIL** (BUG NUM – 18)

3. **Basic Navigation:**

- Test the back navigation from this screen to see if it behaves as expected (typically exiting the app if this is the first screen).

4. **Initial Connectivity Check:**

- Ensure there is a mechanism to detect the absence of a network connection and inform the user appropriately. = **FAIL** (BUG NUM – 1)

5. **Text Visibility:**

- Confirm that all text is visible and legible, including the app name, tagline, and button labels.

6. **Language and Localization:**

- Confirm that the displayed language matches the locale of the device, and that text is not cut off or overlapping due to language-specific rendering. **FAIL** (BUG NUM – 21)

7. **App Response:**

- Verify the app does not freeze, crash, or display any unhandled errors during these initial interactions.

A. Login\Signup \Gmail-Page

1. **Functional Tests:**

- Verify that tapping on the "התחברות" (Login) button prompts the user for credentials or progresses to the next screen.
- Ensure that the "הרשמה" (Sign Up) button leads to the registration flow.
- Check the "התחברות באמצעות" (Login using) Google button to see if it initiates the Google sign-in process.
- Confirm error handling for any failed login attempts.
- Validate data entry fields for email/password with boundary value analysis and equivalence partitioning for input validation.

2. **Usability Tests:**

- Assess the readability of the text, including the Hebrew script for clarity and legibility.
- Evaluate the intuitiveness of the navigation from this screen to other parts of the app.
- Check the responsiveness of the buttons - they should be easy to tap, with immediate visual feedback.

3. **Interface Tests:**

- Ensure all elements are aligned properly and display correctly across different device resolutions.
- Verify the UI elements adhere to the design specifications (e.g., color, size, fonts).
- Test for any overlapping text or UI elements.

4. **Compatibility Tests:**

- Check the screen's compatibility with various versions of the Android OS.
- Test on different screen sizes to ensure the UI scales and adjusts correctly.

5. **Performance Tests:**

- Monitor the app's response time when the login buttons are pressed.
- Test the behavior of the app under different network conditions (Wi-Fi, LTE, 3G).

6. **Localization Tests:**

- Confirm that all text is correctly localized to the Hebrew language and that there are no issues with right-to-left text rendering.

7. **Accessibility Tests:**

- Ensure the page is accessible, with proper contrast ratios and support for screen readers.
- Test the accessibility of interactive elements for users with disabilities. = **FAIL** (BUG NUM – 2)

8. **Error Handling Tests:**

- Simulate a network failure to ensure the app handles this gracefully.

9. **Recovery Tests:**

- Force-close the app from this screen and verify it recovers to a known state upon restart.

a. Login Page

1. **Functional Tests:**

- Ensure that the input field for the phone number accepts only valid phone number formats.

- Verify that the app correctly handles invalid input, such as letters or symbols, in the phone number field.

- Confirm that the "המשך" (Continue) button proceeds to the next step in the sign-up or login process.

- Confirm the automatic submission of the code sent to the number entered in the previous step, which leads to the Apps home page

- Test for proper error messaging if the "Continue" action is performed without entering a phone number.

2. **Usability Tests:**

- Evaluate whether the input field is easily selectable and if the virtual keyboard pops up correctly on focus.

- Ensure that all text, including the checkbox label, is readable and that the contrast is sufficient for visibility.

- Assess the ease of use of the checkbox, ensuring it can be easily tapped.

3. **Interface Tests:**

- Check that all graphical elements, text fields, and buttons are aligned and displayed correctly across different device resolutions.

- Ensure that the screen layout does not break, or elements do not overlap when changing screen orientation.

4. **Compatibility Tests:**

- Test the screen on various devices with different screen sizes and resolutions to ensure consistent layout and functionality.

- Verify compatibility with different versions of the operating system the app supports.

5. **Performance Tests:**

- Monitor the response time after the "המשך" (Continue) button is tapped to ensure it meets performance benchmarks.

- Check the app's behavior under low network bandwidth to ensure that any network requests are handled gracefully.

6. **Security Tests:**

- If the phone number is sent to a server, ensure that it is transmitted securely (e.g., over HTTPS).

- Check that the app does not store sensitive information in an insecure manner.

7. **Localization and Internationalization Tests:**

- Verify that all Hebrew text is correctly displayed and follows right-to-left layout conventions.

- Test the app with different locale settings to ensure that the localization is handled properly.

8. **Accessibility Tests:**

- Ensure that the screen is accessible to users with disabilities, with proper support for screen readers and sufficient touch targets for interactive elements.

9. **Error Handling Tests:**

- Input incorrect phone number formats to ensure that the error handling provides clear, informative feedback.

- Simulate network errors to confirm that the app informs the user of connectivity issues.

10. **Recovery and Interruption Tests:**

- Simulate interruptions, such as incoming calls or switching apps, and ensure the app saves the current state and recovers gracefully.

b. Sign-Up Page

1. **Functional Tests:**

- Verify that the input field accepts a specified number of digits for the verification code.

- Ensure that the app correctly handles the submission of incorrect code.

- Check if the app allows for the re-sending of the SMS with the verification code if the user requests it.

- Confirm that the user can proceed after entering the correct code.

- Test the 'שיחה קולית' (Voice Call) option to verify that the app initiates a call to deliver the code if SMS delivery fails.

2. **Usability Tests:**

- Assess the clarity of the instructions provided for code entry.

- Ensure that the text fields and buttons are easily selectable and that the virtual keyboard does not obscure the input field.

- Evaluate the ease of accessing the 'שיחה קולית' (Voice Call) and 'SMS' options.

3. **Interface Tests:**

- Check for the correct alignment and rendering of all UI elements across different devices and resolutions.

- Verify that the layout does not break when changing device orientations.

4. **Compatibility Tests:**

- Test on various devices to ensure the screen displays correctly on different screen sizes and aspect ratios.

- Verify that the app functions as intended across different operating system versions.

5. **Performance Tests:**

- Measure the responsiveness of the app when the user submits the verification code.

- Test how the app handles multiple rapid submissions of the verification code.

6. **Security Tests:**

- Ensure that the verification code is handled securely and cannot be intercepted or misused.

- Verify that the app has a limit on the number of incorrect attempts before locking the user out or escalating security.

7. **Error Handling Tests:**

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- Input invalid verification codes to test the error messages and handling.

- Simulate a failed SMS delivery to ensure the user is offered alternative methods like a voice call.

8. **Localization Tests:**

- Confirm that all text is correctly localized in the interface and that right-to-left text display is handled correctly.

9. **Accessibility Tests:**

- Ensure that screen readers correctly read the text fields and buttons.

- Test the app's interface for accessibility features, such as sufficient text size and color contrast.

10. **Recovery Tests:**

- Force-close the app and ensure that upon reopening, the user can continue the verification process without having to restart the entire flow.

11. **Network Conditions:**

- Verify the functionality of receiving and submitting the verification code under various network conditions, including low bandwidth and high latency.

B. Menu bar

1. **Functional Tests:**

- Verify that the menu bar opens when pressed

- Verify that the user's personal details (phone number, email, address) are correctly displayed.

- Confirm that the "הזמנות" (Orders) button takes the user to their order history.

  - Verify that the “Clear” button in the “Search” bar in the “History” section, clears the dates entered, and shows the relevant history. = **FAIL** (BUG NUM – 3)

- Ensure that the "מחירות" (pricing), "תנאי שימוש" (terms of usage), "צור קשר" (Contact),

"מדריך שימוש " (User guide)," A2B מהפכת" , עדכונים buttons lead to the correct corresponding functionality or information pages.

- Test the "יציאה" (Logout) functionality to ensure that it logs the user out and directs them to the appropriate screen.

2. **Usability Tests:**

- Assess the ease of navigation within this screen and the clarity of the labels for each button and field.

- Ensure the interactive elements are easily tappable and provide visual feedback when interacted with.

- Check if the user can intuitively navigate back to the main screen or dashboard from this page.

3. **Interface Tests:**

- Check that all text is legible and that icons are clear and understandable.

- Confirm that all elements are aligned properly, with consistent margins and spacing.

- Verify that UI components like toggle switches reflect the current state accurately.

4. **Compatibility Tests:**

- Ensure the screen displays correctly across different devices and resolutions, including any screen size or density variations.

- Verify the functionality works as intended on the supported versions of the operating system.

5. **Performance Tests:**

- Monitor the app's performance when interacting with this screen, ensuring that there is no lag or delay in response.

- Test the load times for this screen, particularly if it retrieves data from a remote server.

6. **Security Tests:**

- Confirm that any changes to personal information are transmitted securely to the server.

- Check that sensitive information on this screen is not exposed through screenshots or app switching.

7. **Localization Tests:**

- Ensure that all text is correctly displayed in the appropriate language and follows the correct format, especially for the phone number and address.

8. **Accessibility Tests:**

- Test the screen for accessibility, including text-to-speech functionality, and ensure that color contrast is sufficient for users with visual impairments.

- Verify that interactive elements are accessible and can be navigated using accessibility tools.

9. **Error Handling Tests:**

- Attempt to submit invalid data in any editable fields to test the error messages and validation.

- Simulate network failures to check how the app handles the inability to load or save data.

10. **Recovery Tests:**

- Force-close the app and ensure that upon reopening, the user is returned to an appropriate state or screen without data loss.

a. Personal Information

1. **Functional Tests:**

- Ensure all displayed information (ID, email, address, payment method, driver's license expiration) is accurate according to the user's account details.

- Verify that tapping on the edit icons next to each piece of information allows the user to modify their details. = **FAIL** (BUG NUM – 4)

- Test the functionality of the 'עדכון פרטי אשראי' (Update credit card details) option, including any input validation and error handling.

- Check that the 'עדכון רישיון נהיגה' (Update driving license) feature correctly updates the license information and handles document uploads if required.

- Validate the 'עדכון תמונה' (Update picture) and 'עדכון חתימה' (Update signature) functions to ensure they work as intended.

2. **Usability Tests:**

- Assess the clarity and legibility of text and whether the user can easily understand what each field and button does.

- Test for the intuitiveness of the edit and update workflows.

- Ensure that the navigation back to the main menu or dashboard is intuitive.

3. **Interface Tests:**

- Check that all UI elements are displayed without overlapping and scale properly across different devices.

- Verify that the interactive elements respond promptly to user actions.

4. **Compatibility Tests:**

- Test the screen on different devices with varying screen sizes and OS versions to ensure consistent behavior.

- Ensure that the interface adapts to both portrait and landscape orientations without issues.

5. **Performance Tests:**

- Measure the response time when saving updated information to ensure it is within acceptable limits.

- Monitor the time taken to upload documents for driver's license updates, if applicable.

6. **Security Tests:**

- Verify that sensitive information, such as credit card details, is masked and securely transmitted to the server.

- Ensure that the app does not store sensitive information locally on the device in an unencrypted format.

- Test the app's session management to confirm that sensitive screens are protected from unauthorized access.

7. **Error Handling Tests:**

- Test the behavior of the app when attempting to save with invalid information, such as an incorrect email format or expired driver's license.

- Simulate network failures to ensure that the app handles such scenarios gracefully, with informative messages to the user.

8. **Localization Tests:**

- Confirm that all text fields and messages are correctly localized in the interface for the intended user base.

9. **Accessibility Tests:**

- Test for accessibility features, such as screen reader compatibility and sufficient contrast for users with visual impairments.

- Ensure that all interactive elements are easily navigable and selectable using assistive technologies.

10. **Recovery Tests:**

- Force-close the app and verify that upon reopening, the user is either returned to a safe state or the unsaved changes are retained for completion.

b. Reservation information

i. Active Reservations

ii. Futcher Reservations

iii. Reservation History

1. **Functional Tests:**

- Confirm that all reservations are listed with accurate details including date, time, car model, and reservation number.

- Verify that tapping on a reservation provides more detailed information or options for that specific booking.

- Test any functionality allowing for modification or cancellation of reservations to ensure it works as intended.

- Check if past reservations have appropriate labels/statuses indicating they are completed or expired.

- Ensure that any features for filtering or sorting the reservation list function correctly.

2. **Usability Tests:**

- Evaluate the ease with which a user can navigate through their booking history.

- Test for the intuitiveness of the interface in terms of understanding reservation statuses.

- Assess whether the action buttons for each reservation are clearly labeled and easy to use.

3. **Interface Tests:**

- Check that all textual and graphical elements render correctly without overlapping, even on devices with different screen sizes and aspect ratios.

- Verify that the UI elements like buttons and toggles respond to user interactions with appropriate visual feedback.

4. **Compatibility Tests:**

- Ensure that the screen looks and functions correctly across multiple device models, operating systems, and screen orientations.

- Test the layout and design responsiveness on both small and large screens.

5. **Performance Tests:**

- Measure how quickly the reservation list loads and updates, especially when there is a large number of entries.

- Test the performance of the screen when performing actions like filtering, sorting, or searching through reservations.

6. **Security Tests:**

- Ensure that reservation details are only accessible to the authenticated user and that there is no unauthorized access to other users' data.

- Verify that any sensitive data related to reservations is handled securely.

7. **Error Handling Tests:**

- Attempt to perform actions on reservations (like modification or cancellation) with and without network connectivity to ensure the app handles these conditions gracefully.

- Test the app's behavior when server-side errors occur, such as timeouts or unexpected responses.

8. **Localization Tests:**

- Confirm that all text is correctly localized for the target audience, following right-to-left reading patterns where appropriate.

- Check for correct formatting of dates and times according to the local standard.

9. **Accessibility Tests:**

- Test the accessibility of the reservation list for users with visual or motor impairments, ensuring compatibility with screen readers and other assistive technologies.

10. **Recovery Tests:**

- Simulate app crashes and ensure that upon restart, the user can return to the reservation history without data loss.

c. Pricing

1. **Functional Testing:**

- Test all interactive elements (buttons, input fields, toggles, links) for the expected functionality. = **FAIL** (BUG NUM – 5)

- Verify that data is correctly retrieved and displayed (e.g., reservation details, account information, booking history).

2. **Usability Testing:**

- Evaluate the user flow to ensure it is logical and intuitive.

- Assess the readability and clarity of the text, and the ease of navigation between screens.

- Confirm that any instructional text or help prompts are helpful and accurate.

3. **Interface Testing:**

- Ensure all elements are displayed properly and the layout is responsive to different screen sizes and orientations.

- Test for proper alignment and visual hierarchy of elements to guide the user naturally through tasks.

4. **Compatibility Testing:**

- Ensure the app functions correctly across different devices, operating systems, and browser versions (if applicable).

5. **Performance Testing:**

- Evaluate the app's response times, particularly when loading data-heavy screens or processing transactions.

- Monitor the app's stability and resource usage under typical and peak loads.

6. **Security Testing:**

- Test for secure handling of sensitive data, such as payment information and personal details.

- Check for proper session handling and authentication mechanisms.

7. **Localization Testing:**

- Verify that the app correctly displays content in the appropriate language and formats data (like dates and currencies) correctly for the user's locale.

8. **Accessibility Testing:**

- Test for compliance with accessibility standards, ensuring that the app is navigable and usable by individuals with disabilities.

9. **Error Handling Testing:**

- Induce failures (such as network disconnection or server errors) to test the app's error messaging and recovery pathways.

10. **Regression Testing:**

- Whenever new updates are released, perform regression tests to ensure that new changes haven't adversely affected existing functionality.

d. Terms of Use

1. **Content Accuracy and Readability Testing:**

- Verify that all the text is accurate, with no spelling or grammar errors, and that it matches the intended content.

- Ensure that the text is easily readable, with appropriate font sizes and color contrast.

2. **Functional Testing:**

- If there are any hyperlinks within the text, test them to confirm they are direct to the correct pages or resources.

- If the text refers to any in-app functionalities, verify those functionalities work as described.

3. **Interface Testing:**

- Check that all text is properly formatted, with correct alignment and spacing.

- Ensure that the screen content flows correctly and is fully visible without cut-off text.

4. **Usability Testing:**

- Assess the ease of navigating through the text, such as scrolling and the ability to return to the previous screen.

- If the app allows for text search or highlighting, test these features for responsiveness and accuracy.

5. **Localization and Internationalization Testing:**

- If the app is multilingual, ensure that the content is correctly localized for different languages and regions.

- Check that any date, time, or currency information follows the appropriate format for the user's locale.

6. **Accessibility Testing:**

- Ensure that the content is accessible to users with disabilities, such as those who use screen readers or require larger text sizes.

- Test for logical reading order and proper text tagging for assistive technologies.

7. **Performance Testing:**

- Monitor the loading times of the screen, especially if it is content-heavy or fetches content from a server.

8. **Compliance Testing:**

- Verify that the content meets any legal or regulatory requirements, especially if it includes terms of service or privacy policies.

9. **Regression Testing:**

- After any updates to the content or the app itself, perform regression tests to ensure no new issues have been introduced on this screen.

10. **Error Handling Testing:**

- If the content is loaded dynamically from a server, test the app's behavior when there is a network issue or server error.

e. Contact

1. **Functional Testing:**

- Verify that all phone numbers are correctly linked and initiate a call when tapped.

- Test any email addresses to ensure they open the default email app when tapped.

- Check that the customer support functionality (like a live chat or ticket submission) is working as expected.

2. **Usability Testing:**

- Assess the ease with which a user can find and use the contact information.

- Ensure that the layout is intuitive, and the user can easily navigate back to previous screens.

3. **Interface Testing:**

- Confirm that the layout is consistent, and the visual hierarchy leads the user's eye to the most important information or action.

- Check that all interactive elements respond with appropriate feedback.

4. **Compatibility Testing:**

- Ensure that the contact options function correctly across various devices and OS versions.

- Test how the screen adapts to different screen sizes and orientations.

5. **Performance Testing:**

- Evaluate the responsiveness of the screen, ensuring that there are no delays when interacting with contact options.

6. **Content Verification:**

- Confirm that the contact information is accurate and up to date.

- Verify the correctness of the hours of operation listed for support services.

7. **Accessibility Testing:**

- Check that the screen is navigable for users with disabilities, such as those who rely on screen readers or who have motor impairments.

- Test for compliance with accessibility standards, such as text size and color contrast.

8. **Localization Testing:**

- If the app is available in multiple regions, ensure that the contact information is localized appropriately.

9. **Error Handling Testing:**

- Simulate various network conditions to ensure that any integrated support features (like chat or ticket submission) handle errors or connectivity issues gracefully).

f. User Guide

1. **Content Verification:**

- Check for accuracy in the text against the approved content documentation.

- Ensure that all instructions or information provided are clear and unambiguous. =

FAIL (BUG NUM – 20)

- Verify that any listed phone numbers, email addresses, or external links are correct and functional.

2. **Usability Testing:**

- Assess how easy it is for users to understand and follow the information provided.

- Ensure that navigation elements like back buttons or menu options are easily accessible and work as intended.

- Evaluate if the layout and presentation of the text facilitate quick reading and comprehension.

3. **Interface Testing:**

- Confirm that all text is displayed without truncation or formatting issues across different device sizes and resolutions.

- Ensure that any icons or images associated with the text are correctly displayed and add value to the user's understanding.

4. **Accessibility Testing:**

- Check for proper contrast ratios and font sizes to ensure readability for all users, including those with visual impairments.

- Test with screen readers to verify that textual information is correctly read out and that navigation elements are properly labeled.

5. **Localization Testing:**

- If applicable, ensure that the content is accurately localized for different languages and regions, following cultural nuances and conventions.

6. **Functional Testing:**

- If there are actionable items like buttons or links within the content, test these to ensure they perform the correct action (e.g., initiating a call or opening an email).

7. **Performance Testing:**

- Evaluate the loading time of the screen, particularly if it fetches content dynamically from a server.

8. **Compatibility Testing:**

- Verify that the screen and its content display correctly across different devices, operating systems, and orientations.

9. **Regression Testing:**

- After updates to the app, ensure that the content and functionality of this screen have not been adversely affected.

10. **Error Handling Testing:**

- Test how the app behaves if there is a failure to load the content, such as with a poor network connection. Check if appropriate error messages are displayed.

g. A2B

1. **Content Accuracy Testing:**

- Verify that all information about the A2B service is accurate and matches the service description.

- Check for any typographical or grammatical errors in the text.

2. **Functional Testing:**

- If there are interactive elements like buttons or links, test them to ensure they lead to the correct action or page.

- Confirm that any call-to-action (such as a sign-up or learn more feature) works correctly.

3. **Usability Testing:**

- Evaluate the screen for clarity and ease of understanding the A2B service.

- Ensure that users can easily navigate from this screen to other areas of the app without confusion.

4. **Interface Testing:**

- Confirm that all graphical elements such as icons, images, or animations are displayed correctly and enhance user understanding.

- Check the responsiveness of the layout and ensure that it is visually appealing across different device resolutions and orientations.

5. **Compatibility Testing:**

- Ensure that the screen's elements display correctly on different devices and that the app does not crash or behave unexpectedly when this screen is accessed.

6. **Performance Testing:**

- Monitor the screen's loading times, especially if it contains high-resolution images or animations.

- Test for smooth transitions and animations that are part of the feature explanation.

7. **Accessibility Testing:**

- Verify that text-to-speech tools correctly interpret and read the screen's content for visually impaired users.

- Ensure that any interactive elements are accessible to users with motor impairments.

8. **Localization Testing:**

- If the app is used in multiple regions, check that the content is localized for different languages and that any region-specific details are accurate.

9. **Regression Testing:**

- After any app updates, perform regression tests to confirm that the functionality and display of this screen have not been negatively impacted.

10. **Error Handling Testing:**

- Test how the screen behaves if there is a failure to load any dynamic content and ensure that appropriate error messages are displayed.

h. Updates

1. **Content Verification Testing:**

- Confirm all textual content is accurate against the source documents.

- Make sure there's no extra text on the page. = **FAIL** (BUG NUM – 6)

- Check for correct spelling and grammar, and that localized language is properly used.

2. **Link and Button Functionality Testing:**

- If there is a call-to-action button like "למה זה עובד" (Why does it work?), ensure it navigates to the correct screen or performs the intended action.

- Validate any hyperlinks or clickable phone numbers to ensure they function as expected.

3. **Usability Testing:**

- Evaluate the screen layout for clarity and ease of understanding.

- Assess whether the user can easily navigate to this screen and return to the previous screen without confusion.

4. **Interface Testing:**

- Check that all visual elements are rendered correctly and are visible without issues on different devices and screen sizes.

- Ensure that any images or icons have the correct resolution and do not appear pixelated or stretched.

5. **Accessibility Testing:**

- Verify that screen content is accessible to visually impaired users, including compatibility with screen readers.

- Ensure that all users can navigate the screen, including those who might rely on assistive technologies.

6. **Performance Testing:**

- Measure how long it takes for the screen to load and ensure there are no lags or freezes.

- Test for the smooth performance of the app when accessing this screen, especially if it loads data dynamically.

7. **Compatibility Testing:**

- Confirm that the screen displays correctly across different devices, operating systems, and in various orientations (portrait/landscape).

8. **Error Handling Testing:**

- Test how the app behaves if there is a failure to load the screen, such as in the case of a bad network connection. Check if the app provides appropriate error messages and recovery options.

9. **Regression Testing:**

- After any updates to the app, ensure that the functionality and display of this screen remain unchanged unless specifically intended.

10. **Security Testing (if applicable):**

- If the screen transmits data, verify that the transmission is secure and that user data is handled correctly.

i. Logout

1. **Functional Testing:**

- Verify that the popup appears at the correct time, such as after a specific user action.

- Test the primary action button (likely the orange one) to ensure it performs the expected function.

- Check that the 'X' button or any area outside the popup closes it as intended.

2. **Usability Testing:**

- Assess the clarity of the message to ensure users understand what action is being requested or what information is being conveyed.

Up

- Confirm that the buttons are clearly labeled and that it's evident what will happen when a user interacts with them.

3. **Interface Testing:**

- Ensure that the popup is properly centered on the screen and that all text and buttons are fully visible without being cut off.

- Check that the popup's layout is responsive and appears correctly on various screen sizes and orientations.

4. **Accessibility Testing:**

- Test with screen readers to confirm that the text is readable and that the buttons are properly announced.

- Ensure that the popup can be navigated using a keyboard or other assistive technologies, if applicable.

5. **Compatibility Testing:**

- Verify that the popup functions across different devices and operating systems without any glitches.

6. **Performance Testing:**

- Evaluate how quickly the popup loads and whether it impacts the overall performance of the app.

7. **Content Verification Testing:**

- Ensure that the text within the popup is correct and free of spelling or grammar errors.

8. **Error Handling Testing:**

- Test how the popup behaves when there's a failure to perform its action, such as a network issue if it's trying to submit data.

- Ensure that appropriate error messages are displayed if the action fails.

9. **Regression Testing:**

- After any updates or changes to the app, test to confirm that the popup still functions and displays as intended.

10. **Localization Testing (if applicable):**

- If the app is used in different regions, confirm that the popup's content is accurately localized for each supported language.

C. Search Bar

1. **Functional Testing:**

- Verify that the search bar accepts input and allows users to enter search queries.

- Test the search functionality with a variety of input, including valid and invalid characters, to ensure it handles all text appropriately.

= **FAIL** (BUG NUM – 7)

- Confirm that the search yields appropriate results based on the input, including edge cases such as partial matches, case sensitivity, and special characters.

- Check that recent search queries are either saved for future convenience or that there's a clear privacy policy on how search data is handled.

- Ensure the app notifies the user of the availability of cars in their searched area.

= **FAIL** (BUG NUM – 9)

- Ensure the search icon functions properly and is intuitive for user interaction.

= **FAIL** (BUG NUM – 10)

****Usability Testing**:**

- Assess the visibility and accessibility of the search bar on the screen.

- Ensure that placeholder text in the search bar is clear and guides the user on what can be searched.

- Test the ease of clearing the search input and starting a new search.

- Evaluate whether the search results are presented in a user-friendly manner, with clear and actionable information.

3. **Performance Testing:**

- Measure the responsiveness of the search function—how quickly it begins to process the input and how quickly the results are displayed.

- Test the performance under various network conditions, or NO network connection, especially if the search relies on server-side processing.

= **FAIL** (BUG NUM – 8)

4. **Interface Testing:**

- Ensure the search bar and results display correctly on different devices and orientations.

- Verify that any autocomplete suggestions or dropdowns are visually aligned and properly overlaid on other app content.

5. **Compatibility Testing:**

- Check that the search bar works consistently across different devices, operating systems, and app versions.

6. **Accessibility Testing:**

- Verify that the search bar is accessible to those using screen readers or other assistive technologies.

- Confirm that users can navigate to and from the search bar using keyboard inputs for accessibility compliance.

7. **Localization Testing:**

Up

- If the app supports multiple languages, ensure that the search bar functions correctly in all supported languages and respects language-specific characters and sorting rules.

8. **Security Testing:**

- Confirm that any data entered into the search bar is handled securely, especially if personal data can be searched.

- Test to ensure that the search feature cannot be exploited for injection attacks or other security vulnerabilities.

9. **Error Handling Testing:**

- Introduce errors such as submitting the search with an empty query or a disconnected network to test how the app handles these scenarios.

- Ensure that helpful error messages or prompts are displayed when the search cannot be completed.

D. Icons+ Buttons

a. Instructions

1. **Functional Testing:**

- Ensure that each icon on the map corresponds correctly with the legend descriptions.

= **FAIL** (BUG NUM – 17)

- Verify that the map updates in real-time and that the legend accurately reflects the current status of items on the map (like available cars).

= **FAIL** (BUG NUM – 14)

2. **Usability Testing:**

- Check that the legend is easily understandable and helps users interpret the map effectively.

- Assess the readability of the legend in various lighting conditions and on different devices.

3. **Interface Testing:**

- Confirm that the legend is visually distinct from the map and that its icons are clearly visible against the map background.

- Make sure the legend does not obstruct important parts of the map and is positioned appropriately.

4. **Compatibility Testing:**

- Test the display of the map and legend across various screen sizes and resolutions to ensure consistency.

- Check the functionality on different devices and operating systems to ensure the legend appears correctly.

5. **Performance Testing:**

- Evaluate the loading times of the map and legend, especially when zooming in or out and when there are many elements to display.

- Monitor the app's performance when the map is in use to ensure there are no lags or crashes.

6. **Accessibility Testing:**

- Ensure that the legend and map icons are accessible to visually impaired users, with proper contrast and support for screen readers.

- Test that users can interact with the map using assistive technologies if necessary.

7. **Localization Testing:**

- If the app is used in multiple regions, check that the legend is correctly localized in all supported languages.

- Verify that any region-specific symbols or instructions are accurately represented in the legend.

8. **Error Handling Testing:**

- Simulate scenarios where map data cannot be loaded to check if the app provides informative error messages or alternative content.

9. **Regression Testing:**

- After any updates to the map or legend functionality, retest to ensure existing features still work as expected and new updates have not introduced bugs.

10. **Security Testing:**

- If the map uses user data, ensure that this information is securely transmitted and handled within the app.

b. Hart

1. **List Functionality Testing:**

- Ensure that all cars listed are clickable and lead to the correct detail page when selected.

- Verify that the list refreshes correctly when new data is available.

- Test the "Favorite" feature (heart icon) to ensure that it correctly adds or removes cars from the user's favorites. **= FAIL** (BUG NUM – 12)

2. **Search Functionality Testing:**

- Confirm that the search bar filters the list based on the user's input.

- Test with various inputs, including car makes models, and other relevant keywords.

- Check how the system handles no results or partial matches.

- Ensure search results are visible and display nicely on the screen. **= FAIL** (BUG NUM – 11)

3. **Performance Testing:**

- Measure the response time when the list is loaded or when a search query is made.

- Evaluate the application's behavior under stress, such as when handling a large number of list items.

4. **Usability Testing:**

- Assess the intuitiveness of the navigation between the list and the search functionality.

- Ensure that the user can easily understand how to use the list and search features.

5. **Accessibility Testing:**

- Check that all elements on the screen are accessible, including by screen readers and other assistive technologies.

- Make sure text contrast and sizes meet accessibility standards.

6. **UI/UX Testing:**

- Verify that the layout, including the spacing between list items and icons, is consistent with design specifications.

- Confirm that the visuals and transitions are smooth and aesthetically pleasing.

7. **Compatibility Testing:**

- Test the screen on various devices, screen sizes, and resolutions to ensure the layout and functionality remain consistent.

- Ensure that the screen orientation (portrait/landscape) does not break the layout or functionality.

8. **Error Handling Testing:**

- Check the application's behavior when an error occurs during data retrieval, such as a network error.

- Validate that appropriate error messages are displayed to the user.

9. **Localization Testing:**

- If the app is available in multiple languages, ensure that all list items and search functionalities work correctly in each language.

10. **Regression Testing:**

- After any updates to the application, retest the list and search functionality to ensure no new bugs have been introduced.

c. Compass

1. **GPS Permission Test:**

- Verify the app requests the correct GPS permissions upon installation or first use of the feature.

- Test the behavior when permissions are denied, including whether the app provides instructions to enable them.

2. **GPS Accuracy Test:**

- Check if the GPS correctly locates the user's current position when permissions are granted.

- Test the accuracy in different locations (urban, suburban, rural) to see if the positioning is consistently accurate.

3. **Compass Functionality Test:**

- Ensure that the compass icon reorients the map to the user's current direction when working correctly.

- Verify that the icon's state (active/inactive) reflects the current status of the GPS functionality.

4. **Error Handling Test:**

- Test the app's response when the device's GPS is turned off or unavailable.

- Confirm that the error message is clear and provide the user with actionable steps to resolve the issue.

5. **UI Component Test:**

- Verify that the pop-up message box is displayed correctly across different devices and screen sizes.

- Ensure that all elements within the pop-up (text, button) are clearly visible and accessible.

6. **Button Functionality Test:**

- Test the button within the pop-up to check if it leads to the GPS settings or performs the expected action.

- Confirm that the pop-up can be dismissed and that the user can attempt to use the feature again.

7. **Network Dependency Test:**

- Analyze the behavior when the device is in airplane mode or has no network access.

- Check if the app falls back on the last known GPS data or provides an appropriate message.

8. **Multiple Attempts Test:**

- Evaluate the system's response to rapid successive taps on the compass icon.

- Determine if there is a cool-down period or if the error persists.

9. **Battery Impact Test:**

- Monitor the application's battery usage when using GPS features to ensure it is within acceptable limits.

10. **Recovery Test:**

- After enabling the GPS post-error, test if the app automatically detects the change and functions normally without needing a restart.

d. Callender

I. A 2 A + A 2 B

**1. **Functionality Testing: **

- Ensuring that all buttons, links, and icons on the search bar function as expected.

- Verifying that the search function returns accurate results based on the input provided.

- Checking the responsiveness of the search feature, including how it handles empty queries or special characters.

**2. **Usability Testing: **

- Evaluating the ease of use of the search feature.

- Checking if the search bar is easily accessible from various points within the application.

- Confirming that there are clear indications of how to use the search bar (placeholders, icons).

3. **Compatibility Testing: **

- Testing the search bar on different devices and screen sizes to ensure consistent behavior and appearance.

- Checking the search feature's compatibility with different browsers if it's a web application.

4. **Performance Testing: **

- Assessing the speed and efficiency of the search functionality.

- Monitoring the application's performance when handling large numbers of search queries simultaneously.

5. **Security Testing: **

- Ensuring that the search bar is not vulnerable to SQL injection or other security threats.

- Confirming that user inputs are properly sanitized to prevent security breaches.

6. **Localization and Internationalization Testing: **

- Checking if the search bar supports different languages or regions, if applicable.

- Verifying that the correct keyboard layout appears for different language inputs.

7. **Accessibility Testing: **

- Ensuring that the search bar is accessible to users with disabilities, including those who use screen readers or cannot use a mouse.

- Verifying compliance with accessibility standards like WCAG.

8. **Error Handling Testing: **

- Confirming that appropriate error messages are displayed for invalid search queries.

- Testing how the system responds to unexpected user behavior, such as attempting to submit a search with no internet connection.

II. Finalizing Reservation

1. **GPS Functionality Test: **

- Verify that tapping the compass icon prompts the GPS permission request for first-time users.

- Ensure the GPS accurately locates the user's current location on the map.

- Test the response when GPS is disabled - the app should prompt the user to enable it.

- Check the app's behavior in different locations and scenarios (e.g., indoors, city centers, rural areas).

2. **Search Functionality Test:**

- Validate that the search bar is accessible and clickable.

- Test the search functionality by entering different addresses, landmarks, or ZIP codes.

- Check if the search suggestions are relevant and helpful.

- Ensure that the app displays appropriate results or messages when no results are found.

3. **Car Availability and Booking Test:**

- Confirm that the available cars are shown with the correct details (model, distance, availability time).

- Verify that selecting a car takes the user to the booking confirmation screen.

- Verify that all the booking information is accurate. **= FAIL** (BUG NUM – 13)

- Test the booking process with different time slots and verify that the reservation is successful.

- Check the app's behavior when trying to book a car that has just been taken by another user.

4. **Filter and Preferences Test:**

- Ensure that the filter options work correctly and display the expected results (e.g., filtering by car type or features).

- Test the favorites or heart icon to see if it correctly adds cars to the user's favorites list.

- Validate the 'My Trips' or 'Booking History' section for accuracy and proper functionality.

5. **UI/UX Consistency and Responsiveness Test:**

- Verify that the app's UI elements are consistent across different screens.

- Check the responsiveness of buttons and links.

- Ensure that the app's design is responsive and looks good on different devices and screen sizes.

6. **Error Handling and Messages Test:**

- Test for appropriate error messages when the app cannot connect to the server or when there's no internet connection.

- Verify that the error messages are informative and guide the user on what to do next.

7. **Navigation and Flow Test:**

- Check the navigation flow from searching for a car to booking it, to final confirmation, ensuring there are no dead ends or loops.

- Ensure back buttons and menu navigations work as expected.

e. Filter

1. **Filter Selection Test:**

- Verify that all filter options are present and selectable.

- Test selecting and deselecting individual filters and validate that the correct results are shown according to the selected criteria. **= FAIL** (BUG NUM – 15)

- Ensure the search filter remains active until manually deactivated by the user.

= FAIL (BUG NUM – 16)

- Check if multiple filters can be applied at once and if the results are accurate.

2. **User Interface Test:**

- Ensure that the filter icon is easily accessible from the main screen.

- Confirm that the filter panel opens and closes smoothly without lag.

- Check for visual feedback when a filter is selected (e.g., a checkmark or change in color).

3. **Filter Reset Test:**

- Include a test to apply filters, then use a reset or clear function to ensure all filters are cleared.

- After resetting, the car listings should return to the unfiltered state.

4. **Persistence Test:**

- Apply filters, select a vehicle, and navigate to the vehicle's details page. Then return to the listings page to confirm that the filters are still applied.

- Close the app with filters applied, reopen it, and verify whether the filters persist as per the app's intended behavior.

5. **No Results Test:**

- Apply a combination of filters that yields no results and ensure that the appropriate message or graphic is displayed to the user.

- Test the app's guidance for the user to adjust filters for better results.

6. **Performance Test:**

- Monitor the app's performance when applying and clearing filters, especially if the inventory of cars is large. There should be no significant delay.

7. **Accessibility Test:**

- Ensure that the filter functionality is accessible, meaning that it should be usable by people with disabilities, such as those who rely on screen readers.

8. **Error Handling Test:**

- Verify that if there is an error while applying filters due to a server issue or lost connection, there is an error message guiding the user accordingly.

9. **Cross-Functionality Test:**

- Test the interaction between filters and other app functionalities like sorting or searching to ensure they work harmoniously together.

f. New Reservation – leads to 'Calendar icon' = FAIL (BUG NUM – 19)

1. **Functionality Test:**

- Verify that clicking the "New Booking" button (הזמנה חדשה) opens the booking interface.

- Check if all necessary information fields (date, time, car type, etc.) are present and editable.

2. **Date and Time Selection Test:**

- Test the date picker to ensure that past dates cannot be selected.

- Check if the time selection allows for precise input and adheres to the available times for car bookings.

3. **Vehicle Selection Test:**

- Ensure that the list of available vehicles is displayed according to the selected date and time.

- Test selecting different types of vehicles and validate that the booking details update accordingly.

4. **Booking Details Validation Test:**

- Confirm that all the details entered (pick-up time, drop-off time, car type) are accurately reflected in the booking summary.

5. **Booking Confirmation Test:**

- Test the final confirmation step to ensure that the booking is submitted to the system.

- Verify that a confirmation message or screen is displayed after the booking is made.

6. **Error Handling Test:**

- Intentionally leave required fields empty or enter invalid data to check if appropriate error messages are displayed.

- Attempt to book a vehicle for a time slot that has already been booked by another user and check if the system prevents the booking and displays a suitable message.

7. **User Feedback Test:**

- Ensure there is visual and/or textual feedback for each action (e.g., selecting a vehicle, choosing a date and time).

8. **Cancellation and Modification Test:**

- Check if there is an option to cancel or modify the booking after it is made and validate the process.

- Verify that any changes to the booking are updated in real time and reflected in the system.

9. **Performance Test:**

- Test the responsiveness of the booking process, especially when many users are booking simultaneously.

10. **Accessibility Test:**

- Ensure that the booking functionality is accessible, including screen reader compatibility, and that all elements can be reached using keyboard navigation.

11. **Localization and Time Zone Test:**

- Verify that the app correctly handles different time zones if it operates in multiple regions.

- Check that the date and time formats adhere to the locale of the user.

12. **Network Connectivity Test:**

- Test the behavior of the booking process during poor network conditions, ensuring that the app handles network failures gracefully.

Up

7. Bug List

CC-1: No message updating user if there's no internet connection.

CC-2: Text doesn't Enlarge properly across the App- App is unusable for visually impaired users.

CC-3: In menu bar "פירוט הזמנות" in the "היסטוריה" section - 'Clear' button doesn't clear the dates in the 'Search' bar.

CC-4: In the Personal information - not able to update the name in the 'Receipt' section.

CC-5: Menu bar - Pricing- Email hyperlink not working.

CC-6: Menu bar - updates - Missed placed text on page.

CC-7: Search Bar - no message for invalid input.

CC-8: Search Bar - No error message updating user about Lack of internet connection.

CC-9: Search Bar - No notification of unavailability of cars in the users searched area.

CC-10: Search Bar - Icon isn't intuitive for users use.

CC-11: Hart Icon - Filter section - information is blocked by the footer.

CC-12: Heart Icon - adding cars to "תחנות מועדפות" by clicking the 'heart' icon doesn't work.

CC-13: Reservation window - Starting and finishing Hours are flipped.

CC-14: Map Instruction Icon - Times recommended for unavailable car are flipped.

CC-15: Filter not working - showing cars that weren't searched for.

CC-16: Filter deactivates after 10 seconds.

CC-17: Map Instruction Icon - the Red category is incorrect.

CC-18: Map not interactive periodically on the app. - FREEZES ALL INTERACTIONS ON THE APP!

CC-19: "הזמנה חדשה" (new reservation) button and Calendar Icon lead to the same place.

CC-20: User Guide - Significant fines are imposed for driving on Shabbat; however, the app does not specify the start time of Shabbat.

CC-21: Unclear operating language of the app.

8. Bug Report

[CC-1] No message updating user if there's no internet connection Created: 30/Jan/24 Updated: 05/Feb/24	
Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Attachments:	finall1.1.png finall1.2.png
Severity:	low

Description

Steps To Recreate:

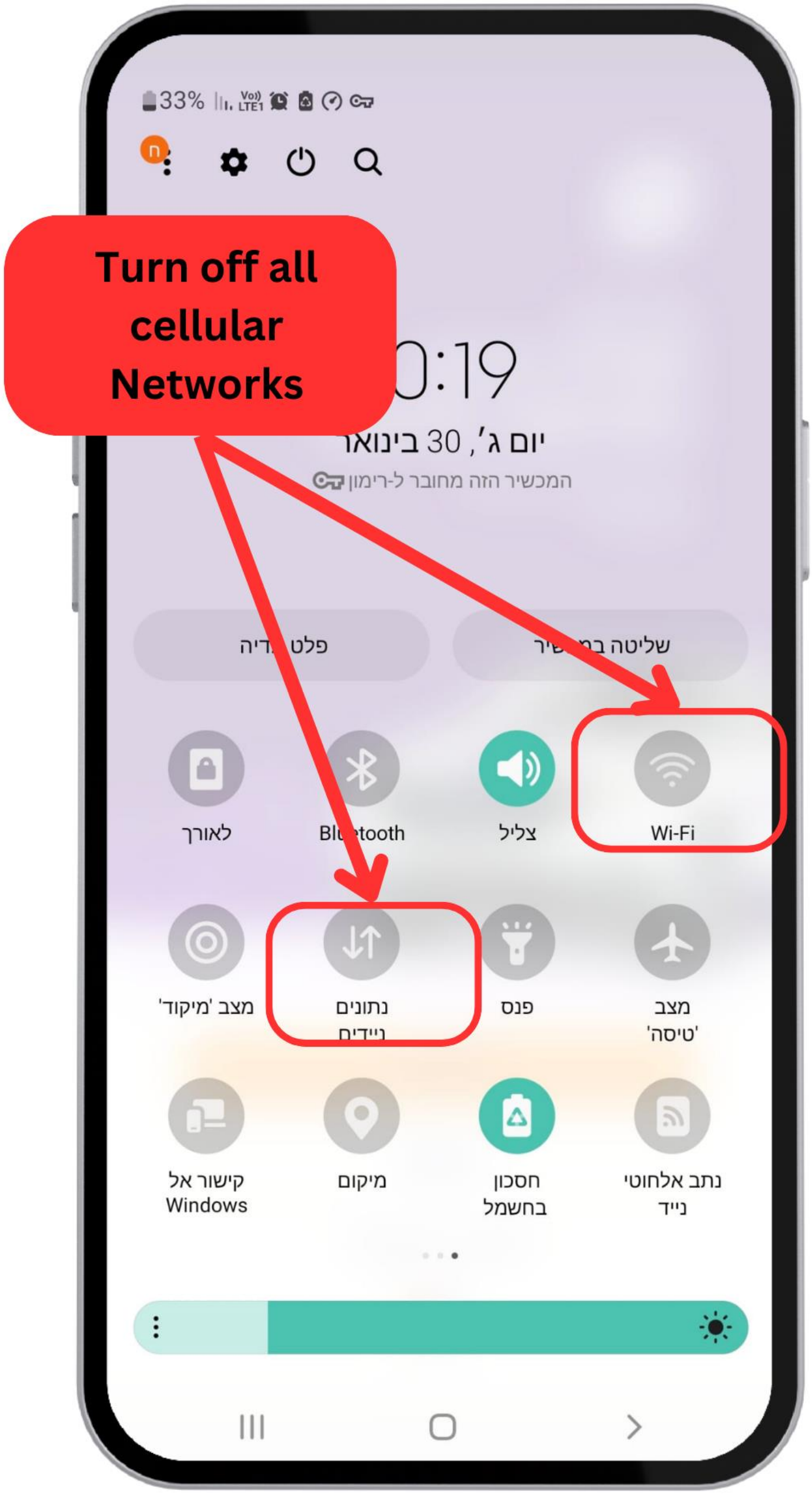
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Shut off all internet connections (WIFI cellular package).
3. Try Logging in to the App via one of the 3 options (Sign up\ Log in \ Gmail)

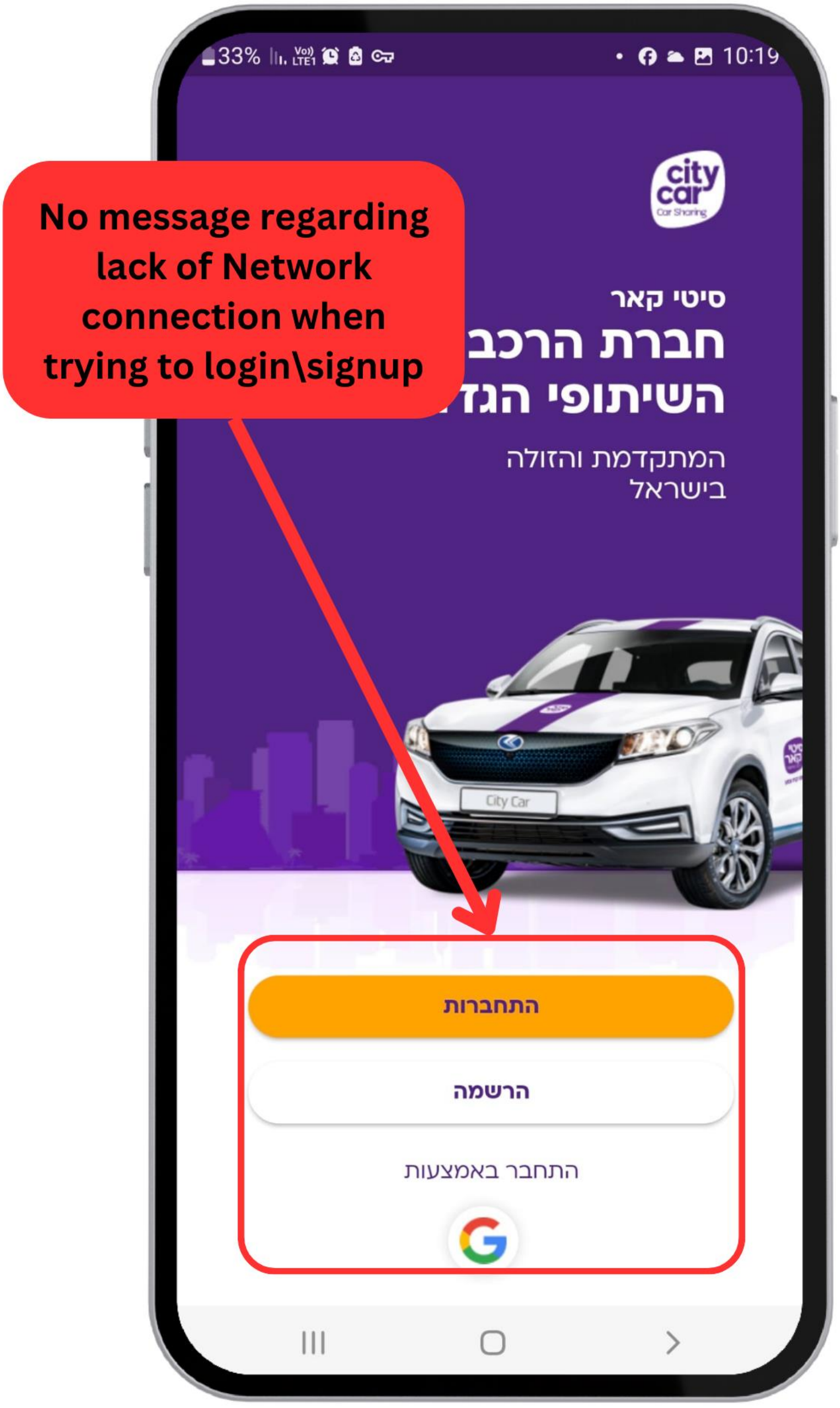
Actual Results:

1. The App doesn't have a mechanism to detect the absence of a network connection and doesn't inform the user appropriately.

Expected Results:

1. There needs to be a notification for the user updating them that there's no internet connection.


Turn off all cellular Networks
33%
0:19
יום ג', 30 בינואר
המכשיר הזה מחובר ל-רימון
Wi-Fi
צליל
לאורך
מצב 'טיסה'
פנס
נתונים ניידים
מצב 'מיקוד'
נתב אלחוטי נייד
חסכון בחשמל
מיקום
קישור אל Windows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city car
Car Sharing
סיטי קאר
חברת הרכב
השיתופי הגד
המתקדמת והזולה
בישראל
City Car
התחברות
הרשמה
התחבר באמצעות

[CC-2] Text doesn't Enlarge properly across the App- The app is unusable for visually impaired users. Created: 30/Jan/24 Updated: 05/Feb/24

Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Attachments:	finall 2.1.png finall 2.2.png finall 2.3.png
Severity:	high

Description

Steps To Recreate:

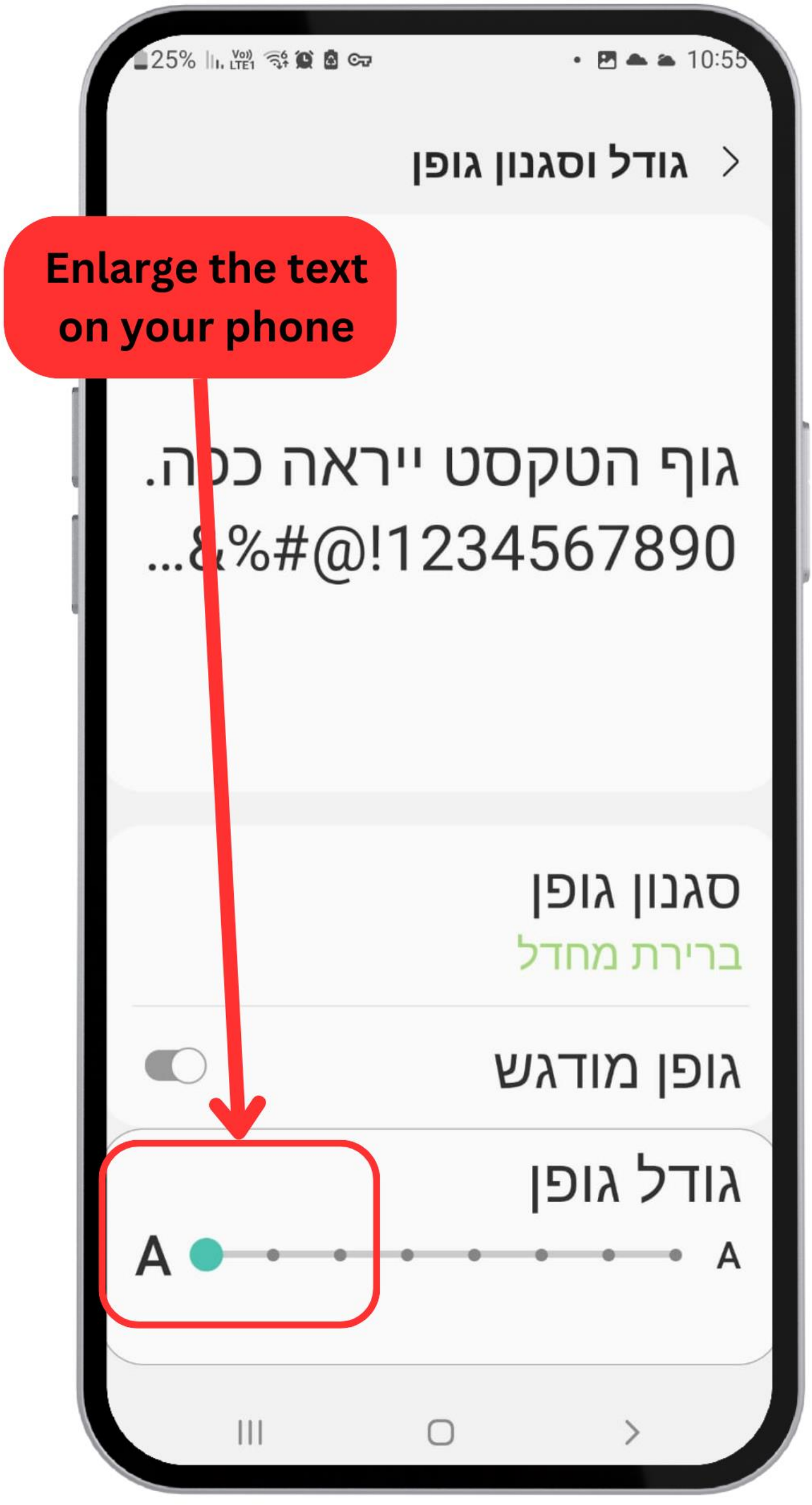
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
    1. **Change Font Size Settings**:
        - Go to your device's `Settings`.
        - Tap `Display`.
        - Tap `Font size and style` or `Font size`. This might be under-advanced in some models.
        - Adjust the font size slider to your preference.
2. Recheck the App to see if the text was enlarged.
3. Open the menu bar.
4. Click on “המדריך למשתמש”.

Actual Results:

1. Enlarging the text in the settings of the phone, messes up the alignment of the text in the App.
2. Not all the text gets enlarged, this is a problem for the user that needs bigger text to navigate the app.

Expected Results:

1. Enlarged text should be repositioned properly across the App.
2. All text needs to change according to the user’s requirements.


10:55
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גודל וסגנון גופן
Enlarge the text on your phone
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ברירת מחדל
גופן מודגש
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מדריך למשתמש
Notice how Enlarged text losses proportion
היכן ממוקמים רכבי סיטי ק
מאות רכבי סיטי קאר פרוסים ברחבי הארץ במיקומים
המוגדרים 'תחנות' סיטי קאר, לוקחים ומחזירים
באותה 'תחנה'. רשימת ה'תחנות' מפורטת
באפליקציה
Not all text is Enlarged
הזמנת רכב ועדכון זמנים
ניתן לבצע את ההזמנה בשירות עצמי - באפליקציה,
באתר ובמענה הקולי הממוחשב, או באמצעות נציג
טלפוני *2319, 24 שעות ביממה.
בוחרים מסלול השכרה (שעתי/יומי/אקסטרה 7),
מגדירים תאריך ושעת התחלה וסיום ומזמינים את
הרכב הפנוי מה'התחנה' הקרובה ביותר. לוקחים
ומחזירים את הרכב באותה 'תחנה' חשוב להיערך
מראש להחזרת הרכב בזמן שלא לפגוע בלקוח הבא
להאריך השכרה רק בתנאי שהרכב פנוי לאותו זמן.
במקרה של איחור - חובה לעדכן את נציגי המוקד
הטלפוני! ביטול הזמנה בטווח של שעתיים ומעלה לפני
מועד ההשכרה - ללא חיוב.

[CC-3] In the menu bar "פירוט הזמנות" in the "היסטוריה" section - the 'Clear' button doesn't clear the dates in the 'Search' bar

Created: 30/Jan/24 Updated: 05/Feb/24

Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Attachments:	FINAL 3.4.png final 3.1.png final 3.2.png final3.3 .png
Severity:	high

Description

Steps To Recreate:

(FOR USERS OF THE APP, THIS BUG WILL SHOW UP WHEN THERE'S SOME CAR RESERVATION HISTORY)

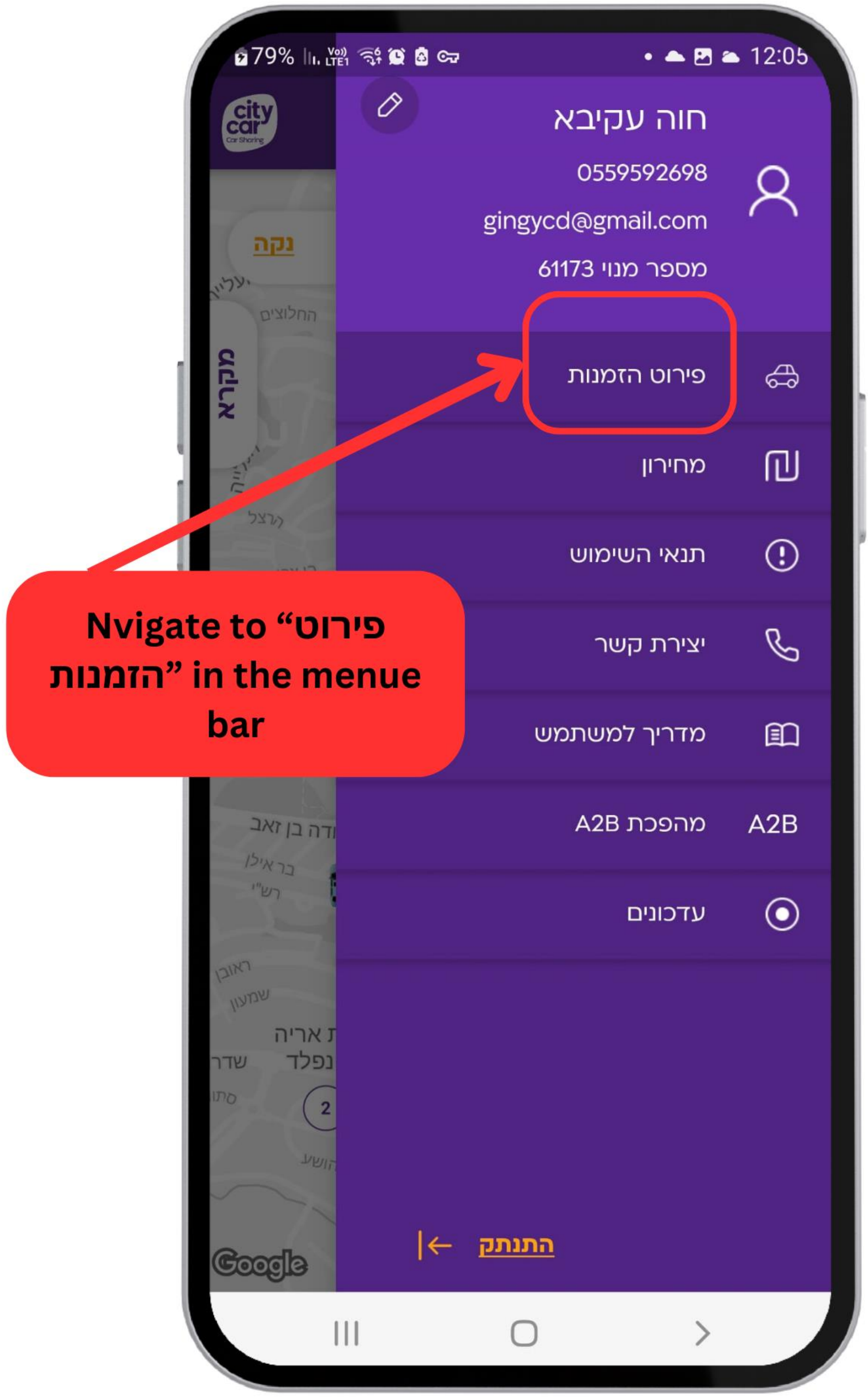
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Login to the App.
3. Navigate to the menu bar.
4. Click on the "פירוט הזמנות".
5. Scroll to the "היסטוריה" section.
6. In the 'Search- Dates' section, click on the Calendar icon on the far-Right side of the bar.
7. Choose random dates in the Calendar and Click on "אישור".
8. Click on "נקה" (clear), to see the relevant Reservation History.

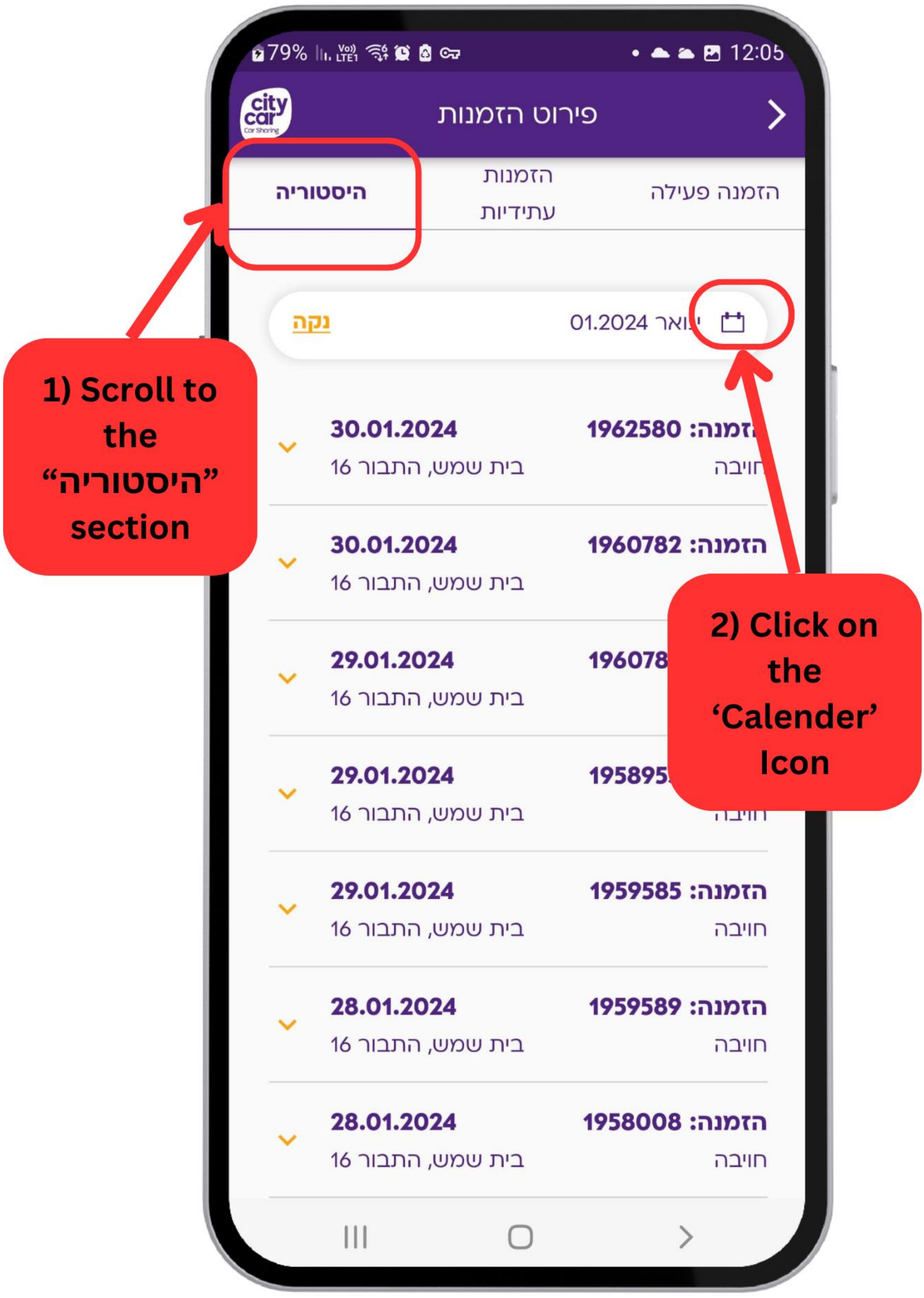
Actual Results:

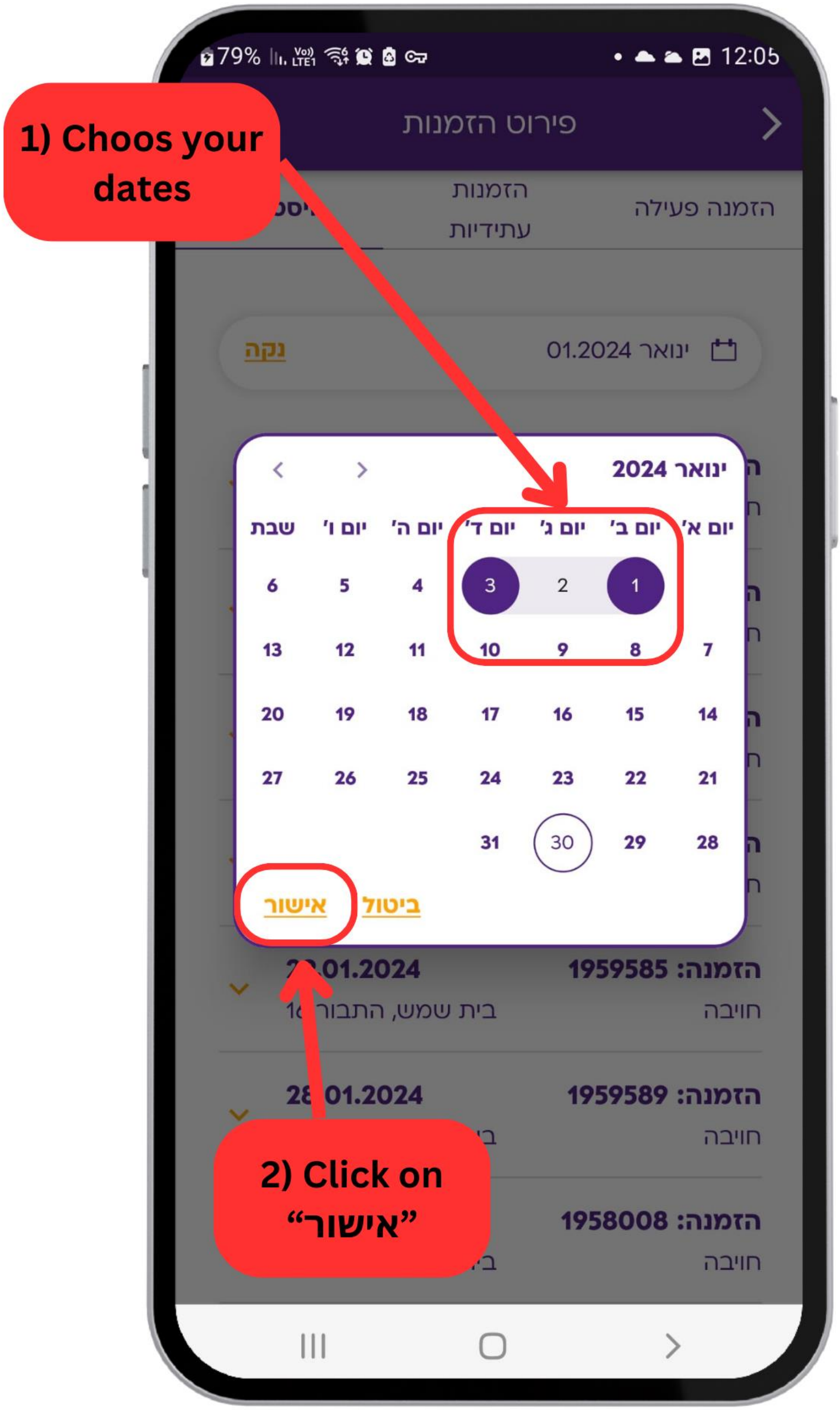
1. The "נקה" (clear) button doesn't clear after the first click, **it takes more than 5 clicks to reset the History.**

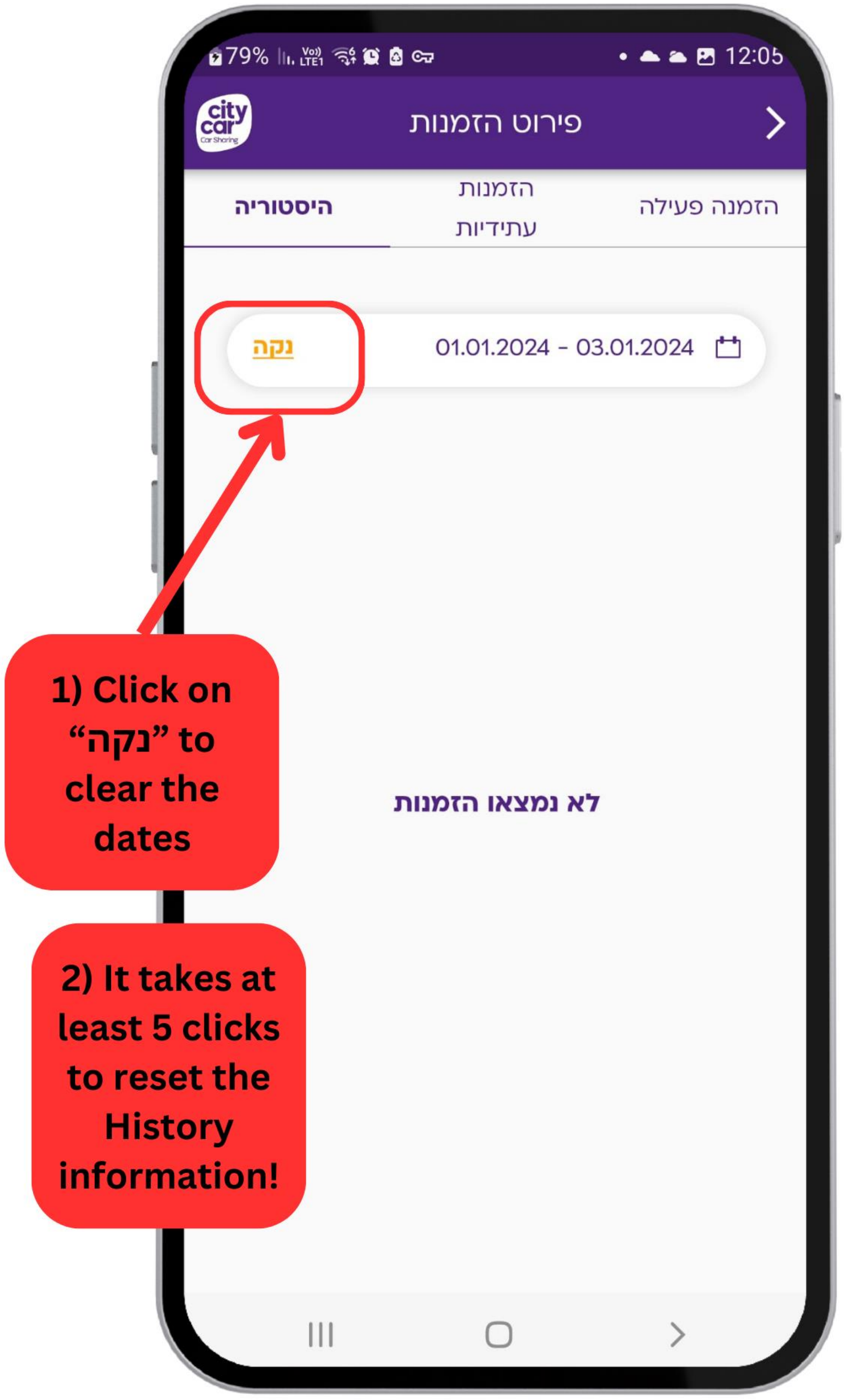
Expected Results:

1. All buttons should respond after 1 click!


12:05
79%
חוה עקיבא
0559592698
gingycd@gmail.com
מספר מנוי 61173
פירוט הזמנות
מחירון
תנאי השימוש
יצירת קשר
מדריך למשתמש
A2B מהפכת A2B
עדכונים
התנתק
Nvigate to "פירוט הזמנות" in the menue bar


12:05
79%
פירוט הזמנות
הזמנה פעילה
הזמנות עתידיות
היסטוריה
01.2024 ינואר
נקה
הזמנה: 1962580
30.01.2024
חויבה
בית שמש, התבור 16
הזמנה: 1960782
30.01.2024
בית שמש, התבור 16
196078
29.01.2024
בית שמש, התבור 16
195895
29.01.2024
בית שמש, התבור 16
הזמנה: 1959585
29.01.2024
חויבה
בית שמש, התבור 16
הזמנה: 1959589
28.01.2024
חויבה
בית שמש, התבור 16
הזמנה: 1958008
28.01.2024
חויבה
בית שמש, התבור 16
1) Scroll to the "היסטוריה" section
2) Click on the 'Calender' Icon


1) Choos your dates
פירוט הזמנות
הזמנה פעילה
הזמנות עתידיות
ינואר 01.2024
נקה
ינואר 2024
יום א' יום ב' יום ג' יום ד' יום ה' יום ו' שבת
ביטול
אישור
הזמנה: 1959585
חויבה
הזמנה: 1959589
חויבה
הזמנה: 1958008
חויבה
2) Click on "אישור"


12:05
79%
פירוט הזמנות
הזמנה פעילה
הזמנות עתידיות
היסטוריה
01.01.2024 - 03.01.2024
נקה
לא נמצאו הזמנות
1) Click on "נקה" to clear the dates
2) It takes at least 5 clicks to reset the History information!

[CC-4] In the Personal information - not able to update the name in the 'Receipt' section Created: 30/Jan/24 Updated: 05/Feb/24	
Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Attachments:	final 4.1.png final 4.2.png
Severity:	high

Description

Steps To Recreate:

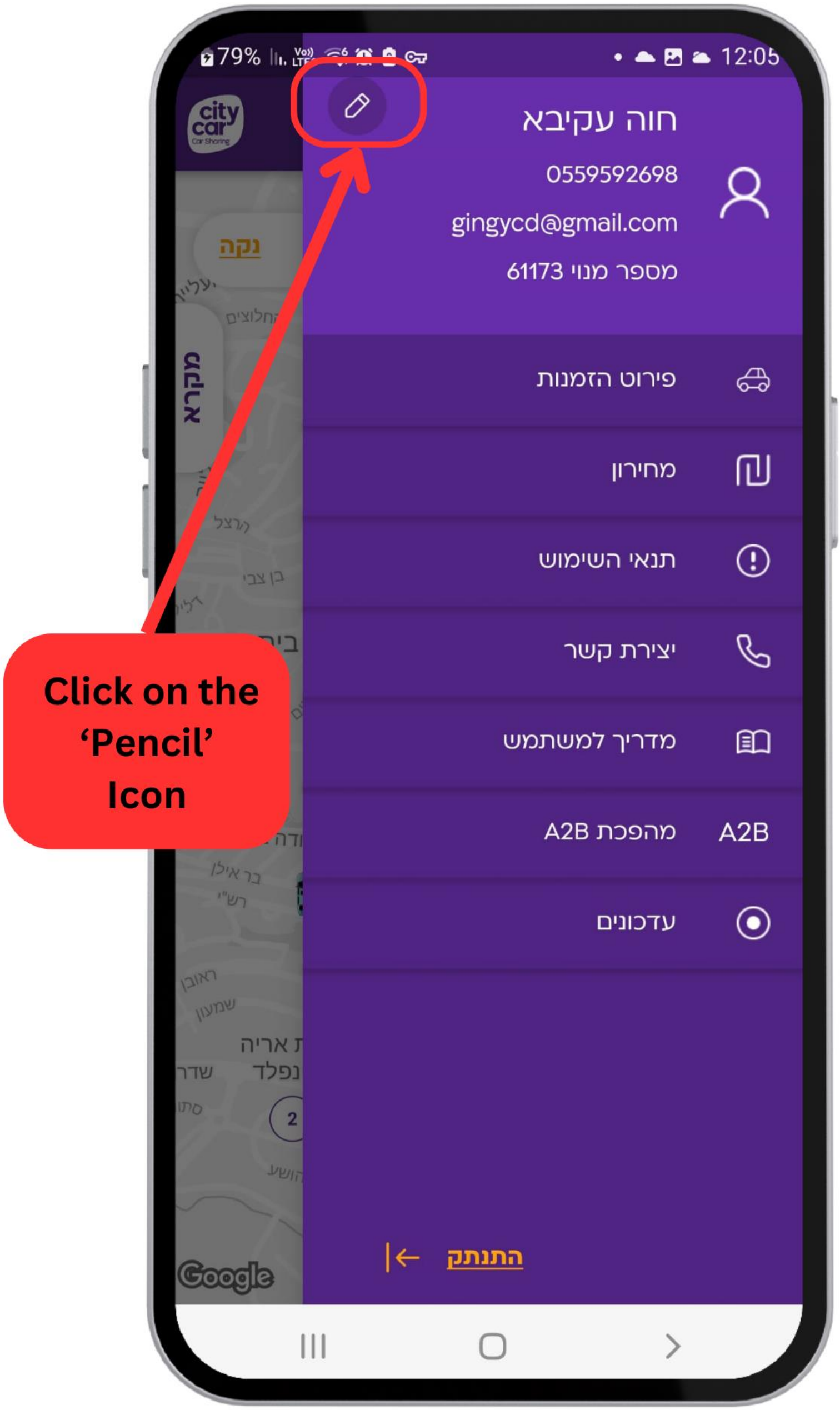
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Login \ Signup to the App.
3. Navigate to the menu bar.
4. Click on the Pencil Icon, on the top left side, to update personal information.
5. Scroll down to the “פרטי החשבונית” and see the “שם חשבונית” field.
6. Enter into the “שם חשבונית” field a new name.
7. Click on “שמור” (save).
8. Reenter your personal information and see the “שם חשבונית” field.

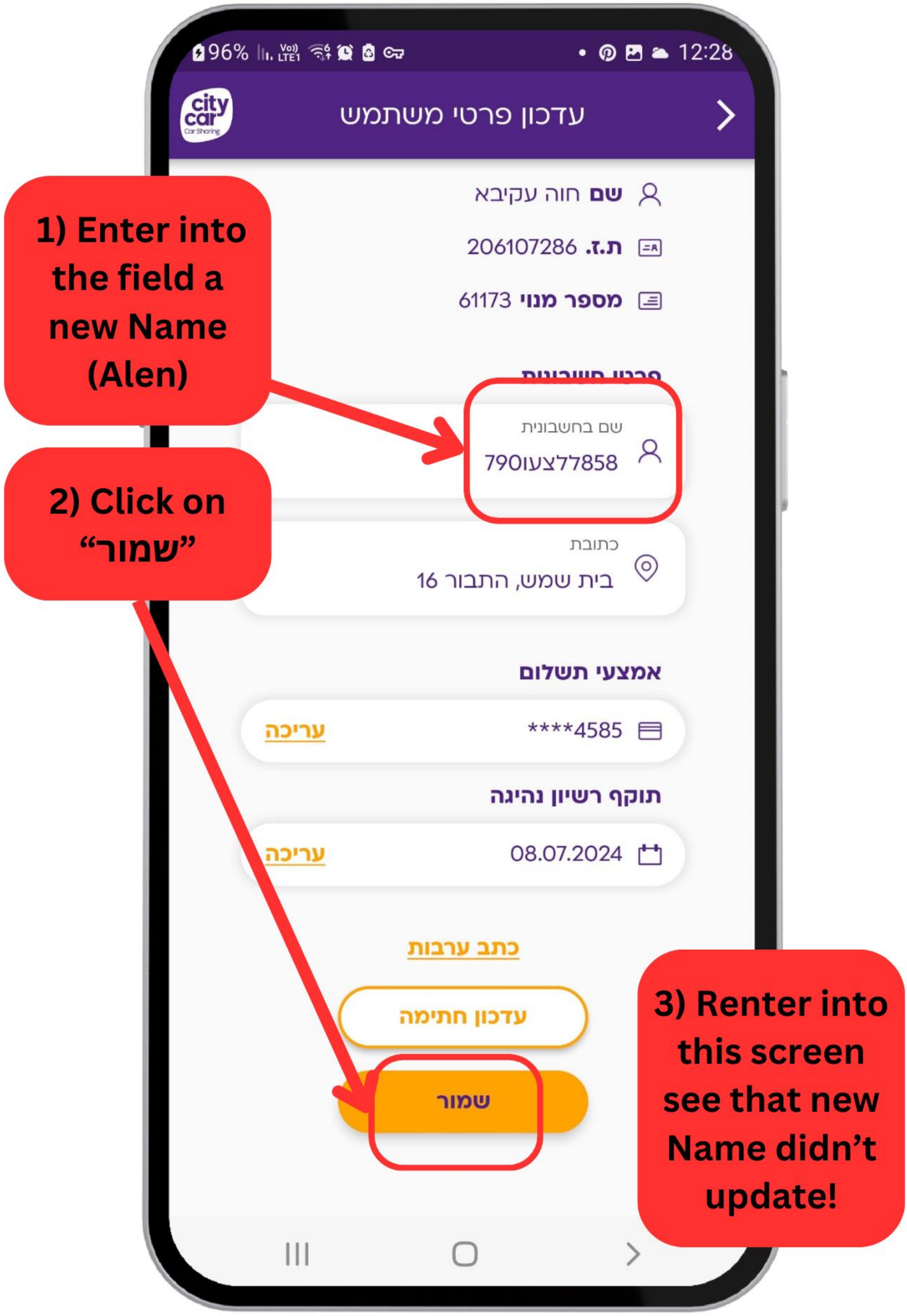
Actual Results:

1. The name doesn't update in the “שם חשבונית” field.

Expected Results:

1. All fields in the Personal Information section need to be able to be updated!


12:05
79%
חוה עקיבא
0559592698
gingycd@gmail.com
מספר מנוי 61173
פירוט הזמנות
מחירון
תנאי השימוש
יצירת קשר
מדריך למשתמש
A2B מהפכת A2B
עדכונים
התנתק
Click on the 'Pencil' Icon


12:28
96%
עדכון פרטי משתמש
שם חוה עקיבא
ת.ז. 206107286
מספר מנוי 61173
שם בחשבונית
790לצעו7858
כתובת
בית שמש, התבור 16
אמצעי תשלום
****4585
עריכה
תוקף רשיון נהיגה
08.07.2024
עריכה
כתב ערבות
עדכון חתימה
שמור
1) Enter into the field a new Name (Alen)
2) Click on "שמור"
3) Renter into this screen see that new Name didn't update!

[CC-5] Menu bar - Pricing- Email hyperlink not working Created: 30/Jan/24 Updated: 30/Jan/24	
Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Severity:	medium

Description

Steps To Recreate:

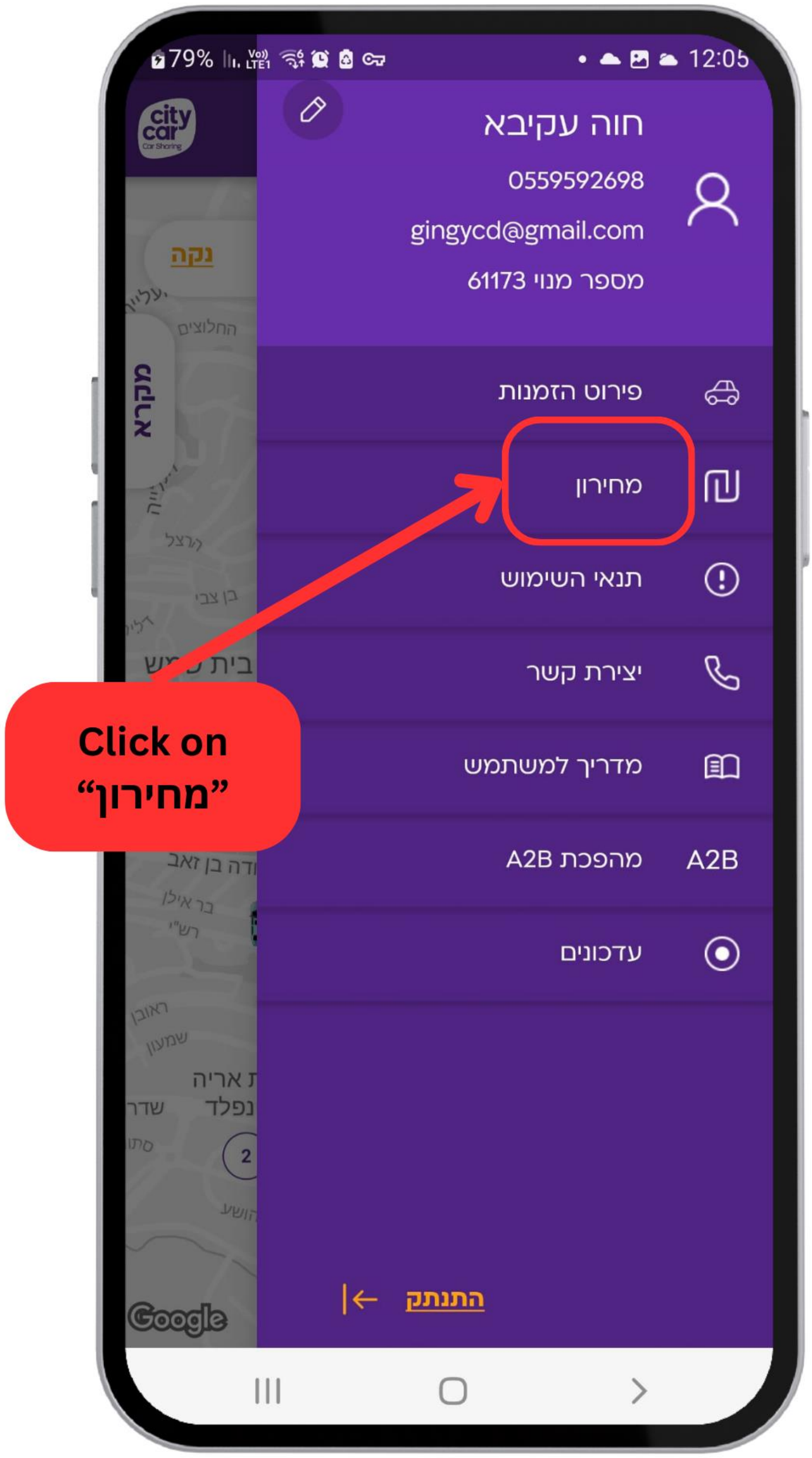
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Login \ Signup to the App.
3. Navigate to the menu bar.
4. Click on “מחירון” (pricing).
5. Scroll down to the bottom of the page.
6. See the Email hyperlink.

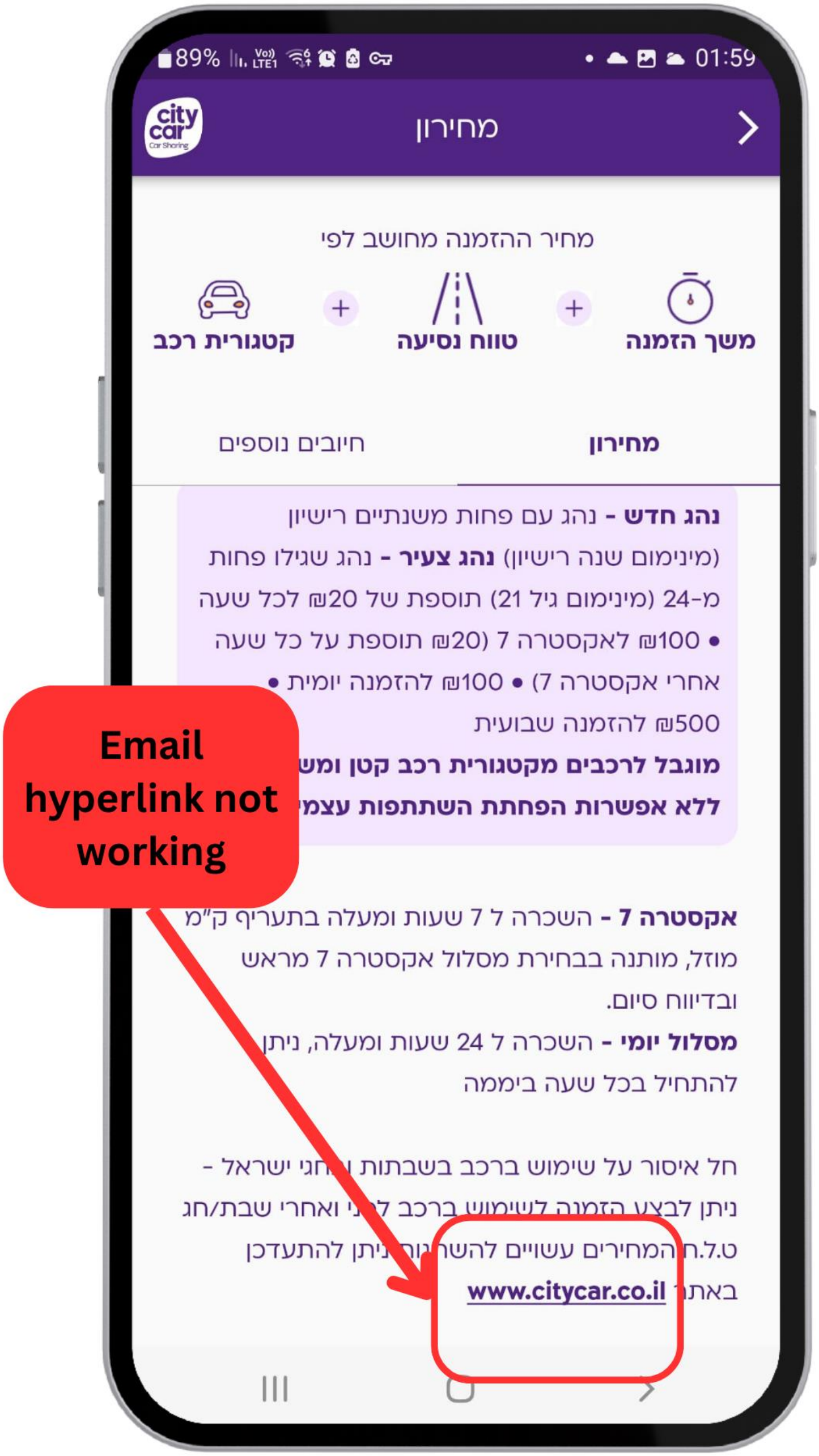
Actual Results:

1. The email hyperlink is not clickable.

Expected Results:

1. All hyperlinks in the App should be functional.


12:05
79%
חוה עקיבא
0559592698
gingycd@gmail.com
מספר מנוי 61173
פירוט הזמנות
מחירון
תנאי השימוש
יצירת קשר
מדריך למשתמש
A2B מהפכת A2B
עדכונים
התנתק
Click on
"מחירון"


01:59
89%
מחירון
מחיר ההזמנה מחושב לפי
משך הזמנה
טווח נסיעה
קטגורית רכב
מחירון
חיובים נוספים
נהג חדש - נהג עם פחות משנתיים רישיון
(מינימום שנה רישיון) נהג צעיר - נהג שגילו פחות
מ-24 (מינימום גיל 21) תוספת של 20₪ לכל שעה
• 100₪ לאקסטרה 7 (20₪ תוספת על כל שעה
אחרי אקסטרה 7) • 100₪ להזמנה יומית •
500₪ להזמנה שבועית
מוגבל לרכבים מקטגורית רכב קטן ומש
ללא אפשרות הפחתת השתתפות עצמ
Email hyperlink not working
אקסטרה 7 - השכרה ל 7 שעות ומעלה בתעריף ק"מ
מוזל, מותנה בבחירת מסלול אקסטרה 7 מראש
ובדיווח סיום.
מסלול יומי - השכרה ל 24 שעות ומעלה, ניתן
להתחיל בכל שעה ביממה
חל איסור על שימוש ברכב בשבתות
ניתן לבצע הזמנה לשימוש ברכב
ט.ל.ח המחירים עשויים להשתנות ניתן להתעדכן
באתר www.citycar.co.il

[CC-6] Menu bar - updates - Missed placed text on page. Created: 30/Jan/24 Updated: 05/Feb/24	
Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Attachments:	final 6.1.png final 6.2.png
Severity:	low

Description

Steps To Recreate:

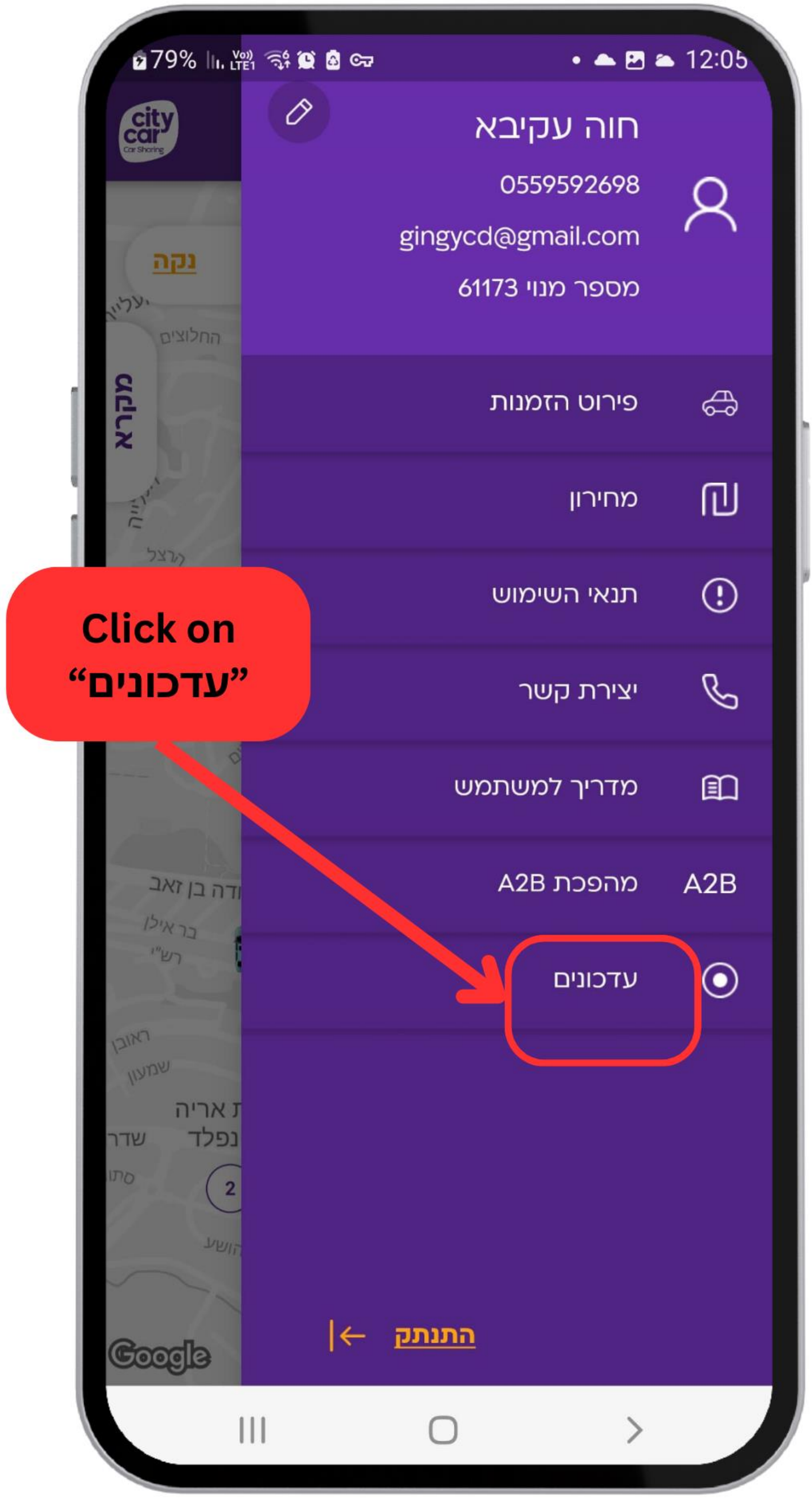
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Login \ Signup to the App.
3. Navigate to the menu bar.
4. Click on “עדכונים” (updates).
5. Scroll down to the bottom of the page.
6. See the missed place text “מספר גרסה”.

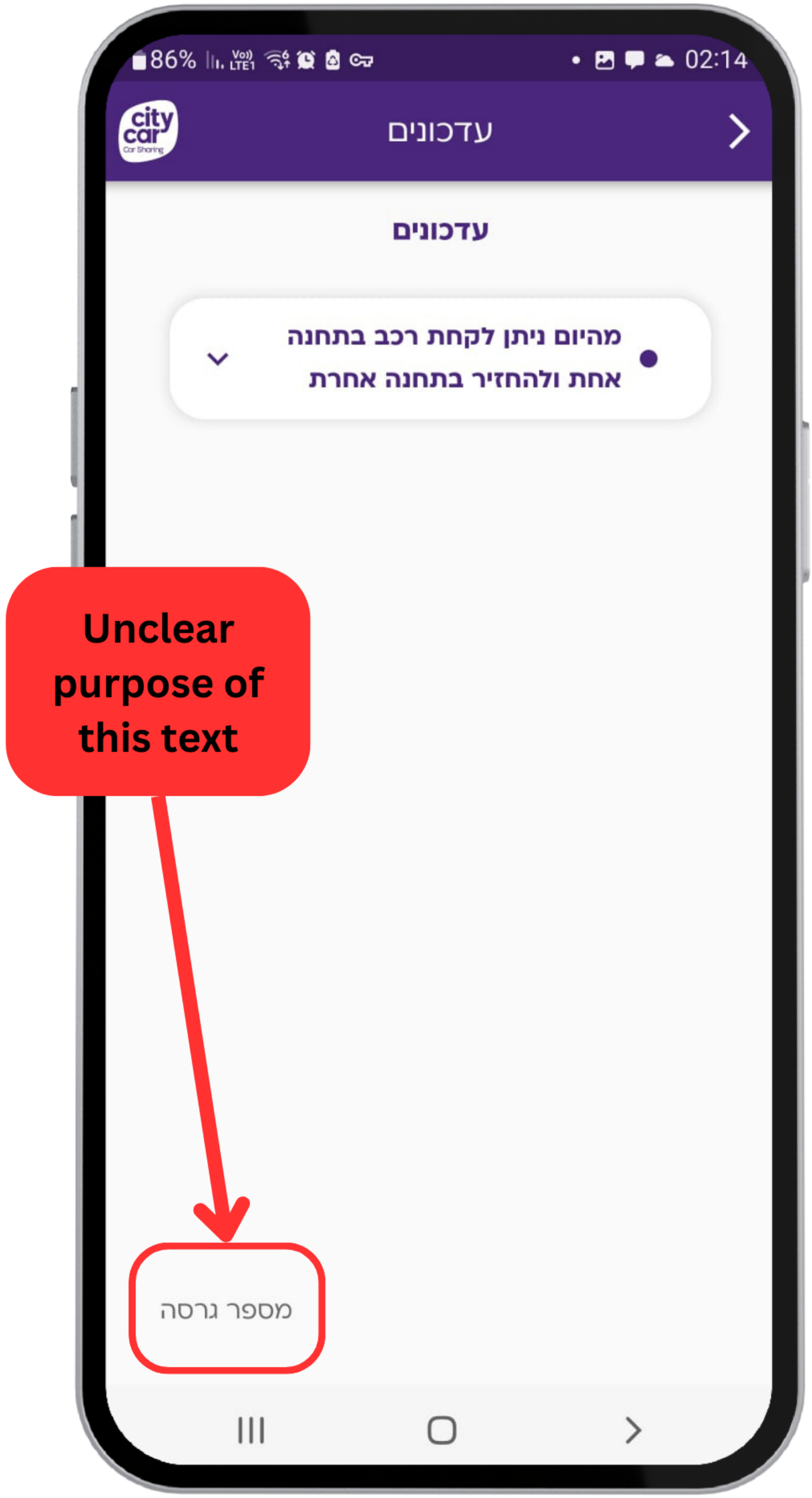
Actual Results:

1. There’s extra text on the page that's not meant to be there.

Expected Results:

1. Pages should include the text\links… that are relevant for that specific page.


12:05
79%
חוה עקיבא
0559592698
gingycd@gmail.com
מספר מנוי 61173
פירוט הזמנות
מחירון
תנאי השימוש
יצירת קשר
מדריך למשתמש
A2B מהפכת A2B
עדכונים
התנתק
Click on
"עדכונים"


86%
02:14
עדכונים
עדכונים
מהיום ניתן לקחת רכב בתחנה אחת ולהחזיר בתחנה אחרת
Unclear purpose of this text
מספר גרסה

[CC-7] Search Bar - no message for invalid input Created: 04/Feb/24 Updated: 05/Feb/24	
Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Attachments:	final 7.1.png
Severity:	medium

Description

Steps To Recreate:

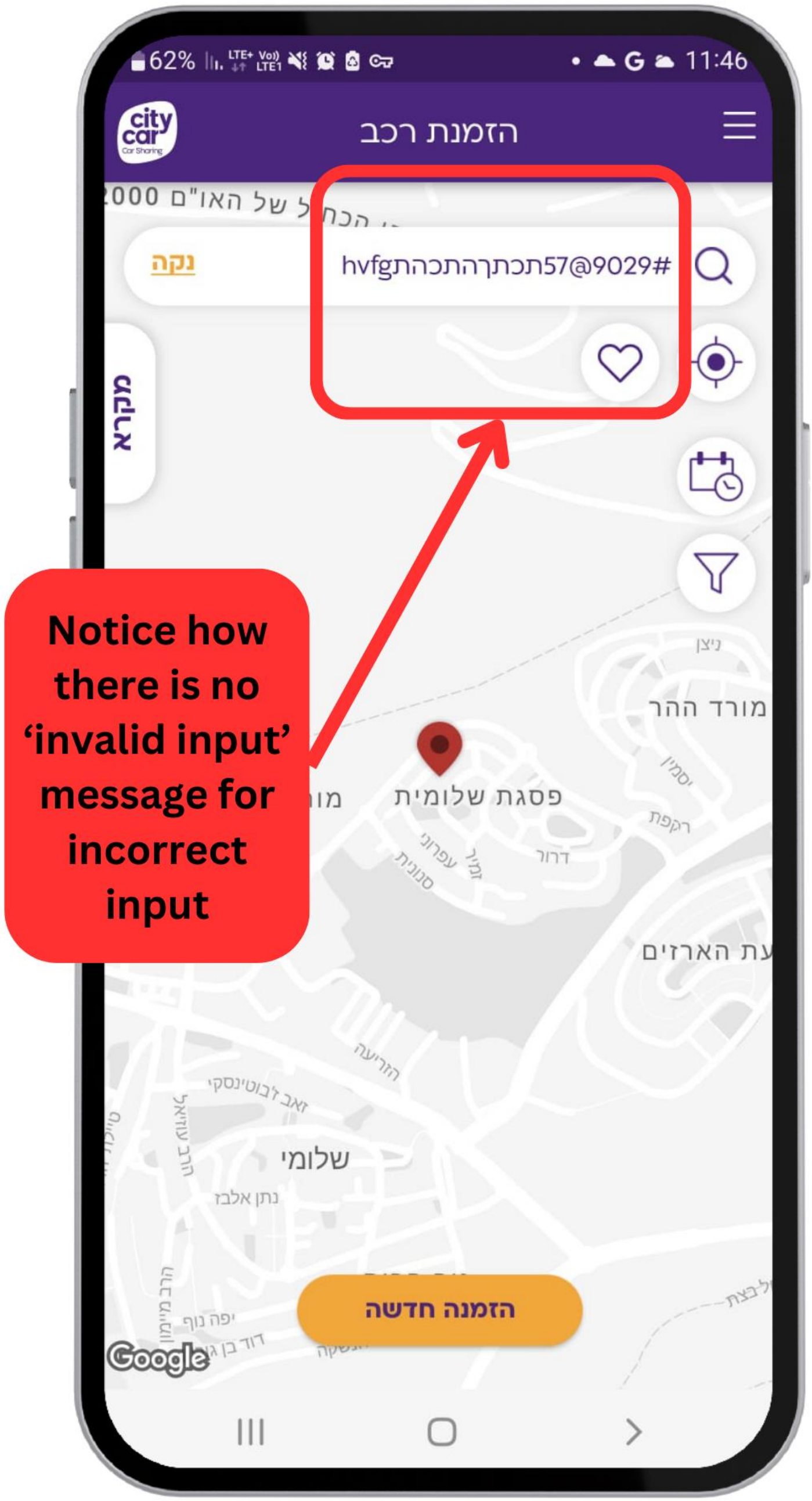
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Login \ Signup to the App.
3. Click on the 'Search Bar'.
4. Enter invalid input (216374כגיגחvcgh#@).

Actual Results:

1. There's no error message letting the user know that their input is invalid.

Expected Results:

1. There needs to be an error message for invalid input in the 'Search Bar'.


62%
11:46
הזמנת רכב
נקה
hvfgתכתרהתכה57@9029#
אובג
Notice how there is no 'invalid input' message for incorrect input
מורד ההר
פסגת שלומית
שלומי
הזמנה חדשה
Google

[CC-8] Search Bar - No error message updating user about Lack of internet connection

Created: 04/Feb/24 Updated: 04/Feb/24

Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Severity:	medium

Description

Steps To Recreate:

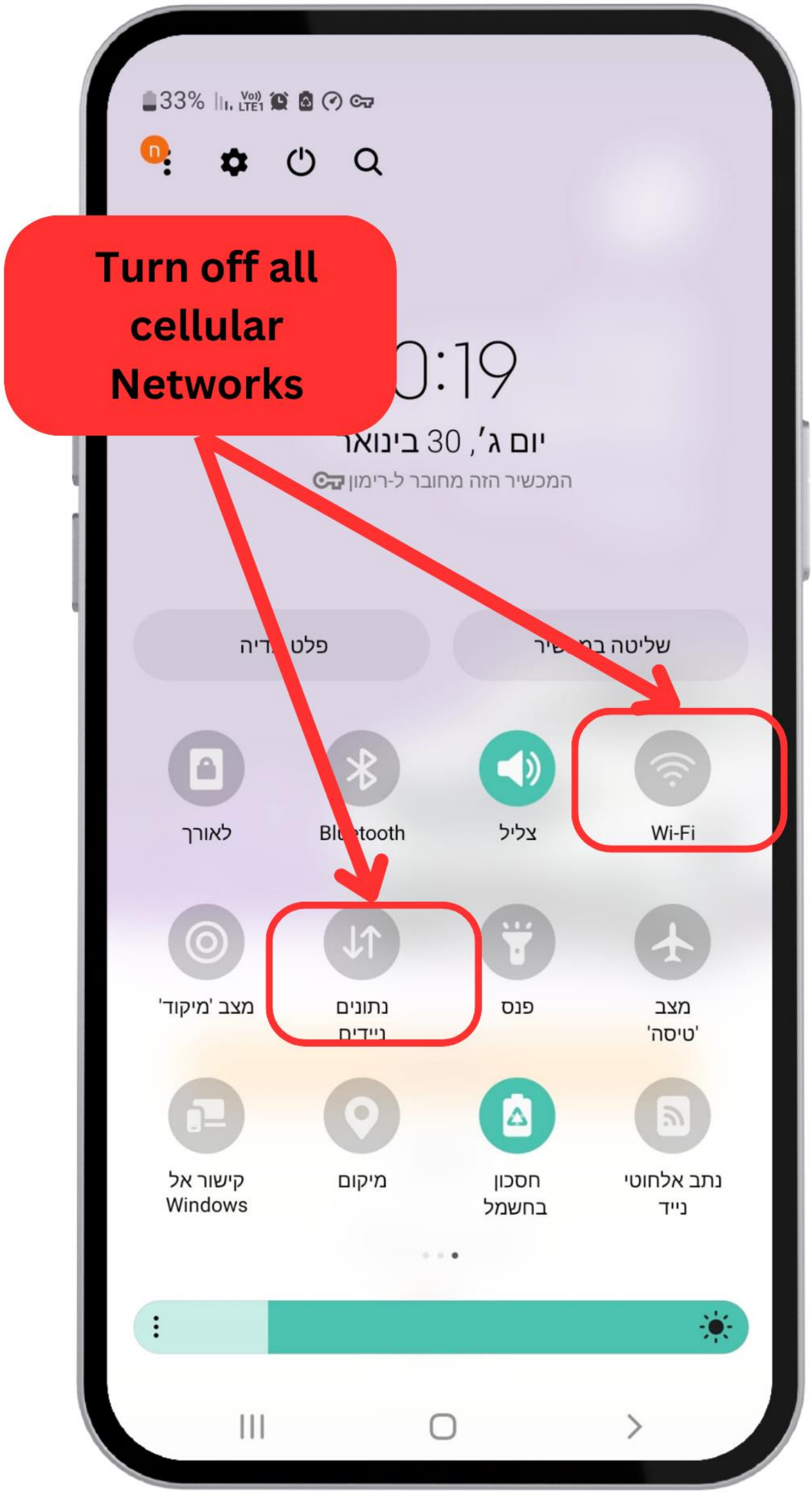
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Login \ Signup to the App.
3. Click on the 'Search Bar'.
4. Enter valid input (תל אביב).
5. Shut off all internet connections including mobile packages on the phone.

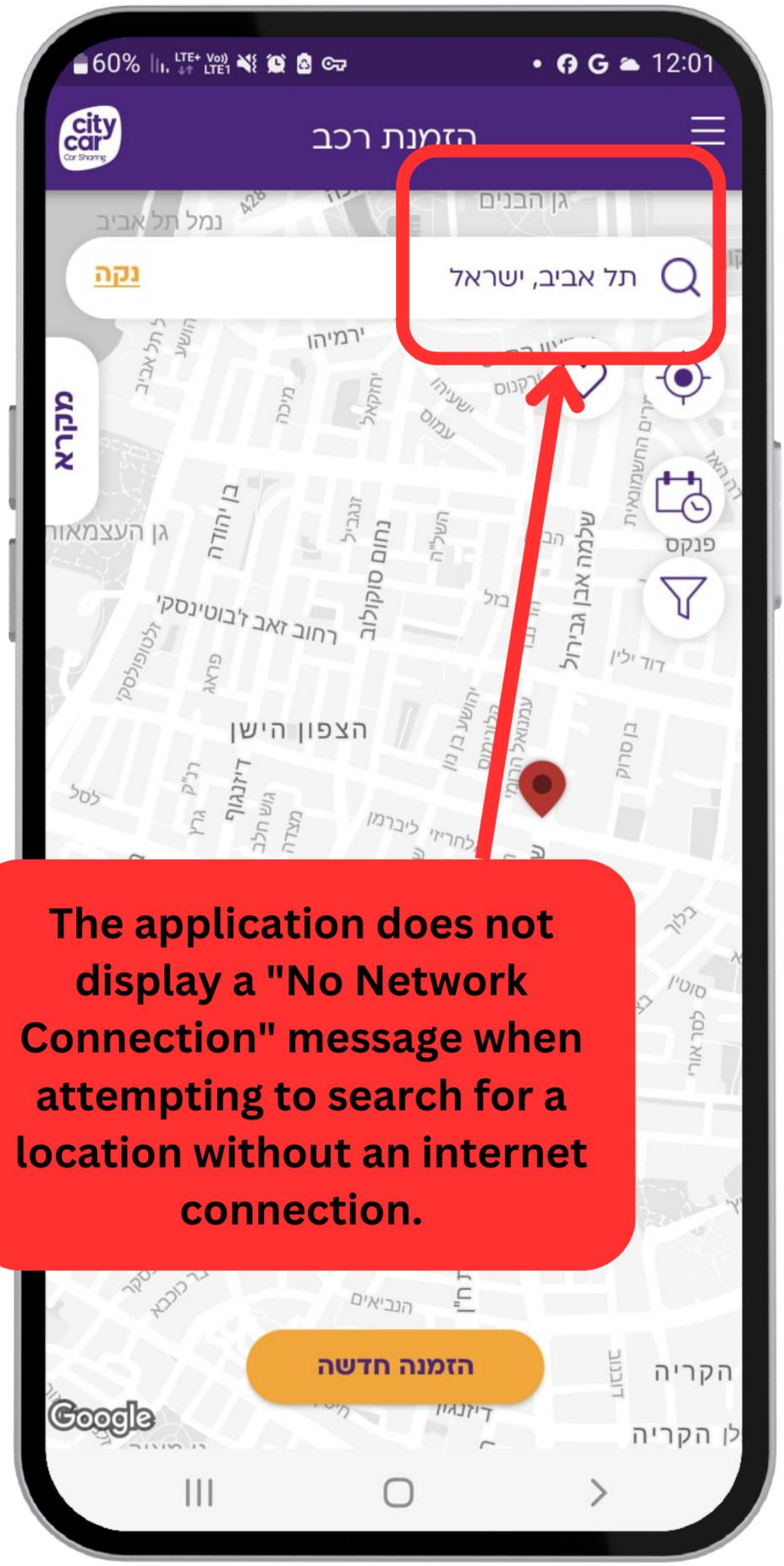
Actual Results:

1. There's no error message letting the user know that there's no Network connection.

Expected Results:

1. There needs to be an error message for No Network connection.


Turn off all cellular Networks
33%
0:19
יום ג', 30 בינואר
המכשיר הזה מחובר ל-רימון
Wi-Fi
צליל
Bluetooth
לאורך
מצב 'טיסה'
פנס
נתונים ניידים
מצב 'מיקוד'
נתב אלחוטי נייד
חסכון בחשמל
מיקום
קישור אל Windows



The application does not display a "No Network Connection" message when attempting to search for a location without an internet connection.

[CC-9] Search Bar - No notification of unavailability of cars in the user-searched area Created: 04/Feb/24 Updated: 04/Feb/24	
Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Severity:	high

Description

Steps To Recreate:

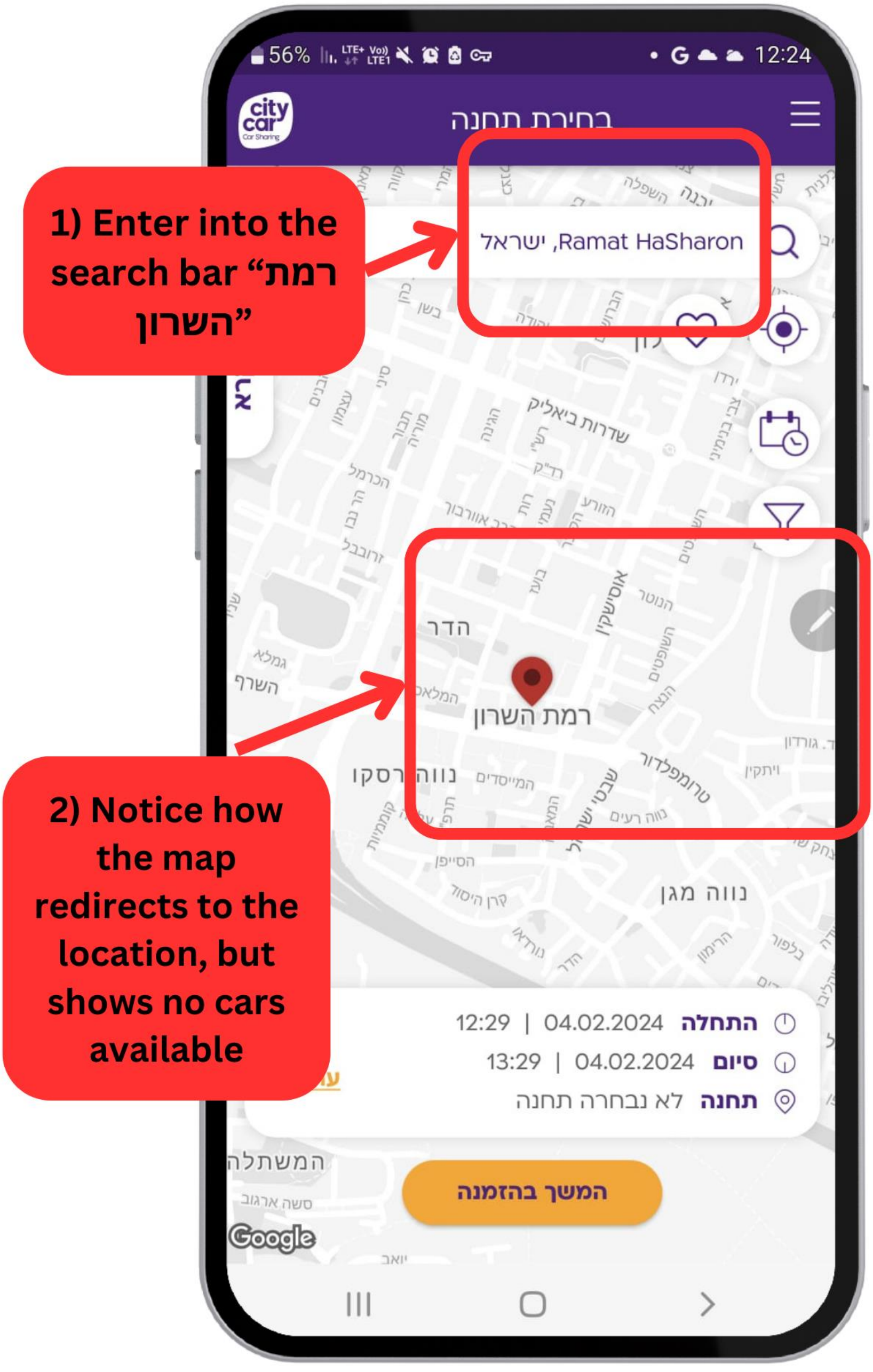
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Login \ Signup to the App.
3. Click on the 'Search Bar'.
4. Enter רמת השרון.

Actual Results:

1. The app redirects the map to the requested area.
2. It shows no cars available for reservation in that area.
3. It doesn't let the user know that their desired area has no "City cars".

Expected Results:

1. If the user enters into the search bar an area that has no "City Cars", the App needs to let the user know that there are no cars and suggest an area nearby that DOES have available cars.


1) Enter into the search bar "רמת השרון"
2) Notice how the map redirects to the location, but shows no cars available
בחירת תחנה
Ramat HaSharon, ישראל
רמת השרון
נווה מגן
התחלה 04.02.2024 | 12:29
סיום 04.02.2024 | 13:29
תחנה לא נבחרה תחנה
המשך בהזמנה

[CC-10] Search Bar - Icon isn't intuitive for users use Created: 04/Feb/24 Updated: 05/Feb/24

Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Attachments:	final 10.2.png
Severity:	medium

Description

Steps To Recreate:

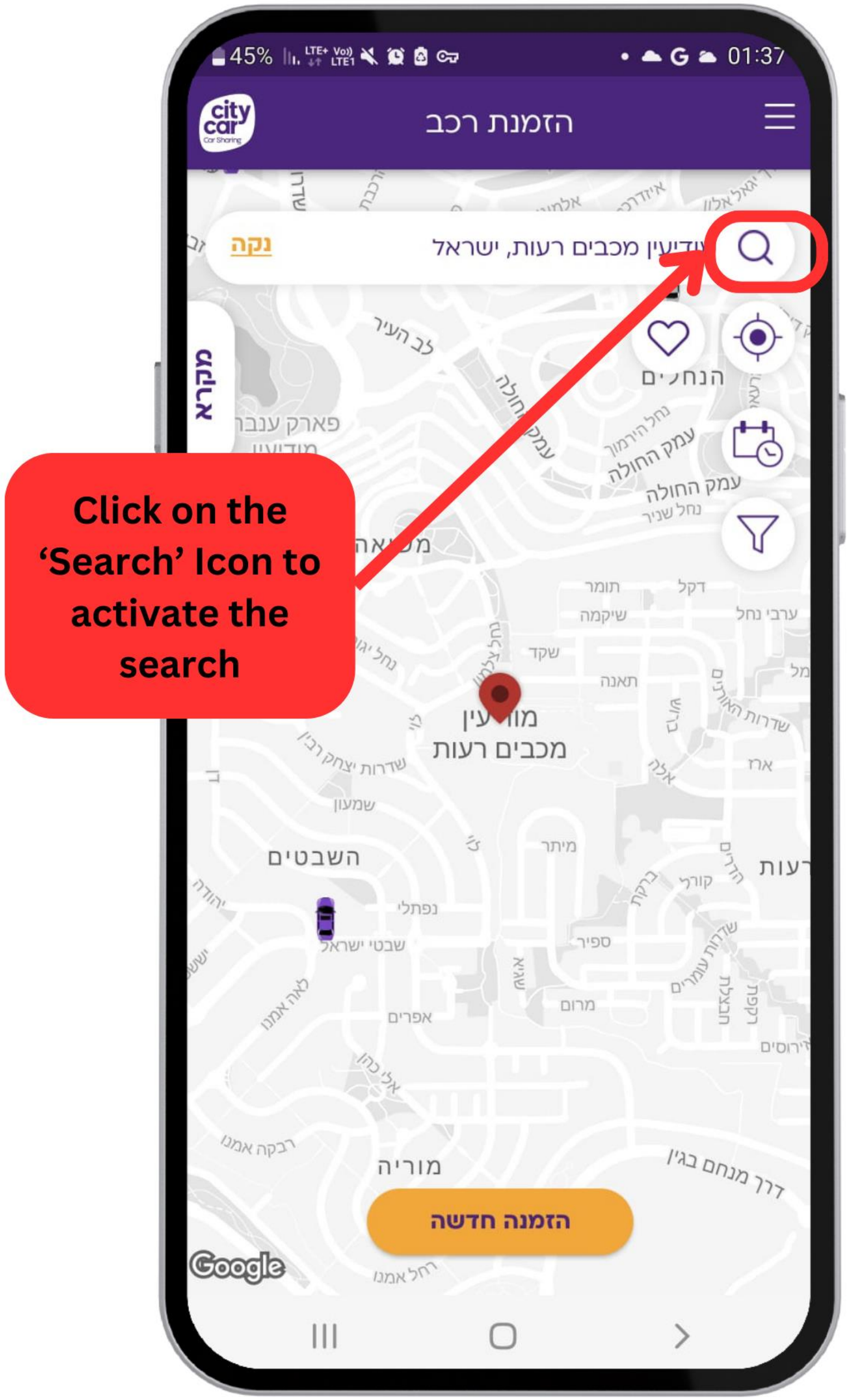
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Login \ Signup to the App.
3. Click on the 'Search Bar'.
4. Enter רמת השרון.
5. Click on the 'Search' icon to search for the area.

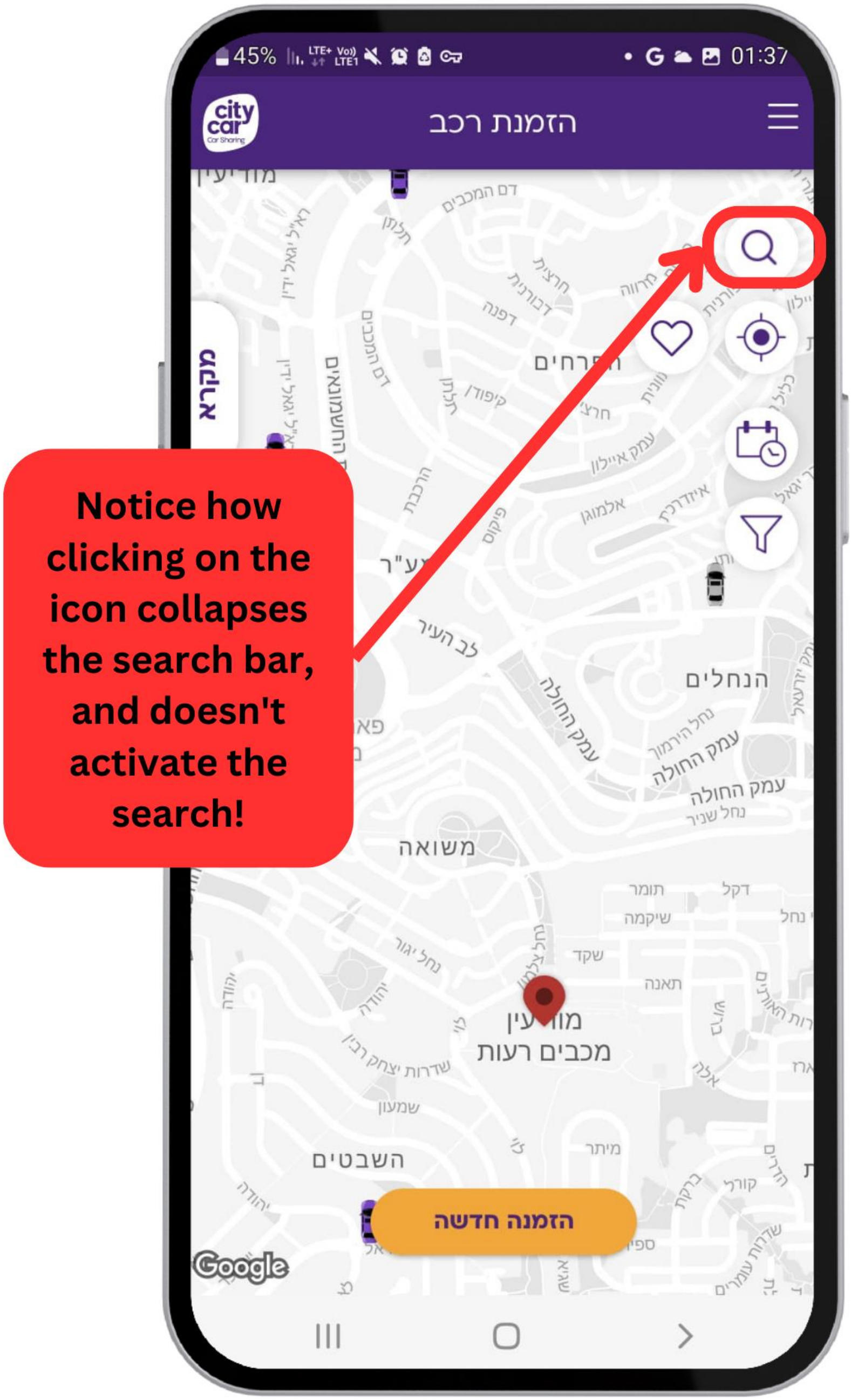
Actual Results:

1. Clicking on the 'Search' icon doesn't activate the search, it just closes the search bar.

Expected Results:

1. Clicking on the search icon should activate the search, that is the initiative and expected behavior for the icon.


Click on the 'Search' Icon to activate the search
הזמנת רכב
נקה
מודיעין מכבים רעות, ישראל
הנחלים
עמק החולה
מודיעין מכבים רעות
השבטים
מוריה
הזמנה חדשה
Google


Notice how clicking on the icon collapses the search bar, and doesn't activate the search!
הזמנת רכב
הזמנה חדשה
מודיעין מכבים רעות
הנחלים
משואה
השבטים
Google

[CC-11] Hart Icon - Filter section - information is blocked by the footer. Created: 04/Feb/24 Updated: 05/Feb/24

Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Attachments:	final 11.1.png final 11.2.png final 11.3.png final 11.4.png
Severity:	high

Description

Steps To Recreate:

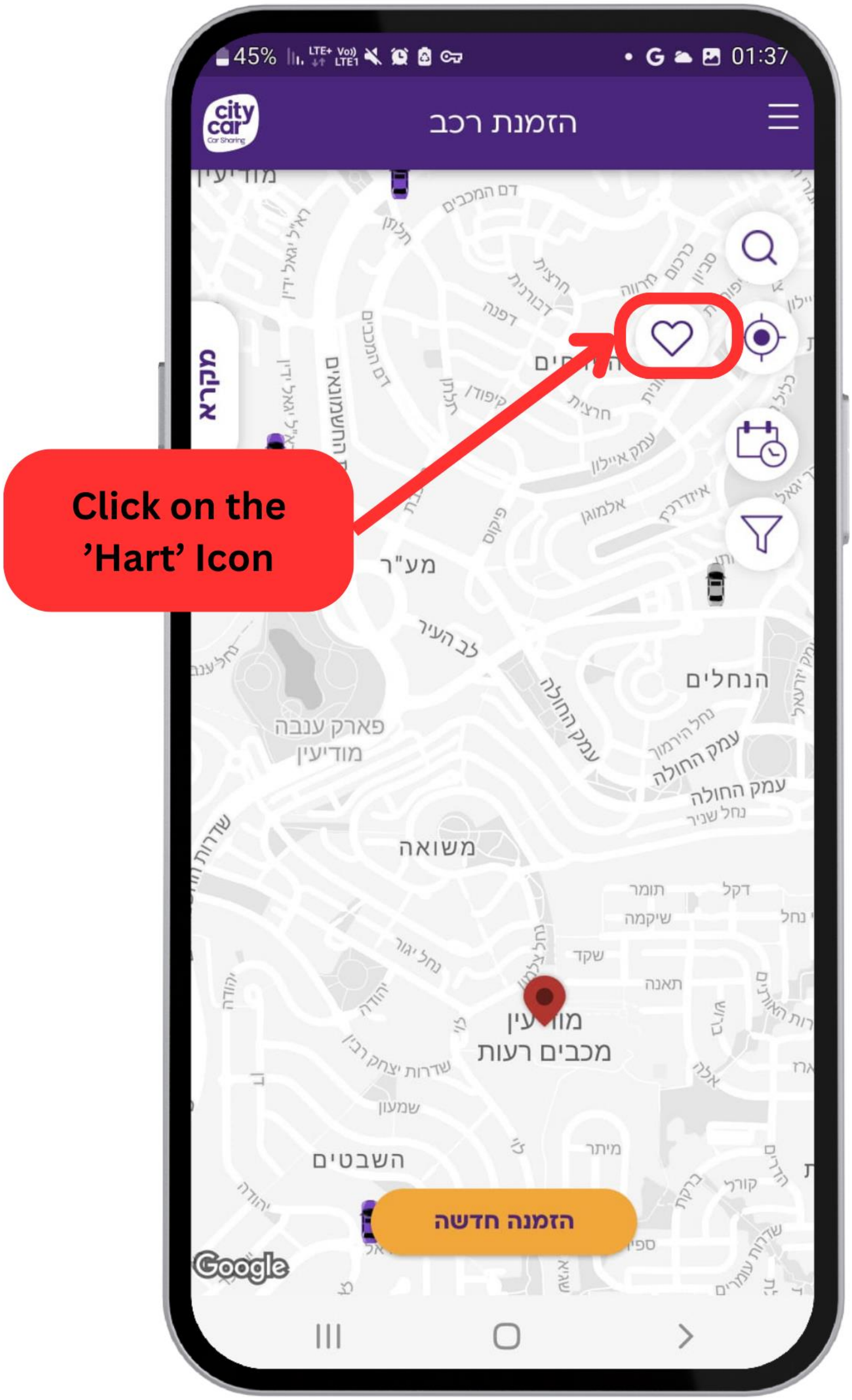
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Login \ Signup to the App.
3. Click on the 'Hart' icon.
4. In the "רשימת תחנות" click on the "סנן" (filter).
5. In the filter section, click on the "רכבים" (cars).
6. Scroll down to the bottom of the "car" section.

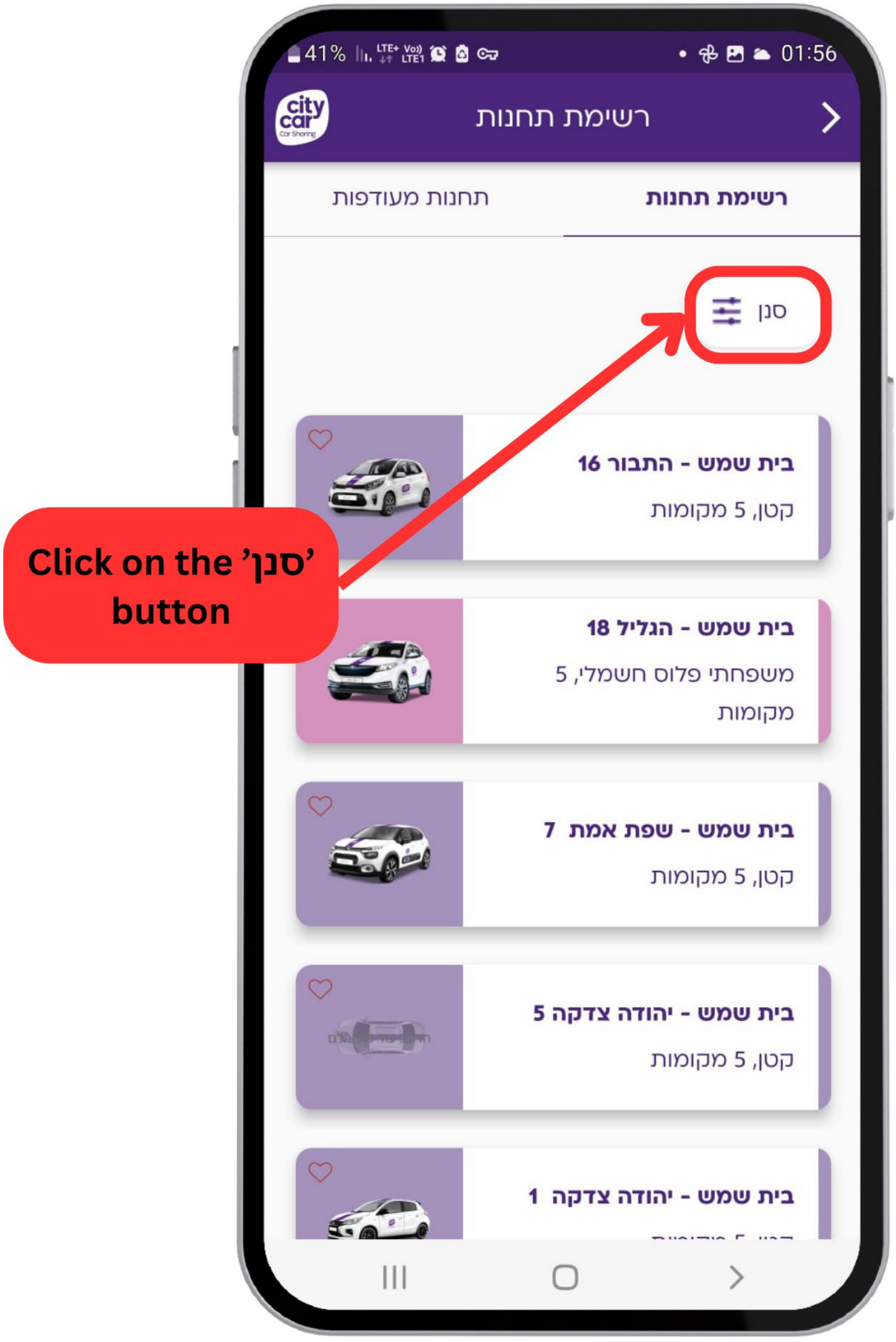
Actual Results:

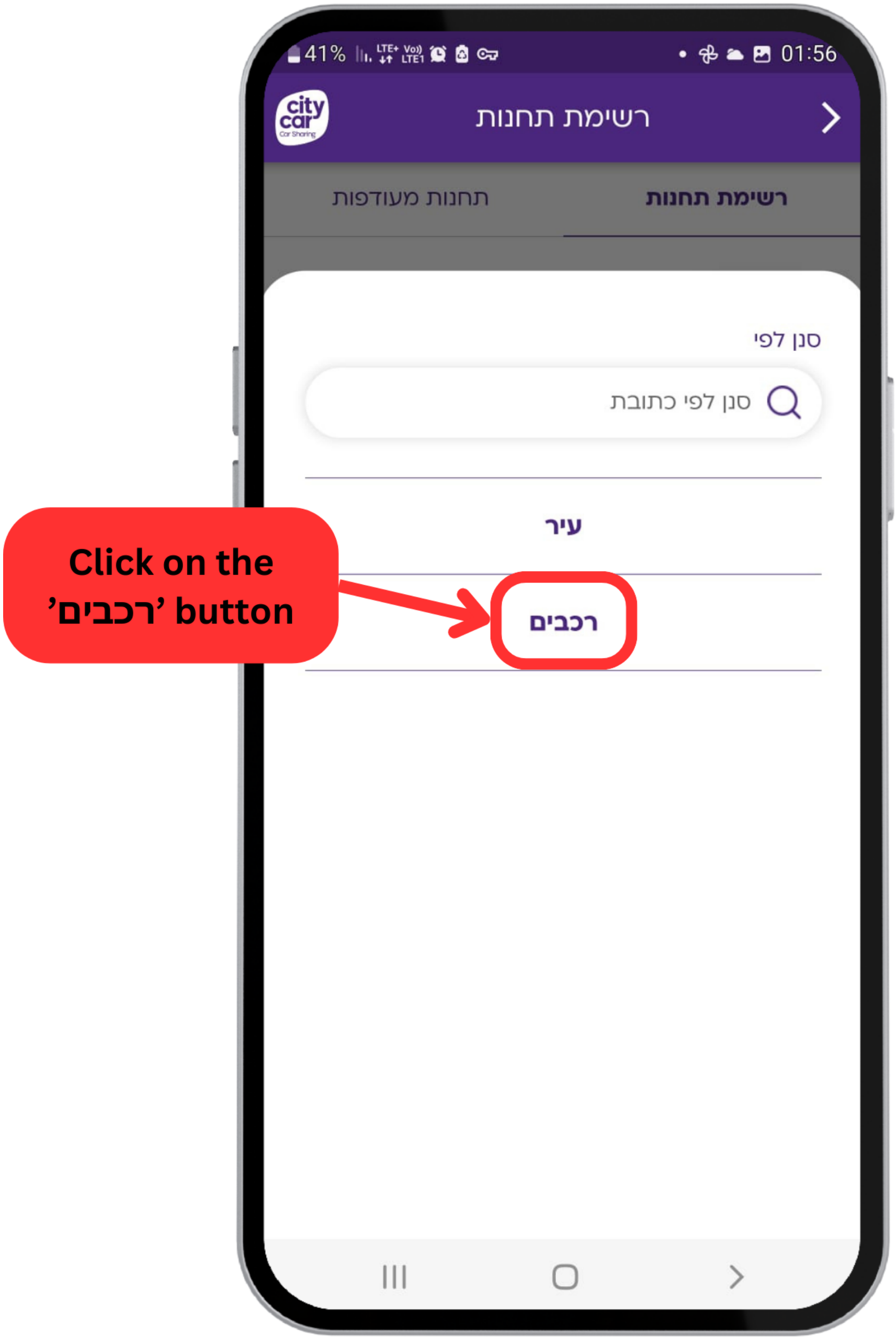
1. The footer part of the filter is blocking the last car displayed on the screen.

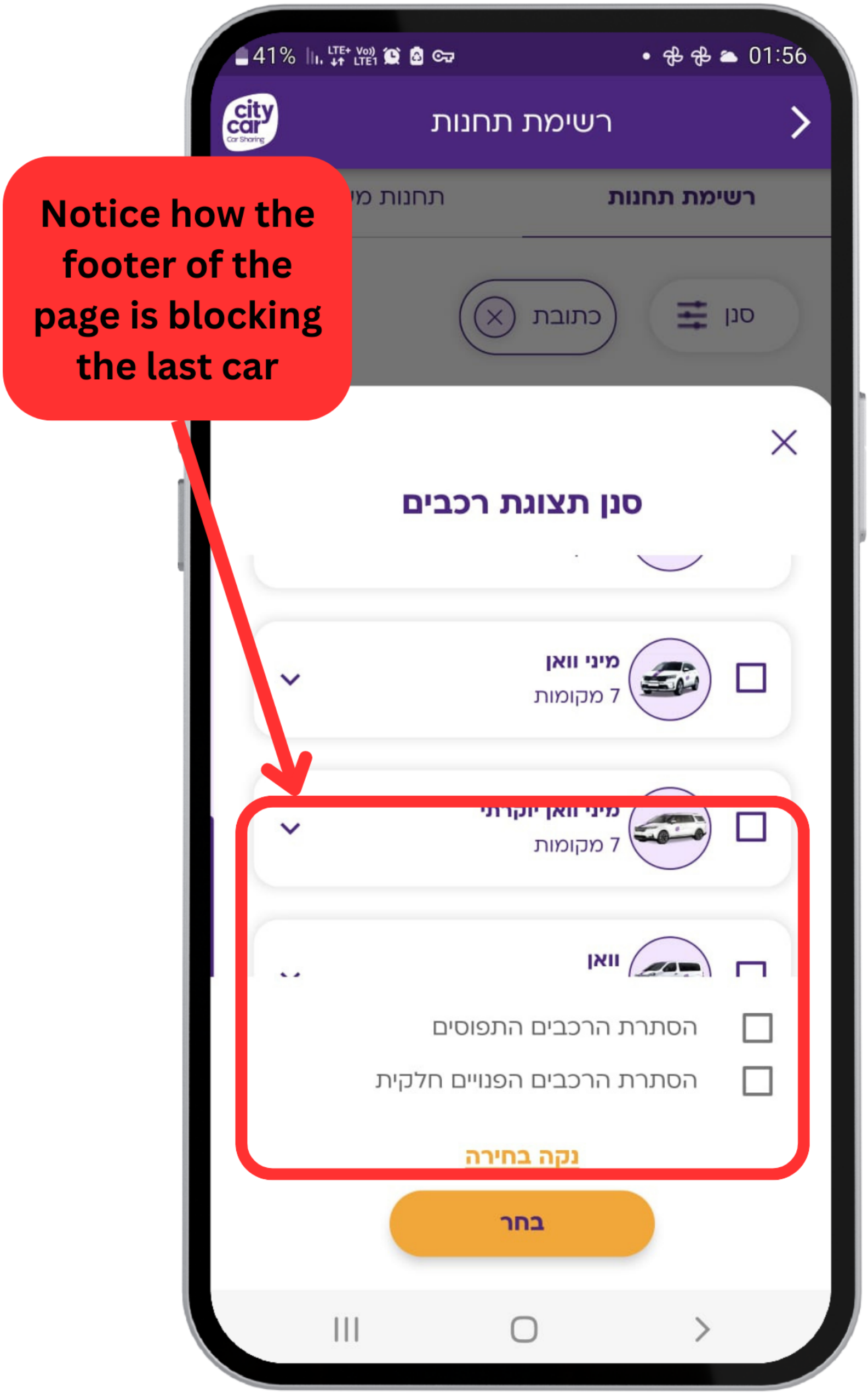
Expected Results:

1. All information needs to be displayed fully on the screen, with no overlap!


Click on the 'Hart' Icon
הזמנת רכב
הזמנה חדשה
מודיעין
מעו"ר
הנחלים
משואה
מודיעין מכבים רעות
השבטים
פארק ענבה מודיעין
עמק החולה
Google


41%
01:56
רשימת תחנות
רשימת תחנות
תחנות מעודפות
סנן
בית שמש - התבור 16
קטן, 5 מקומות
Click on the 'סנן' button
בית שמש - הגליל 18
משפחתי פלוס חשמלי, 5 מקומות
בית שמש - שפת אמת 7
קטן, 5 מקומות
בית שמש - יהודה צדקה 5
קטן, 5 מקומות
בית שמש - יהודה צדקה 1


01:56
41%
רשימת תחנות
רשימת תחנות
תחנות מעודפות
סנן לפי
סנן לפי כתובת
עיר
רכבים
Click on the 'רכבים' button


Notice how the footer of the page is blocking the last car
רשימת תחנות
רשימת תחנות
תחנות מ
כתובת
סנן
סנן תצוגת רכבים
מיני וואן
7 מקומות
מיני וואן יוקרתי
7 מקומות
וואן
הסתרת הרכבים התפוסים
הסתרת הרכבים הפנויים חלקית
נקה בחירה
בחר

[CC-12] Heart Icon - adding cars to "תחנות מועדפות" by clicking the 'heart' icon doesn't work

Created: 05/Feb/24 Updated: 05/Feb/24

Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Severity:	high

Description

Steps To Recreate:

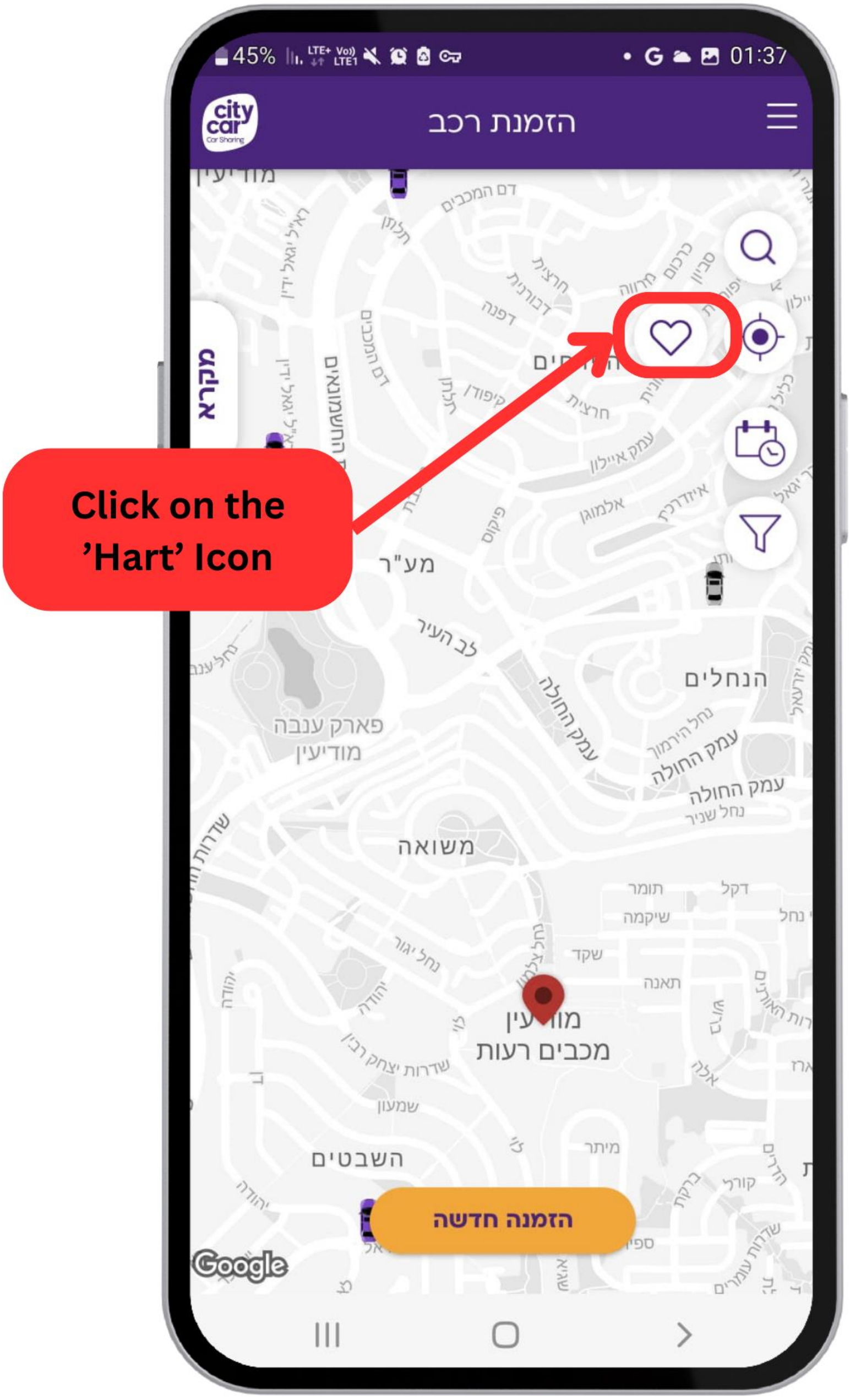
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Login \ Signup to the App.
3. Click on the 'Hart' icon.
4. In the "רשימת תחנות" click on the 'heart' icon on the top left side of the car option.

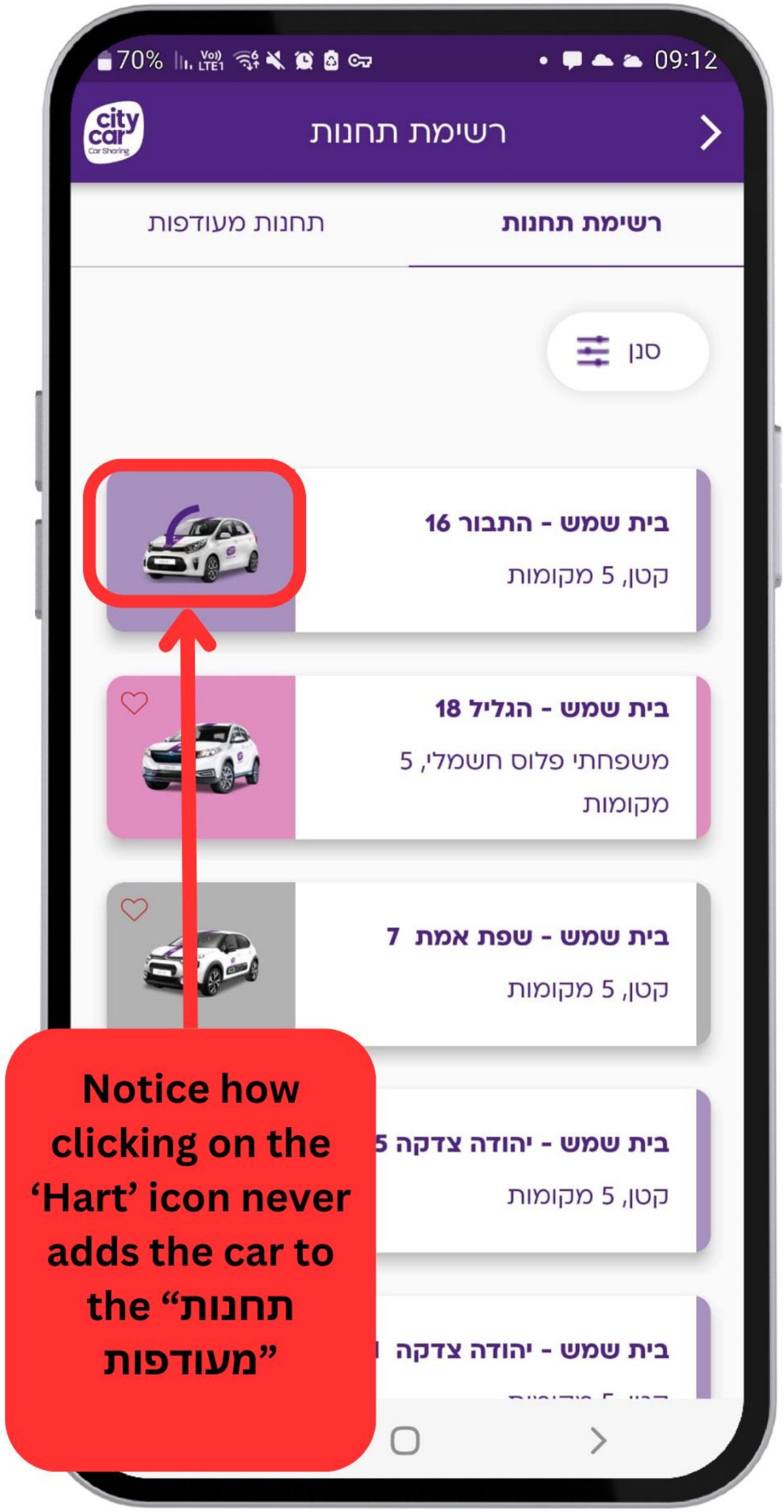
Actual Results:

1. The car never gets added to the "תחנות מועדפות" list.
2. Prosses gets stuck in an endless loading circle.

Expected Results:

1. The app should allow the user to add a car to the "תחנות מועדפות" list.
2. The heart icon needs to work.


Click on the 'Hart' Icon
הזמנת רכב
הזמנה חדשה
מודיעין מכבים רעות
הנחלים
משואה
השבטים
פארק ענבה מודיעין
מע"ר
לב העיר
עמק החולה
Google


09:12
70%
רשימת תחנות
רשימת תחנות
תחנות מעודפות
סנן
בית שמש - התבור 16
קטן, 5 מקומות
בית שמש - הגליל 18
משפחתי פלוס חשמלי, 5 מקומות
בית שמש - שפת אמת 7
קטן, 5 מקומות
בית שמש - יהודה צדקה 5
קטן, 5 מקומות
בית שמש - יהודה צדקה
Notice how clicking on the 'Hart' icon never adds the car to the "תחנות מעודפות"

[CC-13] Reservation window - Starting and finishing Hours are flipped Created: 05/Feb/24 Updated: 05/Feb/24

Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Attachments:	final 13.1.png
Severity:	high

Description

Steps To Recreate:

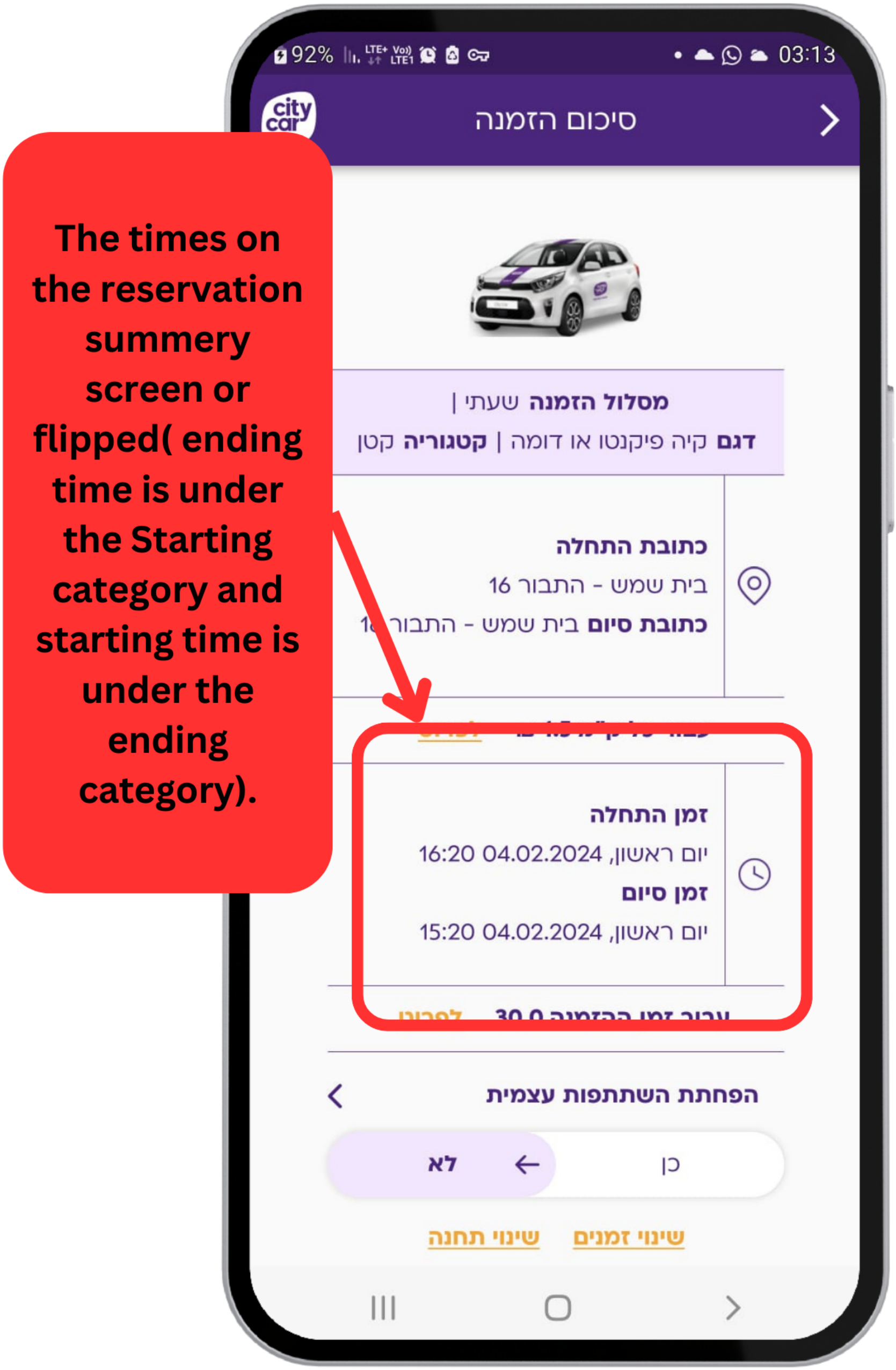
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Login \ Signup to the App.
3. Click on the 'הזמנה חדשה' (new reservation) button at the bottom of the screen.
4. In the screen that pops up select your desired plan (A2A\A2B), choose starting date and time (change ending date if needed).
5. Click on "בחר" (select).
6. Choose a car on the map.
7. On the screen that popped up, Click on "המשך בהזמנה"(continue).
8. In the Reservation Summary screen, look at the beginning times of your reservation (it has a clock icon to the right side of the times)

Actual Results:

1. The times on the reservation summary screen or flipped(ending time is under the Starting category and starting time is under the ending category).

Expected Results:

1. Starting and ending times need to be under their correct category to prevent confusion for the user.


The times on the reservation summery screen or flipped(ending time is under the Starting category and starting time is under the ending category).
92%
03:13
סיכום הזמנה
מסלול הזמנה שעתי |
דגם קיה פיקנטו או דומה | קטגוריה קטן
כתובת התחלה
בית שמש - התבור 16
כתובת סיום בית שמש - התבור
זמן התחלה
יום ראשון, 04.02.2024 16:20
זמן סיום
יום ראשון, 04.02.2024 15:20
הפחתת השתתפות עצמית
כן
לא
שינוי זמנים
שינוי תחנה

[CC-14] Map Instruction Icon - Times recommended for the unavailable car are flipped. Created: 05/Feb/24 Updated: 05/Feb/24

Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Attachments:	final 14.1.png final 14.2.png

Description

Steps To Recreate:

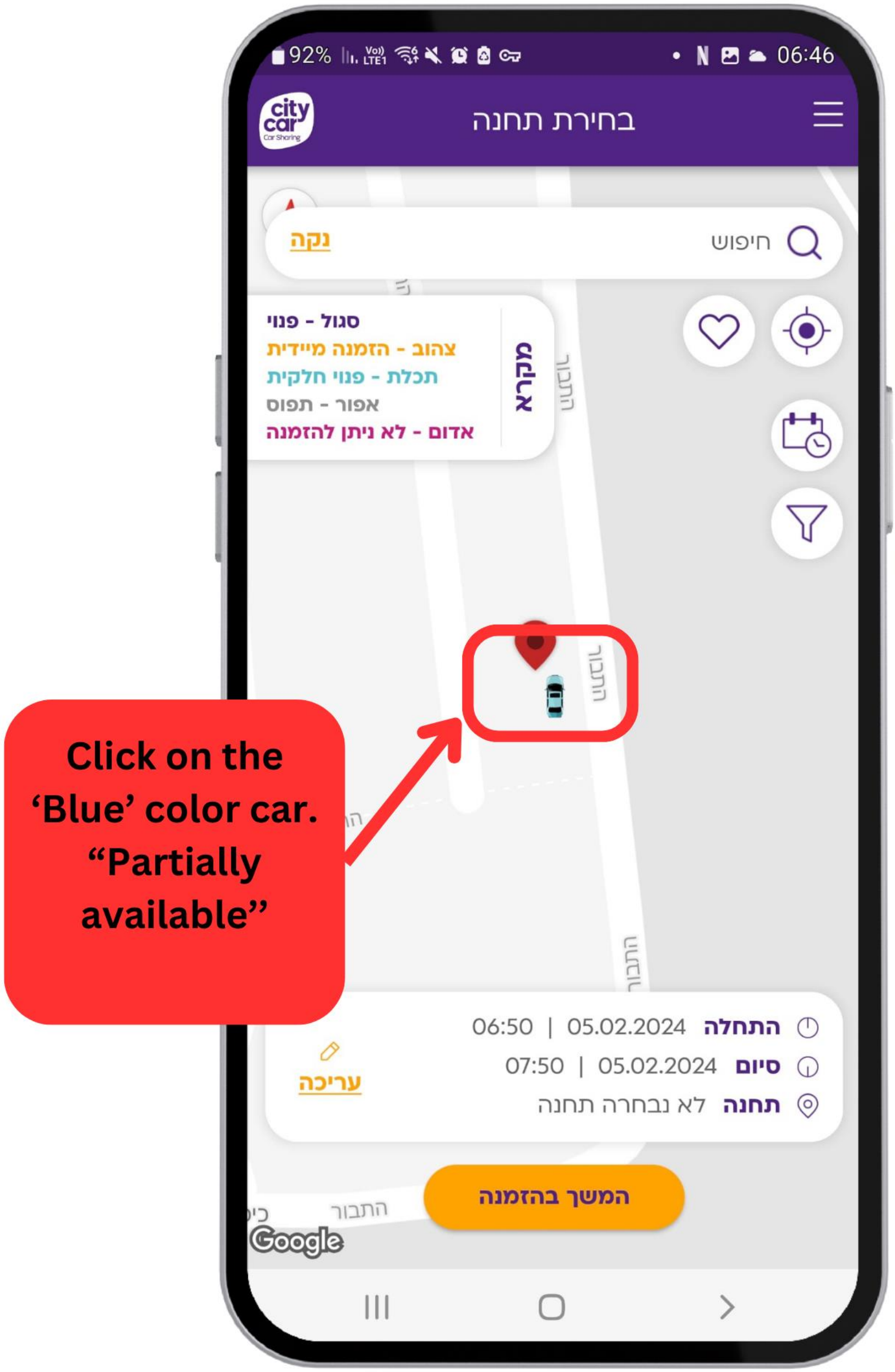
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Login \ Signup to the App.
3. Click on the 'הזמנה חדשה' (new reservation) button at the bottom of the screen.
4. In the screen that pops up select your desired plan (A2A\A2B), choose starting date and time (change ending date if needed).
5. Click on "בחר" (select).
6. Choose a Light Blew car on the map. (partially available)
7. On the screen that popped up, see the recommended times that the car would be available.

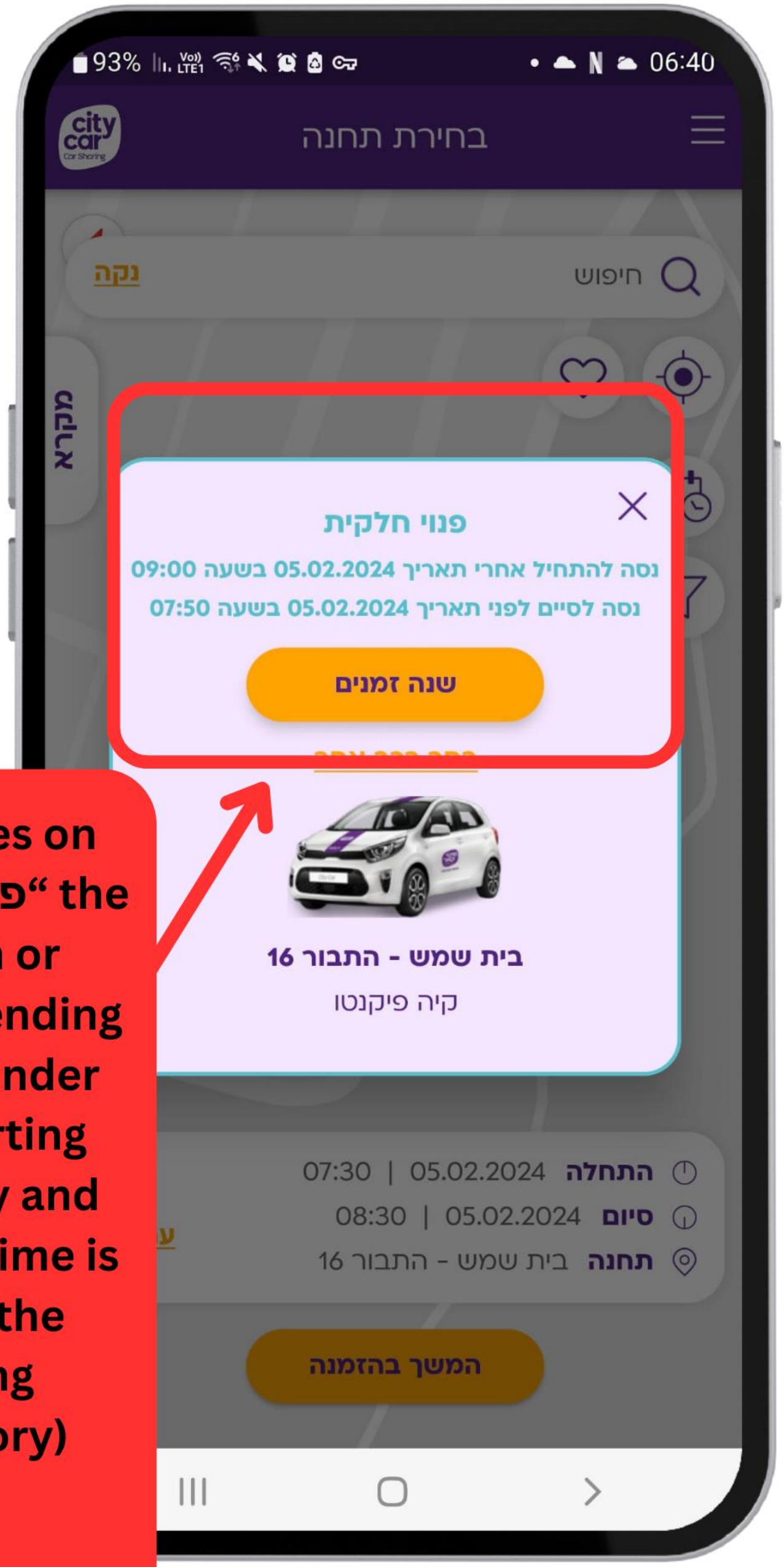
Actual Results:

1. The times on the "פנוי חלקית" screen or flipped(ending time is under the Starting category and starting time is under the ending category).

Expected Results:

1. Starting and ending times need to be under their correct category to prevent confusion for the user.


06:46
92%
בחירת תחנה
חיפוש
נקה
מקרא
סגול - פנוי
צהוב - הזמנה מיידית
תכלת - פנוי חלקית
אפור - תפוס
אדום - לא ניתן להזמנה
Click on the 'Blue' color car. "Partially available"
התחלה 05.02.2024 | 06:50
סיום 05.02.2024 | 07:50
תחנה לא נבחרה תחנה
עריכה
המשך בהזמנה
Google



The times on the screen or "פנוי חלקית" flipped(ending time is under the Starting category and starting time is under the ending category.)

[CC-15] Filter not working - showing cars that weren't searched for Created: 05/Feb/24 Updated: 06/Feb/24	
Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Attachments:	final 15.1.png final 15.2.png final 15.3.png
Severity:	high

Description

Steps To Recreate:

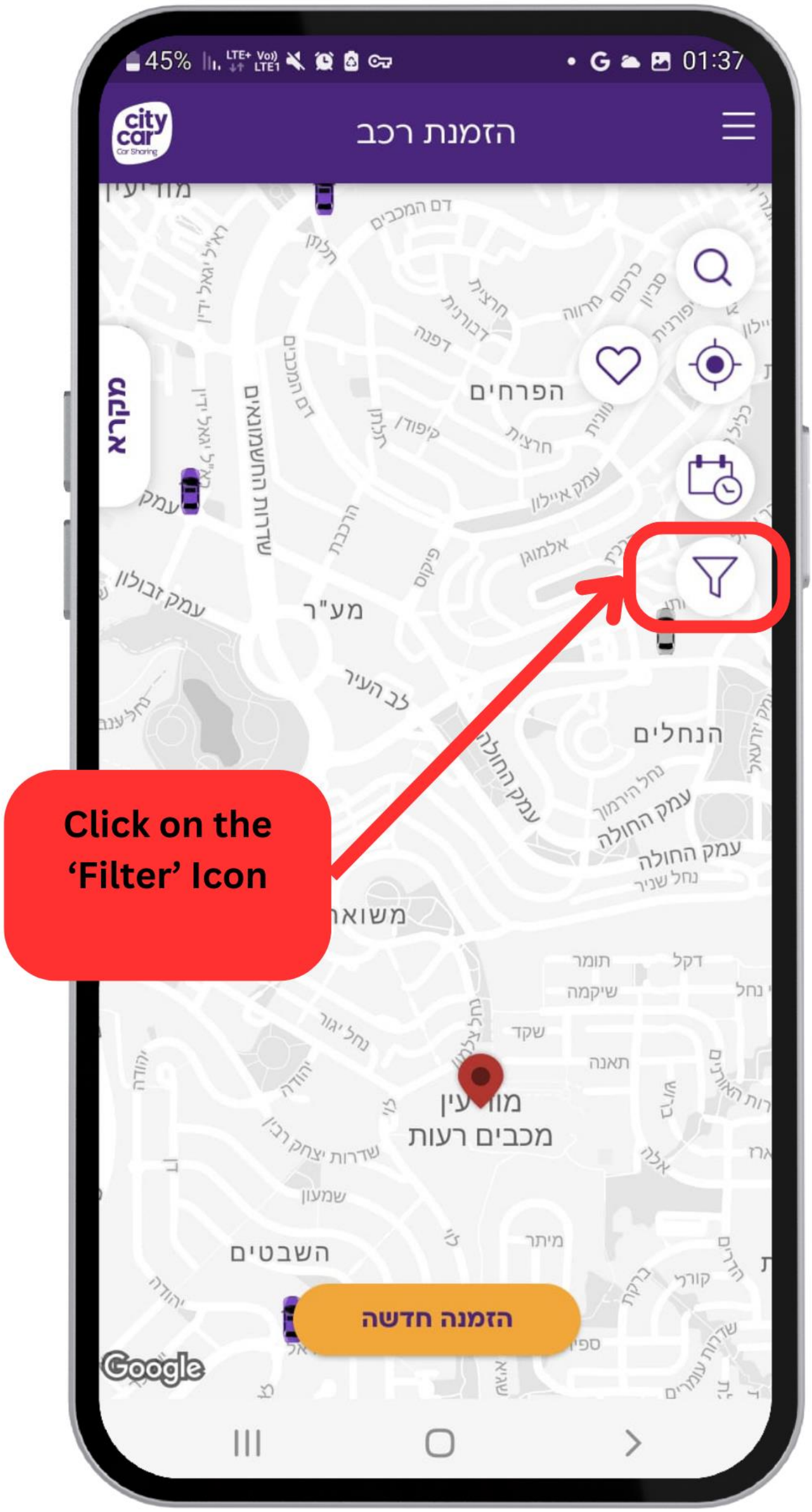
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Login \ Signup to the App.
3. Click on the 'Filter' Icon.
4. Select the car you want to search for.
5. Select the statues of the cars you are searching for (partially available…)

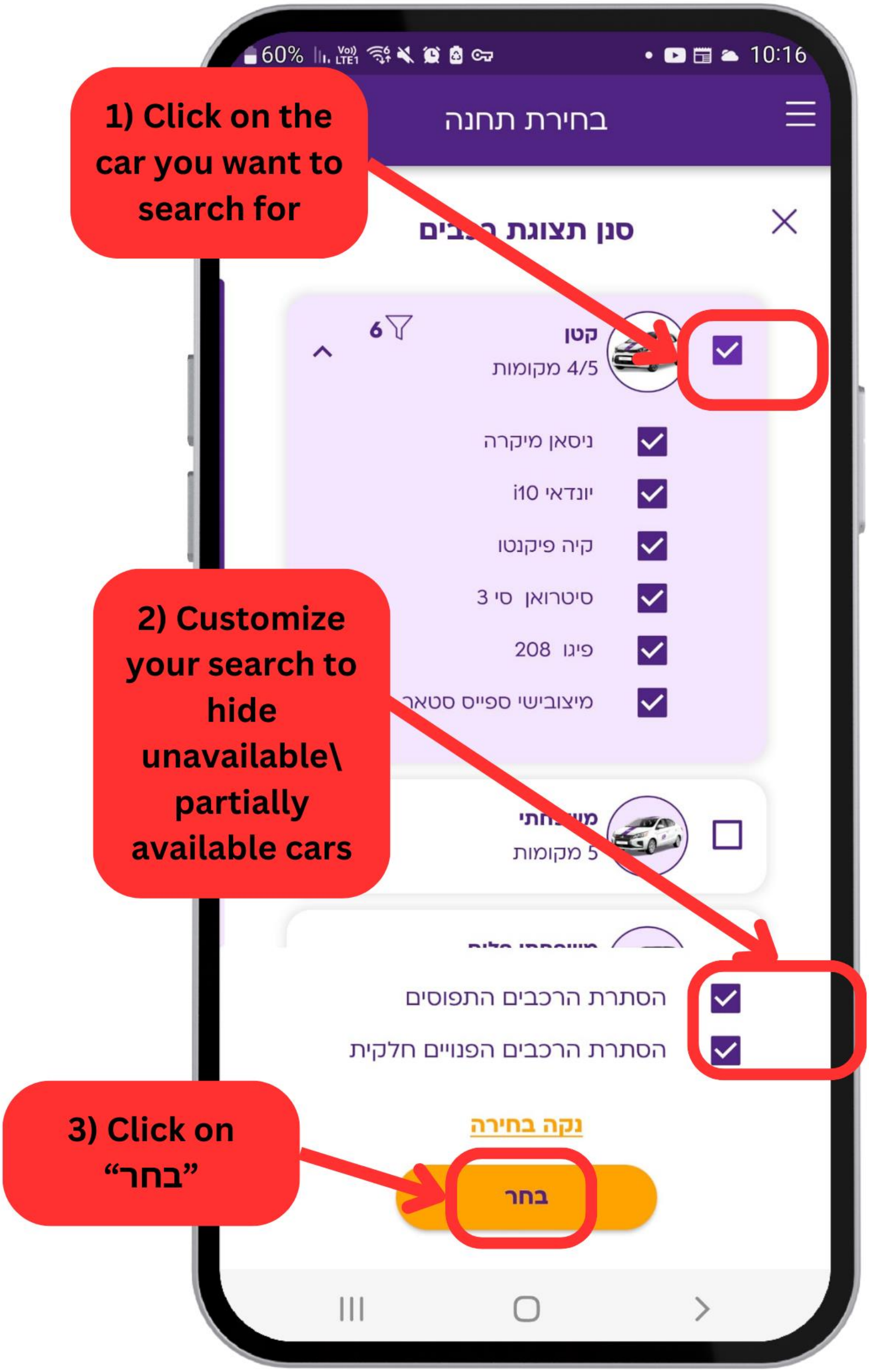
Actual Results:

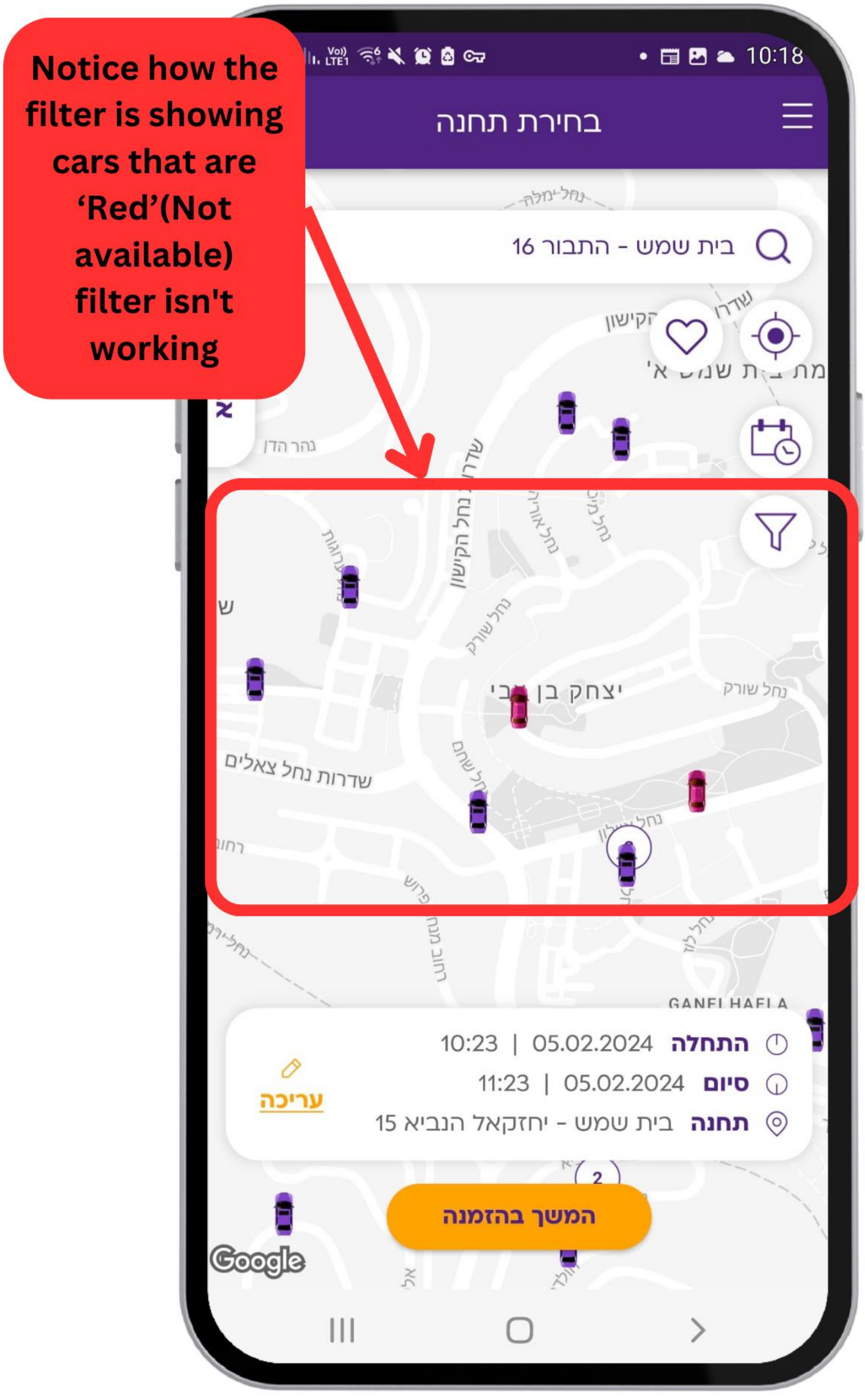
1. The filter shows on the map cars out of the filtered search (red cars - 'not available').

Expected Results:

1. The map should only show cars according to filtered search.


45%
01:37
הזמנת רכב
Click on the
'Filter' Icon
הזמנה חדשה
Google


1) Click on the car you want to search for
בחירת תחנה
סנן תצוגת רכבים
6
קטן
4/5 מקומות
ניסאן מיקרה
יונדאי i10
קיה פיקנטו
סיטרואן סי 3
פיגו 208
מיצובישי ספייס סטאר
5 מקומות
2) Customize your search to hide unavailable\ partially available cars
הסתרת הרכבים התפוסים
הסתרת הרכבים הפנויים חלקית
נקה בחירה
בחר
3) Click on "בחר"


Notice how the filter is showing cars that are 'Red'(Not available) filter isn't working
10:18
בחירת תחנה
בית שמש - התבור 16
יצחק בן צבי
שדרות נחל צאלים
נחל שורק
GANEI HAELA
התחלה 05.02.2024 | 10:23
סיום 05.02.2024 | 11:23
תחנה בית שמש - יחזקאל הנביא 15
עריכה
המשך בהזמנה
Google

[CC-16] Filter deactivates after 10 seconds Created: 05/Feb/24 Updated: 06/Feb/24	
Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Attachments:	final 16.1.png final 16.2.png final 16.3.png final 16.4.png
Severity:	high

Description

Steps To Recreate:

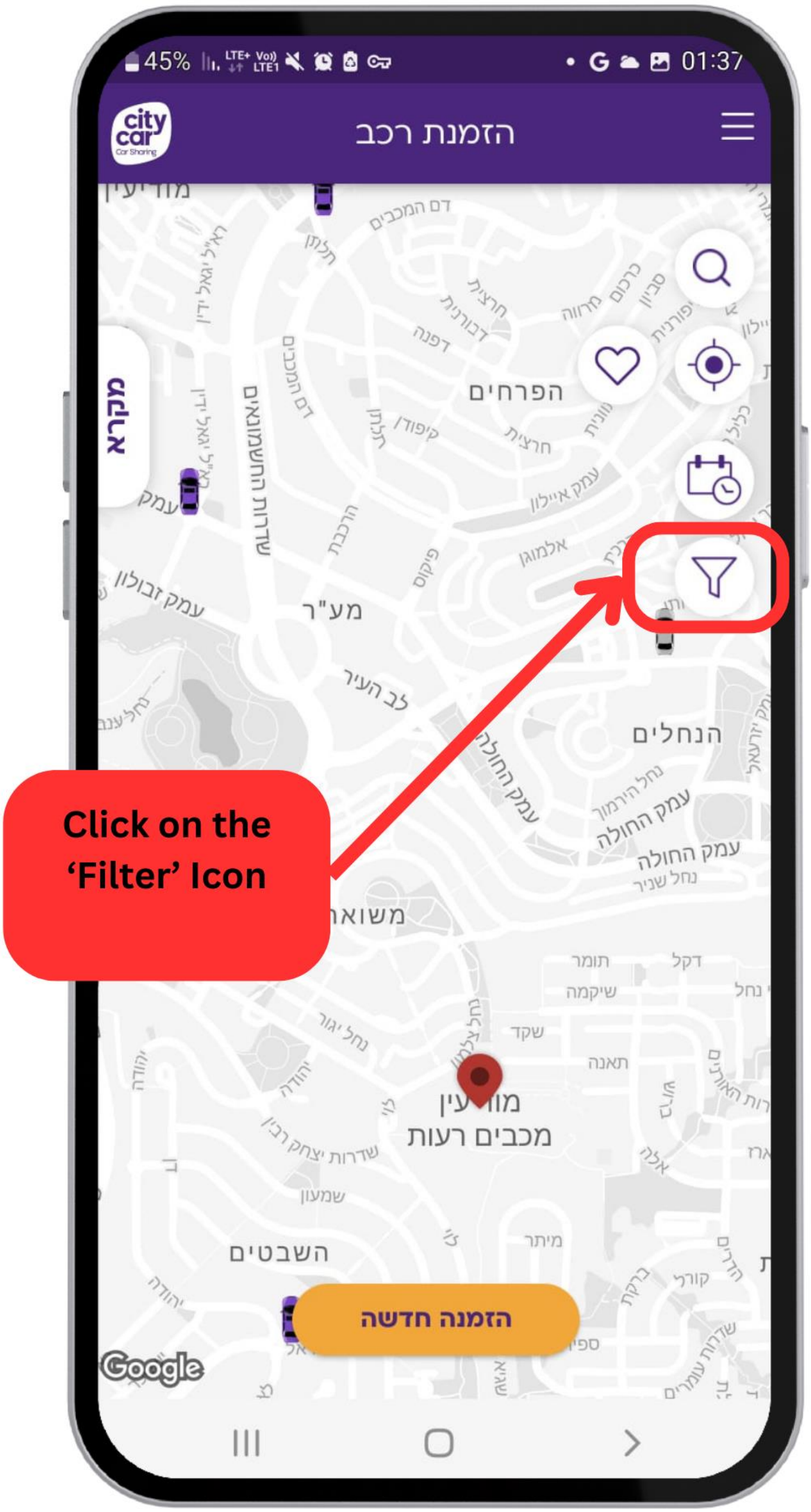
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Login \ Signup to the App.
3. Click on the 'Filter' Icon.
4. Select the car you want to search for.
5. Select the statues of the cars you are searching for (partially available…).
6. Click on "בחר" (select).

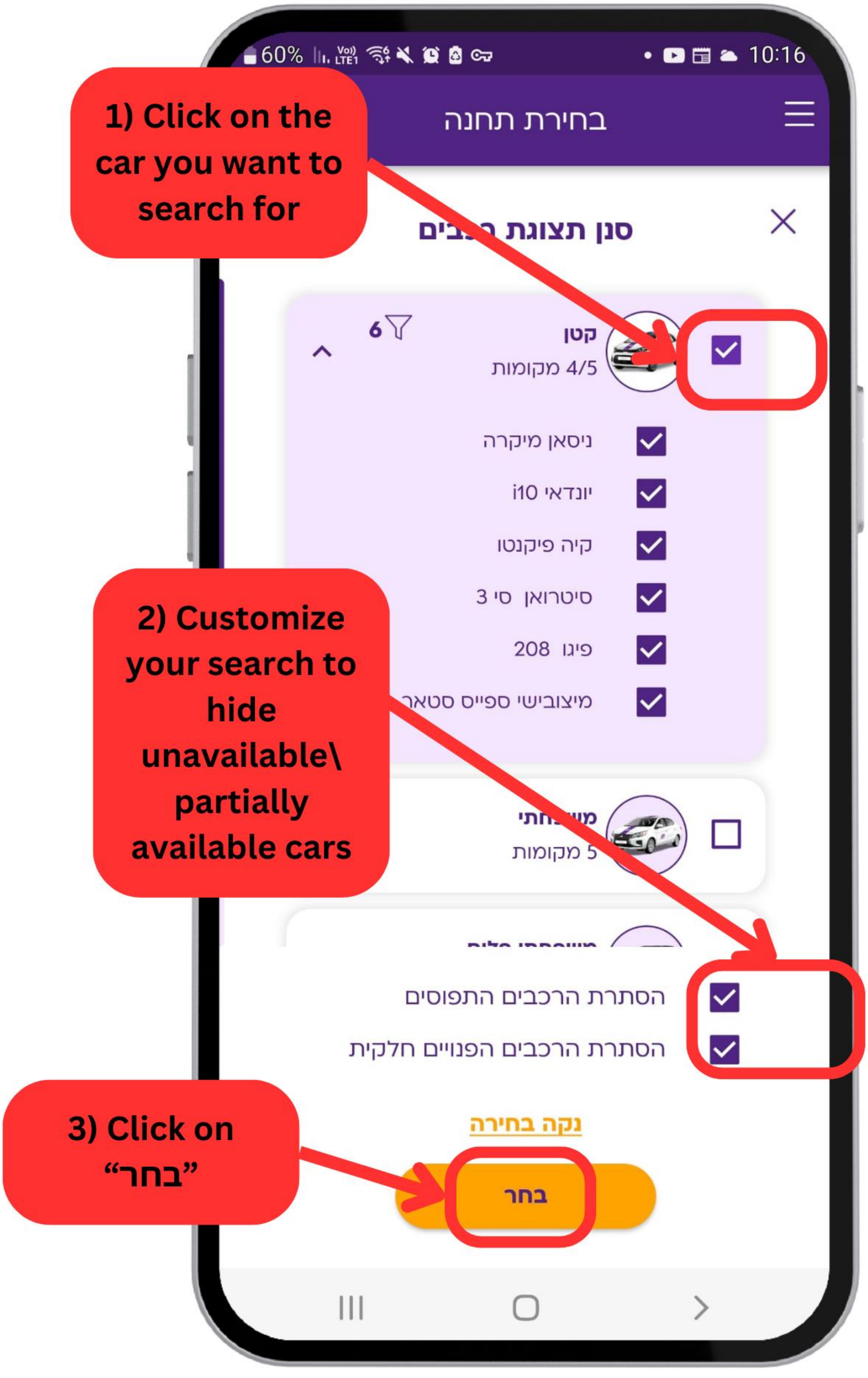
Actual Results:

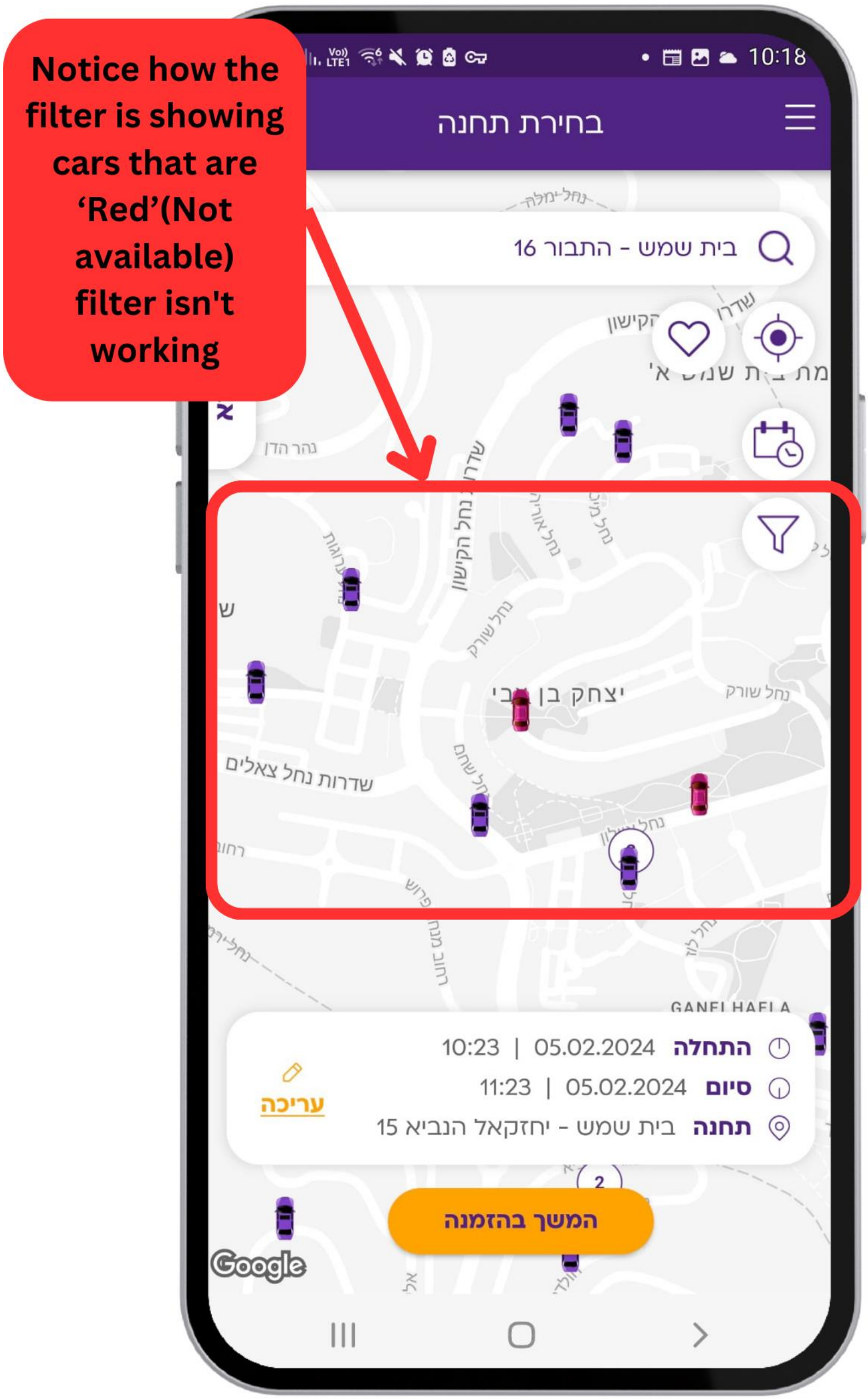
1. The filter deactivates after 10 seconds, this doesn't allow the user time to choose a car.).

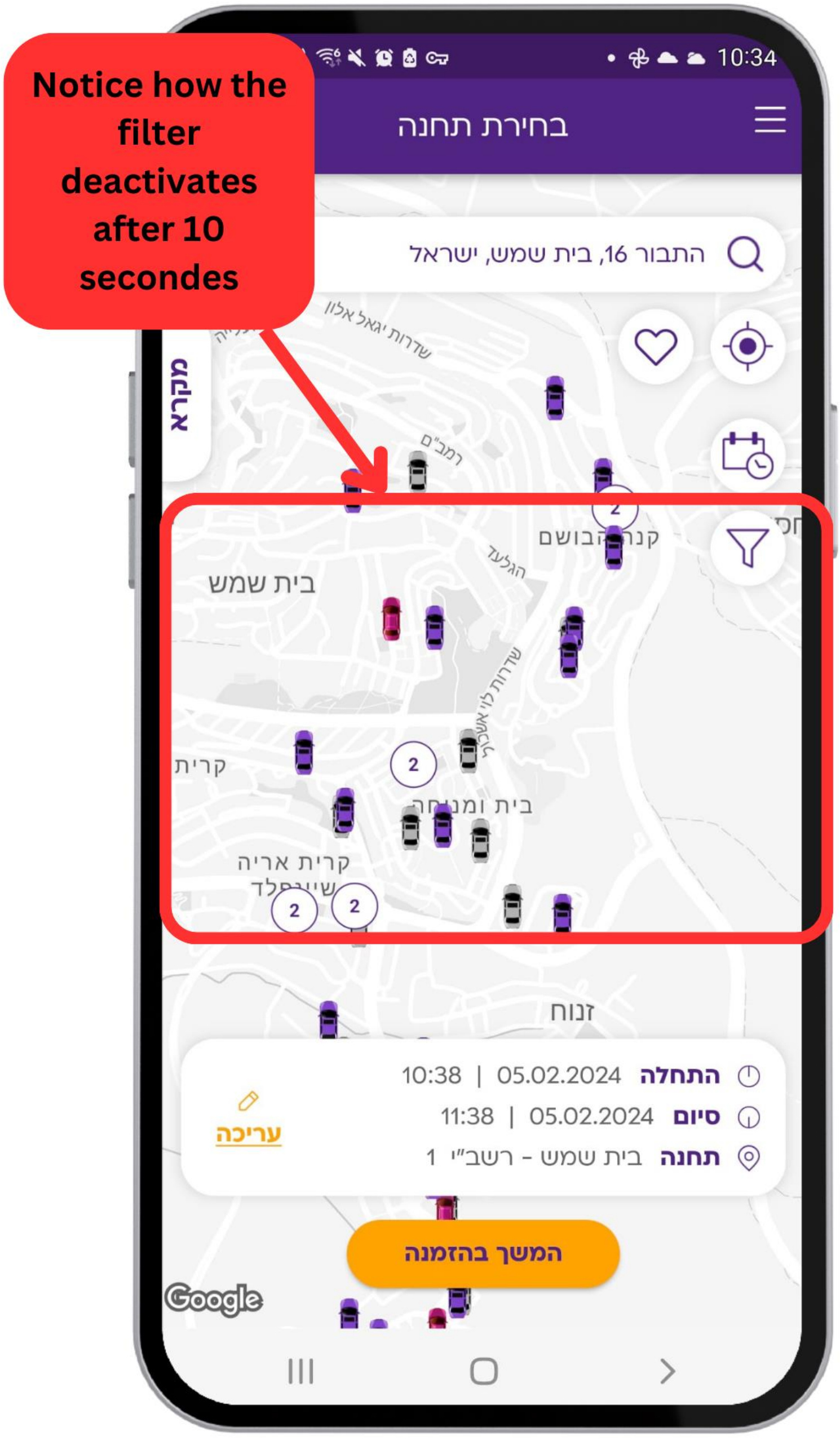
Expected Results:

1. The filter needs to stay activated until the user manually resets the map.


01:37
45%
הזמנת רכב
city car
Car Sharing
Click on the
'Filter' Icon
הזמנה חדשה
הפרחים
מעי"ר
הנחלים
מודיעין
מכבים רעות
השבטים
Google


1) Click on the car you want to search for
בחירת תחנה
סנן תצוגת רכבים
קטן
4/5 מקומות
6
ניסאן מיקרה
יונדאי i10
קיה פיקנטו
סיטרואן סי 3
פיגו 208
מיצובישי ספייס סטאר
5 מקומות
2) Customize your search to hide unavailable\ partially available cars
הסתרת הרכבים התפוסים
הסתרת הרכבים הפנויים חלקית
נקה בחירה
בחר
3) Click on "בחר"


Notice how the filter is showing cars that are 'Red'(Not available) filter isn't working
10:18
בחירת תחנה
בית שמש - התבור 16
יצחק בן צבי
שדרות נחל צאלים
נחל שורק
GANEI HAFLA
התחלה 05.02.2024 | 10:23
סיום 05.02.2024 | 11:23
תחנה בית שמש - יחזקאל הנביא 15
עריכה
המשך בהזמנה
Google


Notice how the filter deactivates after 10 secondes
10:34
בחירת תחנה
התבור 16, בית שמש, ישראל
שדרות יגאל אלון
רמב"ם
קנה הבושם
הגלעד
בית שמש
שדרות לוי אשכול
קרית
בית ומנוחה
קרית אריה
שיינפלד
זנוח
התחלה 05.02.2024 | 10:38
סיום 05.02.2024 | 11:38
תחנה בית שמש - רשב"י 1
עריכה
המשך בהזמנה
Google

[CC-17] Map Instruction Icon - the Red category is incorrect. Created: 05/Feb/24 Updated: 06/Feb/24

Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Attachments:	final 17.1.png final 17.2.png
Severity:	high

Description

Steps To Recreate:

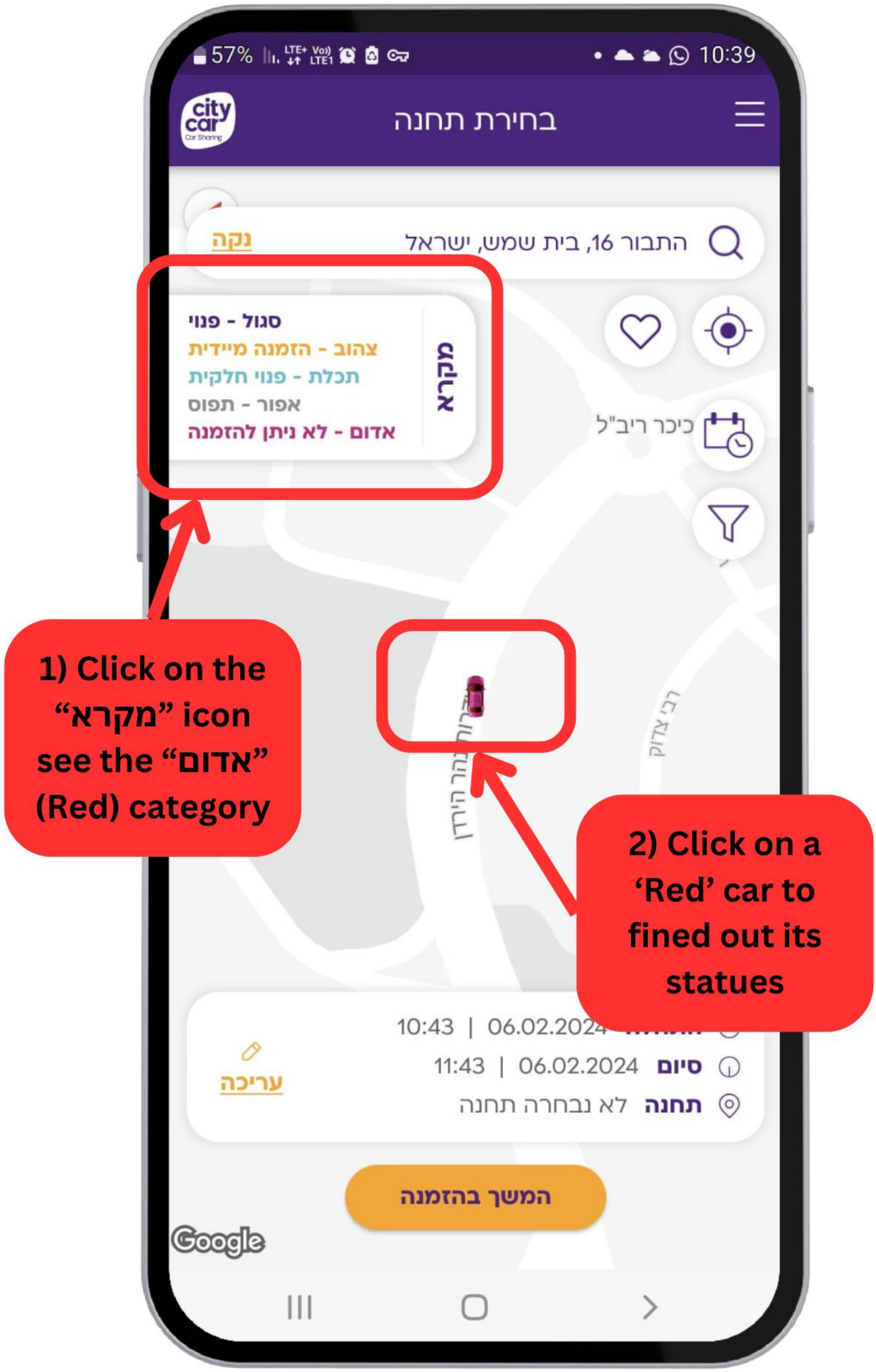
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Login \ Signup to the App.
3. Click on the "מקרא" icon (map icon) on the far Left side of the screen.
4. See the Red category (אדום - לא ניתן להזמנה) "Red - Not available for reservation".
5. Now click on a red car on the map to make a reservation.

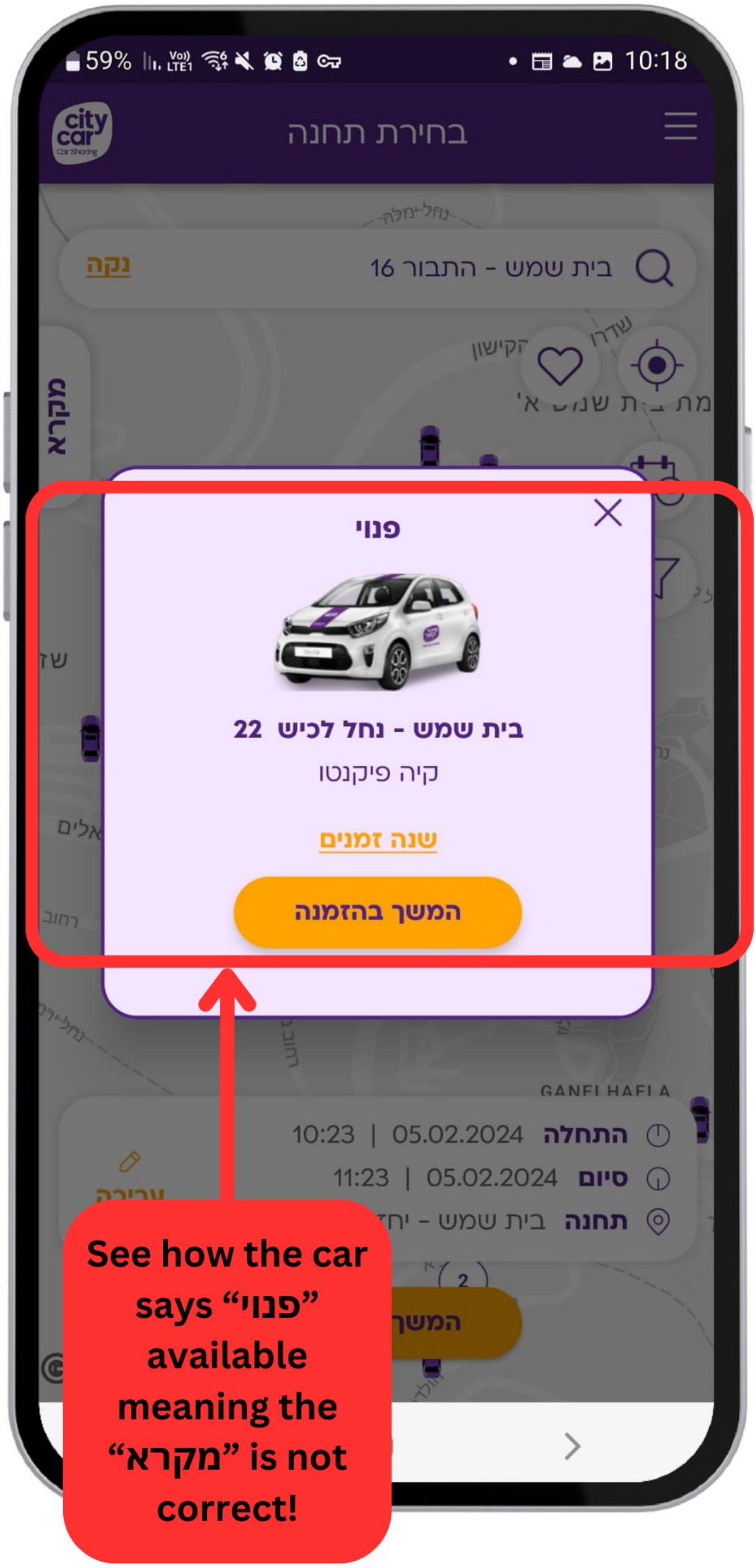
Actual Results:

1. Red cars are available to reserve!

Expected Results:

1. The Map icon presents incorrect information about the cars, Red=available, in complete contrast to what it says!


10:39
57%
בחירת תחנה
city car
Car Sharing
נקה
התבור 16, בית שמש, ישראל
אבגד
סגול - פנוי
צהוב - הזמנה מיידית
תכלת - פנוי חלקית
אפור - תפוס
אדום - לא ניתן להזמנה
כיכר ריב"ל
1) Click on the "מקרא" icon see the "אדום" (Red) category
2) Click on a 'Red' car to fined out its statues
10:43 | 06.02.2024
סיום 11:43 | 06.02.2024
תחנה לא נבחרה תחנה
עריכה
המשך בהזמנה
Google


10:18
59%
בחירת תחנה
בית שמש - התבור 16
נקה
פנוי
בית שמש - נחל לכיש 22
קיה פיקנטו
שנה זמנים
המשך בהזמנה
התחלה 05.02.2024 | 10:23
סיום 05.02.2024 | 11:23
תחנה בית שמש - יחד
See how the car says "פנוי" available meaning the "מקרא" is not correct!

[CC-18] Map does not interact periodically on the app. - FREEZES ALL INTERACTIONS ON THE APP! Created: 05/Feb/24 Updated: 06/Feb/24

Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Attachments:	final 18.1.png
Severity:	show stopper

Description

Steps To Recreate:

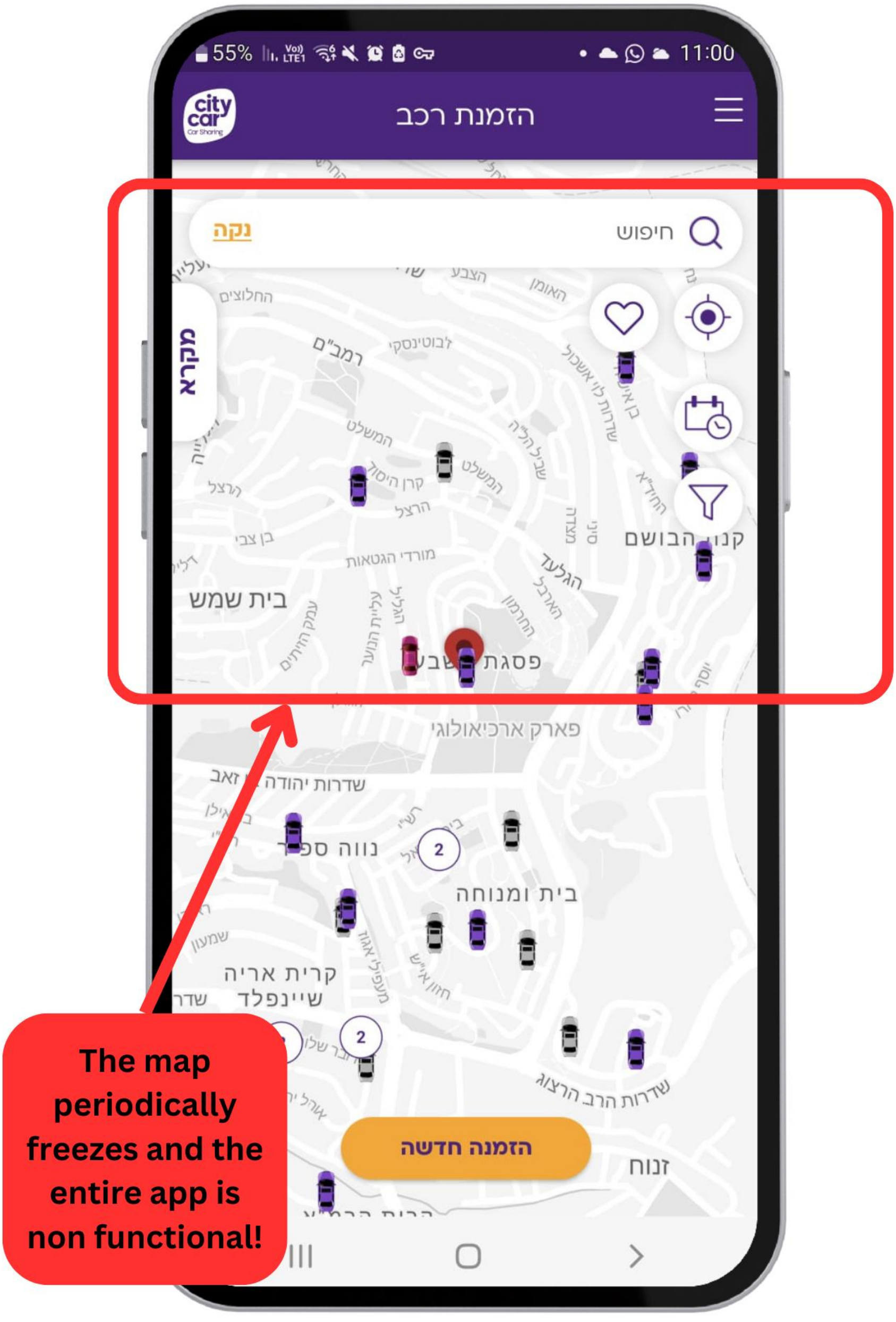
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Login \ Signup to the App.
3. Try moving the map, zooming in and out.

Actual Results:

1. Map is frozen.
2. The map only unfreezes after 'playing' a little in the app.

Expected Results:

1. The map needs to be interactive and fully functional on initial sign-in.


11:00
55%
הזמנת רכב
חיפוש
נקה
מקרא
בית שמש
פסגת שבע
פארק ארכיאולוגי
נווה ספיר
בית ומנוחה
קרית אריה שיינפלד
הזמנה חדשה
The map periodically freezes and the entire app is non functional!

[CC-19] "הזמנה חדשה" (new reservation) button and Calendar Icon lead to the same place

Created: 05/Feb/24 Updated: 06/Feb/24

Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Attachments:	final 19.2.png final19.1.png
Severity:	medium

Description

Steps To Recreate:

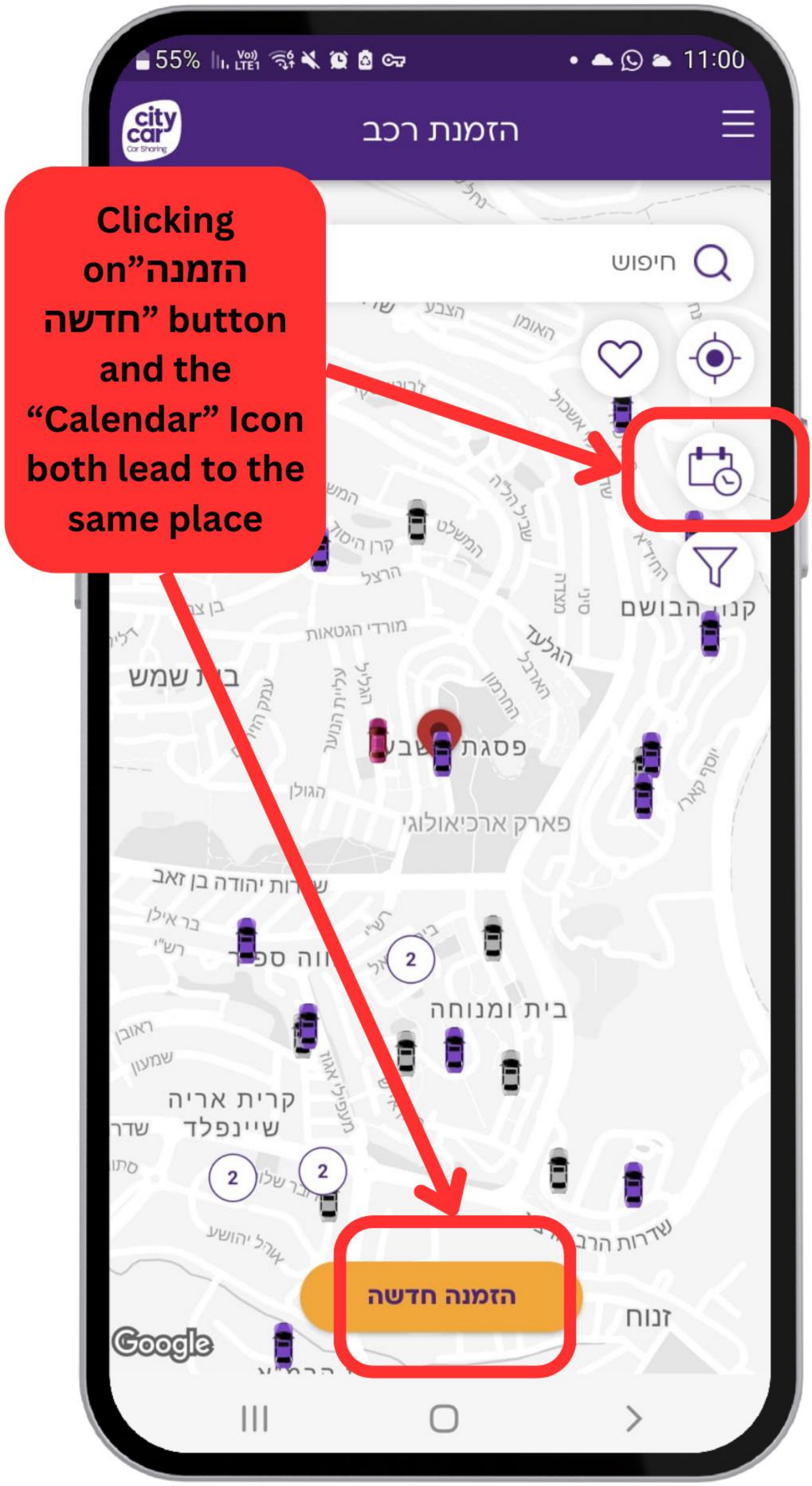
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Login \ Signup to the App.
3. Click on the "הזמנה חדשה" (new reservation) button.
4. Exit out of the screen that popped up.
5. Now click on the Calendar icon.

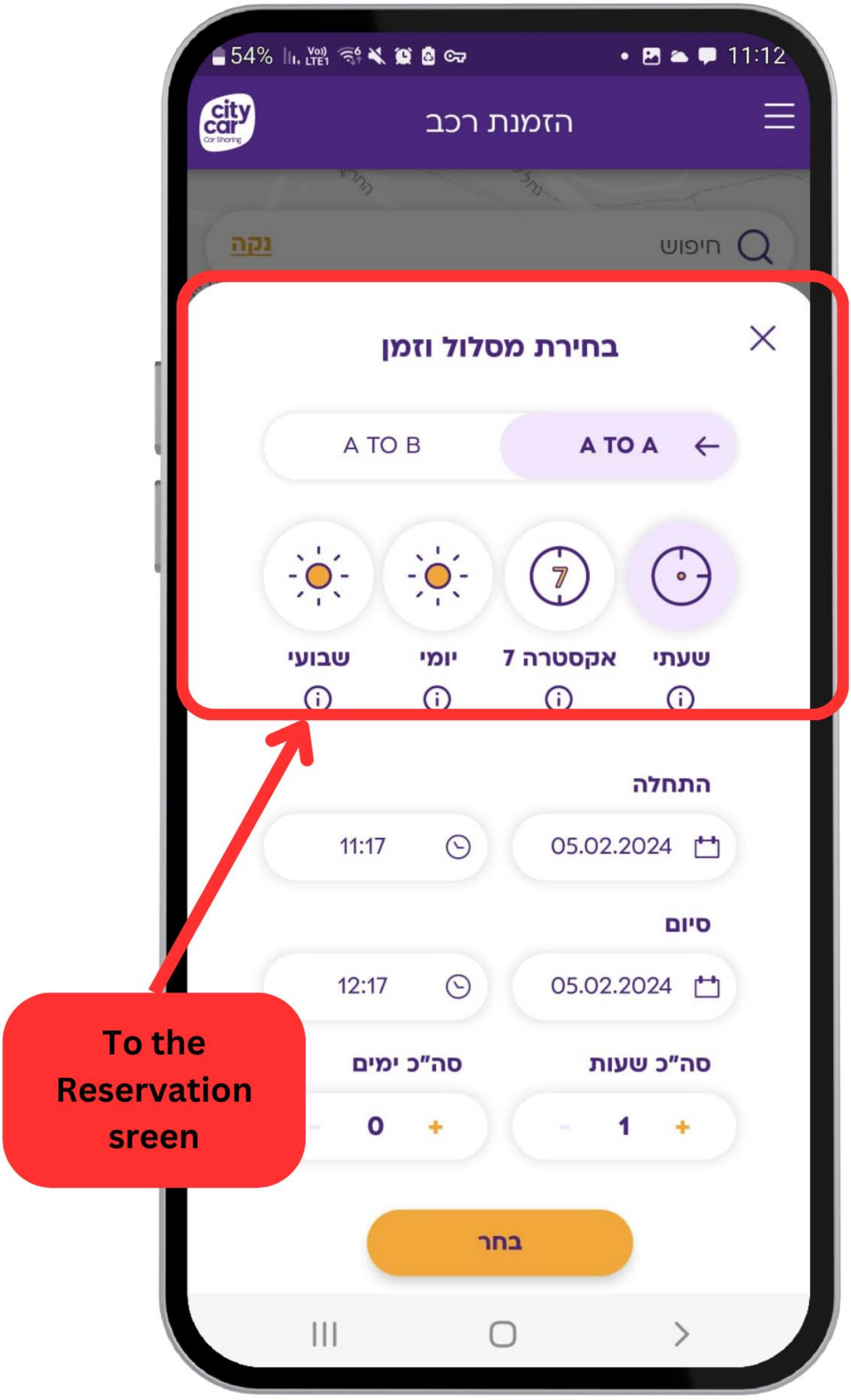
Actual Results:

1. Both buttons open the same screen.

Expected Results:

1. Every button needs to have its unique functionality, an excess of buttons that do the same thing in the app makes for a more confusing user experience.


Clicking הזמנה"on חדשה" button and the "Calendar" Icon both lead to the same place
הזמנת רכב
חיפוש
הזמנה חדשה
Google


54%
11:12
הזמנת רכב
חיפוש
נקה
בחירת מסלול וזמן
A TO B
A TO A
שעתי
אקסטרה 7
יומי
שבועי
התחלה
05.02.2024
11:17
סיום
05.02.2024
12:17
סה"כ שעות
1
סה"כ ימים
0
בחר
To the Reservation sreen

[CC-20] User Guide - Significant fines are imposed for driving on Shabbat; however, the app does not specify the start time of Shabbat.

Created: 05/Feb/24 Updated: 06/Feb/24

Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Attachments:	final 20.1.png
Severity:	show stopper

Description

Steps To Recreate:

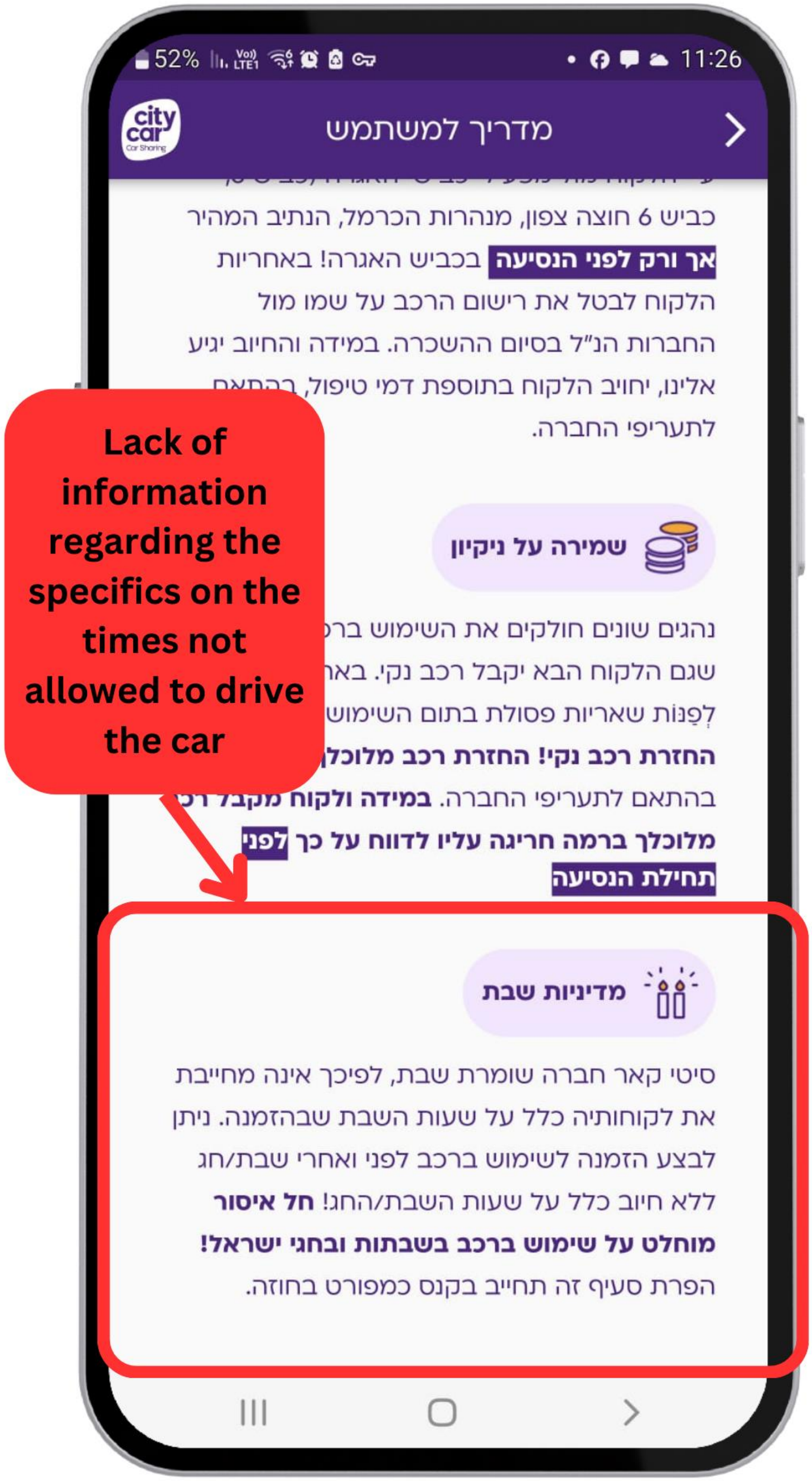
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Login \ Signup to the App.
3. Open the menu bar.
4. Click on “מדריך למשתמש” (user guide).
5. Scroll down to the bottom.
6. Under “מדיניות שבת” (Shabbat policy) see explanations regarding fines.

Actual Results:

1. ‘Shabbat policy' doesn’t specify the specific time Shabbat starts(this varies drastically between seasons, winter \ and summer, location of the user’s city, and changes week by week).
2. This puts the user at great risk of being fined due to a lack of knowledge regarding the starting time of Shabbat.

Expected Results:

1. The app absolutely must specify and update week by week the starting time of Shabbat.


52%
11:26
מדריך למשתמש
כביש 6 חוצה צפון, מנהרות הכרמל, הנתיב המהיר
אך ורק לפני הנסיעה בכביש האגרה! באחריות
הלקוח לבטל את רישום הרכב על שמו מול
החברות הנ"ל בסיום ההשכרה. במידה והחיוב יגיע
אלינו, יחויב הלקוח בתוספת דמי טיפול, בהתאם
לתעריפי החברה.
שמירה על ניקיון
Lack of information regarding the specifics on the times not allowed to drive the car
מדיניות שבת
סיטי קאר חברה שומרת שבת, לפיכך אינה מחייבת
את לקוחותיה כלל על שעות השבת שבהזמנה. ניתן
לבצע הזמנה לשימוש ברכב לפני ואחרי שבת/חג
ללא חיוב כלל על שעות השבת/החג! חל איסור
מוחלט על שימוש ברכב בשבתות ובחגי ישראל!
הפרת סעיף זה תחייב בקנס כמפורט בחוזה.

[CC-21] Unclear operating language of the app Created: 05/Feb/24 Updated: 06/Feb/24	
Status:	To Do
Project:	City Car
Components:	None
Affects versions:	None
Fix versions:	None

Type:	Bug	**Priority:**	Medium
Reporter:	chava	**Assignee:**	Unassigned
Resolution:	Unresolved	**Votes:**	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original estimate:	Not Specified		
Environment:	(OS) Android 12		

Attachments:	final 21.1.png
Severity:	medium

Description

Steps To Recreate:

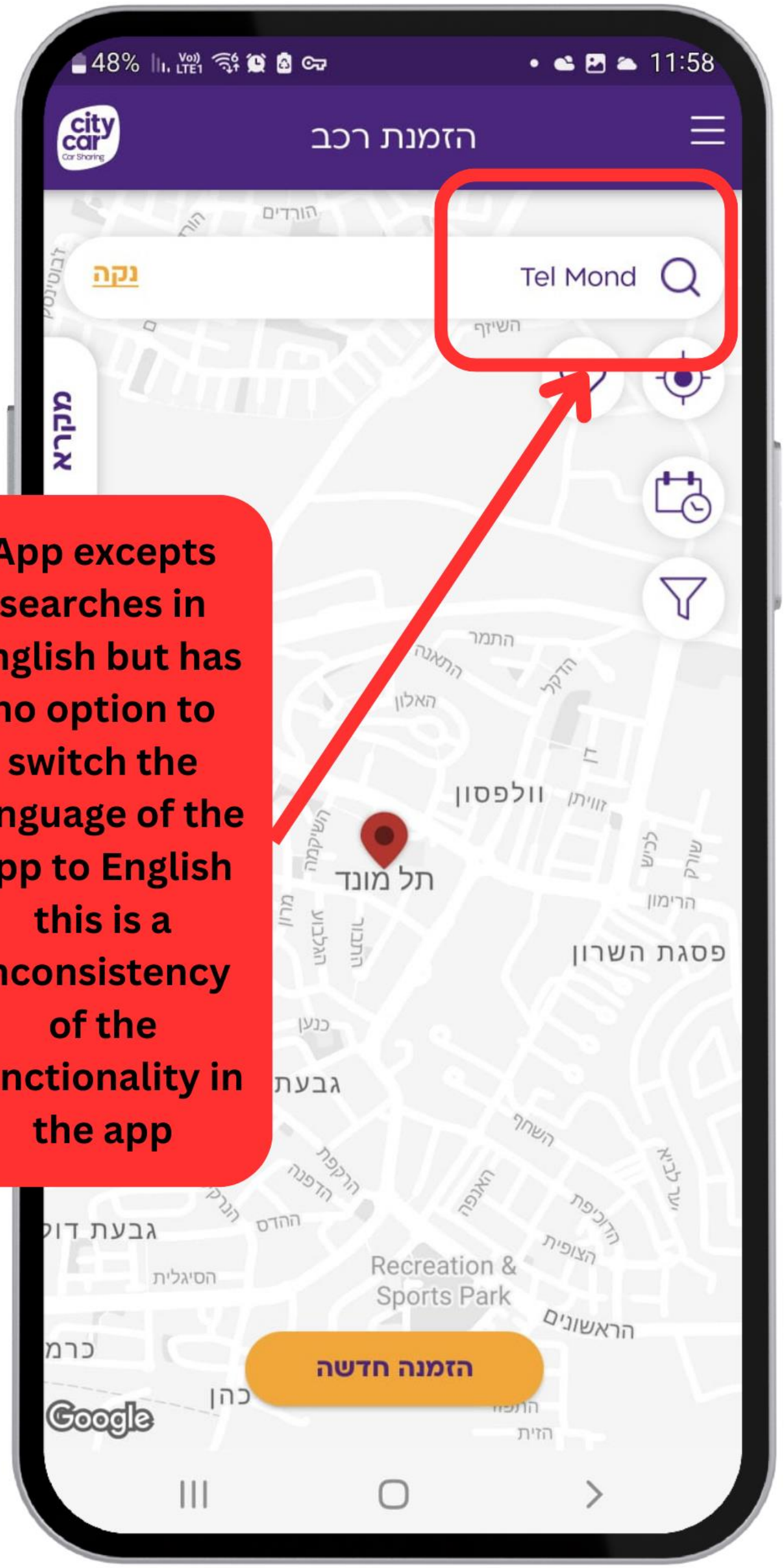
1. Open the https://app.citycar.co.il/select_login_screen on the phone.
2. Login \ Signup to the App.
3. Click on the Search bar.
4. Enter a location in English.

Actual Results:

1. The app accepts English location searches.
2. The entirety of the app is in Hebrew with no option to switch languages (to English).

Expected Results:

1. If the app accepts searches in English, then the app needs to have the option to switch the entire language of the app to English or the language typed into the search bar (by the user).
2. It makes no sense to accept English searches but to have a strictly Hebrew app.


48%
11:58
הזמנת רכב
נקה
Tel Mond
אלבא
App excepts searches in English but has no option to switch the language of the app to English this is a inconsistency of the functionality in the app
וולפסון
תל מונד
פסגת השרון
גבעת
גבעת דוב
Recreation & Sports Park
הראשונים
הזמנה חדשה
Google