# Miguel A. Chavez

850.496.1538 | Miguel@MiguelChavezWeb.com | MiguelChavezWeb.com

## Work Experience

**Software Engineer Manager**                                             **December 2017 – Present**

The Walt Disney Company |Labor and Time Team| Orlando, FL
- Improved code management standards by establishing a source control, a peer review process, and a release cycle strategy using GitLab and JIRA. Also implement a CI/CD strategy resulting in a significant amount of less production regressions.
- Lead the creation of a Data Control application, reducing the needs of manual updates to a production database by 75%.
- Built a universal authentication library, using an enterprise security NuGet package, which reduced over 5,000 lines of code.
- Assigned daily work task to my reports; also provided mentoring, code reviews, and training to ensure program compliance.
- Facilitated team meetings for operational processes and implemented process improvements to better the team operations.

**Web and Data Specialist**                                                 **June 2017 – December 2017**

The Walt Disney Company |Labor and Time Team| Orlando, FL
- Built a service layer API to ensure all business applications had a single controlled connection to the database and its entities.
- Developed a .NET web application used for auditing time records and issuing reprimands for 75,000 Cast Members.
- Rebuilt an error ticketing system for internal use. Developed a new UI to open new tickets internally and created new infrastructure to communicate between the internal ticketing system and the enterprise ticketing system, ServiceNow.
- Created reference guides on Confluence, a centralize repository, which provides technical documentation to the team.
- Conducted weekly training to teach other department Leaders about different web architectures and technologies (e.g. Entity Framework, WebAPI, KnockoutJS, JQuery, C#, JavaScript, Object Oriented Programming, and MVC).

**Restaurant Manager**                                                       **May 2014 – June 2016**

Sol Fiesta Mexican Restaurant. |Navarre, FL
- Increased revenue per table by 10% by developing customer service, staff recognition, and accountability programs.
- Decreased the amount of menu items after identifying food waste, resulting in a reduction of food costs by 7%.
- Revamped the marketing strategy, triggering increase sales growth and doubling the frequency of locals guest (non-tourist).

**Store Manager**                                                           **November 2011 – May 2014**

Sanibel Sunglass Co. |Atlanta, Ga
- Trained new sales associates and managers companywide to be program compliant and provide 5-star customer service.
- Increased the sales and made the store the most profitable one in the whole company with sales over 1 million dollars.
- Managed the company's store computers, making sure all documents and programs functioned correctly on each computer.

## Skills & Abilities

### Methodologies
- Software Development Life Cycle
- Agile Software Development
- Continuous Integration
- Continuous Deployment
- REST Services

### Tools
- C#, Java, Swift
- MS SQL, SSIS, SSRS
- JavaScript – NodeJS, KnockoutJS, Angular5, Angular JS, VueJS
- WebAPI, Dapper, Entity Framework
- Git, GitHub, GitLab
- Python
- Visual Studio
- Firebase
- .NET

## Projects

### Small Business Websites
- Built websites for small businesses by gathering the business requirements and identifying technology improvement areas.
- Used Angular 5 as the frontend framework and Firebase as the web host, server code and real-time database.
- UnoProServices.com (Small Cleaning Business)
- MiguelChavezWeb.com (Personal website).

### App-Controlled LED-Lit Audio Sequencer
- An audio sequencer board, an iOS application, and a web application.
- Lead the production and integration of the software applications. The web app was used to upload songs to a database and the iOS app was used to download and transfer the songs to the board. Then users could make music on the board.

## Education

### University of Central Florida
- Bachelor of Science in Computer Engineering
- UCF Major GPA: 3.5