

# Miguel A. Chavez

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## Work Experience

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### Software Engineer Manager

December 2017 – August 2019

The Walt Disney Company | Labor and Time Team | Orlando, FL

- Improved code management standards by establishing a source control, a peer review process, and a release cycle strategy using GitLab and JIRA. Also implement a CI/CD strategy resulting in a significant amount of less production regressions.
- Met with key business clients and senior management to define KPIs and business requirements to propose software solutions.
- Led the development of a Data Control application, reducing the needs of manual updates to a production database by 75%.
- Assigned daily work task to my team of four; also provided mentoring, code reviews, and training to ensure compliance.
- Built a universal authentication library, using an enterprise security NuGet package, which reduced over 5,000 lines of code.
- Managed and completed a nine-month project on time and under budget working remotely and leading a team of four.

### Web and Data Developer

June 2017 – December 2017

The Walt Disney Company | Labor and Time Team | Orlando, FL

- Built a service layer API to ensure all business applications had a single controlled connection to the database and its entities.
- Developed a .NET web application used for auditing time records and issuing reprimands for 75,000 Cast Members.
- Rebuilt an error ticketing system for internal use. Developed a new UI to open new tickets internally and created new infrastructure to communicate between the internal ticketing system and the enterprise ticketing system, ServiceNow.
- Created reference guides on Confluence, a centralize repository, which provides technical documentation to the team.
- Facilitated team meetings for operational processes and implemented process improvements to better the team operations.
- Conducted weekly training to teach other department Leaders about different web architectures and technologies (e.g. Entity Framework, WebAPI, KnockoutJS, JQuery, C#, JavaScript, Object Oriented Programming, and MVC).

### Restaurant Manager

May 2014 – June 2016

Sol Fiesta Mexican Restaurant. | Navarre, FL

- Increased revenue per table by 10% by developing customer service, staff recognition, and accountability programs.
- Decreased the amount of menu items after identifying food waste, resulting in a reduction of food costs by 7%.
- Revamped the marketing strategy, triggering increase sales growth and doubling the frequency of locals guest (non-tourist).

## Personal Ventures

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### Mobile and Web Developer / Co-Founder

June 2016 – Present

FF-Web-Apps | Orlando, FL

- Built mobile and web applications for small businesses to reduce manual processes inside their organizations.
- Used Angular as the frontend framework and Firebase as the web host, server and database for web applications.
- Implemented iOS and Android applications to serve as a native platform to eliminate the need of non-native applications
- **Example:** UnoProServices.com (*Small Cleaning Business*)

## Skills & Abilities

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### Methodologies

- Software Development Life Cycle
- Agile Software Development
- Continuous Integration
- Continuous Deployment
- REST Services

### Tools

- C#, Java, Swift
- MS SQL, SSIS, SSRS
- JavaScript, NodeJS
- KnockoutJS, AngularJS
- Xcode, Android Studio
- Angular, VueJS,
- Typescript
- WebAPI, Dapper
- Entity Framework
- .NET
- Git, GitHub, GitLab
- Python, Pandas, NumPy
- Visual Studio
- Firebase

## Education

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### University of Central Florida

- Bachelor of Science in Computer Engineering
- UCF Major GPA: 3.5