



Charles Chavis

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<https://main--lively-khapse-b22e43.netlify.app/>

Full Stack Web Developer

Javascript/MERN-stack focused Web Developer seeking an environment to grow by mastering languages and libraries.

Work History

Revenue/Billing Ops. Analyst Matterport (2022 to Present)

- Responsible for billing operations setup/maintenance within Netsuite ERP including all A/R functions.
- EOM reconciliations for A/R GL account and manual accounts.
- Policy/process creation for various A/R functions.
- Contract review and case support via Salesforce (SFDC)

Accounting Supervisor Insightsoftware (2019 to 2021)

- Quote-to-Cash order processing including correction and adjustment via Salesforce/Netsuite for new orders, amendments, cancellations, and renewals.
- Review/Approval of orders/amendments for discount approval and contract terms coterminous to the Master Services Agreement.
- Account reconciliation via NetSuite, iSuite, Dynamics NAV, Quickbooks, Changepoint, for customers and audit selections.
- Supervision of 6 accountants; creation of SOPs, driving KPI's, reducing DSOs through AR Collections, and customer management of billing inbox.
- Responsible for weekly/monthly reporting on DSOs and AR Aging; initiate communication with large accounts to correct billing errors to facilitate payment of \$3.5-5M weekly.
- Maintain Revenue Recognition and billing schedules in accordance with ASC-606.

Reservations Manager Enterprise Rent-A-Car (2012 to 2019)

- Manage team of ~20 agents for sales application and policy compliance via Verint/IEX
- Responsible for all branch operations including fleet of \$3M in assets: daily rental transactions, employee development, customer satisfaction, market share growth, inventory management, logistics, financial statement analysis/strategy, and ancillary product sales.

TECHNOLOGIES

- Javascript
- HTML
- CSS
- React
- Node
- Express
- MongoDB
- MySQL
- NoSQL
- Apollo
- GraphQL
- Bootstrap
- jQuery
- Sequelize
- TailwindCSS
- Chakra UI
- Webpack
- Github

EDUCATION

Full-Stack Bootcamp
EdX / UNC Chapel Hill

B.S. Accounting
Fayetteville State University

B.S. Business Administration
UNC Pembroke