# Chayanit Deaver

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## EXPERIENCE

### Career Coach, Career Karma, Remote      November 2019 - Current

- Provide guidance and mentorship to users who download the Career Karma application that are doing the #21DayCKChallenge to help them get accepted into coding bootcamps
- Support app users as they explore different bootcamp options, help them figure out living situation, laptop needs, and know what they need to do to prepare for their technical exams

### Bootcamp Student, Flatiron School,      September 2019 - Current

- Learning full-stack web development through an online, coding bootcamp
- Built projects using back-end development to make CLI gem, a Sinatra web application, Rails application and an application using JavaScript frontend and Rails API backend
- Used Postgresql to deploy projects on Heroku
- Developing skills using version control such as Git and GitHub

### Shift Supervisor, Barista, Starbucks, Knoxville, TN      September 2013 - November 2019

- Provide quality hand-crafted beverages and food products for all customers by following all recipe and company standards
- Uphold a calm demeanor during moments of high volume to keep store operating efficiently
- Assist with new employee training by providing positive feedback for successful performance and giving encouraging coaching as needed
- Anticipate customer and store needs by observing environment and customer cues and communicating information accordingly
- Develop positive relationships with shift team by understanding employees' individual motivation, needs and concerns
- Assign store operations and organize opening and closing duties during scheduled shifts
- Follow Starbucks cash management and cash register policies to ensure safety for all employees
- Assist current store manager in maintaining food inventory by counting individual items to ensure that the store is well-stocked

### Customer Account Executive Technical Support, Comcast, Knoxville, TN September 2012 - September 2013

- Received incoming phone calls from current Comcast subscribers regarding their service
- Provided customers with information regarding their service, billing, and products while adhering to company protocols
- Assisted customers with problems regarding their service by providing troubleshooting steps to resolve issue and schedule a service appointment if issue is not resolved

**Research Assistant, The University of North Carolina at Greensboro, Greensboro, NC     May 2012 - July 2012**

- Worked in the Youth Development Department in the School of Kinesiology to analyze middle school students health journals for the previous school year
- Developed a grading key based on journal completion and correct answers
- Composed a system of spreadsheets to record the data from the journals

**Waitress, Thai Garden Restaurant, Greensboro, NC     July 2011 - May 2012**

- Handled cash transactions efficiently during high volume business hours while keeping an organized flow of customers' food orders
- Greeted and seated new customers and served drinks
- Maintained a clean and hospitable environment for customers during low volume hours

**Food Prep, Cashier, Aramark, Elon, NC     October 2006 - May 2011**

- Followed cash management and cash handling protocols according to company policies
- Prepared hand-crafted beverages by following recipes and company standards
- Maintained a clean work environment during low volume hours
- Followed food handling policies while preparing foods such as delicatessen meats, sliced vegetables, ready-to-eat items, and baked goods
- Provided assistance to the current store manager in creating schedules and managing breaks
- Assisted new employee training by providing positive feedback on successful performance and coaching throughout

## EDUCATION

University of North Carolina at Greensboro, Greensboro, NC — Kinesiology, Bachelor of Science, May 2012

Flatiron School, Online — Full-Stack Software Engineering, September 2019 - current

## SKILLS

HTML, CSS, Ruby, time management, customer service, troubleshooting, data entry, inventory management, coaching, Microsoft Office, problem solving, detail-oriented