



## JAMES JOHNSON

Director of IT Services | Strategic Planning | Project Management  
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### Summary

Enthusiastic IT leader with over a decade of experience in senior management roles, focusing on strategic planning, project management, and team leadership. Skilled in managing large IT budgets and ensuring compliance with internal standards and legal requirements. Successfully managed major IT infrastructure upgrades and implemented cost-reduction measures leading to significant savings.

### Skills

Strategic IT Planning • Team Leadership • Project Management • IT Budget Management • Enterprise Information Systems • IT Service Management • Agile Methodologies • Risk Management

### Strengths

 <b>Strategic Planning</b> Instrumental in designing IT strategies that improved system efficiency by 30% at previous workplaces.	 <b>Leadership</b> Led a team of 20 IT professionals, fostering growth, innovation, and efficiency in service delivery.	 <b>Project Management</b> Managed over 15 large-scale IT projects, delivering on-time and within budget.
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### Experience

<b>Stanford University</b> <b>Senior IT Manager</b> Managed a diverse team of IT professionals in providing efficient IT services across the University <ul style="list-style-type: none"><li>Developed IT strategic plans that increased system uptime from 95% to 99.5% over a span of 2 years.</li><li>Managed an annual budget of \$2M, leading to an overall cost reduction of 20% in IT expenditures.</li><li>Launched a training program for staff, resulting in a 30% increase in technology proficiency among team members.</li></ul>	Stanford, CA 2019 - 2023
<b>UCSF Medical Center</b> <b>IT Project Manager</b> Oversaw large-scale IT projects within the health services sector, ensuring timely and efficient execution <ul style="list-style-type: none"><li>Managed 10+ enterprise information system projects, ensuring adherence to internal and external standards.</li><li>Reduced IT project completion time by 25% through implementation of agile methodologies.</li><li>Successfully oversaw IT human resource activities for a team of 15 professionals.</li></ul>	San Francisco, CA 2016 - 2019
<b>Mayo Clinic</b> <b>IT Team Lead</b> Provided leadership for a team of IT professionals, ensuring delivery of efficient services <ul style="list-style-type: none"><li>Facilitated successful implementation of three major IT infrastructure upgrades.</li><li>Coordinated effective professional contacts with other healthcare institutions and professional organizations.</li><li>Directed the continuous review of current systems, reducing costs by 15%.</li></ul>	Rochester, MN 2012 - 2016

### Education

<b>Massachusetts Institute of Technology</b> <b>Master's Degree in Information Technology</b>	Cambridge, MA 2010 - 2012
<b>University of California, Berkeley</b> <b>Bachelor's Degree in Computer Science</b>	Berkeley, CA 2006 - 2010